

Geely Roadside Assistance

24/7 Support — South Africa | Lesotho | Eswatini

Geely Roadside Assistance provides all Geely customers with 24-hours / 7 days a week support for any roadside emergency, anywhere in South Africa, Lesotho, or Eswatini. Simply call our 24-hour Emergency Assistance Contact Centre on **0861 117 118**, and we'll dispatch the required help immediately to you.

Our Services

1. **Minor Assistance** - 24/7 support for common roadside issues such as flat tyres, jump-starts, or running out of fuel.
2. **Mechanical Towing** - Free towing to the nearest Geely-approved dealership in the event of a mechanical breakdown.
3. **Car Rental** - If your vehicle breaks down more than 100 km from home, a Group B rental vehicle will be provided for up to 24 hours (weekdays) or 72 hours (weekends/public holidays). *Fuel, tolls, and vehicle delivery/collection costs are for the customer's account.*
4. **Overnight Accommodation** - One night's hotel stay (up to 4 passengers) when more than 100 km from home and if the rental option is declined. *Covered up to R350 per person per night. Meals and extras are excluded.*
5. **Locksmith Services** - 24/7 assistance to unlock your vehicle and retrieve keys. *Costs covered up to R850 per incident. Lost keys, damaged locks, or ignition issues fall under insurance claims.*
6. **Emergency Medical Assistance** - 24-hour medical coordination, evacuation, and telephonic support during emergencies. *In-hospital costs are covered by the customer's medical insurance.*
7. **Accident Towing** - 24/7 towing to the nearest Geely-approved panel beater following an accident. *Towing costs are covered by the customer's insurance.*

Disclaimer: This summary must be read in conjunction with the full Geely Roadside Assistance Policy wording that includes the detailed benefits and exclusions which is available upon request from the Key Alliance Group – admin@keyag.co.za