



J-500™

EXPORT

LIMITED WARRANTY

This Limited Warranty is extended solely to the original purchaser of a Jacuzzi® J-500™ Collection spa manufactured after December 3, 2018 and installed for residential use outside the United States, Canada, or Mexico. Please read this entire Limited Warranty, as exclusions and conditions apply.

- **10 Years Shell Structure**
J-500 spas are warranted against water loss due to defects in the spa shell for ten years from the original date of purchase.
- **7 Years Shell Surface**
J-500 spas are warranted against blistering, cracking, or delaminating of the interior surface of the spa shell for seven years from the original date of purchase.
- **5 Years Equipment and Controls**
J-500 electrical equipment components – specifically limited to the pumps, heater, and control system - are warranted against malfunctions due to defects in workmanship or materials for five years from the original date of purchase.
- **5 Years Plumbing Components**
J-500 plumbing components are warranted against leaks due to defects in workmanship or materials for five years from the original date of purchase.
- **5 Years Cabinet**
J-500 spas' CurvaLux™ cabinets are warranted against defects in workmanship or materials for five years from the original date of purchase. Normal wear and weathering of the finish will occur naturally over time, and are not defects. The CurvaLux™ cabinet mounting hardware is warranted against defects in workmanship or materials for two years from the original date of purchase.
- **Warranties for Other Components**
The fuses, headrest, cabinet finish, filters and filter canister are warranted to be free of defects in workmanship or materials at the time of delivery. The factory installed CLEARRAY® Water Purification system and ozone system are warranted against malfunction due to defects in workmanship or materials for one year from the original date of purchase, except the UV-C bulb and quartz tube. The UV-C bulb and quartz tube are warranted for ninety (90) days from the original date of the spa purchase. All stereo related components (receiver, speakers, subwoofer, power supply, etc.) are warranted against malfunction due to defects in workmanship or materials for two years from the original date of purchase. The factory installed Remote Monitor hardware is warranted against malfunction due to defects in workmanship or materials for one year from the original date of spa purchase. All other factory installed components not mentioned specifically, including, but not limited to the wood frame, jets, diverter valves, all ProEdge™ LED lighting system components, filter shield, and mechanical components are warranted against malfunctions due to defects in workmanship or materials for two years from the original date of purchase.
- **Genuine Jacuzzi® Parts & Accessories**
This Limited Warranty is void if Jacuzzi Hot Tubs ("Manufacturer" or "Jacuzzi") or its designated representative determines that the spa has been subjected to damage or failure due to installation of aftermarket parts that are not Genuine Jacuzzi® branded Parts & Accessories. This disclaimer includes, but is not limited to filters, UV-C bulbs, ozone systems, repair parts and other accessories. Genuine Jacuzzi® brand Parts & Accessories are built to our highest standards of quality, durability and performance, and they are designed to work with your Spa to ensure optimal performance and function.

PERFORMANCE

Please register your new spa within 7 days of delivery. You can register your new spa at www.jacuzzi.com. Hot tubs must be registered before any authorized service work can be performed. To obtain service in the event of a defect covered by this Limited Warranty, notify your Jacuzzi Hot Tubs dealer or Jacuzzi Hot Tubs as soon as possible and use all reasonable means to protect the spa from further damage. Upon proof of purchase, a designated service representative will correct the defect subject to the terms and conditions contained in this Limited Warranty. There will be no charge for parts or labor to repair the defect, although providing access to perform the repair is your responsibility as the spa owner. You may be assessed reasonable repairman travel mileage charges. In the event that the spa is removed to a repair facility for repair and reinstalled, the cost of removal and reinstallation will be your responsibility as the spa owner. The Manufacturer reserves the right, at its sole option, to either repair or replace any covered part or spa, and in the event it chooses to provide a replacement spa, it will be of equal value to the original spa. In such an event, reasonable costs for removal of the original spa, shipping costs from the factory for the replacement spa and delivery and installation of the replacement will be your responsibility as the spa owner. The replacement spa will carry the balance of the original spa's warranty. Spa covers are not included.

WARRANTY LIMITATIONS

This Limited Warranty is void if: The Manufacturer or its designated representative determines that the spa has been subjected to alteration, neglect, misuse or abuse, extraordinary wear, failure to follow directions, improper maintenance, or freight damage caused by the common carrier; any repairs that have been attempted by anyone other than a designated representative; or if the failure is caused by accident, acts of God or other causes beyond the control of the Manufacturer. Neglect, misuse and abuse include any installation, operation or maintenance of the spa other than in accordance with the instructions contained in the owner's manual provided with the spa, including but not limited to the failure to maintain proper water chemistry and chemical balance and the use of abrasive or improper cleaners or non-genuine parts and accessories. This Limited Warranty does not provide coverage for the insulating cover, any item attached to or installed on the spa after the date of manufacture, or for gaining access to any component for repair or replacement. Spa units used in commercial applications are excluded from any coverage whatsoever. The spa owner accepts liability for repair work performed by anyone other than the Manufacturer or a designated Jacuzzi Hot Tub representative.

LIMITATIONS

IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE ARE DISCLAIMED TOGETHER OR TO THE FULLEST EXTENT ALLOWED BY LAW. This Limited Warranty takes the place of all other warranties, express or implied, in fact or at law. All warranty service must be performed by the Manufacturer or its designated representative using authorized Jacuzzi Hot Tub parts. No agent, dealer, distributor, service company or other party is authorized to change, modify or extend the terms of this limited warranty in any manner whatsoever. The Manufacturer will not be responsible for any statements or representations made in any form that go beyond, are broader than, or are inconsistent with any authorized literature or specifications furnished by Jacuzzi Hot Tubs. This entire warranty terminates if you (original purchaser) sell or otherwise transfer the spa.

DISCLAIMERS

The MANUFACTURER AND ITS REPRESENTATIVES WILL NOT BE RESPONSIBLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES, and shall not be liable for any injury, loss, cost or other damage, whether incidental or consequential, arising out of any defect covered by this limited warranty, including without limitation, loss of use of the spa and cost for removal of defective product even if the Manufacturer was advised of the possibility of damage, including water damage. The liability of the Manufacturer under this limited warranty, if any, shall not exceed the original amount paid for the defective product. Coverage under this limited warranty shall commence as of the original date of purchase and the duration of such coverage shall not extend for any reason whatsoever beyond the stated time periods. These disclaimers shall be equally applicable to any service provided by the Manufacturer and its designated representatives.

LEGAL RIGHTS

This Limited Warranty gives you specific legal rights. You may also have other rights that vary by jurisdiction. There are no warranties applicable to Jacuzzi® Hot Tubs products except as expressly stated herein or as implied by applicable local laws. Some jurisdictions do not allow limitations on how long an implied warranty lasts, disclaimer of certain warranties, or the exclusion or limitations of consequential and incidental damages, so some of the above limitations may not apply to you.