

# Node Add Technical Session

## Co-Piloted Technical Node Add Execution

This service is a focused, time-boxed engagement designed for experienced IT teams who require Qumulo expertise for the final stages of cluster scaling.

This "co-piloted" service is ideal for organizations that independently manage their own infrastructure projects and simply require a Qumulo Professional Services engineer to validate configurations and execute the technical node integration.

By providing expert validation during the installation and final execution, we help ensure a seamless and efficient integration, empowering your team to scale effortlessly while maintaining full project control.

## Accelerating Your Node Expansion

This service is designed as a highly efficient, focused technical session.

To ensure your team gets the most value out of our time together, we ask that all physical hardware and network prerequisites be fully completed prior to the scheduled session.

Because this is a time-boxed engagement, any time spent waiting for prerequisite setup, access provisioning or personnel availability will naturally consume a portion of your dedicated session time.

## Service Order Information

SKU	Service Description
Q-PRO-REMOTE-NODE-ADD	PS - Remote Node Add Technical Session

Note the following ordering requirements:

- One (1) SKU quantity per four (4) hour remote session.

## Service Scope & Deliverables

- **Briefing & Logistics Call:** A focused alignment session to confirm resource availability and finalize the execution schedule.
- **Remote Installation Session:** A remote session where a Qumulo Professional Services engineer delivers the installation of Qumulo software and execution of the node add expansion.
- **Engagement Scope:** Delivered as a single, contiguous remote session of up to four (4) hours.

## Requirements

- **Customer As Project Manager:** The customer retains full project management responsibility for the engagement including scheduling internal resources, managing the overall project timeline and ensuring all prerequisites are met prior to the scheduled session.
- **Hardware Readiness:** All hardware must be racked, powered, cabled to the network and firmware updated according to manufacturer specifications.
- **Network Readiness:** Switches must be configured in advance to meet Qumulo networking requirements.
- **Access:** Administrative access to the environment.
- **Personnel:** Availability of key stakeholders - such as storage and network administrators - during the installation activities.
- **Workstation:** A dedicated workstation with simultaneous access to the internet, the hardware out-of-band management interface and the cluster production VLANs.

## Exclusions

The following activities are not included in this service:

- **Pre-requisite Infrastructure:** This service does not include the physical installation or configuration of any hardware or network components.
- **Unsupported Platforms:** Installation on non-Qumulo supported hardware.
- **Project Governance:** Proactive project management, reminders or site-readiness assessment.
- **Advanced Services:** Data migration, custom configuration, performance tuning or software integration. If required, we can deliver via our other service offerings.

*Qumulo's Professional Services Agreement incorporates and governs all aspects of the services described in this datashheet.*