Sagacity
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Senior Project Manager

Location:	UK
Role Type:	Permanent - Full Time
Job Location:	Hybrid Working - minimum of 2 days a week in our London office

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ABOUT SAGACITY

Clever with data... combining data, insight, and action to drive value

Sagacity are the data intelligence people. Our proposition is simple: we help consumer facing businesses increase customer engagement and make more money. How do we do it? We dig into the data businesses already have, and combine it with our data, insight, and action. Think of us as data co-pilots for sales, marketing, ops, billing, credit and debt - clients typically see 5x returns within the first few months.

Founded in 2005, we are a customer-centric business with a World Class +95 Net Promoter Score. We believe data should be at the heart of every company and while we are sector agnostic, primarily our clients are in the financial services, retail, energy, telecoms & media, water, and not for profit sectors.

We are a purpose led company and we believe that purpose comes before profit. We work as one team both with clients and internally, and are trusted to deliver quality in our standards and in achieving successful client outcomes. We are open, honest and communicate in a jargon-free, collaborative way, with all our teams being agile and curious, and continuously learning to achieve our purpose. We believe that if we achieve our purpose then everything else will follow.

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Senior Project Manager

Responsibilities

As a Senior Project Manager, you will lead the successful delivery of complex, high-value projects and programmes, working independently or as part of a wider programme leadership team. You will provide senior-level project management expertise across multiple (and potentially concurrent) initiatives and will act as a trusted advisor to clients and internal stakeholders.

You will be a proactive, self-motivated leader with a strong delivery mindset, capable of managing ambiguity, influencing at senior levels, and mentoring others within the project and programme team.

Responsibilities

- Take full ownership for the end-to-end delivery of projects to agreed time, cost, quality, and scope, proactively managing risk, dependencies, and delivery outcomes
- Lead complex projects and/or larger programmes, ensuring alignment with client strategic objectives, contractual commitments, and statements of work
- Define, implement, and maintain project quality management approaches, ensuring deliverables meet agreed standards and client expectations
- Develop, maintain, and actively manage detailed Project Plans, ensuring milestones, dependencies, deliverables, and quality checkpoints are clearly defined and tracked
- Monitor and control budgets, schedules, resources, and quality performance metrics, escalating risks, issues appropriately
- Act as the primary point of contact for senior client sponsors, business leaders, delivery teams, and third-party suppliers
- Build strong, trusted relationships and manage stakeholder expectations at all levels, with a clear focus on quality outcomes and value realisation
- Provide clear, concise, and timely status reporting to senior stakeholders and governance forums
- Establish and operate robust project governance, ensuring compliance with agreed delivery frameworks, quality standards, and assurance processes

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Senior Project Manager

Responsibilities

- Ensure accurate and timely preparation and publication of weekly and ad-hoc progress reports, highlighting progress, successes, risks and remediation plans
- Act as a senior interface between business stakeholders and delivery (including technical) teams to ensure requirements are clearly understood, implemented, and validated
- Oversee the definition, documentation, and agreement of Acceptance Criteria, quality thresholds, and success measures prior to go-live
- Lead or support UAT and other validation activities, ensuring defects are prioritised, resolved, and verified prior to release
- Drive post-delivery reviews and lessons learned, embedding continuous improvement into future projects and programmes
- Support and mentor Project Managers and team members, promoting best practice in project delivery, governance, and quality management
- Contribute to the continuous improvement of project delivery standards, tools, methodologies, and quality assurance frameworks

Principle Accountabilities

- Successful delivery of projects to agreed time, cost, and quality standards
- Ownership and management of key project artefacts (PID, project plans, reports, RAID etc)
- Effective governance, stakeholder engagement, and communication
- Accurate resource and dependency management

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Senior Project Manager

Requirements

Knowledge & Experience

Essential:

- Experience in Utilities, Telecoms, or Financial Services
- Proven experience delivering complex projects as a Senior Project Manager
- Formal Project Management accreditation (e.g. AgilePM, PRINCE2)
- Strong leadership, problem-solving, and decision-making skills
- Extensive stakeholder management experience, including senior client-facing roles
- Consultancy or professional services background
- Strong planning, governance, and documentation skills (e.g. MSP, programme environments)

Desireable:

- PMO or programme-level experience
- Coaching and mentoring experience
- Business Analysis skills

Personal profile:

- Exceptional focus on delivery and outcomes
- Confident, credible leader with the ability to influence at all levels
- Highly adaptable with the ability to learn and apply new concepts quickly
- Collaborative team player with a flexible, pragmatic approach
- Comfortable operating in complex, fast-moving environments

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ABOUT SAGACITY

People at Sagacity

Success in any business is ultimately about its people; their skills, personality, attitude, qualities, dedication and enthusiasm.

We recognise the value of our people and their commitment to working together to achieve successful outcomes.

At Sagacity, we:

- believe working with our clients collaboratively delivers better results
- coach and mentor our clients' teams so our data and solutions live on after our assignment ends
- believe in delivering benefits as we go along

We achieve this through our core values:

- ✓ One Team
- ✓ Quality Delivery
- ✓ Trusted
- ✓ Agile & Curious
- ✓ Open, Honest, Simple Communication

If you would like to join a unique working environment, with a sociable culture, where work is done a little bit differently – and we believe 'better' - then we look forward to hearing from you!