Sagacity
Part of Accenture Song

Full-Stack Engineer

Location:	UK
Role Type:	Permanent - Full Time
Job Location:	Hybrid Working - minimum of 2 days a week in our London office

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ABOUT SAGACITY

Clever with data... combining data, insight, and action to drive value

Sagacity are the data intelligence people. Our proposition is simple: we help consumer facing businesses increase customer engagement and make more money. How do we do it? We dig into the data businesses already have, and combine it with our data, insight, and action. Think of us as data co-pilots for sales, marketing, ops, billing, credit and debt - clients typically see 5x returns within the first few months.

Founded in 2005, we are a customer-centric business with a World Class +95 Net Promoter Score. We believe data should be at the heart of every company and while we are sector agnostic, primarily our clients are in the financial services, retail, energy, telecoms & media, water, and not for profit sectors.

We are a purpose led company and we believe that purpose comes before profit. We work as one team both with clients and internally, and are trusted to deliver quality in our standards and in achieving successful client outcomes. We are open, honest and communicate in a jargon-free, collaborative way, with all our teams being agile and curious, and continuously learning to achieve our purpose. We believe that if we achieve our purpose then everything else will follow.

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Purpose of the Role

Sagacity Dot is our client-facing platform. It's where clients access Sagacity products, upload and download data, run campaigns and see their results. We're bringing Dot's development in house and building a permanent engineering team to do it. This role is a key part of that team.

You'll work across the full stack: a TypeScript and Next.js front end, Node APIs, SQL and data flows built on Databricks. You'll pick up refined tickets and see them all the way through to live deployment. Once you've settled in, you'll own one or two areas of the platform, including their bugs, support and documentation.

The team is small and close knit. You'll work day to day with our Tech Lead, Dev Lead and a senior engineer who has time set aside to mentor you, and the features you ship will be in clients' hands the next day.

Responsibilities

Principle Responsibilities:

- Build and release features across the Dot stack, from Next.js and React through to Node and TypeScript APIs and SQL
- Own one or two areas of the platform once you're up to speed, including bugs, support queries and documentation
- Take refined tickets through to live deployment, with every change code reviewed
- Look after code inherited from our contract developers and leave it easier to work with than you found it
- Update documentation as part of every ticket, which is how the whole team works

Quality and ownership:

- Test your own work thoroughly before it goes to review
- Look after the support queue for the areas you own as part of your day job
- Flag risks, blockers and unclear requirements early so nothing catches the team out mid sprint
- Help shape the team's engineering standards through code reviews and retrospectives

Product and client responsibilities:

- Play an active part in fortnightly refinement by questioning, estimating and helping to shape tickets
- Turn business and client needs into technical detail, and speak up when a requirement is unclear or won't work
- Spot ways to improve existing features so clients get more value from the data they already have
- Join client and product conversations, taking the lead on more of them as you grow into the role

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Competencies & Behaviours

- Two to four years building production web applications in TypeScript and React. Next.js experience would be a bonus
- Comfortable across the stack. You've built and consumed APIs and you write solid SQL
- Experience maintaining code you didn't write, and standing behind your work once it has shipped
- You like owning a problem until it's properly solved
- Exposure to Databricks, Spark or a similar data platform would be a bonus
- You think about who will use what you're building and whether it actually solves their problem
- You communicate clearly and honestly, and you're kind about it
- You ask questions early instead of working on assumptions
- Able to juggle several projects, planning back from deadlines and leaving time for testing and QA
- Flexible, self motivated, calm under pressure and keen to keep developing
- Experience in telecoms, utilities, banking or a data consultancy would be useful
- Able to travel around the UK
- Able to work from our office at least two days a week
- The right to work in the UK

What Sucess Looks Like in the Role

- By three months, you're delivering refined tickets independently
- By six months, you own one or two platform areas, including their support and documentation
- Your features are reliable, well tested and rarely need rework
- You keep people updated on progress, risks and blockers without needing to be chased
- Within your first year, you're trusted with client sensitive work
- You're a dependable member of the team that others plan around

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ABOUT SAGACITY

People at Sagacity

Success in any business is ultimately about its people; their skills, personality, attitude, qualities, dedication and enthusiasm.

We recognise the value of our people and their commitment to working together to achieve successful outcomes.

At Sagacity, we:

- believe working with our clients collaboratively delivers better results
- coach and mentor our clients' teams so our data and solutions live on after our assignment ends
- believe in delivering benefits as we go along

We achieve this through our core values:

- ✓ One Team
- ✓ Quality Delivery
- ✓ Trusted
- ✓ Agile & Curious
- ✓ Open, Honest, Simple Communication

If you would like to join a unique working environment, with a sociable culture, where work is done a little bit differently – and we believe 'better' - then we look forward to hearing from you!