

Natural Cycles^o

United Healthcare

In July of 2022, the DHHS, Department of Labor & Treasury issued guidance requiring providers to cover, at no cost, at least one form of contraception within each of the contraceptive categories identified by the FDA. [Resource](#)

Under this guidance Natural Cycles is covered and to help guide users and healthcare professionals through the process of getting reimbursed, we have gathered the following information.

Please note that this information is only a guide and these steps can vary by plan and state. We always recommend you call the number on the back of your insurance card to confirm your specific plan reimbursement process.

United Healthcare general instructions:

- If you haven't already, purchase an annual subscription to NC^o Birth Control [here](#).
- Login to your UHC portal, select "Claims & Accounts" from the top menu bar and select "Submit a Claim".
 - "Medical and Mental Health" > "Start a new claim" and complete member information
 - From the "Submission Type" drop down menu, select "Natural Cycles"
 - Enter the purchase date and the amount that is reflected on your Natural Cycles Itemized Receipt
 - Attach receipt and any other relevant documents requested and "Submit" the claim

Note you can obtain your Natural Cycles itemized receipt, located in your account here [here](#).

Contact your insurance provider directly if you haven't received a reimbursement check in the mail after 4-6 weeks.

Please note: If your claim is denied, you should go through your insurance provider appeal process. Should you want to escalate the denial, you can contact dol-ncc@dolncc.dol.gov.

You can also notify support@naturalcycles.com and we would be happy to assist you with your claim.

support@naturalcycles.com

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