GARDAWORLD Federal Services	LEVEL COMPANYWIDE POLICY		PAGE Page **1** of **1**
	RESPONSIBLE DEPARTMENT(S) OR PROJECT(S) Compliance & Assurance	**VERSION NO.** A5	**EFFECTIVE DATE** 6 July 2026
POL-QAM-010 – Quality Assurance Management Policy Statement			

GardaWorld Federal Services' (GWFS)[1] is committed to being the best in-class service provider to our clients, delivered by the best quality personnel in the industry. Ensuring consistency and sustaining the delivery of quality services and value, we will continue to grow our business profitably. Guided by relevant International Standards, we will continue to realize growth and best-in-class service provision while maintaining our commitment to company values by achieving a process-oriented, best practice-driven organization through:

- Ensuring that our business activities, security operations, and services are delivered with the protection of human rights and public safety as the absolute first priority; delivered through effective risk management processes and underpinned by the principles of 'protect, respect, remedy'[2]
- Ensuring that operating procedures and business processes comply with international humanitarian, human rights, and applicable laws, regulations, contractual requirements, and applicable voluntary commitments[3].
- Promoting and maintaining a culture of ethical governance, quality of service, compliance, and responsible management at all levels that is driven throughout the business by effective leadership and clear accountability.
- Setting and communicating a clear mission and business strategy that cascades throughout the Company to inform planning and decision-making at all levels.
- Ensuring that a robust, enterprise-wide risk and resilience management process enables us to help avoid, prevent, and reduce the likelihood and consequences of disruptive or undesirable events of all scales and levels of complexity in all that we do.
- Continuously improving our processes, procedures, capabilities, and information through a documented, 'living' framework for systematically monitoring, measuring, auditing, and reviewing our business processes and quality of service delivery.
- Training and investment in our people, ensuring that our ethics, values, standards, and procedures are fully understood, supported, and applied.
- Ensuring that where the business subcontracts or outsources any process or activity, the Company accepts sufficient control and accountability to assure consistent quality of services.
- Demonstrably reassuring customers, governments, partners, suppliers, and communities that our business is managed responsibly, ethically, and applies current best practices.

Managers at all levels are authorized to operate within the boundaries of the BMS and follow the corporate business strategy to deliver, sustain and, as applicable, continually improve service delivery.

Signed:

Original document signed.

Pete Dordal, President & Chief Executive Officer

Date: 6 July 2026

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[1] GardaWorld Federal Services (GWFS) operates pursuant to a Special Security Agreement (SSA) that is approved by the U.S. Government Defense Security Service (DSS). The SSA ensures that GWFS maintains Foreign Ownership, Control and Influence (FOCI) mitigation controls between GWFS and its foreign affiliates to protect U.S. classified information and unclassified export-controlled information and maintain GWFS's independence in performing classified contracts.

[2] UN Guiding Principles on Business and Human Rights

[3] Voluntary principles include but is not limited to the International Code of Conduct for Private Security Providers (ICoC)