

House rules for a holiday let

The sample rules below are an illustration of what you may wish to use for your house rules, but it is not intended to be prescriptive. Feel free to adjust it to your own needs.

- 01 **No parties or events.** Only the booked guests are allowed on the property. No unapproved visitors.
- 02 **Maximum occupancy.** Do not exceed the number of guests on the booking.
- 03 **Check-in and check-out.** Follow the stated times. The process for checking out and where to leave the keys can be found in your guest information pack.
- 04 **Respect neighbours.** Be mindful of your neighbours with respect to noise, especially after 10pm.
- 05 **Parking.** Park only in the designated space(s) and do not block access.
- 06 **Pets.** No pets are allowed unless explicitly agreed in advance.
- 07 **No smoking or vaping anywhere on the property.**
- 08 **Use amenities safely.** Always follow the safety rules for the pool/fireplace and supervise children at all times. Contact us immediately if you are unsure regarding the rules or instructions for use.
- 09 **Look after the house.** Leave the home as you found it. Please dispose of rubbish and recycling properly.
- 10 **Report issues promptly.** Tell us as soon as possible about damage, missing items, or lost keys.
- 11 **No commercial use.** No filming, photoshoots, or business use without written permission.
- 12 **Emergencies.** Use the emergency contacts/instructions provided and contact us as soon as you can if an urgent issue arises.
- 13 **Guest information.** Please read the guest information booklet on arrival and follow the property instructions (appliances, bins, amenities, local guidance, and checking out).