

Bright Rewind: Your 2023 wrapped



Welcome to your 2023 wrapped... press repeat on the year's biggest events, pause to remember the trends that shook your workplace, and hit play on better staff planning for 2024!

Your top genres

2023 was a BIG year for staff planning. Here are your listening highlights:

14,864,319 holiday requests

700,648 reports of sickness

423,798 rotas created

But it's the events of the year you really want to keep an eye on if you want to make sure your people management skills stack up in 2024...

Ready? Let's go!

- 1 The Absence **Anthem**
- 2 Headline **Holidays**
- 3 Bizarre Workplace **Beats**
- 4 Employee **Mood Booster**

5 Staff Learning

- **Highlights** 6 Release

Radar

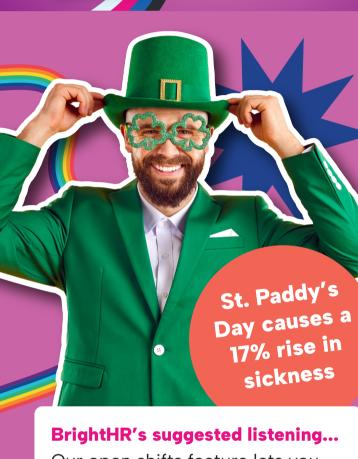


storms, and heatwaves. What do all these things have in common? When they hit, your staff went missing. Scroll down to reveal the biggest

St. Patricks Day 2023, flight delays,

employee absence trends in 2023—and see how you can keep those rates down in 2024.

Staff left feeling



Our open shifts feature lets you fill last-minute absences quickly.

Try open shifts

green after St. Patrick's Day St. Patrick's Day 2023 fell on Friday

17th of March and because of the celebrations, sickness rates spiked. Rising by an unlucky 17% the following day. The notes we found in our **absence**

management software might explain some of the reasons **your staff** skipped their shift that day. Namely, "hurt leg after a night out" and "no show." You can't control when your staff are

going to get sick, but you can get

better peace of mind when it comes to finding last-minute cover.

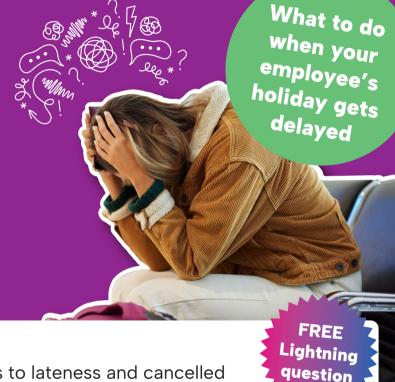
a halt August is a busy time for annual leave, especially as the first Monday is a Bank Holiday in Ireland.

your employee's plans when a

Flights grind to

But it was the UK's Bank Holiday on the 28th of August that disrupted

network-wide failure led to the cancellation of 115 flights to and from Dublin. BrightHR's suggested listening... Not sure what to do when it comes to lateness and cancelled holidays? Get your FREE answer below!



Can I sack an employee who is late coming back from their holiday?

Employee expenses



Our employee expense app recorded the largest mileage claim we've ever seen. This would take you 132,640

It looks like 2023 was the year to boycott public transport altogether.

miles-which is FIVE times around the whole world!!! BrightHR's suggested listening... Say goodbye to piles of receipts and hello to easy on-the-go expense tracking.

Discover expense tracking

2023. But Storm Debi on Friday 13 November caused blustery bedlam, especially where your staff's tardiness was concerned. In fact, Debi made

your staff nearly 2 hours late on

average!

BrightHR's suggested listening... Download your free severe weather policy to protect your business and make sure staff know their rights and your responsibilities when it comes to bad weather.

FREE severe weather policy

Lateness rises by 105+ minutes **Heatwaves make** holiday requests

Annual leave requests hot up with 25% increase

hot to handle The summer of 2023 was the 5th warmest summer on record for Ireland with June being the hottest month at an average

83-year old record. That balmy weather clearly put your

temperature of 16+°C breaking an

staff in the mood for a tropical getaway, as **25% more leave requests** were submitted on Tuesday 13th of June than on the same date in 2022.

BrightHR's suggested listening...

Make your staff holiday planning a breeze. Discover the easy to use employee holiday planner today for quick on-the-go annual leave management.

Login to BrightHR



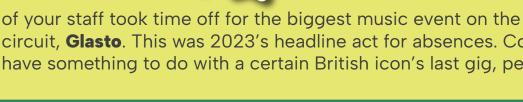
It's time to look at the year's biggest events in music, sports, and pop culture and the impact these headline acts had on your employee's holiday behaviour.

From an annual leave policy to the FREE resources you need to plan ahead when annual leave spikes!

Employees hit pause on work for concerts What do chart-topping artists have to do with HR? A lot it seems, as

according to our holiday management software, many employees took time off to see these showstopping acts.

2,625 ¹



Working days lost

circuit, Glasto. This was 2023's headline act for absences. Could it have something to do with a certain British icon's last gig, perhaps?

202



140

of your staff took time out to see heartbroken crooner

off to see **Béyonce**.

of your staff booked the day off to score tickets to see

BrightHR's suggested listening...

of your staff were off work to

reasons like "taking my mum to

see **Snoop Dogg** featuring

see snoop dog".

Lewis Capaldi.

Taylor Swift.

When your employees' favourite artists come to town, you can't blame them for booking time off to see them. But you can plan your rota accordingly to make sure you remain fully staffed. Create your rota today. Login to BrightHR



Bare Minimum Mondays and **Sunday Scaries** The 4-day working week might have been put to bed in 2023. But trends like Bare Minimum Mondays and

Staff succumb to

Sunday Scaries are just waking up. In fact, a whopping **2.5 million** Mondays were booked off in 2023 according to our staff holiday (that's

DOUBLE the number of Mondays booked off in the year prior). When it comes to workplace challenges: engaging your employees is a

to your staff:

BrightHR's suggested listening...

classic. Like an 80's tune or an old R&B mix.

With BrightHR you can have access to a leading employee assistance programme. Download your free wellbeing poster to promote the benefits

Get my FREE wellbeing poster Not a customer? Learn more

Employees score a

11% spike

Women's FIFA World Cup Final 2023 was another mammoth year for sport. The Women's FIFA World cup took place and The Republic of Ireland made history by qualifying for the first time.

day off after

Despite putting up a great fight and beating Scotland in the qualifiers, unfortunately, Canada beat the squad on the 26th of July with a 2-1 win. And it looks like your staff took the

loss pretty hard as there was an

11% spike in lateness the next day.

Whether it was sore heads or a lie in,

employee lateness was up compared to the average Thursday in July. Big screen hit sees big



stay ahead with 5 top HR tips for creating a winning absence strategy.

Get my FREE insights Barbenheimer

Thanks to the Barbenheimer buzz, our online marketplace BrightExchange saw its second ever

blockbuster cinema deal that saw our



advertising partner, The Cinema Society's sales soar. In just under 2 weeks, they nearly hit €29k in sales

highest rate of users with a

and this more than doubled to almost €70k in another 2 weeks—now that's what we call a box office hit! And as for your cinephile fans, an enormous 70,198 employees took time off to see Barbie, Oppenheimer, or both, the day they premiered: Friday 21 July.

It's time for the weird and wonderful.

bizarre workplace trends we found in

last-minute sickness and unexpected

expenses to help you predict the downright unpredictable in 2024.

From doomsday, to cat litter and dodgy vows, here are the most

Read on for tips on tackling

2023.



Apocalypse anxiety caused 75% surge in sickness

mentions of 'doomed' and 'doomsday' in our absence management software, and a particularly sombre 'we are all doomed!'

BrightHR's suggested listening...

you can pull reports and keep track.

Discover absence reporting Weirdest staff

Cat litter Limes Wig

Bin bags for pumpkins

Sausage roll

Speaking of expenses, we've

app to dig out some of the strangest and eye-catching

delved into our expense tracking

expense

expenses of 2023.

Carrying case for an owl Keith Weetabix

88

BrightHR's absence management software not only helps your employees book time off efficiently but records the reasons, duration and frequency so

Check out our on-demand

Free sickness advice

webcast on managing sickness and seasonal staffing problems.

We're just as confused as

you are!?

Wedding crashers people off Illness and nuptials are perhaps not sick after the match made in heaven your wedding-attending employees were weddings expecting. But in 2023, 88 people called in sick as a result of getting food poisoning at a wedding! This gives 'in sickness and in health' a whole new meaning. BrightHR's suggested listening... Last minute sickness can put a real strain on your operations. Make sure you're prepared with expert advice and all the considerations you need to take.



Fatboy Slim put it best when he said: We've come a long, long way together, through the good times and the bad. That's why a little bit of employee praise goes a long, long way.

If boosting team motivation and keeping staff engaged has been a challenge for you this year, this section is designed to help!

Praise you like I should! Our employee recognition enables

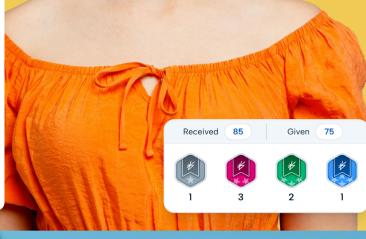
employees to give praise to their colleagues. And the day we saw the highest amount of praise being dished out, a massive 54% surge compared to an average day, was on Tuesday 12 October. Which incidentally, is the day after World Mental Health Day. If that's not a mood booster, we don't know what is!

BrightHR's suggested listening... Giving your employees praise

can go a long way to keeping your employees engaged, onboard, and performing at their best!

Give praise today!







Most accessed courses Learning and employee development

has been a big focus this year with skill shortages on the rise! With that in mind here are your most

accessed learning courses of the year... 1. Equality, diversity & inclusion

- Mental health awareness
- 3. Understanding GDPR

awareness

BrightHR's suggested listening... Upskilling your team should be a

big priority for 2024 if you want to keep employees happy, thriving, and learning. Try BrightLearn

It's Gary Neville! He kicked off our Meet the Founders series back in September. He shared some insider tips for budding business owners

A special incoming message from

your top artist...

from his real-life experiences as a serial entrepreneur and football legend. We've also had the pleasure of interviewing NHL legend Marty Turco and The Apprentice Star Jackie Fast.

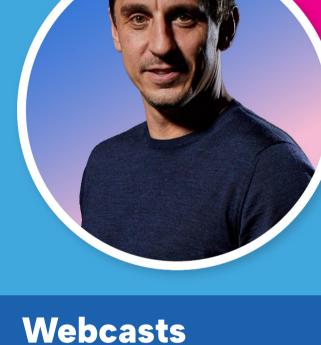
Check out all our Meet the Founder

episodes here.

Watch now

Understanding

GDPR



BrightHR's suggested listening... You can check out an entire library of on-demand webcasts on our website. Plus, you'll be able to see the latest upcoming live sessions you can sign up for.

Watch Webcasts

ground-breaking year for webcasts at BrightHR.

The most popular session of the year was... A business owner's guide to legal compliance: Policies and

BrightHR's Lunch & Learn:

2023 wasn't just a big year for upskilling your staff, it was also a

employment law tips to future proof your business

procedures

You also listened to...



Workplace wellbeing: Essential

HR policies for success



easier? Check out **BrightHR's release radar!**

Curious to know what **products and**

features we're developing to make

your people management even

- Adding manager specific e-learning courses
 - management tool

Launching a performance

- Adding a hub where you can access all advice logs
- Configuring flexible working time patterns
- Investing in an end-to-end payroll solution
- easy integration

Building a robust API for

Expanding our employee

Adding remaining leave balance so you can reduce employee burnout

recognition platform

Enabling sickness in hours and minutes

Get MORE out of your BrightHR account today!