# Black Cat Preorder Fulfillment Kingdom Death: Dark Treasury Guide

Dark Treasury is a new tool connecting Backerkit backers to their pledge rewards and preorders.

# YOUR BLACK CAT PREORDER IS NOW AVAILABLE TO SHIP IN THE DARK TREASURY.

Dark Treasury provides backers with information about fulfilled, available, and future Kickstarter rewards and preorders. Connect the Dark Treasury to a Kingdom Death shop account to ship your rewards when and where you want!

We know the burden of global shipping has grown tremendously in recent years so we want to make shipping as painless, flexible, and transparent as possible.

Connecting the Dark Treasury to the Kingdom Death shop allows you to bundle available rewards into a single shipment, pick your region, specify up-to-date addresses, and even combine rewards shipping with store purchases!

The Dark Treasury requires an Account of Death (a growing suite of tools for Kingdom Death customers). Once you create your account, Account of Death will load your backer rewards in the Dark Treasury. Here you can review the past, present, and future Kickstarter rewards.

Link your Account of Death to your Kingdom Death shop account to ship your available rewards.

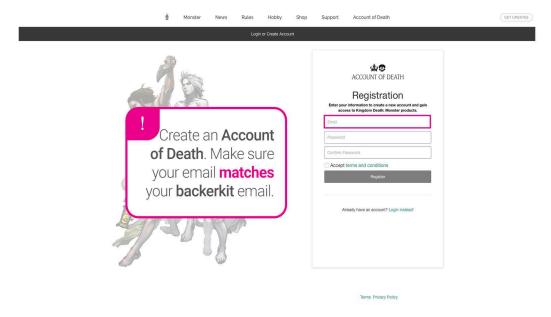
Black Cat preorder backers have the option to move their REMAINING rewards to the Dark Treasury.

If you opt in, future waves of kickstarter and preorder fulfillment will be handled through Dark Treasury, instead of backerkit. This will provide additional flexibility and accuracy in fulfilling upcoming rewards.

If you opt out, fulfillment will continue through backerkit.

A complete guide to getting started is below. An <u>FAQ</u> follows to answer questions.

### Create an Account of Death



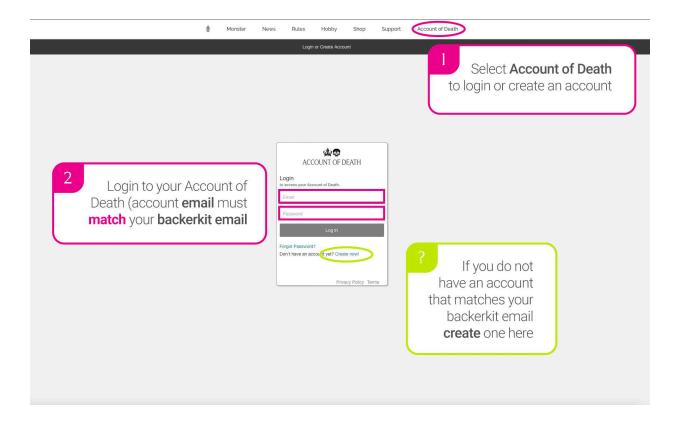


Account of Death (AoD) provides access to the Dark Treasury and Kingdom Death: Simulator.

To create an account, visit: <a href="https://auth.kingdomdeath.com/register">https://auth.kingdomdeath.com/register</a>.

If you already have an AoD and it does not match your Backerkit email address, you may create a second one that does match or <u>contact support</u> and we will help you configure your account.

# Login to Account of Death



Login to your Account of Death at <a href="https://client.kingdomdeath.com/">https://client.kingdomdeath.com/</a>.

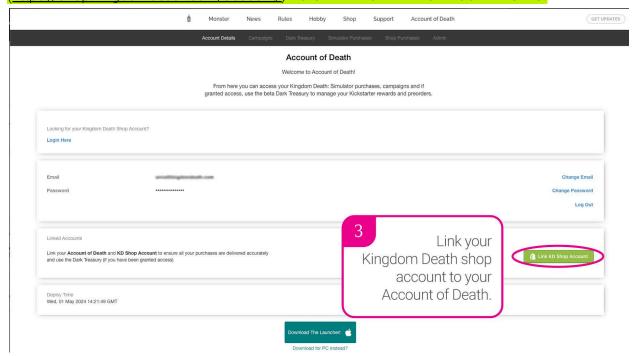
If you have forgotten your access information, please use the "Forgot Password?" link: <a href="https://auth.kingdomdeath.com/forgot-password">https://auth.kingdomdeath.com/forgot-password</a>.

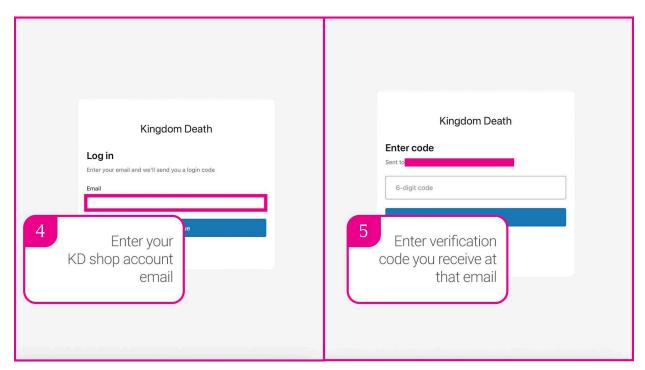
## Link your Kingdom Death shop account to your AoD

Once you login, you will arrive at your account details page, where you can link your shop account. This is a one-time process. You will need to link a shop account to add Dark Treasury kickstarter rewards to your Kingdom Death shopping cart and checkout!

### DON'T HAVE A KINGDOM DEATH SHOP ACCOUNT YET? CLICK HERE

(https://shop.kingdomdeath.com/account/) TO CREATE ONE BEFORE CONTINUING.



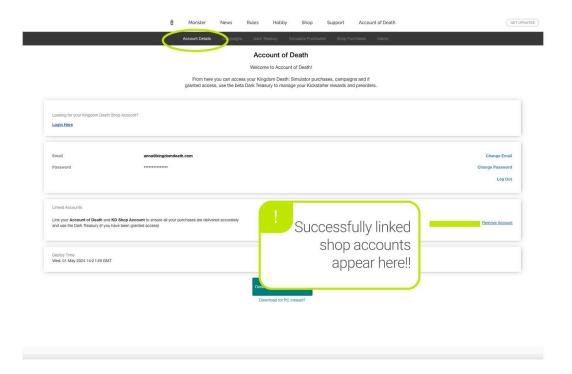


To link accounts, enter your shop account email. You will receive a 6-digit code to that email. Enter it on the next screen to link the shop to your Account of Death.

If you do not receive a 6-digit code after the first attempt - we suggest the following steps:

- Check your Spam folder
- Make sure to recheck the issue using an alternative browser and/or device
- Double-check your email account settings (if it allows you to receive emails of such type) or if any alternative restrictions are enabled

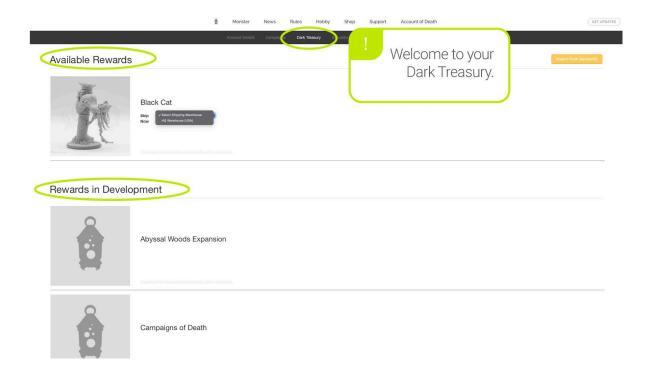
If you have performed the above steps and you still have not received the mentioned code - please reach out to our support team via <a href="https://support.kingdomdeath.com/en-US/contact">https://support.kingdomdeath.com/en-US/contact</a>.



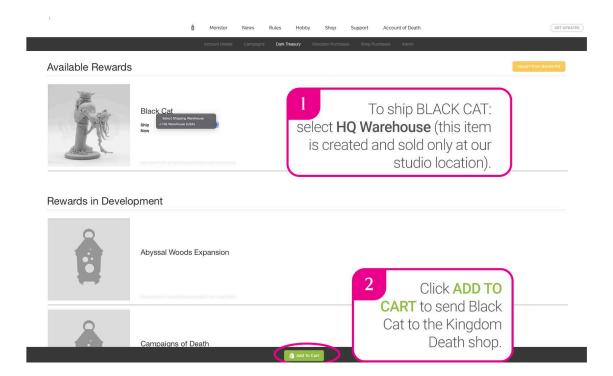
Once the account is linked, you will see your Kingdom Death shop account under the "Linked Accounts" section on the **Account Details** page.

If you wish to unlink the connected Kingdom Death shop account and use a different account instead - please click the Remove Account link. You can re-add it anytime.

# Treasury in Action



After connecting the Kingdom Death shop to your AoD account you can return to the Dark Treasury section and start shipping your rewards. The Dark Treasury is organized into 3 sections, Available Rewards | Rewards in Development | Fulfilled Rewards (not shown, scroll down to the bottom)



When a Kickstarter reward is available, it has a drop-down where you can select a shipping warehouse based on your shipping address. Limited run exclusives like Black Cat are produced at our studio and only available to ship from this location. Select a warehouse and then click the active Add to Cart button in the footer.

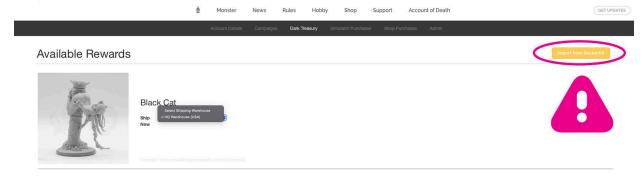
You will be redirected to the KD Shop page where your chosen rewards are waiting for you in your shopping cart.

You can either add all available items at once or just some of them. Please keep in mind that you cannot add additional quantity than originally pre-ordered.

## Import Your Remaining Backerkit Rewards

For backers that have rewards beyond Black Cat in backerkit, check out the button on the top right. Click it to import your remaining rewards and continue to using Dark Treasury to redeem

future backerkit purchases. You will receive a notification email as new items become available.



# The Rest of the Treasury

### **Rewards in Development**

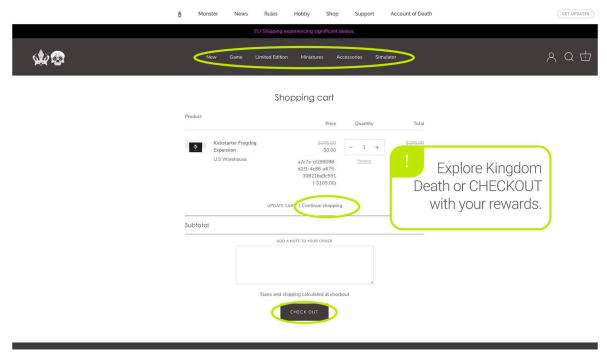
The Rewards in Development section lists all rewards in various states of production in the studio. You will be notified by email as rewards in development become available to ship.

#### **Fulfilled Rewards**

The Fulfilled Rewards section lists all rewards which you have received.

### Rewards in the Shop

Once your rewards are in your store cart, you will see their price which is adjusted to reflect your prior pledge payment - you can **Checkout** or add additional items from the shop.



To browse the KD Shop, select "Continue shopping" and explore our recent retail releases.

If you change your mind - you can always remove the reward (or store item) from the cart and add them later by visiting the Dark Treasury or the shop.

Please keep in mind that shipping items from multiple warehouses is possible but may significantly impact the shipping price (from one place or more than one place).

Shipping prices are calculated according to the number of items you have added from the store.

# FAQ

#### What is an Account of Death?

Account of Death is a suite of tools built for Kingdom Death fans and customers. Dark Treasury part of thie suite. It is a tool that lets Kickstarter backers and backerkit customers review and ship their purchases when they are ready to ship. By connecting Account of Death to our Kingdom Death shop customers can receive accurate real time shipping prices and ship their rewards to the address of their choice at their convenience.

Account of Death also provides tools for Kingdom Death Simulator. In the future we look forward to improving Dark Treasury and continuing to create new tools to support our fans.

#### Is my Kingdom Death shop account the same as Account of Death?

No. Your Kingdom Death shop account is part of our shopify store platform. To use Dark Treasury you will need to **LINK** your shop account to your Account of Death. This may also enable future tools like a KD collections and purchase rewards to be added to your Account of Death. We're open to your feedback about the tools we make in the future!

### What is in the Dark Treasury?

Dark Treasury lets you review and manage items pledged through kickstarter, addons purchased through backerkit pledge manager, or bought from the backerkit preorder store. We created Dark Treasury to address some pain points in our current fulfillment of these types of purchases

- Offer accurate regional shipping prices.
- Allow backers to update and change their shipping information when their items are ready to ship
- Allow backers to securely pay for shipping on their rewards when they are ready using up to date payment information
- Combine your rewards fulfillment with store purchases.

### How long will my preorder be available in the Dark Treasury?

Your preorder will be held for 99 days in the Dark Treasury. After this time, you may receive store credit in the amount of your purchase and your model will be returned to stock.

### How does combining shipping work?

Shipping costs are calculated for each warehouse you order from. In the case of Black Cat (only shipping from HQ Warehouse) if your rewards are combined with other items from HQ Warehouse your shipping will be combined and calculated based on the total weight of your order.

#### What if I already have an Account of Death?

If you already have an Account of Death as a beta Dark Treasury user or a KDSimulator user your Black Cat is waiting under the DARK TREASURY tab!!

If it is not there, please check that your backerkit email matches your Account of Death email. If it does not, reach out to support to merge your Black Cat preorder with your existing account.

### What if I already have a Kingdom Death shop account?

Use your existing Kingdom Death shop account to link to the Dark Treasury.

### What if I don't want to use Dark Treasury to redeem my Black Cat preorder?

The Dark Treasury is a tool that is optimized for Kingdom Death backers to manage and redeem previously paid items. It offers the most flexibility and freedom for our fans to update their information, choose their shipping methods and times. Please redeem your Black Cat preorder through the Dark Treasury and if it doesn't suit you, feel free to opt out of redeeming future rewards through the treasury.

#### What about my remaining rewards?

Within the coming weeks we will make it possible for you to add your remaining rewards from backerkit to the Dark Treasury. You will be notified when this feature becomes available. If you don't want to continue using the Dark Treasury DO NOT add your remaining rewards and you will continue to receive appropriate shipping charges and shipments through backerkit.