



BankVic
members matter

Telebanking/Rapid Response Service Authority

Prior to applying for an access service, we recommend you read our Financial Services Guide and the relevant Product Disclosure Statement to obtain all the relevant information and terms and conditions of use. The personal information requested below will be collected and used to provide you with Telebanking and Rapid Response services.

Member/Client No.

Surname - Mr/Mrs/Miss/Ms

Given Names

Telebanking keyword

2 to 6 characters required

Rapid Response Service Access Code

4 numerals only

Note: For security reasons keep your Keyword, Access Code and account numbers in safe and separate places. **The reverse of this form must be read and completed.**

Police Financial Services Limited ABN 33 087 651 661 AFSL 240293 Australian Credit Licence 240293 T 13 63 73 bankvic.com.au 2.16 5846bv

Telebanking/Rapid Response Service Authority

Telebanking

Where there is more than one signature required to complete each transaction Telebanking is not available.

I apply to be registered as a Telebanking user. I understand that my telephone request will be sufficient authority for Police Financial Services Limited - trading as BankVic to withdraw amounts from my accounts to the payee I nominate, or to vary standing instructions for other services. I understand that I am responsible for the use and security of my Keyword at all times and that I am liable for losses that I may suffer arising from any failure by me to properly secure my Keyword. I agree to be bound by the terms and conditions of BankVic regarding the use of this service and for the identification requirements applying to users of this service.

Rapid Response Service

I apply to be registered as a Rapid Response Service user. I understand that when phoning the Rapid Response Service and by entering my Access Code, I will have access to certain information relating to the balances and transactions already posted to my accounts and have the ability to transfer funds within my accounts. I understand that I am responsible for the use and security of my Access Code at all times and that I am liable for any losses that I may suffer arising from any failure by me to properly secure my Access Code. I also agree to be bound by the terms and conditions of BankVic regarding the use of this service.

I/We acknowledge having received a copy of the Privacy Notice, contained within the BankVic Financial Services Guide.

I authorise BankVic to use personal information contained in this authority for the purpose of processing this authority and supplying and administering the products and services for which I have requested. I understand that in order for BankVic to supply the products and services to me for which I have requested, it may be necessary for BankVic to provide personal information contained in this authority to its related entities and other service providers

Signature

Date

Office Use Only FSG issued AML identified Access service loaded/ordered RRS Telebanking PDS NCP issued GIT&C issued F&C PDS issued Interest rate PDS issued