

Financial hardship: Application for contract variation



How to lodge your application:

bankvic.com.au

13 63 73

GPO Box 2074, MELBOURNE VIC 3001

assist@bankvic.com.au

Visit a branch

It is important that you provide us with documentation you think may assist us in assessing your request. Please attach these documents when you return this form.

The following types of information may assist us in processing your request for assistance:

- evidence of income
- last two (2) payslips
- last two (2) statements from other financial organisations
- confirmation from CentreLink of current benefit paid or any other evidence of income
- current loan / credit card / store card statement/s from other financial organisations
- evidence of current insurance for any motor vehicle / property used as security for your BankVic loan/s (N/A if insured with CGU through BankVic)

Please note the following information may also be required, dependent on circumstances, and we will notify you if this is the case:

- details of superannuation
- Separation Certificate (for redundancy)
- medical certificate/letter from your doctor

If there is insufficient space on the form, please feel free to attach additional information.

Under the National Consumer Credit Protection Act 2009 (Cth) we are authorised to collect, use and disclose your financial information, so that we may provide you with the assistance you are seeking in your current financial situation, needs and objectives. Although you are not obliged to provide this information, we can not provide you with the assistance without it. We collect, use and disclose this information to enable us to provide you with the products and services you have requested, newsletters and information about other products and services that may benefit you. To ensure the personal information we hold is accurate and current, we ask that you complete your details below. For further information about how we use, disclose and secure your personal information, please refer to our Privacy Policy which is available at bankvic.com.au/privacy and on request.

A. PERSONAL DETAILS OF APPLICANT/S

Applicant 1

Member no

Title Ms Miss Mrs Mr Dr
Other

Surname

Given name/s

Age/s of dependent/s

Residential
address

Postcode

Commencement of
residence MM/YY

Status Owned outright Mortgage Renting/boarding Other

Mailing address
(if less than 5 years at
the above address)

Postcode

Home tel.

Business tel.

Mobile

Email

Applicant 2

Member no

Title Ms Miss Mrs Mr Dr
Other

Surname

Given name/s

Age/s of dependent/s

Residential
address
(if different to
Applicant 1)

Postcode

Commencement of
residence MM/YY

Status Owned outright Mortgage Renting/boarding Other

Mailing address
(if less than 5 years at
the above address)

Postcode

Home tel.

Business tel.

Mobile

Email

B. EMPLOYMENT DETAILS

Applicant 1

Occupation

Full time Part time Casual/Contract@ hours p/w

Self employed Other eg retired, apprentice

Name of employer

Employer phone no.

Applicant 2

Occupation

Full time Part time Casual/Contract@ hours p/w

Self employed Other eg retired, apprentice

Name of employer

Employer phone no.

C. YOUR FINANCIAL POSITION

To enable us to assess your request, we need your current complete financial position. Therefore, please include the debts of Applicant 1 and the debts of Applicant 2 and any current loan either party may have guaranteed or hold jointly with another person, any arrears or current arrangements entered into.

a. Income (average monthly salary, after tax)

Base salary	Net - per month
Income Applicant 1	\$
Income Applicant 2	\$
Other Income	
Regular overtime	\$
Part time/Casual employment	\$
Centrelink/Pensions	\$
Other income (please specify)	
.....	\$

b. Monthly expenditure

School fees	\$
Child maintenance payment	\$
Rent/Board	\$
Rates (council, water)	\$
Insurances (health, car, life etc)	\$
Gas/electricity	\$
Telephone/Mobile/PayTV/Internet	\$
Transport (petrol, servicing, fares)	\$
Food/Clothing/Personal expenses	\$
Medical/Chemist	\$
Other expenses (please specify)	
.....	\$

Credit commitments (monthly repayments)

Credit card/s	\$
Home/Investment loan/s	\$
Overdraft/Personal or Car loan/s	\$
OFI ¹ Credit/Store card/s	\$
OFI ¹ Home/Investment loan/s	\$
OFI ¹ Personal/Business loan/s	\$
1. OFI - OTHER FINANCIAL INSTITUTION	

c. Assets

	Current value
Savings/Cash	\$
Shares/Investments	\$
Motor vehicles	\$
House (list address)	\$
.....	\$
.....	\$
.....	\$
Other assets (please specify)	
.....	\$
.....	\$

d. Liabilities (List bank/lender)

Home/Investment loans	Borrowed amount	Balance Owed
.....	\$	\$
.....	\$	\$
.....	\$	\$
.....	\$	\$
Personal/business loans	Borrowed amount	Balance Owed
.....	\$	\$
.....	\$	\$
.....	\$	\$
Overdraft - lender	Credit Limit	Balance Owed
.....	\$	\$
.....	\$	\$
.....	\$	\$
Other loans (specify) - lender	Borrowed amount	Balance Owed
.....	\$	\$
.....	\$	\$
Credit/Store cards	Borrowed amount	Balance Owed
.....	\$	\$
.....	\$	\$
.....	\$	\$
.....	\$	\$

Are you in arrears with any utilities providers or other lenders? If so please note below. Additionally, please note any payment arrangement with utilities provider or any other lender.

.....			
.....			
.....			
Total monthly income (a)	\$	Total assets (c)	\$
Total monthly expenditure (b)	\$	Total liabilities (d)	\$
Uncommitted monthly income (a-b)	\$	Net assets (c-d)	\$

D. CIRCUMSTANCES

Explain your current financial circumstances and the reasons you are seeking hardship assistance. If there is insufficient space on the form, please feel free to attach separate sheet of paper.

Dotted lines for text entry.

Which loan facilities do you require hardship assistance for? Please provide product numbers below (eg. 123456 L1)

Dotted lines for text entry.

Provide full details as to how and when you expect your situation to improve.

Dotted lines for text entry.

Please indicate how much you can afford to pay towards your loan/s with BankVic.

Payment Amount \$ Frequency W F M

Commencing from until

If you answer YES to any of the following please attach details.

- Have you ever been declared bankrupt or assigned your estate for the benefit of Creditors? Yes No
Are there any unsatisfied judgements against you? Yes No
Are you a guarantor or indemnifier for the performance of another person(s) contract? Yes No

If I/we have requested you work with our representative I/we authorise the party named in this document to act for me/us

Agent's Information

You may choose to be represented or assisted by another person whom you authorise to act on your behalf in negotiations with us. We respect your right to be represented and will work with your duly authorised representative if you have one.

Please complete this information if you would like us to contact your agent to discuss your application.

Name Email address

Address Relationship: Accountant, solicitor, financial counsellor, family member or friend

Contact no.

E. DECLARATION BY APPLICANT

I/We acknowledge that the **Privacy Act 1988 (Cth)** and **Anti-Money Laundering and Counter Terrorism-Financing Act 2006 (Cth)** declarations made in my loan application/s to continue to apply to this request to vary that subsequent loan contract/s.

I/we acknowledge that where we have provided personal information about any other person, not named in my original loan application/s, such as an employer, relative, solicitor or other representative, that I/we will immediately make that person aware of who Police Financial Services Limited (BankVic) as the credit services provider is, how to contact you, that they can gain access to the information and that you will use and disclose the information only in connection with my facility.

If I/we have requested you work with our representative I/we authorise the party named in this document to act for me/us in relation to this application by me/us and in obtaining advice in relation to existing credit.

I/we declare that I/ we have no other debts than those listed in this application.

I/we declare that the information given above is true, correct and complete.

I/we declare that we have fully disclosed my/our financial affairs and any matters that may impact on this application.

I/we authorise BankVic to make any relevant enquires, including my employer or any other credit provider.

I/we agree that this information will remain the property of BankVic.

WARNING : Under the National Credit Code you may be liable to a criminal penalty if you make any false or misleading representation that is material to our decision to approve this application.

Name Applicant 1

Name Applicant 2

Date

Office Use Only

	Job No. & Date	Date provided	Op. Name	Op. No. Signature
Hardship brochure provided to applicant				
Credit Guide provided to applicant				
Where agent appointed				
Privacy Notice provided to Agent				
AML (KYC) Identity verified				
Credit Guide provided				
Hardship brochure provided				
Hardship Register noted				
Client record for agent				