Enabling Additional Use Cases
ExpertTrack Standard Project

Vault

4 week engagement

The Team

Project Manager Delivery Manager Engineer Certified Partner

With an ExpertTrack program package, you will **collaborate with a skilled and trusted team** of HashiCorp staff and Certified Partners, including a Services Project Manager, Product Delivery Manager, and a Implementation Services Engineer(s), to accelerate your adoption of HashiCorp's Vault product.

Methodology

With this ExpertTrack package, HashiCorp Professional Services will collaborate with you to implement additional use cases for Vault Enterprise. Each use case is focused around the design, enablement, configuration, and testing of one Vault authentication engine and one Vault secrets engine.

We begin with a team **Technical Planning Sprint** to get an understanding of your current environment and goals for your product use cases so we can focus the **Implementation Sprints** around the prioritized scope of the engagement.

Week 1	*Weeks 2-3**	*Week 4**
Technical Planning Sprint	**Sprint 1**	**Sprint 2**

Planning

- Review current usage of Vault Enterprise
- Identify appropriate secrets or authentication engines to support each of the customer's use cases
- Review requirements implementing each use case

Use Cases

For each use case (2), HashiCorp Professional Services will assist the customer with the enablement, configuration, and testing of:

- One (1) Vault Authentication Engine
- One (1) Vault Secrets Engine

Deliverables

At the completion of the engagement, your Vault product will be configured following proven best practices from the HashiCorp team. At the **Project Completion**, the Project Delivery Document detailing the customer specific configuration and adoption of the product will be provided and your HashiCorp journey continues with our Customer Support team. The Customer team is expected to have gained the knowledge and skillset required to continue maintaining any custom code provided during the engagement.

Project Governance

The Enabling Additional Use Cases ExpertTrack package includes four (4) business weeks of working sprints, scheduled over full calendar weeks and project schedule agreed to prior to Sprint 1 beginning. In addition, all prerequisites must be completed prior to Sprint 1 beginning.

*Up to two (2) weeks between sprints can be accommodated as needed.