

Vault Cluster & Topology Tune Up



ExpertTrack Standard Project

4 week engagement

The Team



Project Manager



Delivery Manager



Engineer



Certified Partner

With an ExpertTrack program package, you will **collaborate with a skilled and trusted team** of HashiCorp staff and Certified Partners, including a Services Project Manager, Product Delivery Manager, and a Implementation Services Engineer(s), to accelerate your adoption of HashiCorp's Vault product.

Methodology

As your adoption of Vault Enterprise evolves, tuning your Vault clusters and the topology may be necessary. With this ExpertTrack package, HashiCorp Professional Services will collaborate with you on various activities around maintaining and expanding your existing Vault Enterprise deployment. Potential activities include cluster upgrades, storage migrations, seal migrations, migrating from Vault Open Source to Vault Enterprise, and enabling disaster recovery or performance replication.

We begin with a team **Technical Planning Sprint** to get an understanding of your current environment and goals for your product use cases so we can focus the **Implementation Sprint** around the prioritized scope of the engagement.

Week 1

Weeks 2-3*

Week 4*

Technical Planning Sprint

Sprint 1

Sprint 2

Planning

- Review current state of Vault deployment
- Review opportunities for expansion of topology
- Review opportunities for improving design and configuration of currently deployed Vault clusters.

Cluster Tune Up

- For each cluster (4), HashiCorp Professional Services will assist the customer with one of the following activities
- Upgrading to a current release of Vault Enterprise
- Migrating from Vault Open Source to Vault Enterprise
- Migrating from other storage backends to Integrated Storage
- Deploy a new Disaster Recovery or Performance Replication cluster

Deliverables

At the completion of the engagement, your Vault product will be configured following proven best practices from the HashiCorp team. At the **Project Completion**, the Project Delivery Document detailing the customer specific configuration and adoption of the product will be provided and your HashiCorp journey continues with our Customer Support team. The Customer team is expected to have gained the knowledge and skillset required to continue maintaining any custom code provided during the engagement.

Project Governance

The Vault Cluster & Topology Tune Up ExpertTrack package includes four (4) business weeks of working sprints, scheduled over full calendar weeks and project schedule agreed to prior to Sprint 1 beginning. In addition, all prerequisites must be completed prior to Sprint 1 beginning.

*Up to two (2) weeks between sprints can be accommodated as needed.