



# HashiCorp Accessibility Conformance Report

(Based on VPAT<sup>®</sup> Version 2.4Rev)

Name of Product/Version	Vault Self-Managed Cluster UI v.1.15.4
Report Date	Dec 14, 2023
Product Description	HashiCorp Vault is an identity-based secrets and encryption management system. It provides encryption services that are gated by authentication and authorization methods to ensure secure, auditable and restricted access to secrets. It is used to secure, store and protect secrets and other sensitive data using a UI, CLI, or HTTP API.
Contact Information	<a href="mailto:accessibility@hashicorp.com">accessibility@hashicorp.com</a>
Notes	<p>The following workflows are within the scope of this accessibility compliance report:</p> <ol style="list-style-type: none"><li>1. Enable KV secret engine</li><li>2. Enable database secret engine</li><li>3. Enable AWS secret engine</li><li>4. Enable Azure secret engine</li><li>5. Enable Approle</li><li>6. Enable username/password</li><li>7. Enable OIDC</li><li>8. Create entity and alias</li><li>9. Create a group</li><li>10. Create a namespace</li><li>11. Create ACL policy</li><li>12. Create role governing policy</li><li>13. Create endpoint governing policy</li><li>14. Wrapping and unwrapping</li><li>15. Test APIs</li><li>16. View client count</li></ol> <p>The product documentation and support sites are also within the scope of this report.</p>



## Evaluation Methods Used

Conformance to the listed accessibility standards has been evaluated using a combination of dynamic and static analysis tools, as well as manual testing with assistive technologies.

The following have been used for this evaluation:

- Windows 11: JAWS/Chrome
- macOS: Safari/VoiceOver
- manual accessibility testing
- keyboard testing with visual focus



## Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included In Report
<a href="#">Web Content Accessibility Guidelines 2.0</a>	Level A (Yes) Level AA (Yes) Level AAA (No)
<a href="#">Web Content Accessibility Guidelines 2.1</a>	Level A (Yes) Level AA (Yes) Level AAA (No)
<a href="#">Revised Section 508 standards published January 18, 2017 and corrected January 22, 2018</a>	Yes
<a href="#">EN 301 549 Accessibility requirements for ICT products and services - V3.1.1 (2019-11) AND EN 301 549 Accessibility requirements for ICT products and services - V3.2.1 (2021-03)</a>	Yes

## Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports:** The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports:** Some functionality of the product does not meet the criterion.
- **Does Not Support:** The majority of product functionality does not meet the criterion.
- **Not Applicable:** The criterion is not relevant to the product.
- **Not Evaluated:** The product has not been evaluated against the criterion. This can be used only in WCAG 2.0 Level AAA.

## WCAG 2.x Report

Tables 1 and 2 also document conformance with:

- EN 301 549: Chapter 9 - Web, Sections 10.1-10.4 of Chapter 10 - Non-Web documents, and Sections 11.1-11.4 and 11.8.2 of Chapter 11 - Non-Web Software (open and closed functionality), and Sections 12.1.2 and 12.2.4 of Chapter 12 – Documentation
- Revised Section 508: Chapter 5 – 501.1 Scope, 504.2 Content Creation or Editing, and Chapter 6 – 602.3 Electronic Support Documentation.

Note: When reporting on conformance with the WCAG 2.x Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the [WCAG 2.1 Conformance Requirements](#).

Table 1: Success Criteria, Level A

Notes:

Criteria	Conformance Level	Remarks and Explanations
<p><a href="#">1.1.1 Non-text Content</a> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.1.1.1 (Web)</li> <li>● 10.1.1.1 (Non-web document)</li> <li>● 11.1.1.1.1 (Open Functionality Software)</li> <li>● 11.1.1.1.2 (Closed Functionality Software)</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>● 501 (Web)(Software)</li> <li>● 504.2 (Authoring Tool)</li> <li>● 602.3 (Support Docs)</li> </ul>	Partially Supports	<p>Known Exceptions:</p> <p>- There are some icon-only controls with no accessible name</p>
<p><a href="#">1.2.1 Audio-only and Video-only (Prerecorded)</a> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.1.2.1 (Web)</li> <li>● 10.1.2.1 (Non-web document)</li> <li>● 11.1.2.1.1 (Open Functionality Software)</li> <li>● 11.1.2.1.2.1 and 11.1.2.1.2.2 (Closed Software)</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>● 501 (Web)(Software)</li> <li>● 504.2 (Authoring Tool)</li> <li>● 602.3 (Support Docs)</li> </ul>	Not Applicable	
<p><a href="#">1.2.2 Captions (Prerecorded)</a> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.1.2.2 (Web)</li> <li>● 10.1.2.2 (Non-web document)</li> <li>● 11.1.2.2 (Open Functionality Software)</li> <li>● 11.1.2.2 (Closed Software)</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> </ul>	Not Applicable	



<ul style="list-style-type: none"><li>● 12.2.4 (Support Docs)</li></ul> Revised Section 508 <ul style="list-style-type: none"><li>● 501 (Web)(Software)</li><li>● 504.2 (Authoring Tool)</li><li>● 602.3 (Support Docs)</li></ul>		
<p><a href="#">1.2.3 Audio Description or Media Alternative (Prerecorded)</a> (Level A)</p> Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"><li>● 9.1.2.3 (Web)</li><li>● 10.1.2.3 (Non-web document)</li><li>● 11.1.2.3.1 (Open Functionality Software)</li><li>● 11.1.2.3.2 (Closed Software)</li><li>● 11.8.2 (Authoring Tool)</li><li>● 12.1.2 (Product Docs)</li><li>● 12.2.4 (Support Docs)</li></ul> Revised Section 508 <ul style="list-style-type: none"><li>● 501 (Web)(Software)</li><li>● 504.2 (Authoring Tool)</li><li>● 602.3 (Support Docs)</li></ul>	Not Applicable	
<p><a href="#">1.3.1 Info and Relationships</a> (Level A)</p> Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"><li>● 9.1.3.1 (Web)</li><li>● 10.1.3.1 (Non-web document)</li><li>● 11.1.3.1.1 (Open Functionality Software)</li><li>● 11.1.3.1.2 (Closed Software)</li><li>● 11.8.2 (Authoring Tool)</li><li>● 12.1.2 (Product Docs)</li><li>● 12.2.4 (Support Docs)</li></ul> Revised Section 508 <ul style="list-style-type: none"><li>● 501 (Web)(Software)</li><li>● 504.2 (Authoring Tool)</li><li>● 602.3 (Support Docs)</li></ul>	Partially Supports	Known Exceptions: <ul style="list-style-type: none"><li>- The customer support page has a table with an empty header cell</li><li>- The customer support page has multiple banner landmarks</li><li>- the customer support page does not contain all page content in landmarks</li><li>- Some workflows contain heading levels that are not in order</li></ul>
<p><a href="#">1.3.2 Meaningful Sequence</a> (Level A)</p> Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"><li>● 9.1.3.2 (Web)</li><li>● 10.1.3.2 (Non-web document)</li><li>● 11.1.3.2.1 (Open Functionality Software)</li><li>● 11.1.3.2.2 (Closed Software)</li><li>● 11.8.2 (Authoring Tool)</li><li>● 12.1.2 (Product Docs)</li><li>● 12.2.4 (Support Docs)</li></ul> Revised Section 508	Partially Supports	Known Exceptions: <ul style="list-style-type: none"><li>- On the support pages, the footer does not currently have a meaningful sequence for the contact form.</li></ul>



<ul style="list-style-type: none"><li>● 501 (Web)(Software)</li><li>● 504.2 (Authoring Tool)</li></ul> 602.3 (Support Docs)		
<p><a href="#">1.3.3 Sensory Characteristics</a> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"><li>● 9.1.3.3 (Web)</li><li>● 10.1.3.3 (Non-web document)</li><li>● 11.1.3.3 (Open Functionality Software)</li><li>● 11.1.3.3 (Closed Software)</li><li>● 11.8.2 (Authoring Tool)</li><li>● 12.1.2 (Product Docs)</li><li>● 12.2.4 (Support Docs)</li></ul> <p>Revised Section 508</p> <ul style="list-style-type: none"><li>● 501 (Web)(Software)</li><li>● 504.2 (Authoring Tool)</li><li>● 602.3 (Support Docs)</li></ul>	Supports	
<p><a href="#">1.4.1 Use of Color</a> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"><li>● 9.1.4.1 (Web)</li><li>● 10.1.4.1 (Non-web document)</li><li>● 11.1.4.1 (Open Functionality Software)</li><li>● 11.1.4.1 (Closed Software)</li><li>● 11.8.2 (Authoring Tool)</li><li>● 12.1.2 (Product Docs)</li><li>● 12.2.4 (Support Docs)</li></ul> <p>Revised Section 508</p> <ul style="list-style-type: none"><li>● 501 (Web)(Software)</li><li>● 504.2 (Authoring Tool)</li><li>● 602.3 (Support Docs)</li></ul>	Partially Supports	<p>Known Exceptions:</p> <p>- Some links have been identified that are only using color to indicate that they are interactive.</p>
<p><a href="#">1.4.2 Audio Control</a> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"><li>● 9.1.4.2 (Web)</li><li>● 10.1.4.2 (Non-web document)</li><li>● 11.1.4.2 (Open Functionality Software)</li><li>● 11.1.4.2 (Closed Software)</li><li>● 11.8.2 (Authoring Tool)</li><li>● 12.1.2 (Product Docs)</li><li>● 12.2.4 (Support Docs)</li></ul> <p>Revised Section 508</p> <ul style="list-style-type: none"><li>● 501 (Web)(Software)</li><li>● 504.2 (Authoring Tool)</li><li>● 602.3 (Support Docs)</li></ul>	Not Applicable	<p>There is no audio or video-only content in this application on the tested workflows.</p>



<p><a href="#">2.1.1 Keyboard</a> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"><li>● 9.2.1.1 (Web)</li><li>● 10.2.1.1 (Non-web document)</li><li>● 11.2.1.1.1 (Open Functionality Software)</li><li>● 11.2.1.1.2 (Closed Software)</li><li>● 11.8.2 (Authoring Tool)</li><li>● 12.1.2 (Product Docs)</li><li>● 12.2.4 (Support Docs)</li></ul> <p>Revised Section 508</p> <ul style="list-style-type: none"><li>● 501 (Web)(Software)</li><li>● 504.2 (Authoring Tool)</li><li>● 602.3 (Support Docs)</li></ul>	Partially Supports	Known Exceptions: - The web-based command-line interface (“CLI”) is missing appropriate keyboard support. - In some code samples in the documentation, scrollable regions lack keyboard access.
<p><a href="#">2.1.2 No Keyboard Trap</a> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"><li>● 9.2.1.2 (Web)</li><li>● 10.2.1.2 (Non-web document)</li><li>● 11.2.1.2 (Open Functionality Software)</li><li>● 11.2.1.2 (Closed Software)</li><li>● 11.8.2 (Authoring Tool)</li><li>● 12.1.2 (Product Docs)</li><li>● 12.2.4 (Support Docs)</li></ul> <p>Revised Section 508</p> <ul style="list-style-type: none"><li>● 501 (Web)(Software)</li><li>● 504.2 (Authoring Tool)</li><li>● 602.3 (Support Docs)</li></ul>	Partially Supports	Known Exceptions: - The web-based CLI tool does not have a keyboard-only way of leaving the CLI.
<p><a href="#">2.1.4 Character Key Shortcuts</a> (Level A 2.1 only)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"><li>● 9.2.1.4 (Web)</li><li>● 10.2.1.4 (Non-web document)</li><li>● 11.2.1.4.1 (Open Functionality Software)</li><li>● 11.2.1.4.2 (Closed Software)</li><li>● 11.8.2 (Authoring Tool)</li><li>● 12.1.2 (Product Docs)</li><li>● 12.2.4 (Support Docs)</li></ul> <p>Revised Section 508 – Does not apply</p>	Supports	
<p><a href="#">2.2.1 Timing Adjustable</a> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"><li>● 9.2.2.1 (Web)</li><li>● 10.2.2.1 (Non-web document)</li></ul>	Partially Supports	Known Exceptions: - Essential Exception: As a critical security function, automatic logouts will occur when the user’s token is no longer valid. - In cases where there is a toast alert message to



<ul style="list-style-type: none"><li>● 11.2.2.1 (Open Functionality Software)</li><li>● 11.2.2.1 (Closed Software)</li><li>● 11.8.2 (Authoring Tool)</li><li>● 12.1.2 (Product Docs)</li><li>● 12.2.4 (Support Docs)</li></ul> Revised Section 508 <ul style="list-style-type: none"><li>● 501 (Web)(Software)</li><li>● 504.2 (Authoring Tool)</li><li>● 602.3 (Support Docs)</li></ul>		inform the user of a successful or unsuccessful action, and that alert contains a link, the element does not stay present long enough for the user to interact with the link.
<p><a href="#">2.2.2 Pause, Stop, Hide</a> (Level A)</p> Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"><li>● 9.2.2.2 (Web)</li><li>● 10.2.2.2 (Non-web document)</li><li>● 11.2.2.2 (Open Functionality Software)</li><li>● 11.2.2.2 (Closed Software)</li><li>● 11.8.2 (Authoring Tool)</li><li>● 12.1.2 (Product Docs)</li><li>● 12.2.4 (Support Docs)</li></ul> Revised Section 508 <ul style="list-style-type: none"><li>● 501 (Web)(Software)</li><li>● 504.2 (Authoring Tool)</li><li>● 602.3 (Support Docs)</li></ul>	Supports	All instances of auto-updating information are essential to the functionality of the platform.
<p><a href="#">2.3.1 Three Flashes or Below Threshold</a> (Level A)</p> Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"><li>● 9.2.3.1 (Web)</li><li>● 10.2.3.1 (Non-web document)</li><li>● 11.2.3.1 (Open Functionality Software)</li><li>● 11.2.3.1 (Closed Software)</li><li>● 11.8.2 (Authoring Tool)</li><li>● 12.1.2 (Product Docs)</li><li>● 12.2.4 (Support Docs)</li></ul> Revised Section 508 <ul style="list-style-type: none"><li>● 501 (Web)(Software)</li><li>● 504.2 (Authoring Tool)</li><li>● 602.3 (Support Docs)</li></ul>	Not Applicable	
<p><a href="#">2.4.1 Bypass Blocks</a> (Level A)</p> Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"><li>● 9.2.4.1 (Web)</li><li>● 10.2.4.1 (Non-web document) – Does not apply</li><li>● 11.2.4.1 (Open Functionality Software) – Does not apply</li></ul>	Partially Supports	Known Exceptions: <ul style="list-style-type: none"><li>- The documentation has a bypass block, but it is not in the correct location</li><li>- Some workflows do not have a bypass block</li></ul>





<ul style="list-style-type: none"><li>● 11.2.4.1 (Closed Software) – Does not apply</li><li>● 11.8.2 (Authoring Tool)</li><li>● 12.1.2 (Product Docs)</li><li>● 12.2.4 (Support Docs)</li></ul> Revised Section 508 <ul style="list-style-type: none"><li>● 501 (Web)(Software) – Does not apply to non-web software</li><li>● 504.2 (Authoring Tool)</li><li>● 602.3 (Support Docs) – Does not apply to non-web docs</li></ul>		
<p><a href="#">2.4.2 Page Titled</a> (Level A)</p> Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"><li>● 9.2.4.2 (Web)</li><li>● 10.2.4.2 (Non-web document)</li><li>● 11.2.4.2 (Open Functionality Software) - Does not apply</li><li>● 11.2.4.2 (Closed Software) – Does not apply</li><li>● 11.8.2 (Authoring Tool)</li><li>● 12.1.2 (Product Docs)</li><li>● 12.2.4 (Support Docs)</li></ul> Revised Section 508 <ul style="list-style-type: none"><li>● 501 (Web)(Software)</li><li>● 504.2 (Authoring Tool)</li><li>● 602.3 (Support Docs)</li></ul>	Supports	
<p><a href="#">2.4.3 Focus Order</a> (Level A)</p> Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"><li>● 9.2.4.3 (Web)</li><li>● 10.2.4.3 (Non-web document)</li><li>● 11.2.4.3 (Open Functionality Software)</li><li>● 11.2.4.3 (Closed Software)</li><li>● 11.8.2 (Authoring Tool)</li><li>● 12.1.2 (Product Docs)</li><li>● 12.2.4 (Support Docs)</li></ul> Revised Section 508 <ul style="list-style-type: none"><li>● 501 (Web)(Software)</li><li>● 504.2 (Authoring Tool)</li><li>● 602.3 (Support Docs)</li></ul>	Partially Supports	Known Exceptions:  - On the documentation page, the focus order in the footer content does not match the DOM order.
<p><a href="#">2.4.4 Link Purpose (In Context)</a> (Level A)</p> Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"><li>● 9.2.4.4 (Web)</li><li>● 10.2.4.4 (Non-web document)</li></ul>	Supports	

<ul style="list-style-type: none"> <li>● 11.2.4.4 (Open Functionality Software)</li> <li>● 11.2.4.4 (Closed Software)</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>● 501 (Web)(Software)</li> <li>● 504.2 (Authoring Tool)</li> <li>● 602.3 (Support Docs)</li> </ul>		
<p><a href="#">2.5.1 Pointer Gestures</a> (Level A 2.1 only)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.2.5.1 (Web)</li> <li>● 10.2.5.1 (Non-web document)</li> <li>● 11.2.5.1 (Open Functionality Software)</li> <li>● 11.2.5.1 (Closed Software)</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508 – Does not apply</p>	Not Applicable	
<p><a href="#">2.5.2 Pointer Cancellation</a> (Level A 2.1 only)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.2.5.2 (Web)</li> <li>● 10.2.5.2 (Non-web document)</li> <li>● 11.2.5.2 (Open Functionality Software)</li> <li>● 11.2.5.2 (Closed Software)</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508 – Does not apply</p>	Not Applicable	
<p><a href="#">2.5.3 Label in Name</a> (Level A 2.1 only)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.2.5.3 (Web)</li> <li>● 10.2.5.3 (Non-web document)</li> <li>● 11.2.5.3.1 (Open Functionality Software)</li> <li>● 11.2.5.3.2 (Closed Software)</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508 – Does not apply</p>	Partially Supports	<p>Known Exceptions:</p> <p>- Some icon-only buttons do not have an accessible name</p>
<p><a href="#">2.5.4 Motion Actuation</a> (Level A 2.1 only)</p> <p>Also applies to:</p>	Not Applicable	



<p>EN 301 549 Criteria</p> <ul style="list-style-type: none"><li>● 9.2.5.4 (Web)</li><li>● 10.2.5.4 (Non-web document)</li><li>● 11.2.5.4 (Open Functionality Software)</li><li>● 11.2.5.4 (Closed Software)</li><li>● 11.8.2 (Authoring Tool)</li><li>● 12.1.2 (Product Docs)</li><li>● 12.2.4 (Support Docs)</li></ul> <p>Revised Section 508 – Does not apply</p>		
<p><a href="#">3.1.1 Language of Page</a> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"><li>● 9.3.1.1 (Web)</li><li>● 10.3.1.1 (Non-web document)</li><li>● 11.3.1.1.1 (Open Functionality Software)</li><li>● 11.3.1.1.2 (Closed Software)</li><li>● 11.8.2 (Authoring Tool)</li><li>● 12.1.2 (Product Docs)</li><li>● 12.2.4 (Support Docs)</li></ul> <p>Revised Section 508</p> <ul style="list-style-type: none"><li>● 501 (Web)(Software)</li><li>● 504.2 (Authoring Tool)</li><li>● 602.3 (Support Docs)</li></ul>	Supports	
<p><a href="#">3.2.1 On Focus</a> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"><li>● 9.3.2.1 (Web)</li><li>● 10.3.2.1 (Non-web document)</li><li>● 11.3.2.1 (Open Functionality Software)</li><li>● 11.3.2.1 (Closed Software)</li><li>● 11.8.2 (Authoring Tool)</li><li>● 12.1.2 (Product Docs)</li><li>● 12.2.4 (Support Docs)</li></ul> <p>Revised Section 508</p> <ul style="list-style-type: none"><li>● 501 (Web)(Software)</li><li>● 504.2 (Authoring Tool)</li><li>● 602.3 (Support Docs)</li></ul>	Supports	
<p><a href="#">3.2.2 On Input</a> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"><li>● 9.3.2.2 (Web)</li><li>● 10.3.2.2 (Non-web document)</li><li>● 11.3.2.2 (Open Functionality Software)</li><li>● 11.3.2.2 (Closed Software)</li></ul>	Supports	



<ul style="list-style-type: none"><li>● 11.8.2 (Authoring Tool)</li><li>● 12.1.2 (Product Docs)</li><li>● 12.2.4 (Support Docs)</li></ul> Revised Section 508 <ul style="list-style-type: none"><li>● 501 (Web)(Software)</li><li>● 504.2 (Authoring Tool)</li><li>● 602.3 (Support Docs)</li></ul>		
<p><a href="#">3.3.1 Error Identification</a> (Level A)</p> Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"><li>● 9.3.3.1 (Web)</li><li>● 10.3.3.1 (Non-web document)</li><li>● 11.3.3.1.1 (Open Functionality Software)</li><li>● 11.3.3.1.2 (Closed Software)</li><li>● 11.8.2 (Authoring Tool)</li><li>● 12.1.2 (Product Docs)</li><li>● 12.2.4 (Support Docs)</li></ul> Revised Section 508 <ul style="list-style-type: none"><li>● 501 (Web)(Software)</li><li>● 504.2 (Authoring Tool)</li><li>● 602.3 (Support Docs)</li></ul>	Partially Supports	Known Exceptions:  - Some error messages that are in the proximity of input fields are not correctly associated with those input fields.
<p><a href="#">3.3.2 Labels or Instructions</a> (Level A)</p> Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"><li>● 9.3.3.2 (Web)</li><li>● 10.3.3.2 (Non-web document)</li><li>● 11.3.3.2 (Open Functionality Software)</li><li>● 11.3.3.2 (Closed Software)</li><li>● 11.8.2 (Authoring Tool)</li><li>● 12.1.2 (Product Docs)</li><li>● 12.2.4 (Support Docs)</li></ul> Revised Section 508 <ul style="list-style-type: none"><li>● 501 (Web)(Software)</li><li>● 504.2 (Authoring Tool)</li><li>● 602.3 (Support Docs)</li></ul>	Does Not Support	There is a widespread issue where inputs do not have labels or associated instructions.
<p><a href="#">4.1.1 Parsing</a> (Level A)</p> Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"><li>● 9.4.1.1 (Web)</li><li>● 10.4.1.1 (Non-web document)</li><li>● 11.4.1.1.1 (Open Functionality Software)</li><li>● 11.4.1.1.2 (Closed Software) – Does not apply</li><li>● 11.8.2 (Authoring Tool)</li><li>● 12.1.2 (Product Docs)</li></ul>	Supports	



<ul style="list-style-type: none"><li>● 12.2.4 (Support Docs)</li></ul> Revised Section 508 <ul style="list-style-type: none"><li>● 501 (Web)(Software)</li><li>● 504.2 (Authoring Tool)</li><li>● 602.3 (Support Docs)</li></ul>		
<p><a href="#">4.1.2 Name, Role, Value</a> (Level A)</p> Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"><li>● 9.4.1.2 (Web)</li><li>● 10.4.1.2 (Non-web document)</li><li>● 11.4.1.2.1 (Open Functionality Software)</li><li>● 11.4.1.2.2 (Closed Software) – Does not apply</li><li>● 11.8.2 (Authoring Tool)</li><li>● 12.1.2 (Product Docs)</li><li>● 12.2.4 (Support Docs)</li></ul> Revised Section 508 <ul style="list-style-type: none"><li>● 501 (Web)(Software)</li><li>● 504.2 (Authoring Tool)</li><li>● 602.3 (Support Docs)</li></ul>	Partially Supports	Known Exceptions: <ul style="list-style-type: none"><li>- There is a widespread issue where inputs do not have labels or associated instructions.</li><li>- There are some cases where malformed HTML could cause user issues. The user would need to contact support to be helped through the workflow.</li></ul>

Table 2: Success Criteria, Level AA

Notes:

Criteria	Conformance Level	Remarks and Explanations
<p><a href="#">1.2.4 Captions (Live)</a> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.1.2.4 (Web)</li> <li>● 10.1.2.4 (Non-web document)</li> <li>● 11.1.2.4 (Open Functionality Software)</li> <li>● 11.1.2.4 (Closed Software)</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>● 501 (Web)(Software)</li> <li>● 504.2 (Authoring Tool)</li> <li>● 602.3 (Support Docs)</li> </ul>	Not Applicable	
<p><a href="#">1.2.5 Audio Description (Prerecorded)</a> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.1.2.5 (Web)</li> <li>● 10.1.2.5 (Non-web document)</li> <li>● 11.1.2.5 (Open Functionality Software)</li> <li>● 11.1.2.5 (Closed Software)</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>● 501 (Web)(Software)</li> <li>● 504.2 (Authoring Tool)</li> <li>● 602.3 (Support Docs)</li> </ul>	Not Applicable	
<p><a href="#">1.3.4 Orientation</a> (Level AA 2.1 only)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.1.3.4 (Web)</li> <li>● 10.1.3.4 (Non-web document)</li> <li>● 11.1.3.4 (Open Functionality Software)</li> <li>● 11.1.3.4 (Closed Software)</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508 – Does not apply</p>	Not Applicable	
<p><a href="#">1.3.5 Identify Input Purpose</a> (Level AA 2.1 only)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.1.3.5 (Web)</li> <li>● 10.1.3.5 (Non-web document)</li> </ul>	Does Not Support	There is a widespread issue where inputs do not have labels or associated instructions.

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> <li>● 11.1.3.5.1 (Open Functionality Software)</li> <li>● 11.1.3.5.2 (Closed Software)</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul> Revised Section 508 – Does not apply		
<p><a href="#">1.4.3 Contrast (Minimum)</a> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.1.4.3 (Web)</li> <li>● 10.1.4.3 (Non-web document)</li> <li>● 11.1.4.3 (Open Functionality Software)</li> <li>● 11.1.4.3 (Closed Software)</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>● 501 (Web)(Software)</li> <li>● 504.2 (Authoring Tool)</li> <li>● 602.3 (Support Docs)</li> </ul>	Partially Supports	Known Exceptions:  - There are instances when color contrast (minimum) failures occur, and the user may have to use customized styling to increase the color contrast manually.
<p><a href="#">1.4.4 Resize text</a> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.1.4.4 (Web)</li> <li>● 10.1.4.4 (Non-web document)</li> <li>● 11.1.4.4.1 (Open Functionality Software)</li> <li>● 11.1.4.4.2 (Closed Software)</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>● 501 (Web)(Software)</li> <li>● 504.2 (Authoring Tool)</li> <li>● 602.3 (Support Docs)</li> </ul>	Supports	
<p><a href="#">1.4.5 Images of Text</a> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.1.4.5 (Web)</li> <li>● 10.1.4.5 (Non-web document)</li> <li>● 11.1.4.5.1 (Open Functionality Software)</li> <li>● 11.1.4.5.2 (Closed Software) – Does not apply</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>● 501 (Web)(Software)</li> </ul>	Does Not Support	On some documentation pages, there are images of text that do not have complete alternative text attribute values.

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> <li>● 504.2 (Authoring Tool)</li> <li>● 602.3 (Support Docs)</li> </ul>		
<p><a href="#">1.4.10 Reflow</a> (Level AA 2.1 only)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.1.4.10 (Web)</li> <li>● 10.1.4.10 (Non-web document)</li> <li>● 11.1.4.10 (Open Functionality Software)</li> <li>● 11.1.4.10 (Closed Software)</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508 – Does not apply</p>	Supports	
<p><a href="#">1.4.11 Non-text Contrast</a> (Level AA 2.1 only)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.1.4.11 (Web)</li> <li>● 10.1.4.11 (Non-web document)</li> <li>● 11.1.4.11 (Open Functionality Software)</li> <li>● 11.1.4.11 (Closed Software)</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508 – Does not apply</p>	Partially Supports	<p>Known Exceptions:</p> <p>- There are some interactive icons that do not have sufficient color contrast.</p>
<p><a href="#">1.4.12 Text Spacing</a> (Level AA 2.1 only)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.1.4.12 (Web)</li> <li>● 10.1.4.12 (Non-web document)</li> <li>● 11.1.4.12 (Open Functionality Software)</li> <li>● 11.1.4.12 (Closed Software)</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508 – Does not apply</p>	Supports	
<p><a href="#">1.4.13 Content on Hover or Focus</a> (Level AA 2.1 only)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.1.4.13 (Web)</li> <li>● 10.1.4.13 (Non-web document)</li> <li>● 11.1.4.13 (Open Functionality Software)</li> <li>● 11.1.4.13 (Closed Software)</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508 – Does not apply</p>	Supports	



Criteria	Conformance Level	Remarks and Explanations
<p><a href="#">2.4.5 Multiple Ways</a> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.2.4.5 (Web)</li> <li>● 10.2.4.5 (Non-web document) – Does not apply</li> <li>● 11.2.4.5 (Open Functionality Software) – Does not apply</li> <li>● 11.2.4.5 (Closed Software) – Does not apply</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>● 501 (Web)(Software) – Does not apply to non-web software</li> <li>● 504.2 (Authoring Tool)</li> <li>● 602.3 (Support Docs) – Does not apply to non-web docs</li> </ul>	Does Not Support	The navigation of the site does not provide multiple ways to navigate to the top-level pages that are part of the application.
<p><a href="#">2.4.6 Headings and Labels</a> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.2.4.6 (Web)</li> <li>● 10.2.4.6 (Non-web document)</li> <li>● 11.2.4.6 (Open Functionality Software)</li> <li>● 11.2.4.6 (Closed Software)</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>● 501 (Web)(Software)</li> <li>● 504.2 (Authoring Tool)</li> <li>● 602.3 (Support Docs)</li> </ul>	Partially Supports	<p>Known Exceptions:</p> <ul style="list-style-type: none"> <li>- There are some buttons that do not have accessible names and are simply presented to the user as “button”.</li> <li>- There are some copy buttons that do not provide context for what the user will be copying.</li> </ul>
<p><a href="#">2.4.7 Focus Visible</a> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.2.4.7 (Web)</li> <li>● 10.2.4.7 (Non-web document)</li> <li>● 11.2.4.7 (Open Functionality Software)</li> <li>● 11.2.4.7 (Closed Software)</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>● 501 (Web)(Software)</li> <li>● 504.2 (Authoring Tool)</li> <li>● 602.3 (Support Docs)</li> </ul>	Partially Supports	<p>Known Exceptions:</p> <ul style="list-style-type: none"> <li>- In the documentation site, an incorrectly implemented popup obscures the focus of some footer content.</li> <li>- When the CLI window is open, it obscures other focusable elements.</li> </ul>

Criteria	Conformance Level	Remarks and Explanations
<p><a href="#">3.1.2 Language of Parts</a> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.3.1.2 (Web)</li> <li>● 10.3.1.2 (Non-web document)</li> <li>● 11.3.1.2 (Open Functionality Software) – Does not apply</li> <li>● 11.3.1.2 (Closed Software) – Does not apply</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>● 501 (Web)(Software)</li> <li>● 504.2 (Authoring Tool)</li> <li>● 602.3 (Support Docs)</li> </ul>	Supports	
<p><a href="#">3.2.3 Consistent Navigation</a> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.3.2.3 (Web)</li> <li>● 10.3.2.3 (Non-web document) – Does not apply</li> <li>● 11.3.2.3 (Open Functionality Software) – Does not apply</li> <li>● 11.3.2.3 (Closed Software) – Does not apply</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>● 501 (Web)(Software) – Does not apply to non-web software</li> <li>● 504.2 (Authoring Tool)</li> <li>● 602.3 (Support Docs) – Does not apply to non-web docs</li> </ul>	Partially Supports	<p>Known Exceptions:</p> <ul style="list-style-type: none"> <li>- Not all links with the same name lead the user to the same URL. This also occurs in the documentation and support pages.</li> <li>- On some documentation pages, there is a different navigation experience, despite appearing as a part of the unified documentation site.</li> </ul>
<p><a href="#">3.2.4 Consistent Identification</a> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.3.2.4 (Web)</li> <li>● 10.3.2.4 (Non-web document) – Does not apply</li> <li>● 11.3.2.4 (Open Functionality Software) – Does not apply</li> <li>● 11.3.2.4 (Closed Software) – Does not apply</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul>	Partially Supports	<p>Known Exceptions:</p> <ul style="list-style-type: none"> <li>- Some buttons and links have the same name, but perform different actions or take the user to a different URL.</li> <li>- On the support site, there are several links with the same names that lead to different URLs.</li> <li>- There is no consistent “home” link identification.</li> </ul>

Criteria	Conformance Level	Remarks and Explanations
Revised Section 508 <ul style="list-style-type: none"> <li>● 501 (Web)(Software) – Does not apply to non-web software</li> <li>● 504.2 (Authoring Tool)</li> <li>● 602.3 (Support Docs) – Does not apply to non-web docs</li> </ul>		
<a href="#">3.3.3 Error Suggestion</a> (Level AA) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> <li>● 9.3.3.3 (Web)</li> <li>● 10.3.3.3 (Non-web document)</li> <li>● 11.3.3.3 (Open Functionality Software)</li> <li>● 11.3.3.3 (Closed Software)</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul> Revised Section 508 <ul style="list-style-type: none"> <li>● 501 (Web)(Software)</li> <li>● 504.2 (Authoring Tool)</li> <li>● 602.3 (Support Docs)</li> </ul>	Supports	
<a href="#">3.3.4 Error Prevention (Legal, Financial, Data)</a> (Level AA) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> <li>● 9.3.3.4 (Web)</li> <li>● 10.3.3.4 (Non-web document)</li> <li>● 11.3.3.4 (Open Functionality Software)</li> <li>● 11.3.3.4 (Closed Software)</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul> Revised Section 508 <ul style="list-style-type: none"> <li>● 501 (Web)(Software)</li> <li>● 504.2 (Authoring Tool)</li> <li>● 602.3 (Support Docs)</li> </ul>	Supports	
<a href="#">4.1.3 Status Messages</a> (Level AA 2.1 only) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> <li>● 9.4.1.3 (Web)</li> <li>● 10.4.1.3 (Non-web document)</li> <li>● 11.4.1.3 (Open Functionality Software)</li> <li>● 11.4.1.3 (Closed Software) – Does not apply</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul> Revised Section 508 – Does not apply	Supports	



## Revised Section 508 Report

Notes:

### Chapter 3: [Functional Performance Criteria](#) (FPC)

Notes:

Criteria	Conformance Level	Remarks and Explanations
302.1 Without Vision	Partially Supports	See WCAG 2.x section for details.
302.2 With Limited Vision	Partially Supports	See WCAG 2.x section for details.
302.3 Without Perception of Color	Partially Supports	See WCAG 2.x section for details.
302.4 Without Hearing	Not Applicable	
302.5 With Limited Hearing	Not Applicable	
302.6 Without Speech	Supports	
302.7 With Limited Manipulation	Supports	
302.8 With Limited Reach and Strength	Supports	
302.9 With Limited Language, Cognitive, and Learning Abilities	Partially Supports	<p>This product requires users to understand technical language and the technical terms related to the product.</p> <p>However, end-users with disabilities can request help through the support link available on each documentation page (<a href="https://www.hashicorp.com/customer-success">https://www.hashicorp.com/customer-success</a>).</p>

### Chapter 4: [Hardware](#)

Notes: Vault Self-Managed Cluster UI is a web application and is not subject to the requirements of this section.

### Chapter 5: [Software](#)

Notes: Vault Self-Managed Cluster UI is a web application and is not subject to the requirements of this section.

### Chapter 6: [Support Documentation and Services](#)

Notes:

Criteria	Conformance Level	Remarks and Explanations
<i>601.1 Scope</i>	Heading cell – no response required	Heading cell – no response required
<a href="#">602 Support Documentation</a>	Heading cell – no response required	Heading cell – no response required



Criteria	Conformance Level	Remarks and Explanations
602.2 Accessibility and Compatibility Features	Supports	HashiCorp’s accessibility statement is available at <a href="https://hashicorp.com/accessibility">https://hashicorp.com/accessibility</a> .  Additionally, end-users with disabilities can request help through the support link available on each documentation page. ( <a href="https://www.hashicorp.com/customer-success">https://www.hashicorp.com/customer-success</a> ).
602.3 Electronic Support Documentation	See <a href="#">WCAG 2.x</a> section	See information in WCAG 2.x section
602.4 Alternate Formats for Non-Electronic Support Documentation	Not Applicable	
<a href="#">603 Support Services</a>	Heading cell – no response required	Heading cell – no response required
603.2 Information on Accessibility and Compatibility Features	Supports	HashiCorp’s accessibility statement is available at <a href="https://hashicorp.com/accessibility">https://hashicorp.com/accessibility</a> .  Additionally, end-users with disabilities can request help through the support link available on each documentation page ( <a href="https://www.hashicorp.com/customer-success">https://www.hashicorp.com/customer-success</a> ).
603.3 Accommodation of Communication Needs	Does Not Support	Vault only offers web-based support to all users.  End-users with disabilities can request help through the support link available on each documentation page ( <a href="https://www.hashicorp.com/customer-success">https://www.hashicorp.com/customer-success</a> ).

## EN 301 549 Report

Notes:

### Chapter [4: Functional Performance Statements](#) (FPS)

Notes:

Criteria	Conformance Level	Remarks and Explanations
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4.2.1 Usage without vision	Partially Supports	See information in WCAG 2.x section
4.2.2 Usage with limited vision	Partially Supports	See information in WCAG 2.x section
4.2.3 Usage without perception of color	Partially Supports	See information in WCAG 2.x section
4.2.4 Usage without hearing	Supports	
4.2.5 Usage with limited hearing	Supports	
4.2.6 Usage with no or limited vocal capability	Supports	
4.2.7 Usage with limited manipulation or strength	Supports	
4.2.8 Usage with limited reach	Supports	
4.2.9 Minimize photosensitive seizure triggers	Supports	
4.2.10 Usage with limited cognition, language or learning	Does not support	Use of this technical product requires the ability to understand technical terms and documentation.  However, end-users with disabilities can request help through the support link available on each documentation page ( <a href="https://www.hashicorp.com/customer-success">https://www.hashicorp.com/customer-success</a> ).
4.2.11 Privacy	Supports	The platform does not impede the usage of standard privacy controls alongside assistive technologies. For example, users can connect a headset for private listening to screen reader announcements.

## Chapter [5: Generic Requirements](#)

Notes: Vault Self-Managed Cluster UI does not offer “closed functionality” and is therefore not subject to the requirements of this section.

## Chapter [6: ICT with Two-Way Voice Communication](#)

Notes: Vault Self-Managed Cluster UI does not offer two-way voice communication and is therefore not subject to the requirements of this section.

## Chapter [7: ICT with Video Capabilities](#)

Notes: Vault Self-Managed Cluster UI does not offer video captioning and audio description and is therefore not subject to the requirements of this section.

## Chapter [8: Hardware](#)

Notes: Not applicable



## Chapter [9: Web](#) (see [WCAG 2.x section](#))

Notes:

## Chapter [10: Non-Web Documents](#)

Notes: Not applicable

## Chapter [11: Software](#)

Notes: Vault Self-Managed Cluster UI is a web application and is not subject to the requirements of this section.

## Chapter [12: Documentation and Support Services](#)

Notes:

Criteria	Conformance Level	Remarks and Explanations
<i>12.1 Product documentation</i>	Heading cell – no response required	Heading cell – no response required
12.1.1 Accessibility and compatibility features	Supports	HashiCorp’s accessibility statement is available at <a href="https://hashicorp.com/accessibility">https://hashicorp.com/accessibility</a> .  Additionally, end-users with disabilities can request help through the support link available on each documentation page ( <a href="https://www.hashicorp.com/customer-success">https://www.hashicorp.com/customer-success</a> ).
12.1.2 Accessible documentation	See <a href="#">WCAG 2.x</a> section	See information in WCAG 2.x section
<i>12.2 Support Services</i>	Heading cell – no response required	Heading cell – no response required
12.2.2 Information on accessibility and compatibility features	Supports	HashiCorp’s accessibility statement is available at <a href="https://hashicorp.com/accessibility">https://hashicorp.com/accessibility</a> .  Additionally, end-users with disabilities can request help through the support link available on each documentation page ( <a href="https://www.hashicorp.com/customer-success">https://www.hashicorp.com/customer-success</a> ).
12.2.3 Effective communication	Does Not Support	Vault only offers web-based support to users. End-users with disabilities can request help through the support link available on each documentation page ( <a href="https://www.hashicorp.com/customer-success">https://www.hashicorp.com/customer-success</a> ).
12.2.4 Accessible documentation	See <a href="#">WCAG 2.x</a> section	See information in WCAG 2.x section



## Chapter [13: ICT Providing Relay or Emergency Service Access](#)

Notes: Not applicable

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