



HashiCorp Accessibility Conformance Report

(Based on VPAT[®] Version 2.4Rev)

Name of Product/Version	Terraform Cloud v.e10aa34 ("TFC") Terraform Developer Documentation Version: 1.0.11
Report Date	Jan 18, 2024
Product Description	<p>The foundation of reliable, scalable platform operations is infrastructure as code, powered by Terraform. Platform teams typically use Terraform to:</p> <ol style="list-style-type: none">1. Adopt infrastructure as code for provisioning workflows on public cloud and SaaS applications. <p>Standardize infrastructure as code patterns with a registry and policy enforcement across teams.</p> <p>Scale infrastructure as code to perform health checks for ongoing operations and integrate with a full complement of developer tools.</p>
Contact Information	accessibility@hashicorp.com
Notes	<p>The following workflows are within the scope of this accessibility compliance report:</p> <ol style="list-style-type: none">1. Create account2. Login using SAML flow3. Login using username and password4. Create organization5. Create workspace6. Add variables to workspace7. Execute plan and apply8. Find a workspace9. Create project10. Create team11. Assign permissions to team12. Add user to team13. Invite user14. Publish module to private registry15. Configure module with no-code provisioning settings



	<p>16. Create workspace with no-code provisioning workflow 17. Delete module from private registry</p> <p>The documentation and support site(s) related to this product were also evaluated.</p>
Evaluation Methods Used	<p>Conformance to the listed accessibility standards has been evaluated using a combination of dynamic and static analysis tools, as well as manual testing with assistive technologies.</p> <p>The following have been used for this evaluation:</p> <ul style="list-style-type: none">- Windows 11: JAWS/Edge- macOS: Safari/VoiceOver- manual accessibility testing- automated accessibility testing- keyboard testing with visual focus



Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included In Report
Web Content Accessibility Guidelines 2.0	Level A (Yes) Level AA (Yes) Level AAA (No)
Web Content Accessibility Guidelines 2.1	Level A (Yes) Level AA (Yes) Level AAA (No)
Revised Section 508 standards published January 18, 2017 and corrected January 22, 2018	Yes
EN 301 549 Accessibility requirements for ICT products and services - V3.1.1 (2019-11) AND EN 301 549 Accessibility requirements for ICT products and services - V3.2.1 (2021-03)	Yes

Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports:** The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports:** Some functionality of the product does not meet the criterion.
- **Does Not Support:** The majority of product functionality does not meet the criterion.
- **Not Applicable:** The criterion is not relevant to the product.
- **Not Evaluated:** The product has not been evaluated against the criterion. This can be used only in WCAG 2.0 Level AAA.

WCAG 2.x Report

Tables 1 and 2 also document conformance with:

- EN 301 549: Chapter 9 - Web, Sections 10.1-10.4 of Chapter 10 - Non-Web documents, and Sections 11.1-11.4 and 11.8.2 of Chapter 11 - Non-Web Software (open and closed functionality), and Sections 12.1.2 and 12.2.4 of Chapter 12 – Documentation
- Revised Section 508: Chapter 5 – 501.1 Scope, 504.2 Content Creation or Editing, and Chapter 6 – 602.3 Electronic Support Documentation.

Note: When reporting on conformance with the WCAG 2.x Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the [WCAG 2.0 Conformance Requirements](#).



Table 1: Success Criteria, Level A

Notes:

Criteria	Conformance Level	Remarks and Explanations
<p>1.1.1 Non-text Content (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none">● 9.1.1.1 (Web)● 10.1.1.1 (Non-web document)● 11.1.1.1.1 (Open Functionality Software)● 11.1.1.1.2 (Closed Functionality Software)● 11.8.2 (Authoring Tool)● 12.1.2 (Product Docs)● 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none">● 501 (Web)(Software)● 504.2 (Authoring Tool)● 602.3 (Support Docs)	Partially Supports	<p>Known Exceptions:</p> <p>- There may be some third party content in published modules that contain images without appropriate alternative text.</p>
<p>1.2.1 Audio-only and Video-only (Prerecorded) (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none">● 9.1.2.1 (Web)● 10.1.2.1 (Non-web document)● 11.1.2.1.1 (Open Functionality Software)● 11.1.2.1.2.1 and 11.1.2.1.2.2 (Closed Software)● 11.8.2 (Authoring Tool)● 12.1.2 (Product Docs)● 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none">● 501 (Web)(Software)● 504.2 (Authoring Tool)● 602.3 (Support Docs)	Not Applicable	
<p>1.2.2 Captions (Prerecorded) (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none">● 9.1.2.2 (Web)● 10.1.2.2 (Non-web document)● 11.1.2.2 (Open Functionality Software)● 11.1.2.2 (Closed Software)● 11.8.2 (Authoring Tool)● 12.1.2 (Product Docs)	Not Applicable	



<ul style="list-style-type: none">● 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none">● 501 (Web)(Software)● 504.2 (Authoring Tool)● 602.3 (Support Docs)		
<p>1.2.3 Audio Description or Media Alternative (Prerecorded) (Level A)</p> Also applies to: EN 301 549 Criteria <ul style="list-style-type: none">● 9.1.2.3 (Web)● 10.1.2.3 (Non-web document)● 11.1.2.3.1 (Open Functionality Software)● 11.1.2.3.2 (Closed Software)● 11.8.2 (Authoring Tool)● 12.1.2 (Product Docs)● 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none">● 501 (Web)(Software)● 504.2 (Authoring Tool)● 602.3 (Support Docs)	Not Applicable	
<p>1.3.1 Info and Relationships (Level A)</p> Also applies to: EN 301 549 Criteria <ul style="list-style-type: none">● 9.1.3.1 (Web)● 10.1.3.1 (Non-web document)● 11.1.3.1.1 (Open Functionality Software)● 11.1.3.1.2 (Closed Software)● 11.8.2 (Authoring Tool)● 12.1.2 (Product Docs)● 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none">● 501 (Web)(Software)● 504.2 (Authoring Tool)● 602.3 (Support Docs)	Partially Supports	Known Exceptions: <ul style="list-style-type: none">- Some workflows may contain nested interactive elements- Some help text may contain links- Some help text may not be correctly associated with input fields- The login page is missing a level one heading- There are some instances where an element may be presented as a button but is really a link
<p>1.3.2 Meaningful Sequence (Level A)</p> Also applies to: EN 301 549 Criteria <ul style="list-style-type: none">● 9.1.3.2 (Web)● 10.1.3.2 (Non-web document)● 11.1.3.2.1 (Open Functionality Software)● 11.1.3.2.2 (Closed Software)● 11.8.2 (Authoring Tool)● 12.1.2 (Product Docs)● 12.2.4 (Support Docs) Revised Section 508	Partially Supports	Known Exceptions: <ul style="list-style-type: none">- There may be an illogical keyboard navigation sequence in the “find a workspace” workflow



<ul style="list-style-type: none">● 501 (Web)(Software)● 504.2 (Authoring Tool)● 602.3 (Support Docs)		
<p>1.3.3 Sensory Characteristics (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none">● 9.1.3.3 (Web)● 10.1.3.3 (Non-web document)● 11.1.3.3 (Open Functionality Software)● 11.1.3.3 (Closed Software)● 11.8.2 (Authoring Tool)● 12.1.2 (Product Docs)● 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none">● 501 (Web)(Software)● 504.2 (Authoring Tool)● 602.3 (Support Docs)	Supports	
<p>1.4.1 Use of Color (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none">● 9.1.4.1 (Web)● 10.1.4.1 (Non-web document)● 11.1.4.1 (Open Functionality Software)● 11.1.4.1 (Closed Software)● 11.8.2 (Authoring Tool)● 12.1.2 (Product Docs)● 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none">● 501 (Web)(Software)● 504.2 (Authoring Tool)● 602.3 (Support Docs)	Partially Supports	Known Exceptions: - Some workflows may contain links that rely on color-only and are not otherwise distinguishable as links
<p>1.4.2 Audio Control (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none">● 9.1.4.2 (Web)● 10.1.4.2 (Non-web document)● 11.1.4.2 (Open Functionality Software)● 11.1.4.2 (Closed Software)● 11.8.2 (Authoring Tool)● 12.1.2 (Product Docs)● 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none">● 501 (Web)(Software)● 504.2 (Authoring Tool)● 602.3 (Support Docs)	Not Applicable	



<p>2.1.1 Keyboard (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none">● 9.2.1.1 (Web)● 10.2.1.1 (Non-web document)● 11.2.1.1.1 (Open Functionality Software)● 11.2.1.1.2 (Closed Software)● 11.8.2 (Authoring Tool)● 12.1.2 (Product Docs)● 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none">● 501 (Web)(Software)● 504.2 (Authoring Tool)● 602.3 (Support Docs)	Partially Supports	Known Exceptions: - Some scrollable regions may lack keyboard access - Some dropdown menus may fail to trap focus and provide correct keyboard navigation
<p>2.1.2 No Keyboard Trap (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none">● 9.2.1.2 (Web)● 10.2.1.2 (Non-web document)● 11.2.1.2 (Open Functionality Software)● 11.2.1.2 (Closed Software)● 11.8.2 (Authoring Tool)● 12.1.2 (Product Docs)● 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none">● 501 (Web)(Software)● 504.2 (Authoring Tool)● 602.3 (Support Docs)	Supports	
<p>2.1.4 Character Key Shortcuts (Level A 2.1 only)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none">● 9.2.1.4 (Web)● 10.2.1.4 (Non-web document)● 11.2.1.4.1 (Open Functionality Software)● 11.2.1.4.2 (Closed Software)● 11.8.2 (Authoring Tool)● 12.1.2 (Product Docs)● 12.2.4 (Support Docs) <p>Revised Section 508 – Does not apply</p>	Not Applicable	
<p>2.2.1 Timing Adjustable (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none">● 9.2.2.1 (Web)● 10.2.2.1 (Non-web document)	Partially Supports	Known Exception: - In the Create Account workflow, if the user does something incorrectly, the error message may not persist



<ul style="list-style-type: none">● 11.2.2.1 (Open Functionality Software)● 11.2.2.1 (Closed Software)● 11.8.2 (Authoring Tool)● 12.1.2 (Product Docs)● 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none">● 501 (Web)(Software)● 504.2 (Authoring Tool)● 602.3 (Support Docs)		
<p>2.2.2 Pause, Stop, Hide (Level A)</p> Also applies to: EN 301 549 Criteria <ul style="list-style-type: none">● 9.2.2.2 (Web)● 10.2.2.2 (Non-web document)● 11.2.2.2 (Open Functionality Software)● 11.2.2.2 (Closed Software)● 11.8.2 (Authoring Tool)● 12.1.2 (Product Docs)● 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none">● 501 (Web)(Software)● 504.2 (Authoring Tool)● 602.3 (Support Docs)	Supports	
<p>2.3.1 Three Flashes or Below Threshold (Level A)</p> Also applies to: EN 301 549 Criteria <ul style="list-style-type: none">● 9.2.3.1 (Web)● 10.2.3.1 (Non-web document)● 11.2.3.1 (Open Functionality Software)● 11.2.3.1 (Closed Software)● 11.8.2 (Authoring Tool)● 12.1.2 (Product Docs)● 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none">● 501 (Web)(Software)● 504.2 (Authoring Tool)● 602.3 (Support Docs)	Supports	
<p>2.4.1 Bypass Blocks (Level A)</p> Also applies to: EN 301 549 Criteria <ul style="list-style-type: none">● 9.2.4.1 (Web)● 10.2.4.1 (Non-web document) – Does not apply● 11.2.4.1 (Open Functionality Software) – Does not apply	Partially Supports	Known Exception: - On documentation pages, the bypass block may be located in the wrong place in some instances.



<ul style="list-style-type: none">● 11.2.4.1 (Closed Software) – Does not apply● 11.8.2 (Authoring Tool)● 12.1.2 (Product Docs)● 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none">● 501 (Web)(Software) – Does not apply to non-web software● 504.2 (Authoring Tool)● 602.3 (Support Docs) – Does not apply to non-web docs		
<p>2.4.2 Page Titled (Level A)</p> Also applies to: EN 301 549 Criteria <ul style="list-style-type: none">● 9.2.4.2 (Web)● 10.2.4.2 (Non-web document)● 11.2.4.2 (Open Functionality Software) - Does not apply● 11.2.4.2 (Closed Software) – Does not apply● 11.8.2 (Authoring Tool)● 12.1.2 (Product Docs)● 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none">● 501 (Web)(Software)● 504.2 (Authoring Tool)● 602.3 (Support Docs)	Supports	
<p>2.4.3 Focus Order (Level A)</p> Also applies to: EN 301 549 Criteria <ul style="list-style-type: none">● 9.2.4.3 (Web)● 10.2.4.3 (Non-web document)● 11.2.4.3 (Open Functionality Software)● 11.2.4.3 (Closed Software)● 11.8.2 (Authoring Tool)● 12.1.2 (Product Docs)● 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none">● 501 (Web)(Software)● 504.2 (Authoring Tool)● 602.3 (Support Docs)	Partially Supports	Known Exceptions: - There may be an illogical keyboard navigation sequence in the “find a workspace” workflow
<p>2.4.4 Link Purpose (In Context) (Level A)</p> Also applies to: EN 301 549 Criteria <ul style="list-style-type: none">● 9.2.4.4 (Web)● 10.2.4.4 (Non-web document)	Partially Supports	Known Exceptions: - Some links may have indiscernible link text - Some links may have link text that is indistinguishable unless read within the context of the entire sentence. This would affect users who rely

<ul style="list-style-type: none"> ● 11.2.4.4 (Open Functionality Software) ● 11.2.4.4 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 		<p>on the rotor for navigation.</p>
<p>2.5.1 Pointer Gestures (Level A 2.1 only)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.2.5.1 (Web) ● 10.2.5.1 (Non-web document) ● 11.2.5.1 (Open Functionality Software) ● 11.2.5.1 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) <p>Revised Section 508 – Does not apply</p>	<p>Not Applicable</p>	
<p>2.5.2 Pointer Cancellation (Level A 2.1 only)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.2.5.2 (Web) ● 10.2.5.2 (Non-web document) ● 11.2.5.2 (Open Functionality Software) ● 11.2.5.2 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) <p>Revised Section 508 – Does not apply</p>	<p>Not Applicable</p>	
<p>2.5.3 Label in Name (Level A 2.1 only)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.2.5.3 (Web) ● 10.2.5.3 (Non-web document) ● 11.2.5.3.1 (Open Functionality Software) ● 11.2.5.3.2 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) <p>Revised Section 508 – Does not apply</p>	<p>Partially Supports</p>	<p>Known Exception:</p> <p>- There are some cases where the accessible name of the input field may not be the same as the label that is visually associated with the input field.</p>
<p>2.5.4 Motion Actuation (Level A 2.1 only)</p> <p>Also applies to:</p>	<p>Not Applicable</p>	



<p>EN 301 549 Criteria</p> <ul style="list-style-type: none">● 9.2.5.4 (Web)● 10.2.5.4 (Non-web document)● 11.2.5.4 (Open Functionality Software)● 11.2.5.4 (Closed Software)● 11.8.2 (Authoring Tool)● 12.1.2 (Product Docs)● 12.2.4 (Support Docs) <p>Revised Section 508 – Does not apply</p>		
<p>3.1.1 Language of Page (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none">● 9.3.1.1 (Web)● 10.3.1.1 (Non-web document)● 11.3.1.1.1 (Open Functionality Software)● 11.3.1.1.2 (Closed Software)● 11.8.2 (Authoring Tool)● 12.1.2 (Product Docs)● 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none">● 501 (Web)(Software)● 504.2 (Authoring Tool)● 602.3 (Support Docs)	Supports	
<p>3.2.1 On Focus (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none">● 9.3.2.1 (Web)● 10.3.2.1 (Non-web document)● 11.3.2.1 (Open Functionality Software)● 11.3.2.1 (Closed Software)● 11.8.2 (Authoring Tool)● 12.1.2 (Product Docs)● 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none">● 501 (Web)(Software)● 504.2 (Authoring Tool)● 602.3 (Support Docs)	Supports	
<p>3.2.2 On Input (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none">● 9.3.2.2 (Web)● 10.3.2.2 (Non-web document)● 11.3.2.2 (Open Functionality Software)● 11.3.2.2 (Closed Software)	Partially Supports	<p>Known Exceptions:</p> <p>- Some content may cause automatic updates on input, without appropriately forewarning the user</p>

<ul style="list-style-type: none"> ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 		
<p>3.3.1 Error Identification (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.3.3.1 (Web) ● 10.3.3.1 (Non-web document) ● 11.3.3.1.1 (Open Functionality Software) ● 11.3.3.1.2 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 	Partially Supports	<p>Known Exceptions:</p> <ul style="list-style-type: none"> - For some error messages, the message itself is not clear to the user - In some cases, error messages may be missing
<p>3.3.2 Labels or Instructions (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.3.3.2 (Web) ● 10.3.3.2 (Non-web document) ● 11.3.3.2 (Open Functionality Software) ● 11.3.3.2 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 	Partially Supports	<p>Known Exceptions:</p> <ul style="list-style-type: none"> - In some cases, there may be help text that is not correctly associated with the input field - In some cases, there may be input fields that do not have correctly associated labels
<p>4.1.1 Parsing (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.4.1.1 (Web) ● 10.4.1.1 (Non-web document) ● 11.4.1.1.1 (Open Functionality Software) ● 11.4.1.1.2 (Closed Software) – Does not apply ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) 	Supports	



<ul style="list-style-type: none">● 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none">● 501 (Web)(Software)● 504.2 (Authoring Tool)● 602.3 (Support Docs)		
<p>4.1.2 Name, Role, Value (Level A)</p> Also applies to: EN 301 549 Criteria <ul style="list-style-type: none">● 9.4.1.2 (Web)● 10.4.1.2 (Non-web document)● 11.4.1.2.1 (Open Functionality Software)● 11.4.1.2.2 (Closed Software) – Does not apply● 11.8.2 (Authoring Tool)● 12.1.2 (Product Docs)● 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none">● 501 (Web)(Software)● 504.2 (Authoring Tool)● 602.3 (Support Docs)	Partially Supports	Known Exceptions: <ul style="list-style-type: none">- Some pages may be missing a main element/landmark- Some search forms may be missing the search role- Some interactive elements may be incorrectly disabled

Table 2: Success Criteria, Level AA

Notes:

Criteria	Conformance Level	Remarks and Explanations
<p>1.2.4 Captions (Live) (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.1.2.4 (Web) ● 10.1.2.4 (Non-web document) ● 11.1.2.4 (Open Functionality Software) ● 11.1.2.4 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 	Not Applicable	
<p>1.2.5 Audio Description (Prerecorded) (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.1.2.5 (Web) ● 10.1.2.5 (Non-web document) ● 11.1.2.5 (Open Functionality Software) ● 11.1.2.5 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 	Not Applicable	
<p>1.3.4 Orientation (Level AA 2.1 only)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.1.3.4 (Web) ● 10.1.3.4 (Non-web document) ● 11.1.3.4 (Open Functionality Software) ● 11.1.3.4 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) <p>Revised Section 508 – Does not apply</p>	Not Applicable	
<p>1.3.5 Identify Input Purpose (Level AA 2.1 only)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.1.3.5 (Web) 	Partially Supports	<p>Known Exceptions:</p> <ul style="list-style-type: none"> - In some instances, form fields may be missing accessible labels

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> ● 10.1.3.5 (Non-web document) ● 11.1.3.5.1 (Open Functionality Software) ● 11.1.3.5.2 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 – Does not apply		- In some instances, form fields may have missing or incorrectly associated help text
<p>1.4.3 Contrast (Minimum) (Level AA)</p> Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> ● 9.1.4.3 (Web) ● 10.1.4.3 (Non-web document) ● 11.1.4.3 (Open Functionality Software) ● 11.1.4.3 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 	Supports	
<p>1.4.4 Resize text (Level AA)</p> Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> ● 9.1.4.4 (Web) ● 10.1.4.4 (Non-web document) ● 11.1.4.4.1 (Open Functionality Software) ● 11.1.4.4.2 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 	Supports	
<p>1.4.5 Images of Text (Level AA)</p> Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> ● 9.1.4.5 (Web) ● 10.1.4.5 (Non-web document) ● 11.1.4.5.1 (Open Functionality Software) ● 11.1.4.5.2 (Closed Software) – Does not apply ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508	Supports	

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 		
<p>1.4.10 Reflow (Level AA 2.1 only) Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.1.4.10 (Web) ● 10.1.4.10 (Non-web document) ● 11.1.4.10 (Open Functionality Software) ● 11.1.4.10 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) <p>Revised Section 508 – Does not apply</p>	Partially Supports	<p>Known Exceptions:</p> <ul style="list-style-type: none"> - There may be pages where the user needs to scroll in two directions when the page is zoomed in to 200% - There may be pages where the user is not able to access some information on the page when the page is zoomed in to 200%
<p>1.4.11 Non-text Contrast (Level AA 2.1 only) Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.1.4.11 (Web) ● 10.1.4.11 (Non-web document) ● 11.1.4.11 (Open Functionality Software) ● 11.1.4.11 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) <p>Revised Section 508 – Does not apply</p>	Partially Supports	<p>Known Exceptions:</p> <ul style="list-style-type: none"> - There may be some cases where sortable tables do not have a sort icon that meets color contrast criteria
<p>1.4.12 Text Spacing (Level AA 2.1 only) Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.1.4.12 (Web) ● 10.1.4.12 (Non-web document) ● 11.1.4.12 (Open Functionality Software) ● 11.1.4.12 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) <p>Revised Section 508 – Does not apply</p>	Partially Supports	<p>Known Exceptions:</p> <ul style="list-style-type: none"> - There may be some cases where text spacing application causes some text to be unavailable to users (similarly to the reflow issues caused at certain zoom levels)
<p>1.4.13 Content on Hover or Focus (Level AA 2.1 only) Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.1.4.13 (Web) ● 10.1.4.13 (Non-web document) ● 11.1.4.13 (Open Functionality Software) ● 11.1.4.13 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) 	Partially Supports	<p>Known Exceptions:</p> <ul style="list-style-type: none"> - There may be tooltips where the user is not able to use them properly due to lack of supported keyboard controls



Criteria	Conformance Level	Remarks and Explanations
Revised Section 508 – Does not apply		
<p>2.4.5 Multiple Ways (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none">● 9.2.4.5 (Web)● 10.2.4.5 (Non-web document) – Does not apply● 11.2.4.5 (Open Functionality Software) – Does not apply● 11.2.4.5 (Closed Software) – Does not apply● 11.8.2 (Authoring Tool)● 12.1.2 (Product Docs)● 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none">● 501 (Web)(Software) – Does not apply to non-web software● 504.2 (Authoring Tool)● 602.3 (Support Docs) – Does not apply to non-web docs	Does Not Support	The application lacks multiple ways to access pages due to malformed breadcrumbs or other site-level navigation mechanisms.
<p>2.4.6 Headings and Labels (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none">● 9.2.4.6 (Web)● 10.2.4.6 (Non-web document)● 11.2.4.6 (Open Functionality Software)● 11.2.4.6 (Closed Software)● 11.8.2 (Authoring Tool)● 12.1.2 (Product Docs)● 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none">● 501 (Web)(Software)● 504.2 (Authoring Tool)● 602.3 (Support Docs)	Partially Supports	Known Exceptions: - There may be some instances where heading levels are out of order - There may be some input fields that are missing appropriately associated labels
<p>2.4.7 Focus Visible (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none">● 9.2.4.7 (Web)● 10.2.4.7 (Non-web document)● 11.2.4.7 (Open Functionality Software)● 11.2.4.7 (Closed Software)● 11.8.2 (Authoring Tool)● 12.1.2 (Product Docs)● 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none">● 501 (Web)(Software)● 504.2 (Authoring Tool)	Partially Supports	Known Exceptions: - There may be some interactive elements that are missing visible focus

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> 602.3 (Support Docs) 		
<p>3.1.2 Language of Parts (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> 9.3.1.2 (Web) 10.3.1.2 (Non-web document) 11.3.1.2 (Open Functionality Software) – Does not apply 11.3.1.2 (Closed Software) – Does not apply 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Not Applicable	
<p>3.2.3 Consistent Navigation (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> 9.3.2.3 (Web) 10.3.2.3 (Non-web document) – Does not apply 11.3.2.3 (Open Functionality Software) – Does not apply 11.3.2.3 (Closed Software) – Does not apply 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) – Does not apply to non-web software 504.2 (Authoring Tool) 602.3 (Support Docs) – Does not apply to non-web docs 	Supports	
<p>3.2.4 Consistent Identification (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> 9.3.2.4 (Web) 10.3.2.4 (Non-web document) – Does not apply 11.3.2.4 (Open Functionality Software) – Does not apply 11.3.2.4 (Closed Software) – Does not apply 11.8.2 (Authoring Tool) 	Partially Supports	<p>Known Exceptions:</p> <p>- There may be some instances where different text is used for the same destination link</p>

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> ● 501 (Web)(Software) – Does not apply to non-web software ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) – Does not apply to non-web docs 		
<p>3.3.3 Error Suggestion (Level AA)</p> Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> ● 9.3.3.3 (Web) ● 10.3.3.3 (Non-web document) ● 11.3.3.3 (Open Functionality Software) ● 11.3.3.3 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 	Partially Supports	Known Exceptions: <ul style="list-style-type: none"> - There may be some instances where text that would inform the user of their error and how to fix it is missing - There may be some instances where the form fields do not have help text that would prevent the user from errors or otherwise have client-side validation that would provide the same functionality
<p>3.3.4 Error Prevention (Legal, Financial, Data) (Level AA)</p> Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> ● 9.3.3.4 (Web) ● 10.3.3.4 (Non-web document) ● 11.3.3.4 (Open Functionality Software) ● 11.3.3.4 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 	Partially Supports	Known Exceptions: <ul style="list-style-type: none"> - There may be some instances where the user is not prevented from errors due to lack of appropriate text or instructions
<p>4.1.3 Status Messages (Level AA 2.1 only)</p> Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> ● 9.4.1.3 (Web) ● 10.4.1.3 (Non-web document) ● 11.4.1.3 (Open Functionality Software) ● 11.4.1.3 (Closed Software) – Does not apply ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) 	Partially Supports	Known Exceptions: <ul style="list-style-type: none"> - There may be some instances where the status of a user’s action is not announced to them or is not announced correctly to them



Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> 12.2.4 (Support Docs) Revised Section 508 – Does not apply 		

Revised Section 508 Report

Notes:

Chapter 3: [Functional Performance Criteria](#) (FPC)

Notes:

Criteria	Conformance Level	Remarks and Explanations
302.1 Without Vision	Partially Supports	See WCAG 2.x section for details.
302.2 With Limited Vision	Partially Supports	See WCAG 2.x section for details.
302.3 Without Perception of Color	Partially Supports	See WCAG 2.x section for details.
302.4 Without Hearing	Not Applicable	TFC does not include audio-only features.
302.5 With Limited Hearing	Not Applicable	TFC does not include audio-only features.
302.6 Without Speech	Supports	TFC does not require speech to operate.
302.7 With Limited Manipulation	Partially Supports	TFC provides standard input mechanisms. However, in some cases the target size may be smaller than conforms with WCAG target size requirements.
302.8 With Limited Reach and Strength	Supports	TFC supports standard input mechanisms, and the interface does not require fine motor skills or simultaneous actions.
302.9 With Limited Language, Cognitive, and Learning Abilities	Partially Supports	TFC requires users to understand technical language and the technical terms related to the product. However, end-users with disabilities can request help through the support link available on each documentation page (https://www.hashicorp.com/customer-success).

Chapter 4: [Hardware](#)

Notes: Terraform Cloud is a web application and is not subject to the requirements of this section.



Chapter 5: [Software](#)

Notes: Terraform Cloud is a web application and is not subject to the requirements of this section.

Chapter 6: [Support Documentation and Services](#)

Notes:

Criteria	Conformance Level	Remarks and Explanations
<i>601.1 Scope</i>	Heading cell – no response required	Heading cell – no response required
602 Support Documentation	Heading cell – no response required	Heading cell – no response required
602.2 Accessibility and Compatibility Features	Supports	HashiCorp’s accessibility statement is available at https://hashicorp.com/accessibility . Additionally, end-users with disabilities can request help through the support link available on each documentation page. (https://www.hashicorp.com/customer-success).
602.3 Electronic Support Documentation	See WCAG 2.x section	See information in WCAG 2.x section
602.4 Alternate Formats for Non-Electronic Support Documentation	Not Applicable	
603 Support Services	Heading cell – no response required	Heading cell – no response required
603.2 Information on Accessibility and Compatibility Features	Supports	HashiCorp’s accessibility statement is available at https://hashicorp.com/accessibility . Additionally, end-users with disabilities can request help through the support link available on each documentation page (https://www.hashicorp.com/customer-success).
603.3 Accommodation of Communication Needs	Does not support	TFC only offers web-based support to all users. End-users with disabilities can request help through the support link available on each documentation page (https://www.hashicorp.com/customer-success).



Notes:

Chapter [4: Functional Performance Statements](#) (FPS)

Notes:

Criteria	Conformance Level	Remarks and Explanations
4.2.1 Usage without vision	Partially Supports	See information in WCAG 2.x section
4.2.2 Usage with limited vision	Partially Supports	See information in WCAG 2.x section
4.2.3 Usage without perception of color	Partially Supports	See information in WCAG 2.x section
4.2.4 Usage without hearing	Supports	
4.2.5 Usage with limited hearing	Supports	
4.2.6 Usage with no or limited vocal capability	Supports	
4.2.7 Usage with limited manipulation or strength	Supports	
4.2.8 Usage with limited reach	Supports	
4.2.9 Minimize photosensitive seizure triggers	Supports	
4.2.10 Usage with limited cognition, language or learning	Does Not Support	Use of this technical product requires the ability to understand technical terms and documentation. However, end-users with disabilities can request help through the support link available on each documentation page (https://www.hashicorp.com/customer-success).
4.2.11 Privacy	Supports	The platform does not impede the usage of standard privacy controls alongside assistive technologies. For example, users can connect a headset for private listening to screen reader announcements.

Chapter [5: Generic Requirements](#)

Notes: Terraform Cloud does not offer “closed functionality” and is therefore not subject to the requirements of this section.

Chapter [6: ICT with Two-Way Voice Communication](#)

Notes: Terraform Cloud does not offer two-way voice communication and is therefore not subject to the requirements of this section.



Chapter [7: ICT with Video Capabilities](#)

Notes: Terraform Cloud does not offer video captioning and audio description and is therefore not subject to the requirements of this section.

Chapter [8: Hardware](#)

Notes: Not applicable

Chapter [9: Web \(see \[WCAG 2.x section\]\(#\)\)](#)

Notes:

Chapter [10: Non-Web Documents](#)

Notes: Not applicable

Chapter [11: Software](#)

Notes: Terraform Cloud is a web application and is not subject to the requirements of this section.

Chapter [12: Documentation and Support Services](#)

Notes:

Criteria	Conformance Level	Remarks and Explanations
<i>12.1 Product documentation</i>	Heading cell – no response required	Heading cell – no response required
12.1.1 Accessibility and compatibility features	Supports	HashiCorp’s accessibility statement is available at https://hashicorp.com/accessibility . Additionally, end-users with disabilities can request help through the support link available on each documentation page (https://www.hashicorp.com/customer-success).
12.1.2 Accessible documentation	See WCAG 2.x section	See information in WCAG 2.x section
<i>12.2 Support Services</i>	Heading cell – no response required	Heading cell – no response required
12.2.2 Information on accessibility and compatibility features	Supports	HashiCorp’s accessibility statement is available at https://hashicorp.com/accessibility . Additionally, end-users with disabilities can request help through the support link available on each documentation page



Criteria	Conformance Level	Remarks and Explanations
		https://www.hashicorp.com/customer-success).
12.2.3 Effective communication	Does not support	TFC only offers web-based support to all users. End-users with disabilities can request help through the support link available on each documentation page (https://www.hashicorp.com/customer-success).
12.2.4 Accessible documentation	See WCAG 2.x section	See information in WCAG 2.x section

Chapter [13: ICT Providing Relay or Emergency Service Access](#)

Notes: Not applicable