HashiCorp

HashiCorp Accessibility Conformance Report

(Based on VPAT[®] Version 2.4Rev)

Name of Product/Version	Consul Enterprise
Report Date	Apr 5, 2024
Product Description	HashiCorp Consul provides organizations with identity-based service networking for service discovery, secure communication, and network automation across multiple cloud and runtime environments.
Contact Information	accessibility@hashicorp.com
Notes	The following workflows are within the scope of this accessibility compliance report: 1. Login 2. Create Policy 3. Create Role 4. Create Token 5. Create/Edit/Delete admin Partition 6. Create/Edit/Delete a namespace 7. Create/Delete peer 8. Edit Settings 9. Review service instance health 10. Review node health 11. Create/edit/delete intention 12. View intentions on a service 13. Create/edit/delete key/value pair The product documentation and support sites are also within the scope of this report.
Evaluation Methods Used	Conformance to the listed accessibility standards has been evaluated using a combination of dynamic and static analysis tools, as well as manual testing with assistive technologies.

The following have been used for this evaluation:
 Windows 11: JAWS/Chrome macOS: Safari/VoiceOver manual accessibility testing keyboard testing with visual focus

Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included In Report
Web Content Accessibility Guidelines 2.0	Level A (Yes)
	Level AA (Yes)
	Level AAA (No)
Web Content Accessibility Guidelines 2.1	Level A (Yes)
	Level AA (Yes)
	Level AAA (No)
Revised Section 508 standards published January 18, 2017 and corrected January 22, 2018	Yes
EN 301 549 Accessibility requirements for ICT products and services - V3.1.1 (2019-11) AND EN 301 549 Accessibility requirements for ICT products and services - V3.2.1 (2021-03)	Yes

Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports**: The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- Partially Supports: Some functionality of the product does not meet the criterion.
- **Does Not Support**: The majority of product functionality does not meet the criterion.
- Not Applicable: The criterion is not relevant to the product.
- **Not Evaluated**: The product has not been evaluated against the criterion. This can be used only in WCAG 2.0 Level AAA.

WCAG 2.x Report

Tables 1 and 2 also document conformance with:

- EN 301 549: Chapter 9 Web, Sections 10.1-10.4 of Chapter 10 Non-Web documents, and Sections 11.1-11.4 and 11.8.2 of Chapter 11 Non-Web Software (open and closed functionality), and Sections 12.1.2 and 12.2.4 of Chapter 12 Documentation
- Revised Section 508: Chapter 5 501.1 Scope, 504.2 Content Creation or Editing, and Chapter 6 602.3 Electronic Support Documentation.

Note: When reporting on conformance with the WCAG 2.x Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the <u>WCAG 2.0 Conformance Requirements</u>.

Table 1: Success Criteria, Level A

Criteria	Conformance Level	Remarks and Explanations
 <u>1.1.1 Non-text Content</u> (Level A) Also applies to: EN 301 549 Criteria 9.1.1.1 (Web) 10.1.1.1 (Non-web document) 11.1.1.1.1 (Open Functionality Software) 11.1.1.1.2 (Closed Functionality Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web) (Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Not Applicable	
 1.2.1 Audio-only and Video-only (Prerecorded) (Level A) Also applies to: EN 301 549 Criteria 9.1.2.1 (Web) 10.1.2.1 (Non-web document) 11.1.2.1.1 (Open Functionality Software) 11.1.2.1.2.1 and 11.1.2.1.2.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Not Applicable	
1.2.2 Captions (Prerecorded)(Level A)Also applies to:EN 301 549 Criteria9.1.2.2 (Web)10.1.2.2 (Non-web document)11.1.2.2 (Open Functionality Software)11.1.2.2 (Closed Software)11.8.2 (Authoring Tool)12.1.2 (Product Docs)	Not Applicable	

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 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 		
 1.2.3 Audio Description or Media Alternative (Prerecorded) (Level A) Also applies to: EN 301 549 Criteria 9.1.2.3 (Web) 10.1.2.3 (Non-web document) 11.1.2.3.1 (Open Functionality Software) 11.1.2.3.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web) (Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Not Applicable	
1.3.1 Info and Relationships(Level A)Also applies to:EN 301 549 Criteria• 9.1.3.1 (Web)10.1.3.1 (Non-web document)• 11.1.3.1.1 (Open Functionality Software)11.1.3.1.2 (Closed Software)• 11.8.2 (Authoring Tool)12.1.2 (Product Docs)• 12.2.4 (Support Docs)Revised Section 508• 501 (Web) (Software)• 504.2 (Authoring Tool)• 602.3 (Support Docs)	Partially Supports	 Known Exception(s): There are some instances where an HTML element incorrectly contains ineligible child elements. There are some instances where an incorrect ARIA role has been applied to an ineligible element There are some instances where a listbox is missing an accessible name There are instances where nested interactives prevent some users from understanding the content.
1.3.3 Sensory Characteristics(Level A)Also applies to:EN 301 549 Criteria• 9.1.3.3 (Web)10.1.3.3 (Non-web document)• 11.1.3.3 (Open Functionality Software)Software)• 11.1.3.3 (Closed Software)• 11.8.2 (Authoring Tool)• 12.1.2 (Product Docs)• 12.2.4 (Support Docs)Revised Section 508• 501 (Web)(Software)	Not Applicable	

 504.2 (Authoring Tool) 602.3 (Support Docs) 		
 1.3.2 Meaningful Sequence (Level A) Also applies to: EN 301 549 Criteria 9.1.3.2 (Web) 10.1.3.2 (Non-web document) 11.1.3.2.1 (Open Functionality Software) 11.1.3.2.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Partially Supports	 Known Exception(s): Breadcrumb trails are not included in the keyboard navigation sequence. Disabled form buttons cause the keyboard navigation sequence to skip these buttons and hide their existence entirely.
1.4.1 Use of Color(Level A)Also applies to:EN 301 549 Criteria9.1.4.1 (Web)10.1.4.1 (Non-web document)11.1.4.1 (Open Functionality Software)11.1.4.1 (Closed Software)11.8.2 (Authoring Tool)12.1.2 (Product Docs)12.2.4 (Support Docs)Revised Section 508501 (Web)(Software)504.2 (Authoring Tool)602.3 (Support Docs)	Partially Supports	Known Exception(s): - There are some icon-only buttons that have no additional indicators that they are interactive elements.
 1.4.2 Audio Control (Level A) Also applies to: EN 301 549 Criteria 9.1.4.2 (Web) 10.1.4.2 (Non-web document) 11.1.4.2 (Open Functionality Software) 11.1.4.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Not Applicable	
2.1.1 Keyboard (Level A) Also applies to:	Does Not Support	 The delete admin partition workflow is unable to be completed by the

EN 301 549 Criteria 9.2.1.1 (Web) 10.2.1.1 (Non-web document) 11.2.1.1.1 (Open Functionality Software) 11.2.1.1.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)		 keyboard-only user. The delete namespace workflow is unable to be completed by the keyboard only user The menu items are not keyboard navigable. The breadcrumbs are missing from the TAB order, making them not accessible by keyboard.
 2.1.2 No Keyboard Trap (Level A) Also applies to: EN 301 549 Criteria 9.2.1.2 (Web) 10.2.1.2 (Non-web document) 11.2.1.2 (Open Functionality Software) 11.2.1.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Supports	
 2.1.4 Character Key Shortcuts (Level A 2.1 only) Also applies to: EN 301 549 Criteria 9.2.1.4 (Web) 10.2.1.4 (Non-web document) 11.2.1.4.1 (Open Functionality Software) 11.2.1.4.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 – Does not apply 	Not Applicable	
 2.2.1 Timing Adjustable (Level A) Also applies to: EN 301 549 Criteria 9.2.2.1 (Web) 10.2.2.1 (Non-web document) 11.2.2.1 (Open Functionality Software) 11.2.2.1 (Closed Software) 	Not Applicable	

 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 		
 2.2.2 Pause, Stop, Hide (Level A) Also applies to: EN 301 549 Criteria 9.2.2.2 (Web) 10.2.2.2 (Non-web document) 11.2.2.2 (Open Functionality Software) 11.2.2.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web) (Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Not Applicable	
 2.3.1 Three Flashes or Below Threshold (Level A) Also applies to: EN 301 549 Criteria 9.2.3.1 (Web) 10.2.3.1 (Non-web document) 11.2.3.1 (Open Functionality Software) 11.2.3.1 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Not Applicable	
 2.4.1 Bypass Blocks (Level A) Also applies to: EN 301 549 Criteria 9.2.4.1 (Web) 10.2.4.1 (Non-web document) – Does not apply 11.2.4.1 (Open Functionality Software) – Does not apply 11.2.4.1 (Closed Software) – Does not apply 11.8.2 (Authoring Tool) 	Does Not Support	Application is missing bypass blocks/skip links.

 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) - Does not apply to non-web software 504.2 (Authoring Tool) 602.3 (Support Docs) - Does not apply to non-web docs 		
 2.4.2 Page Titled (Level A) Also applies to: EN 301 549 Criteria 9.2.4.2 (Web) 10.2.4.2 (Non-web document) 11.2.4.2 (Open Functionality Software) - Does not apply 11.2.4.2 (Closed Software) – Does not apply 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web) (Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Supports	
 2.4.3 Focus Order (Level A) Also applies to: EN 301 549 Criteria 9.2.4.3 (Web) 10.2.4.3 (Non-web document) 11.2.4.3 (Open Functionality Software) 11.2.4.3 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web) (Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Partially Supports	Known Exception(s): - Breadcrumbs are not placed in the focus order
2.4.4 Link Purpose (In Context) (Level A) Also applies to: EN 301 549 Criteria	Supports	

• 12.2.4 (Support Docs)		
 T2.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 		
 2.5.1 Pointer Gestures (Level A 2.1 only) Also applies to: EN 301 549 Criteria 9.2.5.1 (Web) 10.2.5.1 (Non-web document) 11.2.5.1 (Open Functionality Software) 11.2.5.1 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 – Does not apply 	Not Applicable	
 2.5.2 Pointer Cancellation (Level A 2.1 only) Also applies to: EN 301 549 Criteria 9.2.5.2 (Web) 10.2.5.2 (Non-web document) 11.2.5.2 (Open Functionality Software) 11.2.5.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 – Does not apply 	Not Applicable	
 2.5.3 Label in Name (Level A 2.1 only) Also applies to: EN 301 549 Criteria 9.2.5.3 (Web) 10.2.5.3 (Non-web document) 11.2.5.3.1 (Open Functionality Software) 11.2.5.3.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 – Does not apply 	Partially Supports	 Known Exception(s): There are input elements that lack an accessible name due to the use of a third-party library. Additionally, the visible label on the page is not correctly associated with the input.
 2.5.4 Motion Actuation (Level A 2.1 only) Also applies to: EN 301 549 Criteria 9.2.5.4 (Web) 10.2.5.4 (Non-web document) 11.2.5.4 (Open Functionality Software) 11.2.5.4 (Closed Software) 	Not Applicable	

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 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 		
 12.2.4 (Support Docs) Revised Section 508 – Does not apply 		
<u>3.1.1 Language of Page</u> (Level A)	Supports	
Also applies to: EN 301 549 Criteria 9.3.1.1 (Web) 10.3.1.1 (Non-web document) 11.3.1.1.1 (Open Functionality Software) 11.3.1.1.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)		
 3.2.1 On Focus (Level A) Also applies to: EN 301 549 Criteria 9.3.2.1 (Web) 10.3.2.1 (Non-web document) 11.3.2.1 (Open Functionality 	Supports	
Software) • 11.3.2.1 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)		
3.2.2 On Input (Level A) Also applies to: EN 301 549 Criteria • 9.3.2.2 (Web)	Supports	
 10.3.2.2 (Non-web document) 11.3.2.2 (Open Functionality Software) 11.3.2.2 (Closed Software) 11.8.2 (Authoring Tool) 		
 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 		
 504.2 (Authoring Tool) 602.3 (Support Docs) 		

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 3.3.1 Error Identification (Level A) Also applies to: EN 301 549 Criteria 9.3.3.1 (Web) 10.3.3.1 (Non-web document) 11.3.3.1.1 (Open Functionality Software) 11.3.3.1.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Partially Supports	 Known Exception(s): Some workflows cannot be completed because the form button is disabled, but there are no visible errors that identify what the user is doing incorrectly that would allow the form to be submitted or the settings saved.
 3.3.2 Labels or Instructions (Level A) Also applies to: EN 301 549 Criteria 9.3.3.2 (Web) 10.3.3.2 (Non-web document) 11.3.3.2 (Open Functionality Software) 11.3.3.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Does Not Support	 Known Exception(s): There are workflows that are unable to be completed because instructions that would allow the user to complete the workflow are missing. There are some input elements that are missing an accessible name due to the use of a third-party library.
 4.1.1 Parsing (Level A) Also applies to: EN 301 549 Criteria 9.4.1.1 (Web) 10.4.1.1 (Non-web document) 11.4.1.1.1 (Open Functionality Software) 11.4.1.1.2 (Closed Software) – Does not apply 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Supports	
<u>4.1.2 Name, Role, Value</u> (Level A) Also applies to: EN 301 549 Criteria	Partially Supports	Known Exception(s): - There are some instances where malformed HTML leads to incorrect use

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Table 2: Success Criteria, Level AA

Criteria	Conformance Level	Remarks and Explanations
 1.2.4 Captions (Live) (Level AA) Also applies to: EN 301 549 Criteria 9.1.2.4 (Web) 10.1.2.4 (Non-web document) 11.1.2.4 (Open Functionality Software) 11.1.2.4 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Not Applicable	
 1.2.5 Audio Description (Prerecorded) (Level AA) Also applies to: EN 301 549 Criteria 9.1.2.5 (Web) 10.1.2.5 (Non-web document) 11.1.2.5 (Open Functionality Software) 11.1.2.5 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Not Applicable	
1.3.4 Orientation (Level AA 2.1 only)Also applies to:EN 301 549 Criteria9.1.3.4 (Web)10.1.3.4 (Non-web document)11.1.3.4 (Open Functionality Software)11.1.3.4 (Closed Software)11.8.2 (Authoring Tool)12.1.2 (Product Docs)12.2.4 (Support Docs)Revised Section 508 – Does not apply	Not Applicable	

Criteria	Conformance Level	Remarks and Explanations
 1.3.5 Identify Input Purpose (Level AA 2.1 only) Also applies to: EN 301 549 Criteria 9.1.3.5 (Web) 10.1.3.5 (Non-web document) 11.1.3.5.1 (Open Functionality Software) 11.1.3.5.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 – Does not apply 	Partially Supports	 Known Exception(s): There are some instances where inputs are missing the information that would identify input purpose.
 1.4.3 Contrast (Minimum) (Level AA) Also applies to: EN 301 549 Criteria 9.1.4.3 (Web) 10.1.4.3 (Non-web document) 11.1.4.3 (Open Functionality Software) 11.1.4.3 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Partially Supports	 Known Exception(s): There are some instances where help text or placeholder text does not meet color contrast standards
1.4.4 Resize text(Level AA)Also applies to:EN 301 549 Criteria9.1.4.4 (Web)10.1.4.4 (Non-web document)11.1.4.4.1 (Open Functionality Software)11.1.4.4.2 (Closed Software)11.8.2 (Authoring Tool)12.1.2 (Product Docs)12.2.4 (Support Docs)Revised Section 508501 (Web)(Software)504.2 (Authoring Tool)602.3 (Support Docs)	Supports	
1.4.5 Images of Text(Level AA)Also applies to:EN 301 549 Criteria• 9.1.4.5 (Web)• 10.1.4.5 (Non-web document)	Not Applicable	

Criteria	Conformance Level	Remarks and Explanations
 11.1.4.5.1 (Open Functionality Software) 11.1.4.5.2 (Closed Software) – Does not apply 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 		
1.4.10 Reflow(Level AA 2.1 only)Also applies to:EN 301 549 Criteria9.1.4.10 (Web)10.1.4.10 (Non-web document)11.1.4.10 (Open Functionality Software)11.1.4.10 (Closed Software)11.8.2 (Authoring Tool)12.1.2 (Product Docs)12.2.4 (Support Docs)Revised Section 508 – Does not apply	Supports	
 1.4.11 Non-text Contrast (Level AA 2.1 only) Also applies to: EN 301 549 Criteria 9.1.4.11 (Web) 10.1.4.11 (Non-web document) 11.1.4.11 (Open Functionality Software) 11.1.4.11 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 – Does not apply 	Partially Supports	 Known Exception(s): There are some instances where borders of interactive elements do not meet color contrast criteria There are icon-only buttons that are the same color as the non-interactive text, lack visible borders, or any other indicator that they are interactive.
 1.4.12 Text Spacing (Level AA 2.1 only) Also applies to: EN 301 549 Criteria 9.1.4.12 (Web) 10.1.4.12 (Non-web document) 11.1.4.12 (Open Functionality Software) 11.1.4.12 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) 	Supports	

Criteria	Conformance Level	Remarks and Explanations
1.4.13 Content on Hover or Focus (Level AA 2.1 only) Also applies to: EN 301 549 Criteria 9.1.4.13 (Web) 10.1.4.13 (Non-web document) 11.1.4.13 (Open Functionality Software) 11.1.4.13 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Supports	
 2.4.5 Multiple Ways (Level AA) Also applies to: EN 301 549 Criteria 9.2.4.5 (Web) 10.2.4.5 (Non-web document) – Does not apply 11.2.4.5 (Open Functionality Software) – Does not apply 11.2.4.5 (Closed Software) – Does not apply 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) – Does not apply to non-web software 504.2 (Authoring Tool) 602.3 (Support Docs) – Does not apply to non-web docs 	Does Not Support	The application does not offer multiple ways for users to locate a page.
 2.4.6 Headings and Labels (Level AA) Also applies to: EN 301 549 Criteria 9.2.4.6 (Web) 10.2.4.6 (Non-web document) 11.2.4.6 (Open Functionality Software) 11.2.4.6 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Partially Supports	 Known Exception(s): There are some instances where filter dropdowns, searches, and typeahead inputs do not have accessible names due to use of a third-party library.

Criteria	Conformance Level	Remarks and Explanations
 2.4.7 Focus Visible (Level AA) Also applies to: EN 301 549 Criteria 9.2.4.7 (Web) 10.2.4.7 (Non-web document) 11.2.4.7 (Open Functionality Software) 11.2.4.7 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web) (Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Partially Supports	Known Exception(s): - There are some instances where focus is partially obscured
 3.1.2 Language of Parts (Level AA) Also applies to: EN 301 549 Criteria 9.3.1.2 (Web) 10.3.1.2 (Non-web document) 11.3.1.2 (Open Functionality Software) – Does not apply 11.3.1.2 (Closed Software) – Does not apply 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Supports	
 3.2.3 Consistent Navigation (Level AA) Also applies to: EN 301 549 Criteria 9.3.2.3 (Web) 10.3.2.3 (Non-web document) – Does not apply 11.3.2.3 (Open Functionality Software) – Does not apply 11.3.2.3 (Closed Software) – Does not apply 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) – Does not apply to non-web software 	Supports	

Criteria		Remarks and Explanations
 504.2 (Authoring Tool) 602.3 (Support Docs) – Does not apply to non-web docs 	Level	
 3.2.4 Consistent Identification (Level AA) Also applies to: EN 301 549 Criteria 9.3.2.4 (Web) 10.3.2.4 (Non-web document) – Does not apply 11.3.2.4 (Open Functionality Software) – Does not apply 11.3.2.4 (Closed Software) – Does not apply 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) – Does not apply to non-web software 504.2 (Authoring Tool) 602.3 (Support Docs) – Does not apply to non-web docs 	Supports	
 3.3.3 Error Suggestion (Level AA) Also applies to: EN 301 549 Criteria 9.3.3.3 (Web) 10.3.3.3 (Non-web document) 11.3.3.3 (Open Functionality Software) 11.3.3.3 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Does Not Support	There is no mechanism that suggests to users how to prevent errors they may be making.
 3.3.4 Error Prevention (Legal, Financial, Data) (Level AA) Also applies to: EN 301 549 Criteria 9.3.3.4 (Web) 10.3.3.4 (Non-web document) 11.3.3.4 (Open Functionality Software) 11.3.3.4 (Closed Software) 11.8.2 (Authoring Tool) 	Supports	

Criteria	Conformance Level	Remarks and Explanations
 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 		
 4.1.3 Status Messages (Level AA 2.1 only) Also applies to: EN 301 549 Criteria 9.4.1.3 (Web) 10.4.1.3 (Non-web document) 11.4.1.3 (Open Functionality Software) 11.4.1.3 (Closed Software) – Does not apply 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 – Does not apply 	Supports	

Revised Section 508 Report

Notes:

Chapter 3: Functional Performance Criteria (FPC)

Criteria	Conformance Level	Remarks and Explanations
302.1 Without Vision	Partially Supports	See WCAG 2.x section for details.
302.2 With Limited Vision	Partially Supports	See WCAG 2.x section for details.
302.3 Without Perception of Color	Partially Supports	See WCAG 2.x section for details.
302.4 Without Hearing	Not Applicable	
302.5 With Limited Hearing	Not Applicable	
302.6 Without Speech	Supports	
302.7 With Limited Manipulation	Supports	
302.8 With Limited Reach and Strength	Supports	
302.9 With Limited Language, Cognitive, and Learning Abilities	Partially Supports	This product requires users to understand technical language and the technical terms related to the product.

Criteria	Conformance Level	Remarks and Explanations
		However, end-users with disabilities can request help through the support link available on each documentation page (<u>https://www.hashicorp.com/custo</u> <u>mer-success</u>).

Chapter 4: Hardware

Notes: Consul Enterprise is a web application and is not subject to the requirements of this section.

Chapter 5: Software

Notes: Consul Enterprise is a web application and is not subject to the requirements of this section.

Chapter 6: <u>Support Documentation and Services</u>

Criteria	Conformance Level	Remarks and Explanations
601.1 Scope	Heading cell – no response required	Heading cell – no response required
602 Support Documentation	Heading cell – no response required	Heading cell – no response required
602.2 Accessibility and Compatibility Features	Supports	HashiCorp's accessibility statement is available at <u>https://hashicorp.com/accessibility</u> . Additionally, end-users with disabilities can request help through the support link available on each documentation page. (<u>https://www.hashicorp.com/custo</u> <u>mer-success</u>).
602.3 Electronic Support Documentation	See <u>WCAG 2.x</u> section	See information in WCAG 2.x section
602.4 Alternate Formats for Non-Electronic Support Documentation	Not Applicable	
603 Support Services	Heading cell – no response required	Heading cell – no response required
603.2 Information on Accessibility and Compatibility Features	Supports	HashiCorp's accessibility statement is available at <u>https://hashicorp.com/accessibility</u> . Additionally, end-users with disabilities can request help through the support link available

Criteria	Conformance Level	Remarks and Explanations
		on each documentation page (<u>https://www.hashicorp.com/custo</u> <u>mer-success</u>).
603.3 Accommodation of Communication Needs	Does not support	This product only offers web-based support to all users.
		End-users with disabilities can request help through the support link available on each documentation page (<u>https://www.hashicorp.com/custo</u> <u>mer-success</u>).

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Notes:

Chapter <u>4: Functional Performance Statements</u> (FPS)

Criteria	Conformance Level	Remarks and Explanations
4.2.1 Usage without vision	Partially Supports	See information in WCAG 2.x section
4.2.2 Usage with limited vision	Partially Supports	See information in WCAG 2.x section
4.2.3 Usage without perception of color	Partially Supports	See information in WCAG 2.x section
4.2.4 Usage without hearing	Supports	
4.2.5 Usage with limited hearing	Supports	
4.2.6 Usage with no or limited vocal capability	Supports	
4.2.7 Usage with limited manipulation or strength	Supports	
4.2.8 Usage with limited reach	Supports	
4.2.9 Minimize photosensitive seizure triggers	Supports	
4.2.10 Usage with limited cognition, language or learning	Does not support	Use of this technical product requires the ability to understand technical terms and documentation. However, end-users with disabilities can request help through the support link

		available on each documentation page (<u>https://www.hashicorp.com/customer-suc</u> <u>cess</u>).
4.2.11 Privacy	Supports	The platform does not impede the usage of standard privacy controls alongside assistive technologies. For example, users can connect a headset for private listening to screen reader announcements.

Chapter 5: Generic Requirements

Notes: This product does not offer closed functionality and is therefore not subject to the requirements of this section.

Chapter 6: ICT with Two-Way Voice Communication

Notes: Consul Enterprise does not offer two-way voice communication and is therefore not subject to the requirements of this section.

Chapter 7: ICT with Video Capabilities

Notes: Consul Enterprise does not offer video captioning and audio description and is therefore not subject to the requirements of this section.

Chapter <u>8: Hardware</u>

Notes: Not applicable

Chapter <u>9: Web</u> (see <u>WCAG 2.x section</u>)

Notes:

Chapter 10: Non-Web Documents

Notes: Not applicable

Chapter 11: Software

Notes: Consul Enterprise is a web application and is not subject to the requirements of this section.

Chapter 12: Documentation and Support Services

Criteria	Conformance Level	Remarks and Explanations
12.1 Product documentation	Heading cell – no response required	Heading cell – no response required
12.1.1 Accessibility and compatibility features	Supports	HashiCorp's accessibility statement is available at <u>https://hashicorp.com/accessibility</u> .

Criteria	Conformance Level	Remarks and Explanations
		Additionally, end-users with disabilities can request help through the support link available on each documentation page (<u>https://www.hashicorp.com/custo</u> <u>mer-success</u>).
12.1.2 Accessible documentation	See <u>WCAG 2.x</u> section	See information in WCAG 2.x section
12.2 Support Services	Heading cell – no response required	Heading cell – no response required
12.2.2 Information on accessibility and compatibility features	Supports	HashiCorp's accessibility statement is available at <u>https://hashicorp.com/accessibility</u> . Additionally, end-users with disabilities can request help through the support link available on each documentation page (<u>https://www.hashicorp.com/custo</u> <u>mer-success</u>).
12.2.3 Effective communication	Does not support	This product only offers web-based support to all users. End-users with disabilities can request help through the support link available on each documentation page (https://www.hashicorp.com/custo mer-success).
12.2.4 Accessible documentation	See <u>WCAG 2.x</u> section	See information in WCAG 2.x section

Chapter 13: ICT Providing Relay or Emergency Service Access

Notes: Not applicable

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