



Fast Response Emissions Analyzers
Engineering Services

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Cambustion Products Coronavirus (COVID-19) update 5th November, 2020

For some time, Cambustion have been operating a COVID Secure workplace, with systems and equipment adapted to allow those who can do so to work from home while providing a COVID Secure environment for those who can only do their jobs in the workplace.

We therefore do not anticipate that the latest UK Government announcement will impair our ability to continue to support our customers.

Technical support, new product sales, service work performed at Cambustion and spare parts sales all continue.

Our goods in/out remains open as normal, and all our shipping partners continue to operate.

Service visits by Cambustion colleagues to customer sites within the UK and some international destinations are possible, if certain conditions are met.
Please discuss with your normal Cambustion contact.

Visits to Cambustion by customers are possible as a last resort- quarantine periods apply for much international travel to the UK, and in-person meetings are only permitted when there is no realistic alternative.

Please discuss with your normal Cambustion contact before making any travel plans.

We are able to support a wide range of videoconference platforms, and welcome the opportunity to speak with customers.

Contact support@cambustion.com if you would like to send your equipment to Cambustion for servicing.

Our priority remains the protection of colleagues, customers and their families.

Adaptation of our business processes put in-place over the last months allows us to minimise negative effects on our customers and partners.

If you have specific concerns, please ask your normal Cambustion contact for detailed information, and refer to <https://www.cambustion.com/products/coronavirus> for updates.