



Fast Response Emissions Analyzers  
Engineering Services

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## **Cambustion Products Coronavirus (COVID-19) update 1<sup>st</sup> March, 2021**

The UK Government's roadmap for progressive relaxation of coronavirus restrictions offers the prospect of fewer restrictions on business travel in the coming months.

Future progress along this roadmap has many uncertainties however.

Cambustion has been a COVID Secure workplace for many months, with systems and equipment adapted to allow those who can do so to work from home, while providing a COVID Secure environment for those who can only do their jobs in the workplace.

This arrangement can remain in place for as long as required by government guidelines.

Technical support, new product sales, service work performed at Cambustion and spare parts sales all continue as normal.

Our goods in/out remains open, and all our shipping partners continue to operate.

Service visits by Cambustion colleagues to customer sites within the UK and some international destinations are possible, provided certain conditions are met.  
Please discuss with your normal Cambustion contact.

Visits to Cambustion by customers are possible as a last resort- quarantine periods apply for much international travel to the UK, and in-person meetings are only permitted when there is no realistic alternative.

Please discuss with your normal Cambustion contact before making any travel plans.

We are able to support a wide range of videoconference platforms, and welcome the opportunity to speak with customers.

Contact [support@cambustion.com](mailto:support@cambustion.com) if you would like to send your equipment to Cambustion for servicing.

Our priority remains the protection of colleagues, customers and their families.

If you have specific concerns, please ask your normal Cambustion contact for detailed information, and refer to <https://www.cambustion.com/products/coronavirus> for updates.