

## NO SHOW, LATE CANCELLATION, AND LATE ARRIVAL POLICY

At New York Laser Vision, we value your time and strive to provide the best possible care to all our patients. To help our practice run smoothly and efficiently, we have implemented the following policy:

### 1. New Patients

- A **\$50 fee** will be charged to any new patient who **does not show up** for their scheduled appointment and wishes to reschedule.
- This fee **must be paid** before a new appointment can be scheduled.
- If the fee is not paid, the individual **will not be accepted as a patient** at our practice.

### 2. Established Patients

- For established patients, the **first missed appointment** will be excused, and rescheduling will be allowed **without a fee**.
- A **formal warning** will be issued at that time.
- For any **subsequent missed appointments**, a **\$50 fee** will be charged and must be paid **prior to rescheduling**.

### 3. Late Arrival Policy

- Patients who arrive more than **20 minutes late** to their scheduled appointment may be asked to **reschedule**.
- The practice **reserves the right to deny service** for the appointment if the delay affects our ability to provide timely care to other patients.

### 4. Electronic Agreements & Credit Card on File

- All patients are required to **electronically sign a No Show Fee Agreement**.
- A copy of this policy is available upon request.

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By adhering to this policy, we aim to minimize disruptions and ensure that all patients have access to timely and efficient care. Your cooperation and understanding are greatly appreciated.

If you have any questions or concerns, please feel free to contact our office. Thank you for choosing **New York Laser Vision** for your eye care needs.