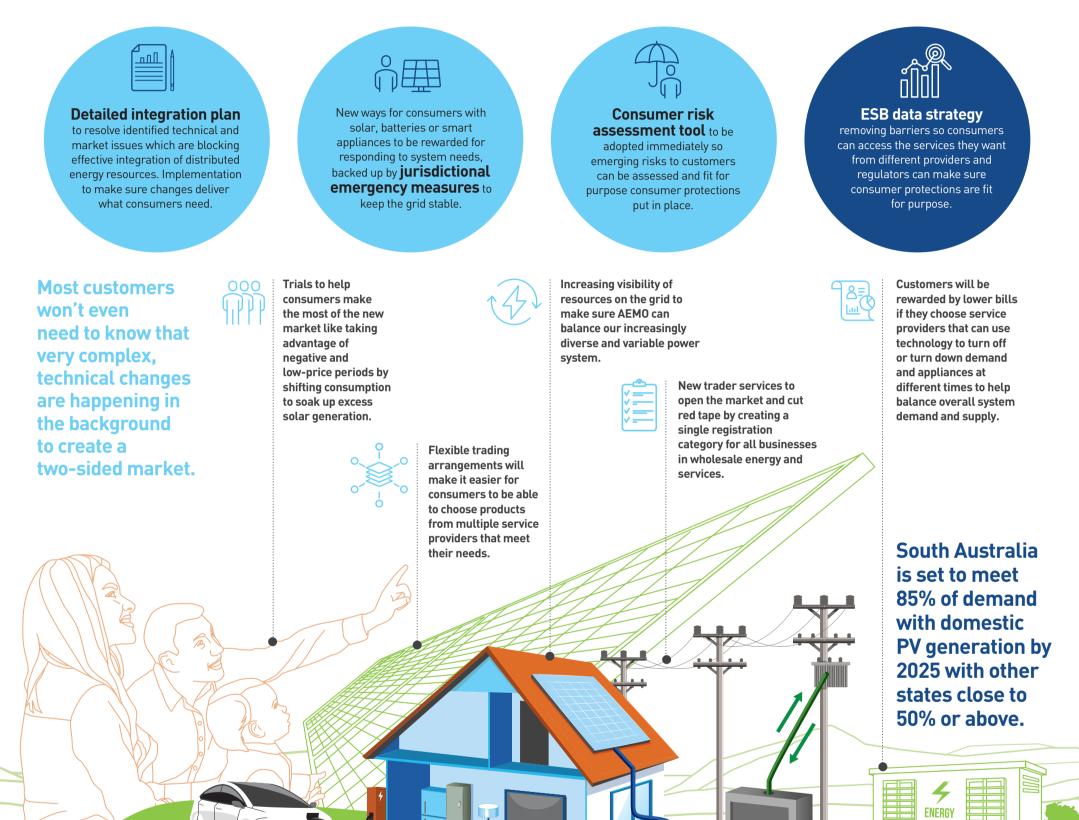


# UNLOCKING BENEFITS OF CHANGE FOR CONSUMERS

The largest generator in the national electricity market is now owned collectively by consumers – and sits on their rooftops. Digitalisation and the internet of things means people will manage energy very differently. There will be new ways to save for everyone. Properly harnessing latent demand side flexibility and solar PV, will make the grid more productive, cutting both costs and emissions.

## Energy Security Board recommendations to bring forward user-friendly innovation



## Close to **3 million** Aussie homes now have solar systems

### Our DER implementation plan is a three year program of actions:

Our engagement approach will gather stakeholders to work on consumer issues in a series of six monthly sprints so these insights can inform the direction of market reforms.

NOW Fixing immediate problems now to keep the system safe and stable, valuing customer flexibility to smooth out demand peaks and troughs each day. NEXT Focused on what needs to happen to remove barriers for innovative services to enter the market and escalate DER integration.

INVERTER

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METER

Work will be well underway with the right data sharing capabilities and standards in place for customers to switch DER providers and efficiently charge their electric vehicles.