

REGISTRATION FORM

Primary Care Provi	der:								Today's	Dat	e:			
Referring Physician	n:								Preferre	ed P	harmacy	:		
			DEM	OGRAP	HIC	PA	TIENT I	NF	ORMA	TIC	N			
Patient's last name	:		First:				Middle:		□ Mr.		Miss	Marital status	s (circ	le one)
									☐ Mrs.		Ms.	Single / Mar	/ Div	/ Sep / Wid
Street Address:				PO Box	:			City	y:			State:		ZIP Code:
SSN:							Birth Da	te:				Age:		Gender:
								1		1				□ M □ F
Occupation:		E	mployer:									Work phone :	ł	
Primary Phone:							Cell:					,		
Primary Language:							Email:							
Preferred Commun	ication:	□ Phone	e 🗆 Tex	d □ E	mail	Wou	ld you like	to be	added t	o ou	r promotic	onal email list?	□ Ye	s 🗆 No
Race: ☐ American In☐ Native Hawaiian/Pa	,			,				ed		Ethr	nicity: 🗆	Hispanic 🗆 Nor	n-Hispa	nic Declined
Do we have your pern Leave a message of Leave a message of Discuss your medi Discuss your medi	on your prir at your plac cal conditio	e of em	ployment? ny membe	r of your h	nouse our h	hold? ouseho	□Yes □Yes □Yes old? □Yes	10 10 10	No Ify No Ify	/es, \ /es, \	work #:	:		
				INSU	IRA	NCE	INFOR	MAT	ΓΙΟΝ					
Person responsible for	r bill:	Birth D	ate:	Address	(if d	ifferent	t):					Home phone r	number	:
Is this person a patier	nt here?	☐ Yes	/ □ No									,		
Occupation:	Employer:			yer addre	ess:		Work phone number:							
Is this patient covered	l bv insuran	nce? 🗖	Yes	□ No)		
Primary Insurance:														
Subscriber's name:			Subscribe	r's SSN:		Birth (date:	Р	olicy nun	nber	:	Group number:		Co-payment:
Patient's relationship t	to subscribe	er:	□ Self		□ S _I	pouse	□ Child		☐ Other			l		<u> </u>
Secondary Insurance	(if applicabl	le):		Subscrib	er's n	ame:		Birth	date:		Policy nu	mber:	Grou	p number:
Patient's relationship t	to subscribe	er:		□ Self	I	⊒ Spoi	use 🗖 Ch	ild	Oth	ner				
				TN 4	CVE	FΩF	EMERG	3FN	ICA					
Name of local friend of	or relative (r	not living	g at same a		CAS		Relationship				Phone nu	ımber:		
I hereby authorize my responsible for any ba release any informatic website for my inform	alance due a on required nation and is	and I ha for this availab	ve read and medical clandle to me up	d understa im. I und oon reque	and C lersta	hesnut	t MD's Finai	ncial	Agreeme	ent. I	authorize	the doctor or in ces is posted in	suranc	e company to
Signatu	re of Pation	ent or L	.egai Guai	ruian								Date		



NEW PATIENT PAPERWORK

ATIENT NAME:		TODAY'S DATE:///
ATE OF BIRTH:/		
ow did you hear about ÔPTIM? :		
nctional testing and analysis, provides the too entify and address the root cause of symptom	ols to assist i is. In order t ember in yo	nitive potential. Utilizing cutting edge technologies, procedures, in maximizing performance. A functional medicine approach seeks to co optimize your health, we need your participation. Do you agree with our health journey, including being open to modifying your lifestyle (eg
IRRENT PRIMARY CARE PROVIDER:		
URRENT SPECIALTY MEDICAL PROVIDER(S): _ REFERRED PHARMACY:		
AST ANNUAL PHYSICAL:		
AST LAB WORK:		
OP 5 MEDICAL CONCERNS (In order of import	ance to you	SEVERITY 1-10 (1 MILD-10 SEVERE) FREQUENCY (If applicable)
1.	ance to you	SEVERITY 1-10 (1 MILED-10 SEVERE) TREQUERET (II applicable)
 I.		
ı.		
5.		
URRENT MEDICATIONS/SUPPLEMENTS (to inc	clude Name,	/Strength/Frequency):
1.		6.
2.		7.
3.		8.
4.		9.
5.		10.
IF YOU HAVE ANY ADDITIONAL MEDICA	TIONS OR S	UPPLEMENTS, PLEASE INCLUDE THESE ON THE COMMENTS PAGE
		ALLERGIES:
Medication/Food/Supplement/Other	Date:	Reaction

PAST MEDICAL HISTORY

GASTROINTESTINAL:	ONSET	ENT:	
☐ Heartburn/GERD/Reflux		☐ Difficulty Clearing Ears	
☐ Irritable Bowel Syndrome		□ Recurrent Sinusitis	
□ Stomach Ulcer		□ Other	
□ Hepatitis		SKIN:	ONSET
□ Other		□ Eczema	002.
		□ Psoriasis	
CARDIOVASCULAR:	ONSET	□ Acne	
□ Heart Attack		□ Cold Sores/Herpes Virus	
☐ Heart Disease		□ Other	
□ Irregular Heart Rate/Afib		Other	
□ Elevated Blood Pressure		NEURO/PSYCH:	ONSET
□ Elevated Cholesterol		□ Depression/Anxiety	
☐ Other		□ Stroke	
		□ Migraines	
METABOLIC/ENDOCRINE:	ONSET	□ Multiple Sclerosis	
□ Type 1 or Type 2 Diabetes		□ Seizures	
□ Thyroid Disease			
□ Eating Disorder			
□ Other		□ Other	
	ONICET	CANCER	ONSET
GENITAL/URINARY:	ONSET	Lung	
☐ Urinary Tract Infections		□ Breast	
☐ Kidney Stones		□ Colon	
□ Recurrent Yeast Infections		□ Head/Neck	
□ Frequent Urination		1	
☐ Kidney Disease		□ Other	
□ Other		Dental History	ONSET
MUSCULOSKELETAL:	ONSET	□ Silver Mercury Fillings	0.132.
□ Osteoarthritis		□ Root Canals	
□ Fibromyalgia		□ Tooth Pain	
□ Chronic Pain			
		□ Bleeding Gums	
Other		□ Problems chewing	
RESPIRATORY:	ONSET	□ Other	
□ Asthma		Environmental Exposures	ONSET
□ COPD		In your home or work environment are	ONSET
□ Sleep Apnea		you or have you been exposed to the	
□ Other		following:	"
		□ Mold	
AUTOIMMUNE/INFLAMM:	ONSET	☐ Electromagnetic Radiation	
□ Chronic Fatigue Syndrome		☐ Damp Environments	
□ Rheumatoid Arthritis		□ Old Paint	
□ Lupus		□ Smokers	
□ Allergies		□ Pesticides	
□ Other		☐ Harsh Chemicals	
		□ Other	
Diagram dans di	and a state of the		Objective Program
, -	cant childhood health issues (e		•
recurrent infections):			
	taken antibiotics?		
TIOW INGITY CHICS HAVE VOG			

and provide date
endectomy:
ladder Removal:
erectomy +/- ovaries:
ia Repair:
illectomy:
al Surgery:
Surgery (specify):
t Surgery:
maker:
r:
iveries: Miscarriage: Depression? Y N Gestational Diabetes? Y
Depression: 1 W Gestational Diabetes: 1
ne Therapy:
History of Abnormal Mammogram:
ection
culty obtaining an erection
m Vasectomy
mitted infections (describe)

SOCIAL HISTORY:

Are you i	in the habit of:	Туре		Frequency
	Tobacco Use	☐ Cigarettes☐ Chew	☐ Cigars ☐ Snuff	Amt Per Day: How Long: Quit (Date):
	Alcohol Use	□ Beer □ Liquor	☐ Wine	Amount Per Day:
		HISTORY OF ALCOHO	L USE DISORDER? Yes No	Quit Date:
	Drugs	☐ Marijuana	☐ Other	Amount Per Day:
		HISTORY OF DRUG US	SE DISORDER? Yes No	Quit Date:
	Caffeine	□ Coffee □ Energy Drink	□ Soda □ Tea	Amount Per Day:
	Exercise Routine Special Diet (eg Vegan,			Min Per Day: Times Per Wk:
	Vegetarian, Paleo, etc)? Please describe. Do you fast? Please describe:			
	ease record what you eat in			
	me:			
	ime:			
	ime(s):			·
	st any food sensitivities and			
i icasc iis	st arry 100d serisitivities are	y or ancigies and re		
ELIMINA	TION			
	en do you move your bowe			AY 1 DAILY 2-3 DAILY
Are you إ	prone to (<i>please circle</i>): (CONSTIPATION D	IARRHEA/LOOSE STOOLS	S NEITHER
Are you p	prone to intestinal gas or b	loating? YES N	O If YES, please explain	n/how often:
SLEEP				
Do you h	ny hours of sleep do you ge nave trouble falling asleep? nave problems staying aslee	YES NO	erage?	

Do you use sleeping aids? YES NO - If YES, please e Do you snore? YES NO	xplain:
STRESS	
Do you feel you have an excessive amount of stress in your Do you feel you can easily handle the stress in your life? How much stress do each of the following cause on a da Work Family Social Finances Do you use relaxation techniques (eg Yoga, Meditation, If YES, please describe:	YES NO ily basis (<i>Rate on a scale of 1-10, 10 being the highest</i>) Health Other
RELATIONSHIPS	
Relationship status (<i>circle any that apply</i>): SINGLE MARRIED DIVORCED GAY/LESBIAN LON	G-TERM PARTNER WIDOW/ER OTHER
With whom do you live? Do you have resources for emotional support? YES SPOUSE/PARTNER FAMILY FRIENDS RELIGIOUS/SI	PIRITUAL PETS OTHER
Do you have a religious or spiritual practice? YES NO)
Current Occupation:	
Previous Occupation(s):	
FAMILY MEDICAL HISTORY	
Does your <u>family</u> have history of:	Relation
☐ Diabetes	☐ Mother ☐ Father ☐ Grandmother ☐ Grandfather ☐ Other
☐ Thyroid Problems	☐ Mother ☐ Father ☐ Grandmother ☐ Grandfather ☐ Other
☐ High Blood Pressure	☐ Mother ☐ Father ☐ Grandmother ☐ Grandfather ☐ Other
☐ High Cholesterol	☐Mother ☐ Father ☐Grandmother ☐Grandfather ☐ Other
☐ Heart Disease	☐ Mother ☐ Father ☐ Grandmother ☐ Grandfather ☐ Other
☐ Blood Clots/Blood Disorder	☐ Mother ☐ Father ☐ Grandmother ☐ Grandfather ☐ Other
☐ Asthma/COPD/Lung Disease	☐Mother ☐ Father ☐Grandmother ☐Grandfather ☐ Other
☐ Allergies/Hives	☐Mother ☐ Father ☐Grandmother ☐Grandfather ☐ Other
☐ Breast or Cervical Cancer	☐ Mother ☐ Father ☐ Grandmother ☐ Grandfather ☐ Other
☐ Other Cancer (specify)	□Mother □ Father □Grandmother □Grandfather □ Other

 \square Mother \square Father \square Grandmother \square Grandfather \square Other

□Mother □ Father □Grandmother □Grandfather □ Other

□Mother □ Father □Grandmother □Grandfather □ Other

□Mother □ Father □Grandmother □Grandfather □ Other

 \square Mother \square Father \square Grandmother \square Grandfather \square Other

 \square Mother \square Father \square Grandmother \square Grandfather \square Other

□Mother □ Father □Grandmother □Grandfather □ Other

 \square Mother \square Father \square Grandmother \square Grandfather \square Other

☐Mother ☐ Father ☐Grandmother ☐Grandfather ☐ Other

☐ Depression/Anxiety

☐ Migraines

☐ Osteoporosis

Arthritis

Other

Liver Disease

☐ Seizures

☐ Mental Illness (specify)

Autoimmune Disorder (eg. Lupus, Rheumatoid Arthritis)

REVIEW OF SYSTEMS:

Please check all current symptoms occurring or present:

GENERA	AL:	RESPIRA	ATORY:	SKIN:	
	Fevers		Cough		Rash
	Chills		Shortness of Breath		Itching
	Sweats		Sputum Production		Hair Loss
	Fatigue		Snoring		Dryness
	Weight Gain		Coughing up Blood		Suspicious Lesions
	Weight Loss		Wheezing		Poor Skin Healing
	Loss of Appetite		Waking Up Gasping for		
	Headaches		Breath	NEURO	LOGICAL:
	Insomnia				Numbness
		GASTRO	DINTESTINAL:		Weakness
EYES:			Abdominal Pain		Tingling
	Vision Loss		Nausea		Headaches
	Light Sensitivity		Vomiting		Speech Problems
	Double Vision		Diarrhea		Seizures
	Blurring		Constipation		Tremors
	Eye Pain		Change in Bowel Habit		Balance Problems
	Irritation/Dryness		Black or Bloody Stools		
	Discharge			PSYCHIA	
		GENITO	URINARY:		Suicidal Thoughts
EAR/NO	SE/THROAT:		Pain with Urination		Anxiety
	Ringing in Ears		Urinary Urgency/Frequency		Depression
	Decreased Hearing		Blood in Urine		Hallucinations
	Congestion		Difficulty Starting Urination		Mental Disturbance
	Earache		Loss of Bladder Control		Paranoia
	Ear Discharge		Discharge		
	Nose Bleeds		Genital Sores	ENDOC	
	Sore Throat		Decreased Libido		Increased Appetite
	Runny Nose				Increased Thirst
		MUSCU	LOSKELETAL:		Excessive Urination
CARDIO	VASCULAR:		Joint Pain		Cold/Heat Intolerance
	Chest Pain		Back Pain		
	Palpitations		Muscle Weakness	-	/IMMUNOLOGICAL:
	Difficulty Breathing Lying		Muscle Cramps		Tendency Towards Bleeding
	Down		Joint Swelling		
	Ankle Swelling		Joint Stiffness		Persistent Infections
	Leg Cramps During Exertion				
	Fainting Spells				

PLEASE LIST YOUR HEALTH GOALS:
READINESS ASSESSMENT:
Rate on a scale of 5 (very willing) to 1 (not willing):
In order to improve your health, how willing are you to:
Significantly modify your diet:
Take several nutritional supplements each day:
Modify your lifestyle (eg work demands, sleep habits):
Practice a relaxation technique:
Engage in regular exercise:
Rate on a scale of 5 (very supportive) to 1 (very unsupportive): At the present time, how supportive do you think the people in your household will be to your implementing changes? Rate on a scale of 5 (very frequent contact) to 1 (very infrequent contact):
How much ongoing support (eg telephone calls, email correspondence) from our
professional staff would be helpful to you as you implement your personal health program?
program:
OTHER COMMENTS:

MSQ – MEDICAL SYMPTOM/TOXICITY QUESTIONNA	AIRE	
NAME:	DOB: DATE:	
The Toxicity and Symptom Screening Questionnaire itime. Rate each of the following symptoms based on **If you are completing this after your first time, the	your health profile for the past 30 days.	g causes of illness , and helps you track your progress over
POINT SCALE : 0 = <i>Never</i> or <i>almost never</i> have the state of the sta		ENT (PAST 30 DAYS)
2 = Occasionally have it, effect is sev 3 = Frequently have it, effect is not s 4 = Frequently have it, effect is seven	vere Subsequent as vevere	SESSMENT (PAST 48HRS)
HEAD	HEART	ENERGY/ACTIVITY
Headaches	Irregular or skipped heartbeat	
Faintness	Rapid or pounding heartbeat	Fatigue, sluggishness
Dizziness	Chest pain	Apathy, lethargy
Insomnia	Total	Hyperactivity
Total		Restlessness
	LUNGS	Total
EYES	Chest congestion	
Watery or itchy eyes	Asthma, bronchitis	MIND
Swollen, red, or sticky eyelids	Shortness of breath	Poor memory
Bags or dark circles under eyes	Difficulty breathing	Confusion, poor comprehension
Blurred or tunnel vision (not including	Total	Poor concentration
near or far sightedness) Total		Poor physical coordination
Total	DIGESTIVE TRACT	Difficulty in making decisions
EARS		Stuttering or stammering
Itchy ears	Nausea, vomiting Diarrhea	State-ring of statemering
Earaches, ear infections		Sturred speech
Drainage from ear	Constipation	
Ringing in ears/hearing loss	Bloated feeling	Total
	Belching, passing gas	5.40 5 10410
Total	Heartburn	EMOTIONS
NOCE	Intestine/Stomach pain	Mood swings
NOSE	Total	Anxiety, fear, nervousness
Stuffy noseSinus problems		Anger, irritability, aggressiveness
Hay fever	JOINTS/MUSCLES	Depression
Sneezing attacks	Pain or aches in joints	Total
Excessive mucus formation	Arthritis	
Total	Stiffness, limitation of movement	OTHER
	Pain or aches in muscles	Frequent illness
MOUTH/THROAT	Feeling weakness or tiredness	Frequent or urgent urination
Chronic coughing		Genital itch or discharge
Gagging, frequent throat clearing	Total	Total
Sore throat, hoarseness		
Swollen/discolored tongue, gums, lips	WEIGHT	
Canker sores	Binge eating/drinking	
Total	Craving certain foods	
SKIN	Excessive weight	
Acne	Compulsive eating	
Hives, rashes, dry skin	Water retention	
Hair loss	Underweight	
Flushing, hot flashes	Total	
Excessive sweating		
Total		

GRAND TOTAL: _____



FINANCIAL POLICY

If you do not have insurance, you must pay at the front desk prior to the time of service or make other arrangements with our billing staff. We accept cash, personal checks, and all credit cards including CareCredit.

If you have insurance, we will file claims for you. We will need your current insurance and policy holder information. You will need to authorize payment directly to Chesnut MD. If your insurance requires co-payments, you <u>must</u> pay that amount at the time of service. Co-pays *not* paid at the time of service will be subject to a \$10 statement fee. You are responsible for paying Chesnut MD for any services not covered by insurance.

The nature of ÔPTIM services include treatments, packages, and memberships that are not billable to insurance, in which you will be responsible for prior to receiving these services.

We will send you a monthly statement so you will know your insurance company has made a payment and the remaining balance. Payment is due upon receipt of the monthly billing statement. Even if you have insurance, **payment to Chesnut MD is your responsibility.** You should know the details of your insurance plan, including which doctor your plan requires you to see. Many insurance plans require you to use certain doctors and may require pre-certification or referrals to another facility. We are not responsible if you are sent to the wrong facility.

Chesnut MD may bill you these additional charges:

- \$25 for late cancellations and no-shows for office visits (24 hour notice required)
- \$50 for a treatment modality (IV therapy, hyperbaric oxygen therapy, cryotherapy, etc) no show (24 hour notice required)
- \$20 NSF fee for returned checks
- \$10 statement fee for nonpayment of co-pay at time of service

*I have read and understand Chesnut MD Financial Policy

Accounts not paid in full within 90 days may be turned over to an outside collection agency. If you cannot make regular monthly payments and pay in full within the 90 days, please contact us. If you have any questions about this information, please call (509) 252-1299.

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	/
Signature & Date	Printed Name



Informed Consent for Integrative Medical Treatment

As a patient I have the right to be informed about my condition and recommended care. This disclosure is to help me become better educated so I may make the decision to give or withhold my consent (in regards to care) having had the opportunity to discuss potential benefits, risks, and hazards involved.

I hereby request and voluntarily consent to examination and treatment with integrative medical care. This possibly includes prescription medications, homeopathic supplements, vitamins, minerals, supplements, IV therapies, infections, hyperbaric oxygen therapy, LED light therapy, IR sauna, cryotherapy, injections, detoxification treatment modalities, ozone therapies, lab testing, nutrition recommendations, regenerative medicine, etc. for me (or for the patient named below, for whom I am legally responsible) by ÔPTIM Clinic/ChesnutMD and Cameron Chesnut, MD and/or Leah Streich, PA-C, and/or other licensed medical providers, or those working or training at the office who now or in the future may treat me while employed by, working or training with, or serving for back up for the aforementioned. I can request that students not be included in my evaluation and treatment. I can request further explanation of the procedure or treatment, other alternative procedures or methods of treatment, and information about the material risks of the procedure or treatment.

I understand that the U.S Food and Drug Administration has not fully evaluated or approved nutritional, herbal and homeopathic supplements, vitamins, minerals, supplements, compounded IVs/injections, ozone therapies, and bio-identical hormone replacement therapies, etc;

however, they have been widely used in the U.S. and other countries for years. I understand that, as with drugs, these therapies may cause allergic reaction or side effects in certain individuals, may interact with certain allopathic medications or lab tests, or result in symptoms, due to certain preexisting disease conditions. I do not expect the medical provider to be able to anticipate and explain all risks and complications, and I wish to rely on the medical provider to exercise judgment in recommending the dietary supplements, medications, and treatment/therapies, that the medical provider feels (at the time), based on the facts then known, is in my best current interest. I understand that if I do not take the supplements or treatments as recommended, I may not get the desired result.

It is my responsibility to keep my medical provider up to date with all of the current medications and supplements that I am taking, so that he/she can make the best informed recommendations for my care.

I have the opportunity to ask questions and discuss with my provider to my satisfaction:

- my suspected diagnosis or condition
- the nature, purpose, and potential benefit of the proposed care
- the inherited risks, complications, potential hazards, or side effects of the treatment or procedure
- the probability or likelihood of success
- reasonable available alternatives to the proposed treatment or procedure
- the possible consequences if treatment or advice is not followed and/or nothing is done

I further acknowledge that no guarantees or assurances have been made to me concerning the results intended from the treatment.

I understand that integrative medicine, evaluation and treatment may include, but is not limited to: collecting specimens for laboratory evaluation, ordering diagnostic imaging, prescription of certain medications and nutritional supplements, IV therapy, medical ozone treatment/therapy, bioidentical hormone replacement therapy, injections, counseling, dietary therapies, infrared sauna, hyperbaric oxygen, cryotherapy and homeopathic or other alternative remedies.

I understand that the medical providers at ÔPTIM Clinic/Chesnut MD have been trained in a diverse range of diagnostic and treatment options. I understand that OPTIM Clinic/Chesnut MD is highly specialized and based upon evidence-based medicine, including functional medicine and holistic principles. As such, they may recommend different tests, may interpret standard tests differently, may propose different treatments, or may administer standard treatments differently than most conventional physicians as many perspectives exist in medicine and in some cases, there may be a disagreement among qualified medical experts. Care rendered may therefore be seen by some as outside standard of care or medically unnecessary. Diagnosis and treatment may include some services that are considered non-traditional, nonconventional or alternative medicine. These services may not be recognized as standard medical practices and may be considered by insurance companies to be experimental or investigational. Along with training, the rationale for these differences is based on clinical experience and ongoing continuing education in evidence based functional and integrative medicine.

By signing this form, I acknowledge that I have carefully read, or have had read to me, and understand the above consent. I give my permission and consent to care and authorize medical treatment by ÔPTIM Clinic/Chesnut MD and their staff, and I am fully aware of what I am signing. I intend this consent form to cover the entire course of treatment for my present condition(s) and for any future condition(s) for which I seek treatment and I may ask my medical provider for a more detailed explanation.

PRINT PATIENT NAME
SIGNATURE OF PATIENT (OR GUARDIAN)
DATE
DATE OF BIRTH



NOTICE OF PRIVACY PRACTICES & PATIENT RIGHTS

Uses and Disclosures:

<u>Treatment</u>: Your health information may be used by staff members or disclosed to other health professionals for the purpose of evaluating your health, diagnosing medical conditions, and providing treatment. For example, results of laboratory tests and procedures will be available in your medical record to all health professionals who may provide treatment or who may be consulted by staff members.

<u>Payment</u>: Your health information may be used to seek payment from your health plan, from other sources of coverage such as an automobile insurer, or from credit card companies that you may use to pay for services. For example, your health plan may request and receive information on the dates of service, the services provided, and the medical condition being treated.

<u>Health care operations</u>: Your health information may be used as necessary to support day to day activities and management of Chesnut MD. For example, information on the services your received may be used to support budgeting and financial reporting, and activities to evaluate and promote quality. Your health information may be used by staff to send appointment reminders or information regarding the treatment and management of you medical condition.

<u>Law enforcement</u>: Your health information may be disclosed to law enforcement agencies to support government audits and inspections, to facilitate law enforcement investigations, and to comply with government mandated reporting.

<u>Public health reporting</u>: Your health information may be disclosed to public health agencies as required by law. For example, we are required to report certain communicable diseases to the state's public health department.

Other uses and disclosures require your authorization: Disclosure of your health information or its use for any purpose other than those listed above requires your specific written authorization. If you change your mind after authorizing a use or disclosure of your information you may submit a written revocation of the authorization. However, your decision to revoke the authorization will not affect or undo any use of disclosure of information that occurred before you notified us of your decision to revoke your authorization.

Chesnut MD is required by law to maintain the privacy of your protected health information and to provide you with this notice of privacy practices. As permitted by law, we reserve the right to amend or modify our policies and practices. These changes in our policies and practices may be required by changes in federal and state laws and regulation. Upon requires, we will provide you with the most recently revised notice on any office visit. The revised policies and practices will be applied to all protected health information we maintain. You may generally inspect or copy the protected health information that we maintain. As permitted by federal regulation, we require that requests to inspect or copy protected health information be submitted in writing. You may obtain a form to require access to your records by contacting a receptionist. Your request will be reviewed and will generally be approved unless there are legal or medical reasons to deny the request.

The rights of patient(s) include, but are not limited to:

- 1) Exercise these rights without regard to sex or cultural, economic, educational, or religious background or the source of payment for his/her care.
- 2) Be treated and cared for with dignity & respect.
- 3) Knowledge of the name of the physician or other medical provider who has primary responsibility for coordinating his/her care and the names and professional relationships of other medical providers who will see him/her.
- 4) Receive information from his/her physician or other medical provider about his/her illness, course of treatment, and prospects for recovery in terms that he/she can understand.
- 5) Receive as much information about any proposed treatment or procedure as he/she may need in order to give informed consent or to refuse this course of treatment. Except in emergencies, this information shall include a description of the procedure or treatment, the medically significant risks involved in each and to know the name of the person who will carry out the procedure or treatment.
- 6) Participate actively in decisions regarding his/her medical care. To the extent permitted by law, this includes the right to refuse treatment.
- 7) Full consideration of privacy concerning his/her medical care program. Case discussion, consultation, examination, and treatment are confidential and should be conducted discreetly. The patient has the right to be advised as to the reason for the presence of any individual.
- 8) Confidential treatment of all communications and records pertaining to his/her care and his/her stay at the center. His/her written permission shall be obtained before his/her medical records can be made available to anyone not directly concerned with his/her care.
- 9) Reasonable responses to any reasonable requests he/she may make for service.
- 10) Leave the center even against the advice of his/her physician(s) or other medical provider(s).
- 11) Reasonable continuity of care and to know in advance the time and location of appointment as well as the physician or other medical provider providing the care.
- 12) Be advised if center/personal physician or other medical provider proposed to engage in or perform human experimentation affecting his/her care or treatment. The patient has the right to refuse to participate in such research projects.

- 13) Be informed by his/her physician or a delegate of his/her physician of his/her continuing health care requirements following his/her discharge from the center.
- 14) Examine and receive an explanation of his/her bill regardless of source of payment.
- 15) Know which center rules and policies apply to his/her conduct as a patient.
- Have all patients' rights apply to the person who may have legal responsibility to make decisions regarding medical care on behalf of the patient.
- 17) Designate visitors of his/her choosing. If the patient has decision-making capacity, whether or not the visitor is related by blood or marriage, unless;
 - (A) No visitors are allowed;
 - (B) The facility reasonably determines that the presence of a particular visitor to the health or safety of a patient, a member of the health facility staff, or other visitor to the health facility, or would significantly disrupt the operations of the facility:
 - (C) The patient has indicated to the health facility staff that he/she no longer wants this person to visit.
- Have the patient's wishes considered for purposes of determining who may visit if the patient lacks decision-making capacity and to have the method of that consideration disclosed in the center policy on visitation. At a minimum, the center shall include any person living in the household.
- 19) This section may not be construed to prohibit a health facility from otherwise establishing reasonable restrictions upon visitation, including restrictions upon the hours of visitation and number of visitors.
- 20) Confidentiality, privacy, security, complaint resolution (refer to Grievance Procedure), spiritual care and communication. If communication restrictions are necessary for patient care and safety, the Center personnel will document and explain these restrictions to each patient and family member/caretaker.
- 21) Be protected from abuse and neglect.
- 22) Access protective services.
- 23) Complain about their care and treatment without fear of retribution or denial of care.
- 24) Timely complaint resolution (refer to Grievance Procedure).
- 25) Be involved in all aspects of their care including:
 - (A) Refusing care and treatment
 - (B) Resolving problems with care decisions
- 26) Be informed of unanticipated outcomes as thoroughly as possible.
- 27) Family input in care decisions, in compliance with existing legal directives of the patient or existing court-issued legal orders.
- 28) The right to be informed that Cameron Chesnut, MD has an ownership interest in this center.

Concerns regarding ÔPTIM Clinic/Chesnut MD may be addressed to the Administrator at (509) 456-5949 or to:

Washington State Department of Health HSQA Complaint Intake P.O. Box 47857 Olympia, WA 98504-7857

Phone: (360) 236-4700 Toll Free: (800) 633-6828 Fax: (360) 236-2626

Email: mailto:HSQAComplaintIntake@doh.wa.gov

Accreditation Association for Ambulatory Health Care, Inc. 5250 Orchard Road, Suite 200 Skokie, Illinois 60077 (847) 853-6060

Center for Medicare and Medicaid Services (CMS) Office of the Medicare Beneficiary Ombudsman:

http://www.medicare.gov/claims-and-appeals/medicare-rights/get-help/ombudsman.html

*I have read and understand ÔPTIM Clinia/Changut MD Notice of Brivery Practices & Patient Dights:

Medicare Help and Support: 1-800-MEDICARE (1-800-633-4227)

Thave read and understand OF This Chillic/Chesi	int IND Notice of Frivacy Fractices & Fatient Rights.	
Name Printed	Date	
Signature	Date	