

Senior Designer - Product + UX

Does designing cutting edge digital products and user interfaces for an entirely new tech sphere sound like you?

Description

MATTR is a fast-moving organisation operating in a new market category of verifiable data and digital trust. We do this through SaaS platform offerings that provides enterprise grade decentralised identity capabilities that support the needs of traditional organisations and a new set of web3 companies designing ground up for a decentralised future.

We are on the lookout for people that are passionate about emerging technology and thrive in fast paced environments. By joining our team, you will be helping to develop a whole new category of tools that support the next generation of the internet – the web of trust.

The MATTR VII Platform is designed for global scale. As a Product + UX designer, you will be designing apps and services for an emerging market in personal information, setting the bar for experience led design across our range of consumer and business facing products. To be successful in this role you will need to be able to understand and simplify complex technical processes into frictionless journeys and UIs that are cohesive and inclusive. You will be championing the customer and user's needs. You'll advocate for best-practice design principles whilst addressing different brand considerations, and you'll be willing and able to contribute in end-to-end design processes – from strategy through to prototyping and developer handoff.

Brief overview

- Design apps, services, and user interfaces for web and mobile
- As part of the product team you will be collaborating closely on feature roadmap and development
- Lead research efforts, sharing insights with the MATTR team and identity community members

LOCATION – Auckland central business district

What you will be doing

- Working both independently and collaboratively to bring digital assets to life with beautiful, principle-driven design.
- Participate in design engagements with key stakeholders and clients, including designing and running workshops, presenting outputs, and advocating for both design and user considerations.
- Providing strategic guidance and design thinking to solve the right problems and grow business.
- Work alongside and contribute towards the overall creative craft to ensure MATTR delivers world-class experiences

- Organise and lead discovery and user research activities. Translate user insights into user experiences - develop customer journey maps, user flows, wireframes, information architecture, user stories and prototypes based on user needs.
- Proactively identify opportunities to integrate with other crafts to deliver holistic approaches and solutions across MATTR's offerings.
- Build, champion and maintain product design system(s) and style guides, informed by UI design principles
- Assist with marketing and education collateral for our website and developer portals
- At times be prepared to work with our international customers outside NZ business hours

What are the skills and requirements needed?

- 5+ years design experience
- Ability to visualise complex systems to produce both user interaction flows and explainer assets
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- Expert knowledge of best practice design for web and mobile
- Familiarity with Android/iOS platform guidelines
- Experience conducting user research and reporting insights
- Expert knowledge of design and prototyping tools (we primarily use Figma)
- Passion for problem solving and creative thinking
- Deep understanding and respect for design principles
- Understanding of applying web content accessibility guidelines (WCAG)
- Great written and verbal communication, organisational and multitasking skills
- Able to assist more junior members of the team

Personal and work ethics

- A self-starter who takes initiative, is creative, has high energy, and would thrive in a very dynamic software company
- Great written and verbal communication, organisational and multitasking skills
- A team player who is eager to share their findings and contribute to a collective understanding – someone who is super smart and committed to making a difference but won't trip over their ego when they turn around!

Advantageous (but not essential)

- Multi-disciplined design background
- Familiarity working with design tokens
- Awareness of Self-Sovereign-Identity, Decentralized Identifiers and the Web of Trust ecosystem
- Understanding of Oauth2, OpenID Connect and other established authentication and identity management protocols

- Experience with SaaS services & products and promoting through a variety of channels



CRAZY ENOUGH



MAKE FRIENDS WITH
THE EDGE



LIFT OTHERS



CHECK YOUR EGO

Sounds like you? We would love to hear from you!

MATTR values diversity in the workforce and we encourage candidates from diverse backgrounds, including those with access needs, to apply for our roles.