Release Manager

Description

At MATTR we strive for an environment of zero outage continuous integration and deployment, but we also recognise the underlying complexity and risks associated with deployment of major new capability across multiple environments including our SAAS public cloud, managed customer private cloud deployments across multiple geographics.

We are looking for a Release Manager who can implement the right balance of processes and tooling to support continuous releases of low-risk changes balanced with significant release deployments which require more complex planning and enhanced communications.

MATTR products are designed for global scale. As a **Release Manager**, you will play a crucial role in bringing incremental changes and people together to deliver value to internal and external customers.

You will

- Own the Release Management activities, managing and coordinating all release and deployment activities

- Ensure release readiness including risk assessment, rollback considerations, release communications, deployment plans, dress rehearsals, data migration considerations, post implementation verification etc.

- Coordinate with different teams (Engineering, QA, SRE, Product and customers change management teams with specific change management processes) and arranging deployment windows

- Ensure that all the relevant additional release activities are in place and ready (e.g. website updates, technical documentation updates, product release information etc.)

- Work with Incident Response / Security teams to ensure emergency deployments & hotfixes have the appropriate planning and scrutiny

- Work with external vendors to understand their release plans and any impacts that this may have on MATTR capability and environments

- Environment Management including Configuration Management, Software release, Test Data and version management across all environments (test and production)

LOCATION: Auckland Central Business District

What you will be doing

− Provide leadership on change and release management

− Ensure risks and dependencies are identified, discussed and mitigated

− Organise and manage changes, resources and schedule for release

− Coordinate and communicate releases to stakeholders and customers

− Support Go To Market activities and deliverables

− Implementing continuous improvement for change, release, environment management processes & tooling

− Manage a clear process for different change types in the workflow

− As part of a 24 x 7 roster provide on-call support of our production systems, responding to and resolving issues proactively and efficiently

What are the skills and requirements needed?

− Previous experience leading release of complex software to cloud platforms

− Strong understanding of change and release management processes and experience in running a change management function

− Experience in risk management and risk avoidance

− Hands-on experience in managing change and release throughout the life cycle of a product

− Strong facilitation skills, presenting technical information to non-technical stakeholders

− Expertise in the use of agile and lean software development methodologies including XP, Scrum, and Kanban

− Excellent communications and written skills and must be able to talk about technology intelligently and passionately to all levels of an organisation which includes developers, Architects, senior management (technical and non-technical) and external contacts or customers.

− Likely have previous start-up experience and enjoy working in a fast pace, collaborative and agile environment

Personal and work ethics

− You are a self-starter who takes initiative, is creative, has high energy, and would thrive in a very dynamic software company.

− You are a team player who is eager to share their findings and contribute to a collective understanding – someone who is super smart and committed to making a difference - but won't trip over their ego when they turn around!

Advantageous

– Awareness of Self-Sovereign-Identity, Decentralized Identifiers, and the Web of Trust ecosystem

– Understanding of Oauth2, OpenID Connect and other established authentication and identity management protocols.

– Experience building SaaS (Software as a Service) services & products.

What's in it for you?

The chance to be part of MATTR, to be surrounded by like-minded peers with no ego's, an attractive salary and flexible working arrangements, and a company that lives and breathes its values every day.

CRAZY ENOUGH   MAKE FRIENDS WITH   LIFT OTHERS   CHECK YOUR EGO
                           THE EDGE

Sounds like you? We would love to hear from you!

MATTR values diversity in the workforce and we encourage candidates from diverse backgrounds, including those with access needs, to apply for our roles.