

## Technical Product Manager

### Job Description

Do you enjoy the technical aspects of products and can you bring your business mind to actualise and solve real customer challenges?

#### Description

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At MATTR we are creating the tools to support decentralised identity and verifiable data. We are looking for passionate people that thrive on evolving technology with a strong delivery gene, and an interest in supporting the next generation of the internet – Web 3.0, for a decentralised future.

The [MATTR Platform](#) is designed for global scale so we are searching for a candidate who can maximise the value of our products by representing our users, defining their stories and owning the creation, maintenance, and delivery of our backlog to meet our product roadmap.

Your unique blend of business and technical-savvy, courage to drive strategic initiatives, eye for details, and strong communication, will enable MATTR to deliver compelling products and services that solve real problems for our users.

LOCATION: Flexible - Hybrid WFH / Auckland Britomart

#### What you will be doing

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- Translating our SaaS product vision and priorities into an actionable backlog
  - Facilitate workshops with internal stakeholders to elicit and capture requirements that translate into a deliverable scope.
  - Support engineering in the translation of requirements to specification.
  - Breaking down epics into manageable deliverables via user stories
  - Prioritising product backlogs based on business, customer, and product objectives, aligned to the roadmap.
  - Work with internal product input channels and stakeholders to consolidate and communicate collateral and artefacts e.g. POC/market research/architecture.
- Responsible for
  - End-to-end ownership of epic delivery phasing options and outcomes, from requirements through Specification, Build, QA, and go-to-market.
  - Delivery Tracking and Reporting into the relevant forums.
- Continuous improvement and process ambassador
  - Uphold “definition of ready/done”, maintaining quality and consistency across MATTR’s ways of working and “cut-through culture”.
  - Being embedded in development squads, advocating for, and providing our engineering context for the customer’s needs via elegant use cases.

- Optimise the development process alongside the squad's engineering Tech Leads and HO, capturing stakeholder feedback for the continuous improvement of our products and processes
- Supporting sales, presales and customer support and onboarding activities as required

## What are the skills and requirements needed?

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- Ability to capture, articulate and communicate technical concepts and business needs to a broad range of internal stakeholders (both technical and non-technical)
- At least 5 years' experience in product development, either as a product manager, product owner, or in a technical capacity with an excellent understanding of product drivers.
- Demonstrable experience managing and working with highly technical products e.g. RESTful APIs, SDKs, Fintech/Mobile Wallets, Web Applications and Services.
- Experience contributing to strategic priorities and helping others relate to them.
- Proven experience in eliciting evidence-based decisions and documenting them in a clear and concise manner for a range of stakeholders.
- Understanding and ability to define and communicate a range of metrics to monitor the success and health of products and services.
- Proficient technical writing for customer-facing portals such as our [MATTR Learn site](#) and blog posts.
- Excellent stakeholder management skills and experience building meaningful, collaborative relationships across all levels of the business.

## Personal and work ethics

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- A self-starter who takes initiative, is creative, has high energy, and would thrive in a very dynamic software company. At MATTR we promote a cut-through-culture.
- Great written and verbal communication, organisational and multitasking skills.
- A team player who is eager to share their findings and contribute to a collective understanding – someone who is super smart and committed to making a difference but won't trip over their ego when they turn around!

## Advantageous (but not essential)

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- In a perfect world you will have experience with deploying products to multi-tenanted systems across public cloud environments, and customer specific private cloud environments.
- You might have experience in start-up environments, or alternatively you might have worked in a mature product organisation. Equally you might have a completely different background and be looking to make a switch. Whatever your background, you will be able to demonstrate relevant experience and/or a portfolio of interesting work that can showcase your capabilities.
- You may have academic qualifications but equally you may not. Either way you have excellent written communication skills and an ability to solve problems of both a technical and a commercial / market nature.
- Awareness of Self-Sovereign-Identity, Decentralized Identifiers and the Web of Trust ecosystem.
- Understanding of OAuth2, OpenID Connect and other established authentication and identity management protocols, crypto and blockchain technologies.
- Experience with SaaS services & products and promoting them to a variety of audiences.

- Being willing to get hands-on building out demo assets and sandbox configurations for potential clients.
- Experience using: Roadmap tools (Productboard, Aha, Roadmunk etc), ALM (Jira, Devops etc), technical drawings (Sequence diagrams, user-flow diagrams, component architecture), OpenAPI spec 3.0 (aka Swagger), API tools (Postman, Insomnia), Git workflow (GitHub, VSCode etc)

## What's in it for you?

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The chance to be part of MATTR, to be surrounded by like-minded peers with no ego's, an attractive salary and flexible working arrangements, and a company that lives and breathes its values every day.



CRAZY ENOUGH



MAKE FRIENDS WITH  
THE EDGE



LIFT OTHERS



CHECK YOUR EGO

Sounds like you? We would love to hear from you!

MATTR values diversity in the workforce and we encourage candidates from diverse backgrounds, including those with access needs, to apply for our roles.