

northvolt

Quality Policy

Our mission is to build the greenest battery in the world with a minimal carbon footprint and the highest ambitions for recycling to enable the European transition to renewable energy, and our commitment to quality is to:

- + Deliver reliable, safe, and high-performance products and services to help achieve our customers' targets.
- + Create a culture of quality awareness, nurtured by continuous education and training of our personnel.
- + Ensure regulatory conformity, fulfil other applicable requirements, and live up to expectations from society, owners, and other stakeholders.
- + Continuously improve quality performance and the effectiveness of our quality management system.

We are passionately working towards zero defects, zero waste and zero safety incidents and our guiding principles rest on solid values.

Bold: We challenge the status quo by relentlessly leveraging industry best standards and use facts, data, and technology to push the known boundaries and embrace new technology to reach the next level of reliability, performance, and product safety.

Passionate: We actively seek feedback from our customers to become their most reliable and exciting partner, and we take responsibility and passionately deliver the best performance to the highest standards. Our aim is to go beyond customer expectations.

Excellent: We build excellence through innovative prototyping, learning quickly to drive fast-paced improvements. We seek new knowledge by analyzing data and challenging opinions. We characterize problems with measurable objectives and constantly strive to reduce variability in all our processes until we reach excellence and zero defects.