

Off No	Date of Complaint	Complainant	Nature of Complaint	RESPONSE PROVIDED	RESPONSE DATE	Complaint Status
1	29/1/2019	Community Member	Member raised that pedestrian safety signage around the site was inadequate	SMP Team agreed to place additional signage along the route highlighted by the complainant	29/1/2019	CLOSED
2	18/1/2019	Local Precinct Stakeholder	Dust and Vibration due to Demolition Activities	SMP Team confirmed vibration was being undertaken and affirmed that dust control was being undertaken on site	24/1/2019	CLOSED
3	1/1/2019	Community Member	Lighting on the public footpaths around the site	SMP Team confirmed that lighting was being progressively installed along the hearing and would be completed at the end of the year	1/1/2019	CLOSED
4	18/1/2019	Local Precinct Stakeholder	Trucks Turning Right out of Lincoln Crescent	SMP Team communicated to the Traffic Controller in Lincoln Crescent to monitor and record any trucks turning right at the end of the street. Trucks do not comply will be banned from returning to site	18/1/2019	CLOSED
5	20/1/2019	Local Precinct Stakeholder	Trucks Turning Right out of Lincoln Crescent	RCC confirmed the measure implemented to ensure trucks did not turn right out of Lincoln Crescent involving conducting toolbox talks with drivers, carrying out seat checks and banning trucks from returning to site if they do not abide by restrictions	20/1/2019	CLOSED
6	26/1/2019	Local Precinct Stakeholder	Trucks Turning Right out of Lincoln Crescent	The truck involved in the incident was banned from returning to site	30/1/2019	CLOSED
7	1/1/2019	Community Member	Out of Hours Works, Social Distancing on Site	Confirmed that the works being completed were approved by the relevant authorities, as well as the measures being taken on site to ensure that social distancing is maintained	29/1/2019	CLOSED
8	2/1/2019	Local Precinct Stakeholder	Out of Hours Works	Response provided explaining the requirement for the works to proceed out of normal construction hours based on the request of local authorities. Notice of further works to be completed on 4/1/2019, with noisy works to be completed prior to 10:00pm. Further notice to be provided to local stakeholders on Out of Hours Works	4/1/2019	CLOSED
9	3/1/2019	Community Member	Increased Truck Traffic along Myrtle Street	RCC advised that the increase in truck traffic along Myrtle Street was due to a recent change in the Construction Pedestrian Traffic Management Plan (CPTMP) imposed by local authorities. Previously trucks were instructed to use Bourke Street. However the route had to be changed to direct trucks through Myrtle Street	3/1/2019	CLOSED
10	17/1/2019	Local Precinct Stakeholder	Trucks Turning Right out of Lincoln Crescent	RCC advised that the truck contractor was removed from the project and will not return, effective immediately	17/1/2019	CLOSED
11	21/1/2019	Community Member	None	RCC advised that the works on site were in compliance with the SSDA, including remaining below the stipulated noise limits	23/1/2019	CLOSED
12	22/1/2019	Local Precinct Stakeholder	Trucks Turning Right out of Lincoln Crescent	Toolbox talk conducted with the contractor in question. The no right turn requirement was reiterated to the workers	24/1/2019	CLOSED
13	2/1/2019	Community Member	Vibration	Vibration Monitors showed that there were no exceedances to the limits stipulated in the SSDA. An additional vibration monitor was set up within the stakeholder's building for further monitor vibration against the SSDA	2/1/2019	CLOSED
14	14/1/2019	Local Resident	Trucks idling on Cooper Wharf Road between resident's window	Trucks confirmed to be legally parked on Cooper Wharf Road however contractors were instructed to ensure the trucks turn off their engines while waiting on the road	14/1/2019	CLOSED
15	18/1/2019	Local Resident	Lighting left on overnight, Saturday Evening Work Hours and Noise	Lights on site were adjusted to avoid potentially shining into residences. Resident was advised that extended Saturday hours would continue under the Government Code. All off site government advice changed. Noise levels confirmed to be within SSDA requirements	18/1/2019	CLOSED
16	18/1/2019	Local Council	Clarification on Truck routes & Traffic Management Plan	RCC confirmed the truck routes in use were in accordance with the Construction Pedestrian and Traffic Management Plan	18/1/2019	CLOSED
17	19/1/2019	Local Resident	None	Advised resident that noise monitors positioned around the site showed noise was in compliance with the SSDA limits	22/1/2019	CLOSED
18	21/1/2019	Local Precinct Stakeholder	Trucks Turning Right out of Lincoln Crescent	Incident was investigated and the involved trucks were removed from site. Requirements under the CPTMP were reiterated with contractor	21/1/2019	CLOSED
19	25/1/2019	Local Precinct Stakeholder	Dust	Confirmed that dust control measures were in place and in accordance with the SSDA	25/1/2019	CLOSED
20	26/1/2019	Local Precinct Stakeholder	Dust	Confirmed that dust control measures were in place and in accordance with the SSDA	19/1/2019	CLOSED
21	27/1/2019	Local Resident	Truck Routes	RCC advised the truck routes in use are specified in the CPTMP and enforced by local authorities	27/1/2019	CLOSED
22	4/1/2019	Local Precinct Stakeholder	Deliveries to Lincoln Crescent Gate over the construction of the building completion of excavation	RCC advised that the Lincoln Crescent Gate will be required for the duration of the project. However deliveries would be shared with the Art Gallery Road Gate, resulting in a reduction in the vehicle movements in Lincoln Crescent	10/1/2019	CLOSED
23	3/1/2019	Local Precinct Stakeholder	Truck parked in Lincoln Crescent Motor Stop	Contractor was informed that parking in the motor stop of Lincoln Crescent is strictly prohibited	10/1/2019	CLOSED
24	16/1/2019	Local Resident	Trucks waiting with engines on Cooper Wharf Road	Contractor informed that trucks are to turn off their engines while waiting to be called into site, or otherwise wait elsewhere	16/1/2019	CLOSED
25	16/1/2019	Local Resident	Trucks waiting with engines on Cooper Wharf Road	Contractor given that waiting to unload trucks to turn off engines while waiting, or the trucks will not be permitted to enter site	16/1/2019	CLOSED
26	22/1/2019	Local Precinct Stakeholder	Interruption to Radio Transmitters	RCC advised works on site would not have caused any interruptions to radio reception	25/1/2019	CLOSED
27	30/1/2019	Local Precinct Stakeholder	Enquiry as to whether pavers in Lincoln Crescent would be out of site to complete works	RCC advised that the pavers would be lifted by a specialist contractor, to be salvaged and reinstated after the works are completed	2/1/2019	CLOSED
28	2/1/2019	Local Precinct Stakeholder	Street Cleaning Measures	RCC confirmed that street cleaning measures are in place and in accordance with the SSDA requirements	13/1/2019	CLOSED
29	2/1/2019	Local Precinct Stakeholder	Tire Damage	RCC contacted the complainant directly to resolve the incident	12/1/2019	CLOSED
30	1/1/2019	Local Resident	Dust	RCC could not reach the complainant to discuss their concerns	3/1/2019	CLOSED
31	1/1/2019	Local Precinct Stakeholder	Oil Spill on Footpath	City of Sydney was contacted to clean the footpath and the area contained off until cleaning was completed	12/1/2019	CLOSED
32	25/1/2019	Local Precinct Stakeholder	Kiosk Substation in Lincoln Crescent, confirmation whether it was temporary or permanent	Kiosk confirmed to be in place until completion of the project, when it will be removed	25/1/2019	CLOSED
33	2/1/2019	Community Member	Vibration	Vibration Monitors confirmed to be in place and operational, as per the requirements of the SSDA. Monitor records did not show any exceedances in the duration of the complainant	9/1/2019	CLOSED
34	23/1/2019	Local Precinct Stakeholder	Further information requested on the Site Compound located in the reserve at the end of Lincoln Crescent	Response provided directly answering the questions of the complainant, including the approval process, duration and remedial measures after demolition	29/1/2019	CLOSED
35	29/1/2019	Local Resident	None	RCC confirmed that the distinctive noise noted by the complainant was unlikely to have come from site and that noise monitors did not show any exceedances in noise limits	8/1/2019	CLOSED
36	7/1/2019	Community Member	Accessible Paths around site	RCC confirmed that accessible paths noted on the wayfinding sign were as per City of Sydney's Accessible Routes Map. However the path would be better signposted moving forward	8/1/2019	CLOSED
37	31/1/2019	Community Member	Domain Carpark Lift Repairs & Accessible Paths to Carpark	RCC confirmed that it does not have any involvement with the repair of the Domain Carpark Lift and confirmed the Accessible Paths to the Carpark was operational	2/1/2019	CLOSED
38	9/1/2019	Local Resident	Workers Lounging & Smoking around entry to Local Apartments	RCC conducted a toolbox talk to educate smoking around and provided contact details to the complainant if the situation occurs again	10/1/2019	CLOSED
39	9/1/2019	Local Precinct Stakeholder	Lake Notice for Out of Hours Work	RCC agreed to provide further notice, but noted this would not always be possible due to events on site	9/1/2019	CLOSED
40	18/1/2019	Local Precinct Stakeholder	Public Domain Works in Lincoln Crescent	RCC confirmed the extent of public domain works within Lincoln Crescent and updated the signposting on the site of the works	19/1/2019	CLOSED
41	24/1/2019	Local Precinct Stakeholder	Unprotected Out of Hours Works	A concrete pour was delayed due to inclement weather and was forced to continue beyond working hours. RCC agreed to provide notice if it becomes clear during a concrete pour that it has the potential to occur overtime	24/1/2019	CLOSED
42	24/1/2019	Local Resident	Site Accommodation on Lincoln Crescent, Out of Hours Works	RCC acknowledged and clarified the complainant's concerns, including signage and hygiene measures implemented at the compound. RCC is investigating solutions to further mitigate some of the complainant's concerns	27/1/2019	CLOSED
43	24/1/2019	Local Precinct Stakeholder	Workers Lounging near Local Apartments	RCC conducted a site-wide toolbox talk with all workers to avoid loitering near neighbouring properties	25/1/2019	CLOSED
44	3/1/2019	Community Member	Pedestrian Access Changes	Current access arrangements will remain in place until the Northern Star adjacent the Aungmye substation repairs, which is currently scheduled for January 2021	3/1/2019	CLOSED
45	7/1/2019	Community Member	Advertising on Public Domain Construction Site	The company who owns the crane are permitted to display the flag in accordance with their Industrial Agreement (covering a CMEU Collective Agreement)	10/1/2019	CLOSED
46	9/1/2019	Local Precinct Stakeholder	Traffic Controller Phone Use, Site Accommodation on Lincoln Crescent	RCC conducted toolbox talk, reiterating procedures relating to phone use while on duty. Additional measures have been implemented to maintain cleanliness of public areas surrounding the site	15/1/2019	CLOSED
47	15/1/2019	Community Member	Alongside Tag Draped on Crane	Inclement weather is preventing operation of the crane. The flag is to be notified as soon as weather permits	15/1/2019	CLOSED
48	21/1/2019	Local Precinct Stakeholder	Contractor Traffic Safety	RCC conducted toolbox talk, ensuring that workers in red to stand near or adjacent to the live roadway. Traffic Controller to monitor the situation response	22/1/2019	CLOSED
49	25/1/2019	Local Precinct Stakeholder	Dust	Confirmed that dust control measures were in place and in accordance with the SSDA. Responsive monitoring to be completed for the concrete pour	29/1/2019	CLOSED
50	10/1/2019	Local Precinct Stakeholder	Odour	RCC was unable to identify a potential source of the odour associated with construction activity. All amenities, tanks, pipes, stormwater and silt traps were examined with no odour detected	10/1/2019	CLOSED
51	21/1/2019	Local Precinct Stakeholder	Trucks Turning Right out of Lincoln Crescent	Subcontractor responsible for the offending delivery vehicle issued a Non-Conformance Report. Obligations under CPTMP reiterated with all subcontractors	25/1/2019	CLOSED
52	5/1/2019	Local Precinct Stakeholder	None	RCC advised data recorded on noise monitors showed noise levels to be within prescribed limits of the SSDA	8/1/2019	CLOSED
53	24/1/2019	Local Precinct Stakeholder	Trucks Turning Right out of Lincoln Crescent	Subcontractor responsible for the offending delivery vehicle issued a Non-Conformance Report. Obligations under CPTMP reiterated with all subcontractors. Any future offences to be referred to local police to be dealt with accordingly	1/1/2019	CLOSED
54	1/1/2019	Local Resident	Site Personnel displaying COVID Guidelines	RCC was able to identify three of the offending personnel in accordance with RCC's zero tolerance policy. These individuals were removed from the project	12/1/2019	CLOSED
55	7/1/2019	Local Precinct Stakeholder	Illegal Parking on Lincoln Crescent	RCC circulated images of offending vehicles to wider project team and urged the matter be addressed urgently with all personnel. Traffic management team to closely monitor the situation and intervene immediately if individuals are found to be disregarding no parking zone	7/1/2019	CLOSED
56	15/1/2019	Local Precinct Stakeholder	Site Personnel leaving rubbish on private property	RCC was able to identify the individual responsible and subsequently issued a formal warning. Matter addressed with all staff to ensure that this behaviour is unacceptable and is not to be tolerated	21/1/2019	CLOSED
57	18/1/2019	Local Precinct Stakeholder	Site Personnel taking on private property	RCC was unable to identify those involved. Issue of an initial toolbox talk to ensure that all staff are reminded everyone's expectations, when leaving site for break and must time, and consideration that should be given to nearby neighbours	21/1/2019	CLOSED
58	21/1/2019	Community Member	Vehicle coated in fine mist on approach to land bridge when driving through the site	RCC contacted the complainant directly to ask the exact time this occurred. Complainant agreed to check a Tag records to assist with investigations, but to date this is yet to be received	21/1/2019	CLOSED
59	26/1/2019	Community Member	Subcontractor's truck driver passed through pedestrian crossing too quickly on Art Gallery Road	RCC reached out to the company responsible and requested they urgently address with all personnel. Noting that due care should be taken when travelling through Art Gallery Road, particularly due to the high pedestrian activity. Formal records of action updated to RCC's system	26/1/2019	CLOSED
60	11/1/2019	Local Precinct Stakeholder	Multiple residents have reported purchased tyres, which they believe are attributable to works on site	Street sweeping within Lincoln Crescent was arranged if it has now been requested that this be adapted on an ongoing basis	11/1/2019	CLOSED
61	17/1/2019	Local Precinct Stakeholder	Noise and offensive odour (believed to be from truck pumping water)	RCC advised that non-destructive digging undertaken via vacuum excavation truck between 10am and 12pm, which was likely the source of noise. While this process uses water, no smell was detected throughout this process. It was advised that noise activities were reduced to the site. However, if they do detect an odour again to please reach out so we can investigate further	18/1/2019	CLOSED
62	26/1/2019	Local Precinct Stakeholder	Illegal Parking on Lincoln Crescent	Matter raised both internally and with wider project team, urging all team leaders to address the issue with their respective areas as a matter of priority	2/1/2019	CLOSED
63	30/1/2019	Local Precinct Stakeholder	Verbally abused by project personnel when asked to move on from property	RCC project and traffic management teams are to be vigilant in monitoring the situation to ensure no SMP personnel congregate in front of their property	30/1/2019	CLOSED
64	7/1/2019	Community Member	Pedestrians waiting at Gallery access turned hidden from southbound approaching vehicles	RCC initially introduced additional pedestrian warning signage. Subsequently, a section of shade cloth has been removed from the slip lane barrier to improve visibility from the crossing to improve visibility between southbound vehicles and pedestrians. Repairs of the shade crossing has also been undertaken to ensure the crossing is highly visible	8/1/2019	CLOSED
65	14/1/2019	Local Precinct Stakeholder	Fittings from pedestrian barrier panel cover plates missing, causing a trip hazard	RCC reinstated fittings to secure the cover plates	15/1/2019	CLOSED
66	27/1/2019	Community Member	Temporary steel road plates on Art Gallery Road are unusable for systems	RCC has introduced asphalt ramping surrounding the road plates	29/1/2019	CLOSED
67	7/1/2019	Local Precinct Stakeholder	Automated traffic lights on Art Gallery Road caused significant delays to traffic, especially the precinct following a major event	Dual carriageway is now being restored daily on Art Gallery Road to eliminate the need of evening management of controlled systems via automated traffic lights	11/1/2019	CLOSED
68	13/1/2019	Local Precinct Stakeholder	Workers loitering around Wharf Terrace properly during break periods	RCC acknowledged that this has been an ongoing issue, however, assured that it is one we continue to take seriously. RCC was able to identify those responsible for the offending personnel. Matter was also addressed with the wider project team in RCC's site meeting the following morning	14/1/2019	CLOSED
69	1/1/2019	Local Resident	Early noise on a Saturday morning	RCC confirmed the activity occurred prior to dawn, which was a result of a miscommunication around the conclusion of temporarily extended weekend work hours. Miscommunication has now been rectified	7/1/2019	CLOSED
70	8/1/2019	Community Member	Insufficient traffic control	RCC investigated this matter internally and held a Toolbox Talk with the traffic management team	8/1/2019	CLOSED
71	1/1/2019	Local Precinct Stakeholder	Illegal Parking on Lincoln Crescent	Matter raised both internally and with wider project team, urging all team leaders to address the issue with their project personnel as a matter of priority	7/1/2019	CLOSED
72	1/1/2019	Community Member	Accessibility issues and lack of signage parking	Additional signage placed on the Domain side of Art Gallery Road to advise of accessible pathway that leads to the accessible entry at the Aungmye. Additional wayfinding to be installed along the RCC traffic controller to advise visitors with access needs of the alternative pathway. Due to construction constraints, safety and security considerations and restricted space, currently no provision for temporary bicycle parking. Upon completion and opening of new building, improved permanent bicycle parking will be available	4/1/2019	CLOSED
73	16/1/2019	Local Precinct Stakeholder	Illegal Parking on Lincoln Crescent	RCC acknowledged this has been an ongoing issue and arranged for traffic cones to be placed out each morning to prevent unauthorised parking here	18/1/2019	CLOSED
74	24/1/2019	Local Precinct Stakeholder	Street Light out on Lincoln Crescent	RCC confirmed that the light has not been installed as part of SMP works. Also advised that upon visual inspection the light control panel appears to be faulty, which may be the cause of the issue	28/1/2019	CLOSED
75	28/1/2019	Local Precinct Stakeholder	Poor lighting conditions around footpath on Art Gallery Road	RCC installed external lighting to the housing perimeter to improve visibility for staff and persons leaving the project after hours	4/1/2019	CLOSED
76	9/1/2019	Local Precinct Stakeholder	Unauthorised Closure of Lincoln Crescent	RCC confirmed restricted access within Lincoln Crescent is unrelated to SMP. Authority (ignition) works being completed on behalf of Jernova. RCC provided contact details for contractor completing works	9/1/2019	CLOSED
77	17/1/2019	Local Precinct Stakeholder	Lincoln Crescent compound portable toilets, and vehicles parked at end of cut-off site	Lincoln Crescent compound is now scheduled for removal in December 2022 (weather permitting). Ongoing remedial works has necessitated a number of programs and scheduling changes, and all road, equipment for the compound has been relocated. RCC confirmed the portable toilets and occasional vehicles occupying the cut-off site are unrelated to SMP. These are associated with local Aungmye works currently being undertaken	24/1/2019	CLOSED
78	26/1/2019	Local Precinct Stakeholder	Site Cleanliness - External Compound on Lincoln Crescent	RCC arranged for immediate clean of the area. This area is to be monitored and cleaned daily moving forward	26/1/2019	CLOSED
79	30/1/2019	Community Member	Building illuminated at night	Apologies for any inconvenience caused during this stage of construction. RCC has adjusted lighting to be switched off at midnight. This is to enable security management, systems testing and meet internal works taking place, which will be completed by 10:00pm	16/1/2019	CLOSED
80	5/1/2019	Community Member	Art Gallery Road contraflow traffic management via automated lights, congestion at pedestrian crossing	During construction hours, contraflow on Art Gallery Road is managed by dedicated traffic controllers however, outside of work hours the automated traffic light system is deployed (as agreed by local Authorities). The pedestrian crossing causing congestion has also been temporarily closed as the progress through the area. Temporary crossing on Art Gallery Road is now located outside of the construction area	7/1/2019	CLOSED
81	9/1/2019	Local Precinct Stakeholder	Worker insulted Wharf Terrace Council	RCC sincerely apologised that this has occurred. Acknowledged that this has been an ongoing issue however, one that we continue to take very seriously. Police provided have been consulted internally to assist with identifying individual involved. Senior management team is investigating and will take appropriate disciplinary action	9/1/2019	CLOSED
82	20/1/2019	Local Precinct Stakeholder	Cleaning of Lincoln Crescent road surface	It has been agreed that RCC will undertake daily manual sweeping of Lincoln Crescent to ensure the road remains free of debris. Situation to be closely monitored to ensure it's efficacy	22/1/2019	CLOSED
83	30/1/2019	Local Precinct Stakeholder	Workers hitting	RCC advised that they were unable to identify those involved from the images provided. It was requested whether CCTV was available to assist with company branding to assist with further investigations	4/1/2019	CLOSED
84	4/1/2019	Community Member	Traffic controller insulted Gallery visitor	RCC appreciates this matter being brought to their attention and sincerely apologised that this has occurred. RCC takes this very seriously, and does not encourage or tolerate such behaviour. RCC's project leadership team is currently investigating the circumstances to determine those involved and will take appropriate disciplinary action	4/1/2019	CLOSED
85	18/1/2019	Community Member	Inadequate Access and Traffic Control Measures	We're very sorry to hear that you had a disappointing experience when visiting the Art Gallery, and we value your feedback in ensuring public safety is paramount for us. We are continually reviewing the ways we can improve the visitor experience during our temporary construction works, and if you would be open to discussing this with our further, please feel free to reach out to us at <a href="mailto:smpteam@nsw.gov.au">smpteam@nsw.gov.au</a> (via AGENSW)	19/1/2019	CLOSED
86	13/1/2019	Local Precinct Stakeholder	Water puddles on access ramp due to rain	RCC's contractor has installed drainage to the ramp landing, which is expected to alleviate ponding. Should this not perform as expected additional measures will be implemented	12/1/2019	CLOSED
87	22/1/2019	Local Precinct Stakeholder	Inadequate entrance walkway matting	Base section of walkway has been filled with additional matting	22/1/2019	CLOSED
88	26/1/2019	Community Member	Slip and fall on temporary footpath	Write sincerely sorry to hear of your fall and appreciate you following up with us with the matter. Confirmed that the temporary path is being investigated as a matter of priority	3/1/2019	CLOSED
89	5/1/2019	Local Precinct Stakeholder	Aggressive behaviour from construction workers	RCC reached out to the company involved and sincerely apologised for the manner in which the situation was handled. Additional detail was provided during the phone call to assist in determining those involved	8/1/2019	CLOSED
90	8/1/2019	Local Precinct Stakeholder	Temporary safety sign hazard	Rectification of matting was undertaken. Team to monitor duty to ensure the area remains free from potential trip hazards	8/1/2019	CLOSED
91	23/1/2019	Local Precinct Stakeholder	Temporary sign collapsed during winds	Sign was fixed back into position with additional bracing	23/1/2019	CLOSED
92	24/1/2019	Local Precinct Stakeholder	Inadequate direction by traffic controller at pedestrian crossing	A Toolbox Talk was held with the traffic controller team on 25 August 2022 to address this matter. The need for verbal interaction and clear direction for both pedestrians and vehicles was discussed at length	29/1/2019	CLOSED
93	26/1/2019	Local Precinct Stakeholder	Slip hazard	Following review, it has been agreed that non-slip rubber matting will be anchored over the temporary pathway. Matting will be pulled back and pinned into position to ensure it remains free of potential trip hazards. RCC will closely monitor its efficacy	29/1/2019	CLOSED
94	8/1/2019	Local Precinct Stakeholder	Automated traffic lights on Art Gallery Road flashing orange	RCC raised with their traffic management team to urgently investigate and ensure correct function ahead of evening commuter	8/1/2019	CLOSED
95	8/1/2019	Local Precinct Stakeholder	Non-slip matting to temporary path	RCC advised remaining mats are on backorder and due to arrive shortly. Will be completed immediately	8/1/2019	CLOSED
96	8/1/2019	Local Precinct Stakeholder	Pedestrian and wayfinding signage	RCC has implemented all necessary measures to address the matters raised	12/1/2019	CLOSED
97	8/1/2019	Local Precinct Stakeholder	Windows plastic sheeted	RCC reinstated the curtains covering the window	9/1/2019	CLOSED
98	8/1/2019	Local Precinct Stakeholder	Insufficient lighting along new access route	RCC confirmed additional lighting has been implemented to the revised access route	12/1/2019	CLOSED
99	16/1/2019	Local Precinct Stakeholder	Barrier much impeding visibility	RCC removed barrier mesh at either side of access point to improve visibility between vehicles and pedestrians	22/1/2019	CLOSED
100	23/1/2019	Local Precinct Stakeholder	Disrespectful workers	RCC shared the photos of the individuals involved. However, it was determined they were unrelated to RCC	23/1/2019	CLOSED
101	30/1/2019	Local Precinct Stakeholder	Disrespectful workers	RCC appreciates the photos being shared as they have assisted in identifying those involved. The matter has been addressed with both individuals and their leaders. All site staff are under strict instruction that loitering outside the residential complex is prohibited	1/1/2019	CLOSED
102	5/1/2019	Local Precinct Stakeholder	Tripped over debris barrier at entrance	RCC advised that the barrier has been adjusted and the team will continue to monitor	6/1/2019	CLOSED
103	20/1/2019	Local Precinct Stakeholder	Commuter wait out on Mrs Macquaries Road	Thank you for bringing this to our attention. Confirming the project team addressed the issue immediately and ensured the area was cleared. Additional environmental controls have been added to the site in anticipation of the expected rainfall over the next few weeks	6/1/2019	CLOSED
104	29/1/2019	Local Precinct Stakeholder	Water flows to harbour from Mrs Macquaries Road signs	RCC advised the project team investigated this concern upon receipt of email and it was determined to be unrelated to the project (located outside the project footprint). Heavy rainfall and poorly maintained stormwater drainage on Mrs Macquaries Road was likely the cause of this water flow. In anticipation of the continued heavy rainfall, we have bolstered our site environmental controls and will continue to monitor our site and construction activities	6/1/2019	CLOSED