



## **PlayLab Summer Camps**

### Frequently Asked Questions

#### **What camps are being offered by the PlayLab?**

The *Crown Family PlayLab* is offering a rotating set of morning, half-day camps from June-August. These sessions include:

- Museum Safari Camp (3-4 year olds)
- Insect Inspectors Camp (5-6 year olds)
- Dino Discovery Camp (3-4 year olds & 5-6 year olds)
- T.rex Rangers Camp (3-4 year olds & 5-6 year olds)

Check our website to see a listing of what sessions are currently being offered. You can find that information here:

<https://www.fieldmuseum.org/playlab-programs>

#### **What are camp hours?**

Each camp will take place across two morning sessions on Tuesdays and Thursdays from 9:30am-12:00pm. Check-in for camp will begin at 9:00am.

#### **What ages can participate?**

This year camps are split into two age groups. There are three camp offerings for 3-4 year olds, and three camp offerings for 5-6 year olds.

#### **Does a caregiver need to be in attendance at camp?**

Yes! This is **not** a drop-off program. One caregiver who is at least 18 years of age will need to be present with every 1-3 children registered for camp.

#### **Can a younger sibling attend camp with the caregiver?**

Possibly. If the younger sibling is not of walking age (typically 12 months or younger), they are welcome to attend camp with their caregiver free of charge. However, children of walking age (typically 18-35 months) are **unable** to attend camp alongside the registered child. Please reach out to the *PlayLab* team at [playlabevents@fieldmuseum.org](mailto:playlabevents@fieldmuseum.org) if you are interested in bringing a younger sibling to camp.

### **What are the minimum and maximum attendance thresholds?**

PlayLab Summer Camps can host up to **10 children** per session. However, each camp needs approximately 5 sign-ups in order for the session to run. If less than 5 children are registered, the camp session will be subject to cancellation. If a camp session is canceled, refunds or transfers to another camp session will be administered.

### **Who teaches each camp?**

The Field Museum's Education & Public Programs staff will operate, run and facilitate each camp session. Each camp will be facilitated in conjunction with the Early Childhood Programs Educator, Early Childhood Programs Coordinator, Field Trip Facilitators and/or PlayLab Program Assistants.

### **Does the program provide snacks or lunch?**

Each day of camp will offer a light snack for campers, including goldfish crackers, pretzels, popcorn and/or a fruit cup. However, please be sure to eat breakfast before arriving. Children and their caregivers are also encouraged to pack a lunch to eat in museum cafeterias or outside on the front terrace after camp concludes.

### **How and where do I check-in for camp?**

Campers and their caregivers will check-in at the Museum's East Entrance. Check-in for camp will begin at 9:00am.

**Please Note:** Upon registering and leading up to your camp session, you will receive email notifications with helpful logistical information, like how and where to check-in.

## Where can I park?

The Field Museum is no longer able to offer free parking for PlayLab Program participants. Individuals participating in PlayLab Programs are asked to manage their own parking needs. Guests visiting Museum Campus will have the option to park in a few different lots owned by the Chicago Park District and managed by an outside vendor, SP+ Parking.

We encourage caregivers to research parking before traveling to the Museum. There are plenty of garages outside Grant Park that offer accessible parking. Helpful apps like **SpotHero** can offer families affordable parking options that are just a 10-minute walk from the Museum. If you're hoping to snag a deal on the SpotHero app, new app users get 5% off by using promo code **FIELDCHI** at checkout.

If you'd like to park close to the Museum, the Soldier Field North Garage or the East Museum Lot will be the two closest options. Costs associated with both lots are listed below:

### **Soldier Field North Garage**

\$25 for up to 4 hours, \$30 for up to 12 hours. The North Garage (accessible via the main entrance on Museum Campus Drive) is open from 5am to 5pm every day. Parked cars can leave after closing hours, but overnight parking is not allowed. You can learn more about parking at the Soldier Field North Garage [here](#).

### **East Museum Lot**

\$30 for up to 12 hours. The East Museum Lot (located on the east side of the Field Museum) is open from 9am to 3pm daily, and is accessible via the main entrance on Museum Campus Drive. Parked cars can leave after closing hours, but overnight parking is not allowed.

**Note:** Rates and availability of parking at Soldier Field are subject to change without notice, particularly on days with Chicago Bears home games and Chicago Fire home matches. Please see details and options at [Soldier Field Parking](#). Other events at Soldier Field and Huntington Bank Pavilion at Northerly Island can affect traffic, parking availability, and rates.

## Can I purchase tickets in-person or over the phone?

Tickets are available online only.

## Can I purchase multiple tickets for the same camp?

Yes, you can register up to 3 children for a single camp session. A caregiver is required to be in attendance with every 1-3 children registered.

## Are there scholarships available?

Yes, financial assistance in the form of 50% OFF scholarships is offered to a limited number of eligible families. Scholarship applications are open until March 3rd, 2025. The Scholarship Application Form can be found [here](#).

## What is your cancellation policy?

To receive a refund, you must cancel your registration **no later than one week** (7 days) before the first day of a PlayLab Program session. After this window, no refunds will be issued (even in the case of transportation issues, illness, family emergency, etc.), given one exception below. Cancellations can be completed by contacting the Crown Family PlayLab team at [playlabevents@fieldmuseum.org](mailto:playlabevents@fieldmuseum.org).

**Refund Policy Exception:** If your session is canceled by the museum, you will be given the option to transfer your purchase to another Crown Family PlayLab Program or to receive a full refund.

## If we are unable to attend camp, what are my options?

There are no refunds after the 1 week deadline prior to the first day of camp. However, we are happy to move your registration to another camp session in the 2024 season, pending availability. Unfortunately, tickets are non-transferable to different Museum departments, events, or programming. The last option is to sell or gift your registration to another family. The deadline to send us their contact information is 1 week before the camp session commences.

## When does registration close for camp?

Registration will close either when all spots are filled or 1 week prior to the start of the camp session. However, if the camp has not reached its minimum sign-up requirements, we will notify current registrants 1 week

before camp and keep registration open until 3 days before camp commences. This registration extension is intended to boost sign-ups for the session.

**I have more questions. How can I get in touch?**

Please email [playlabevents@fieldmuseum.org](mailto:playlabevents@fieldmuseum.org) with any questions or additional information you need to communicate.