

## PRESS RELEASE

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### Keolis' contract to operate the Châtelleraut public transport network is renewed

- **On 16 November 2020, the conurbation authority of Greater Châtelleraut in the French department of Vienne (in the southeast) renewed its trust in Keolis to operate and maintain the entire transport public transport network.**
- **This new five-year public service concession begins on 1 April 2021 and will generate cumulative revenues of approximately €15 M.**
- **Keolis' mission will be to increase the appeal of the network, in particular by strengthening the offer in the evenings and on weekends and on the busiest routes, as well as by increasing the number of municipalities in the conurbation that are served (from 12 to 17), to enable a greater number of inhabitants to benefit from transport services in the region (64,000 compared with 55,000 today).**
- **By the end of the contract, Keolis will also have the goal of increasing network usage by 15% and sales revenues by 27%.**

#### An extended transport offer for better regional coverage

The public transport network, called *TAC*, serves the town of Châtelleraut, its main sectors of activity (train station, hospital, shopping areas, cultural centres, etc.) and 11 other municipalities in the conurbation (La Roche-Posay, Naintré, etc.). The network is currently structured around 13 bus lines (three main lines, two complementary lines and eight suburban lines) and three on-demand transport services, including one dedicated to people with reduced mobility.

As part of the new contract, the *TAC* transport network will evolve from 1 September 2021 onwards, in particular to provide a progressive service to five new municipalities in the conurbation and will be accessible to 64,000 inhabitants as well as visitors.

Several adjustments will be made to provide a mobility offer that is even more suited to passengers' travel needs, including:

- **A better schedule on the main routes of the network**, thanks to increased bus frequencies:
  - line A: four buses will run between 12.00 and 14.00, instead of two previously
  - line B: the frequency will increase from every 35 minutes to every 30 minutes during off-peak hours, and every 20 minutes in rush hour

- **the creation of an on-demand transport service in real time**, with reservations possible up to 30 minutes before the arrival of the vehicle, instead of half a day currently; this service will be available on five lines of the network
- **the extension and introduction of an on-demand transport service in the evenings, on two main lines:**
  - on line A, the offer on Saturday evening will be extended, with the possibility of booking an on-demand transport service until 11.15pm instead of 9.15pm
  - on line B, to compensate for the end of service scheduled at 7pm from Monday to Saturday, an on-demand transport service will be deployed to take over until 9.45pm on weekdays and until 10.45pm on Saturdays
- **an improved offer on Sundays and public holidays:** buses will run on lines A and B from 9.00am to 6.00pm, replacing the on-demand transport service that is only available on these days. The on-demand transport service will continue operating to serve stops on the suburban routes.

In 2022, **Keolis will incorporate two intercity lines into the network.** These lines currently serve the town of La Roche-Posay and its thermal centres.

In addition, the conurbation authority and Keolis will launch a study to prepare for the **energy transition of the network**, with the introduction of vehicles running on alternative energies.

## Keolis confirms its presence in the Nouvelle-Aquitaine region

With the renewal of this contract, the Group confirms its presence in the Nouvelle-Aquitaine region, where it operates the urban transport networks of **Bordeaux, Bayonne-Anglet-Biarritz, Pau<sup>1</sup>, Agen and Saintes.**

## The TAC network in figures

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| <ul style="list-style-type: none"><li>- 13 lines</li><li>- 27% of additional commercial revenue expected by 2026</li><li>- 15% increase in network usage expected by 2026</li><li>- 40 vehicles</li><li>- 41 employees</li><li>- 1.2 million km on average per year</li><li>- 1.8 million passengers on average per year</li><li>- €15 M in cumulative revenue</li></ul> |
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### About Keolis

Keolis is a pioneer in developing public transport systems and works alongside public authorities who want to enhance shared mobility systems to grow the appeal and vitality of their regions. A world leader in operating automated metro and tramway systems, Keolis and its partners and subsidiaries Kisio, EFFIA, Keolis Santé and Cykleo support the core business with innovations offering new and bespoke shared mobility solutions for modes including trains, buses and coaches, trolleybuses, shared car solutions, river and sea shuttle services, bike share services, car sharing, fully electric driverless shuttles and urban cable cars. In France, Keolis is the second largest provider of parking management solutions through its subsidiary EFFIA, and the country's leader in medical transport since the creation of Keolis Santé in July 2017. The Group is 70%-owned by SNCF and 30%-owned by the Caisse de Dépôt et Placement du Québec (Quebec Deposit and Investment Fund), and employs 68,500 people

<sup>1</sup> Keolis provides technical assistance in Pau



in 15 countries. In 2019, it posted revenue of €6.6 billion. In 2019, 3.4 billion passengers used one of Keolis' shared mobility services. [www.keolis.com](http://www.keolis.com)

\* Australia, Belgium, Canada, China, Denmark, France, Germany, India, the Netherlands, Norway, Qatar, Senegal, Sweden, the United Kingdom and the United States.

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