

## PRESS RELEASE

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### Extension of the contract to operate the Hyderabad automated metro in India

- **L&T Metro Rail Hyderabad, the concession holder of the Hyderabad metro, has extended Keolis' contract to operate and maintain the Hyderabad automated metro system for another three years<sup>1</sup>.**
- **The 69 km-long network, which was opened to the public in 2017, consists of three lines and 57 stations. It is currently used by over 250,000 passengers every day and is the country's second largest network.**

#### A transport offer tailored to the needs of the population

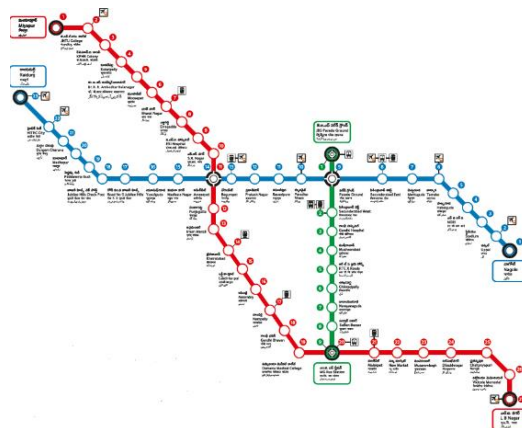
On 2 March 2022, L&T Metro Rail Hyderabad Limited, **a subsidiary of Larsen and Toubro (L&T), one of the main Indian groups in charge of the Hyderabad metro PPP**, awarded a three-year extension to Keolis for the operation and maintenance of its automated metro system. The extension begins on 29 November 2022.

Keolis has been working with L&T since 2012 and has contributed to the continuous improvement of passenger service in terms of comfort, passenger information, safety and cleanliness, as well as the management of major events such as the very popular cricket matches. With an overall passenger satisfaction rate of 93% and a 99.5% satisfaction rate for punctuality, the Hyderabad network is now one of the best rated networks in the country.

Keolis started commercial operation of the metro in 2017. It is now the second longest in the country with 250,000 passengers per day.

The network has several specific features which make it a modern mode of transport in line with the expectations of the city's inhabitants:

- a connection to the main bus and train stations,
- services to university areas, commercial and business districts,
- operation on viaducts,
- automation and CBTC (Communication-Based Train Control) technology to optimise train frequency in complete safety and ensure a very high level of punctuality,



<sup>1</sup> Possible extension of three more years

- paperless payment solutions for tickets, notably through the use of QR codes. 60% of tickets are digital.

In a city of more than 10 million people, where more than 800 new vehicles are put on the road every day, this network contributes to a reduction in travel time for people in the city, as well as to the reduction of traffic. It also helps to improve the quality of life of the city's inhabitants by offering them a reliable, environmentally-friendly alternative in terms of shared transport.

## Keolis, the world leader in automated metro operation

Keolis Group is involved in **10 automated metro networks**, 330 km of track worldwide, making it the **global leader in automated metros**:

- in **Lille**, France, with line 1, the world's first automated metro (1983) and line 2
- in **Lyon**, France, with lines D and B
- in **Rennes**, France, with line A and, in 2022, line B
- in **London**, the United Kingdom, with the Docklands Light Railway
- in **Dubai**, the United Arab Emirates, with the world's longest automated metro network
- in **Shanghai**, China, in the district of Pujiang and at **Shanghai Pudong International Airport** with the circular automated metro line connecting the four terminals
- in **Doha**, Qatar, with the three-line network
- in **Hyderabad**, India, with a 69 km-long network completed in 2020
- in **Abidjan**, Côte d'Ivoire, where the network will be launched by 2025.

## Key figures of the Hyderabad metro network

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| <ul style="list-style-type: none"><li>- 3 lines (red, blue and green)</li><li>- 69 kilometres of lines</li><li>- 57 stations</li><li>- Over 1,500 employees</li><li>- Approximately 250,000 passengers carried per day</li></ul> |
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### About Keolis

Keolis is a pioneer in developing public transport systems and works alongside public authorities who want to enhance shared mobility systems to grow the appeal and vitality of their regions. A world leader in operating automated metro and tramway systems, Keolis and its partners and subsidiaries Kisio, EFFIA, Keolis Santé and Cykleo support the core business with innovations offering new and bespoke shared mobility solutions for modes including trains, buses and coaches, trolleybuses, shared car solutions, river and sea shuttle services, bike share services, car sharing, fully electric driverless shuttles and urban cable cars. In France, Keolis is the second largest provider of parking management solutions through its subsidiary EFFIA, and the country's leader in medical transport since the creation of Keolis Santé in July 2017. The Group is 70%-owned by SNCF and 30%-owned by the Caisse de Dépôt et Placement du Québec (Quebec Deposit and Investment Fund), and employs 68,500 people in 15 countries. In 2020, it posted revenue of €6.1 billion. In 2019, 3.4 billion passengers used one of Keolis' shared mobility services. [www.keolis.com](http://www.keolis.com)

\* Australia, Belgium, Canada, China, Denmark, France, India, the Netherlands, Norway, Qatar, Senegal, Sweden, the United Arab Emirates, the United Kingdom and the United States.



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