

# The Greater Agen authority awards Keolis a new 10-year contract to operate the Tempo network



Keolis, which has been running the Greater Agen public transport network since 2006, has been reappointed by the city's local authority to operate the Tempo network under a new 10-year concession contract, which began on 7 July 2025. This contract, worth a total of €107 million, marks a new milestone for the 102,000 inhabitants of the conurbation, with an expanded and modernised service offer, aligned with the authority's social, community-focussed and environmental ambitions.

## Comprehensive coverage across the entire region

For the first time, all 44 municipalities of the Greater Agen area will benefit from the Tempo network's services thanks to the introduction of an on-demand transport service (ODT) operating from 4 am to 11 pm, Monday to Saturday. This comprehensive coverage will guarantee equality of access to public transport services, particularly for residents of more remote areas.

## More services for smoother mobility

The network will comprise seven urban bus lines, complemented by on-demand transport, school buses and transport services for people with reduced mobility (PRM). Taken together, the services provided will bring a 75% increase in commercial kilometres compared with those of the previous network. Park and ride facilities (P+R) will also be created to promote intermodality. Buses will take passengers from these car parks to the city centre in under 15 minutes, thanks to improved commercial speeds.

## An ambitious ecological transition

From the very start of the contract, diesel will be replaced with renewable HVO fuel, marking the beginning of a major energy transition. Keolis will also oversee:

- The acquisition of 29 new BioCNG buses by 2029;
- The commissioning and operation of the local authority's new bus depot, scheduled for 2028.

These steps are designed to reduce greenhouse gas emissions by 77% between now and 2029.

In addition, for this contract Keolis is adopting the status of a société à mission (mission-driven company), through which it clearly sets out its commitment to sustainable and responsible mobility.

## Powerful social and technological momentum

The contract also provides for:

- The introduction of a means-tested concessionary fare policy for pupils;
- The launch of contactless payment (open payment) in September 2026.

To support the development of the network, 50 new employees will be taken on over the duration of the contract, bringing the total workforce to 104 staff, including 80 drivers by 2035.

## CONTACTS

**Laurent Gerbet**  
Director of Media Relations and E-Reputation  
06 32 79 38 35  
laurent.gerbet@keolis.com

**Guillaume Lemperriere**  
Media Relations Manager  
07 71 68 13 01  
guillaume.lemperriere@keolis.com





*"We would like to thank the Greater Agen Authority for its continued trust spanning nearly twenty years. We are proud to continue operating the Tempo network while supporting the council's ambition to transform its transport system in depth: service coverage extended to all municipalities, an accelerated energy transition and new services for passengers. This vision fully aligns with Keolis' commitments to sustainable, connected, inclusive and innovative mobility, serving both users and communities."*

Clément Michel, CEO France, Regions

#### About Keolis:

Keolis is a pioneer in the development of public transport systems and works alongside public authorities wishing to leverage shared mobility in the aim of enhancing the appeal and vitality of their communities. As the world leader in the operation of automated metro and tram systems, Keolis transports 9 million passengers every day and draws on a potent and open innovation policy with all its partners and specialist subsidiaries - Cykleo, EFFIA, Hove, Keolis Santé and Kisio – to support its core business and develop new, innovative and bespoke shared mobility solutions for modes including trains, buses and coaches, trolleybuses, on-demand transport, services for people with reduced mobility, river and sea shuttle services, bike share services and long-term rental, car sharing and all-electric driverless shuttles. In France, Keolis is the second largest provider of parking management solutions through its subsidiary EFFIA, and the country's leader in medical transport since the creation of Keolis Santé in July 2017. The Group is 70%-owned by SNCF and 30%-owned by the Caisse de Dépôt et Placement du Québec (Quebec Deposit and Investment Fund) and employs 70,000 people across 13 countries\*. In 2024, it posted revenue of €7.7 billion.

\*Keolis is historically established in France and has additionally developed operations in Australia, Belgium, Canada, China, Denmark, India, the Netherlands, Qatar, Sweden, the United Arab Emirates, the United Kingdom, and the United States.

#### CONTACTS

**Laurent Gerbet**

Director of Media Relations and E-Reputation

06 32 79 38 35

laurent.gerbet@keolis.com

**Guillaume Lemperriere**

Media Relations Manager

07 71 68 13 01

guillaume.lemperrerie@keolis.com

