

Keolis awarded new ten-year contract to operate bus services in Falun and Borlänge, in Sweden



Keolis has been awarded a new ten-year contract by the Public Transport Administration in Region Dalarna to continue operating and developing bus services in Falun and Borlänge, with traffic starting on 12 June 2028.

Building on over a decade of partnership with Region Dalarna, the new contract marks a significant step forward in electrification, with a commitment to 100% electric operation in city traffic and 50% in regional services, placing passengers and sustainability at the heart of public transport in the region.

The Public Transport Administration in Region Dalarna has renewed its trust in Keolis to continue operating and developing bus traffic across Falun and Borlänge. The new contract runs for ten years, with a traffic start date of 12 June 2028, and confirms Keolis as a long-term partner in the development of public transport across one of Sweden's most scenic and historically significant regions. This latest award builds on a continuous partnership between Keolis and Region Dalarna stretching back to 2015, when Keolis first won the contract for urban bus services in Falun and Borlänge. Since then, Keolis has worked consistently alongside the regional public transport authority to raise service quality, modernise the fleet, and expand the offer for passengers across both urban and regional routes.



"This is an assignment that means a lot to us. Together with Region Dalarna, we have taken important steps in recent years in the electrification and development of bus traffic in Falun and Borlänge. We now have the opportunity to continue that development, with a focus on quality, sustainability and attractive public transport for passengers."

Jan Kilström, Chief Executive Officer Continental Europe at Keolis Group

A decisive step forward in electrification

The new contract introduces an ambitious electrification programme that reflects the joint commitment of Keolis and Region Dalarna to sustainable mobility. City bus services in Falun and Borlänge will transition to 100% electric operation, while regional services will reach 50% electric. This gradual and structured transition will deliver quieter, cleaner and more comfortable journeys for passengers, while contributing to the region's broader environmental objectives.

Electrification is a cornerstone of Keolis Sweden's strategic roadmap. The company already operates a fully electric bus network in Gothenburg, Sweden's second-largest city, and has accumulated significant expertise in deploying electric fleets across its Swedish operations. This experience will be directly applied to the benefit of passengers and communities in Dalarna.

A long-standing commitment to quality in Dalarna

Keolis has been present in Region Dalarna since 2015, operating urban bus services in Falun and Borlänge under successive contracts. Over the years, the partnership has been marked by continuous fleet renewal, investment in driver working conditions, and a shared ambition to grow ridership and improve the passenger experience. In 2024, Keolis and Dalatrafik extended their existing agreement, reaffirming the strength of the relationship ahead of this new competitive award.

This new ten-year contract now sets the conditions for an even more ambitious phase of development, with a clear focus on quality, sustainability and an attractive service for the people of Falun and Borlänge.

Keolis in Sweden: a major operator with deep roots

Keolis has been present in Sweden since 2003 and today employs more than 5,000 people across the country, operating in six counties: Västra Götaland, Värmland, Dalarna, Stockholm, Uppsala and Skåne. Sweden is one of the Group's largest markets internationally. Keolis operates a diverse range of services in Sweden, including the Stockholm city centre and Lidingö bus network (41 routes, over 330 vehicles), the Uppsala county bus network, a 100% electric bus network in Gothenburg, and a multimodal tram and bus contract in Lund — the first of its kind for Keolis in Sweden.

With this new Dalarna contract, Keolis reinforces its position as a trusted partner for Swedish public transport authorities seeking an operator with the experience, ambition and local commitment to deliver high-quality, sustainable mobility for their communities.

Key figures

- **Contract duration: 10 years**
- **Traffic start: 12 June 2028**
- **Electrification: 100% in city traffic | 50% in regional services**
- **Territory: Falun and Borlänge, Region Dalarna, Sweden**
- **Keolis presence in Dalarna since: 2015**

About Keolis

A pioneer in public transport, Keolis is the partner of choice for decision-makers seeking to make shared mobility a driver of attractiveness and vitality for their territories. Keolis transports an average of 9 million passengers every day through safe, efficient and environmentally responsible modes of transport. One of the world leaders in the operation of automatic metros and trams, and a major player in the rail sector, Keolis draws on an open innovation policy and works closely with its partners and specialised subsidiaries to strengthen its core business and develop new innovative, tailored shared mobility solutions. 70% owned by SNCF and 30% by La Caisse (formerly CDPQ), the Group employs 68,000 women and men across 14 countries and generated revenue of €7.1 billion in 2025.

CONTACTS

Laurent Gerbet

Director of Media Relations and E-Reputation

+33 (0)6 32 79 38 35

laurent.gerbet@keolis.com

