

AB

ABetter
Way

Service



Our service makes the difference

AB Service: Partnering with customers 24/7, 365 days a year.



service

AB: experts and industry leaders in cogeneration solutions, engaged in the development of systems in the field of energy sustainability.

AB ECOMAX® CHP and on-site generation systems maximize energy efficiency, while reducing overall consumption and emissions.

Our BIOCHANGE® renewable natural gas systems help our customers successfully contribute and transition to cleaner, renewable energies.

Our emission control technologies allow us to comply with national and local regulations.

Through a global network of factory trained, highly specialized technicians, AB service has an unwavering commitment to maximizing the performance and reliability of the entire installation for the life of a project.



Single point of contact

1,550+

Designed and installed systems

1.75

GW installed

95% +

Availability

90%

Installations covered by the AB Protection Plan

50

Engines in stock on average

300 +

Technicians worldwide



Fully IoT enabled installations



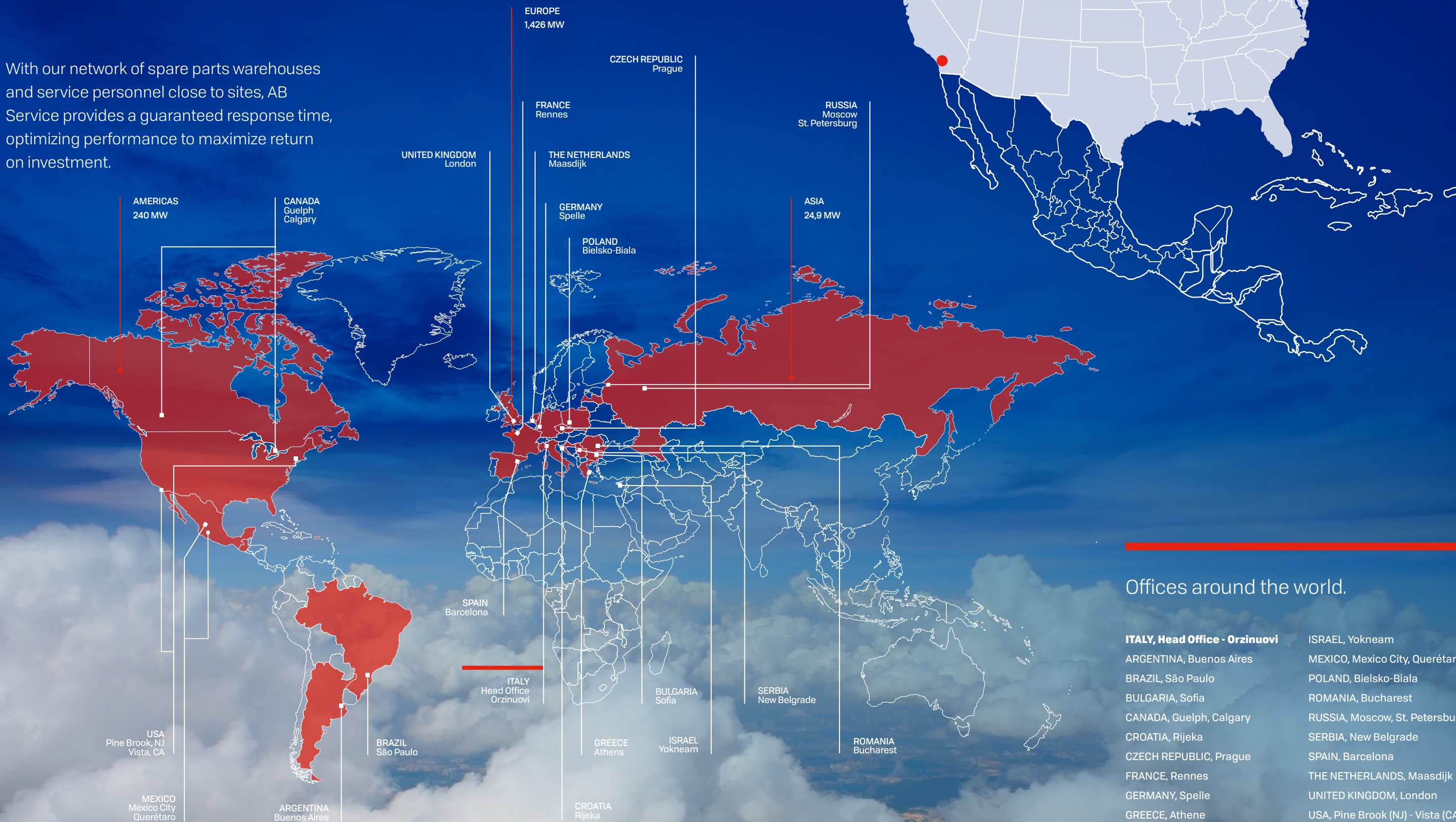
Superior spare parts inventory and supply-chain

A Global Presence

With our network of spare parts warehouses and service personnel close to sites, AB Service provides a guaranteed response time, optimizing performance to maximize return on investment.

USA
33 MW

Office Locations



Offices around the world.

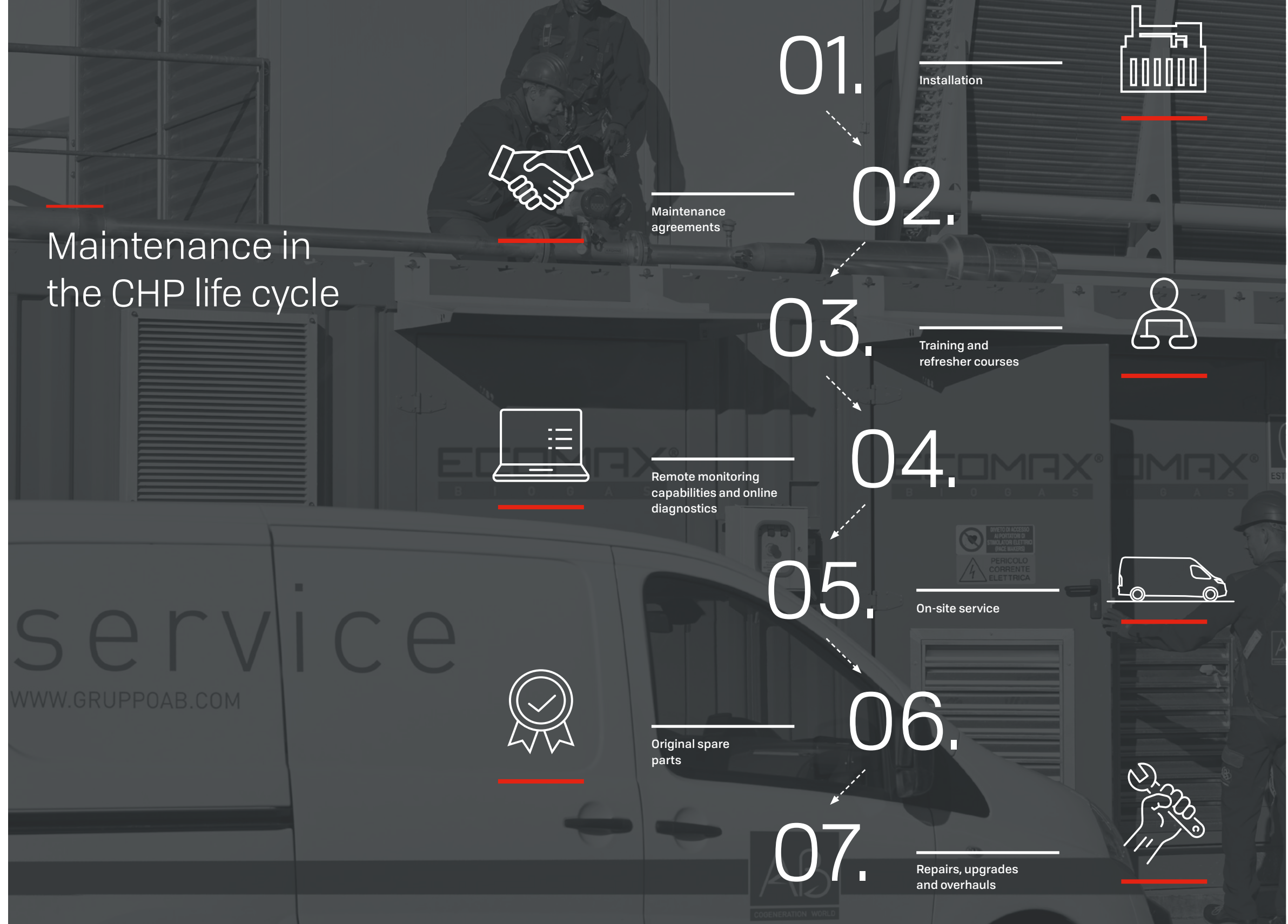
- ITALY, Head Office - Orzinuovi**
- ARGENTINA, Buenos Aires
- BRAZIL, São Paulo
- BULGARIA, Sofia
- CANADA, Guelph, Calgary
- CROATIA, Rijeka
- CZECH REPUBLIC, Prague
- FRANCE, Rennes
- GERMANY, Spelle
- GREECE, Athene
- ISRAEL, Yokneam
- MEXICO, Mexico City, Querétaro
- POLAND, Bielsko-Biala
- ROMANIA, Bucharest
- RUSSIA, Moscow, St. Petersburg
- SERBIA, New Belgrade
- SPAIN, Barcelona
- THE NETHERLANDS, Maasdijk
- UNITED KINGDOM, London
- USA, Pine Brook (NJ) - Vista (CA)



AB Service Advantages begin at start-up.

AB technicians look after everything. Following installation of the plant, we ensure a successful start-up and stand by your side for the operational lifetime of the plant.

Maintenance in the CHP life cycle



Major Overhaul and Plant Life-Cycle

With in-house major overhaul capabilities, AB Service will assist in bringing your investment back to as-new conditions, starting a new life-cycle at equal or better performance. We offer far more than comprehensive maintenance services: As a highly specialized engineering company, AB is also in a unique position to offer upgrades that improve engine and plant performance following an overhaul.





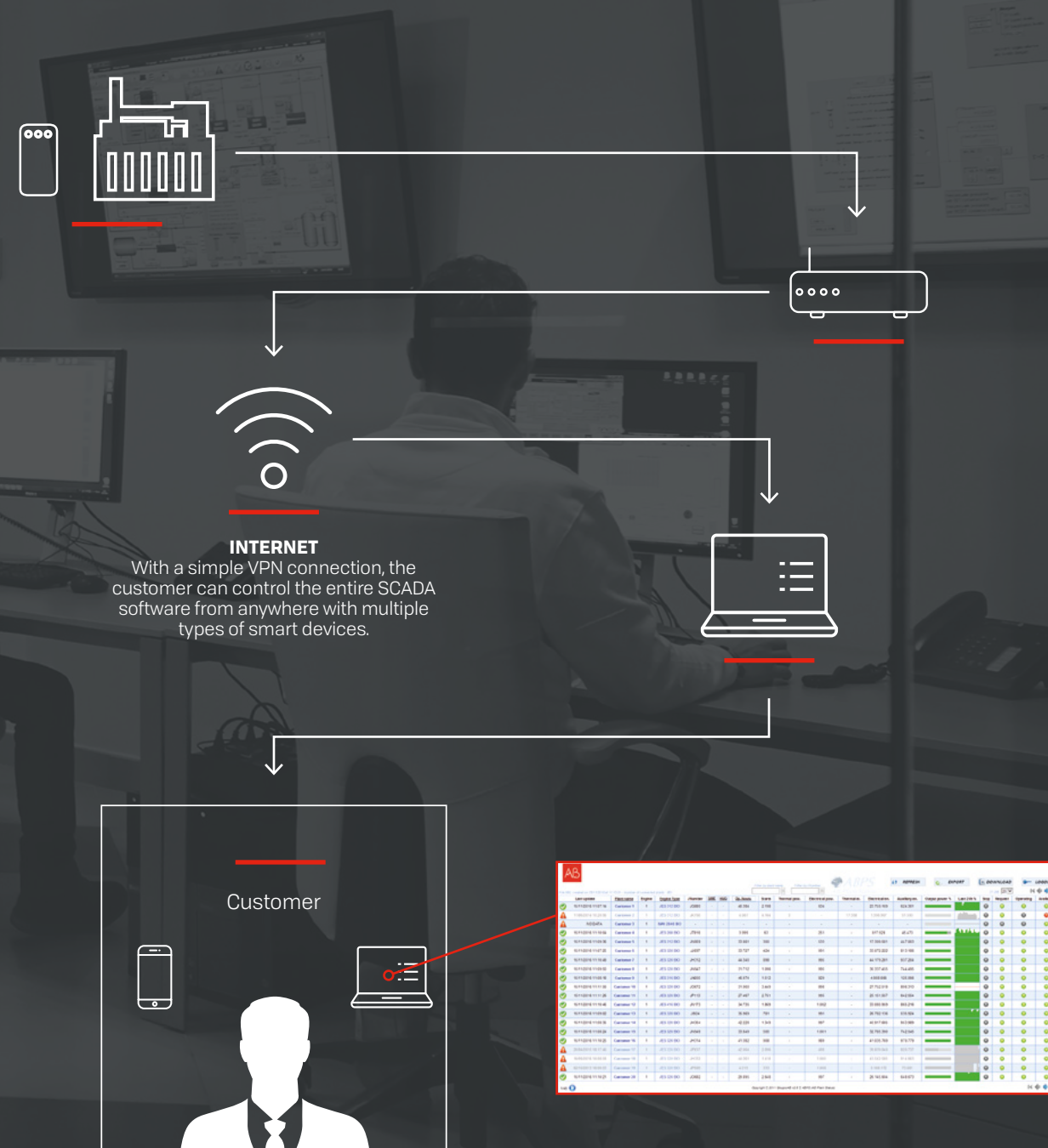
Download brochure



24/7 monitoring capabilities and remote assistance greatly complement the strength of AB Service

All AB plants are fully IoT enabled and connected to our remote monitoring control room and help desk. In the event of alarms or shutdowns, the online system automatically notifies the local team about the malfunctioning. Our multilingual help desk is available around the clock and will work hand-in-hand with local teams, quickly resolving any issues and ensuring prompt resolution.

Remote control and help desk

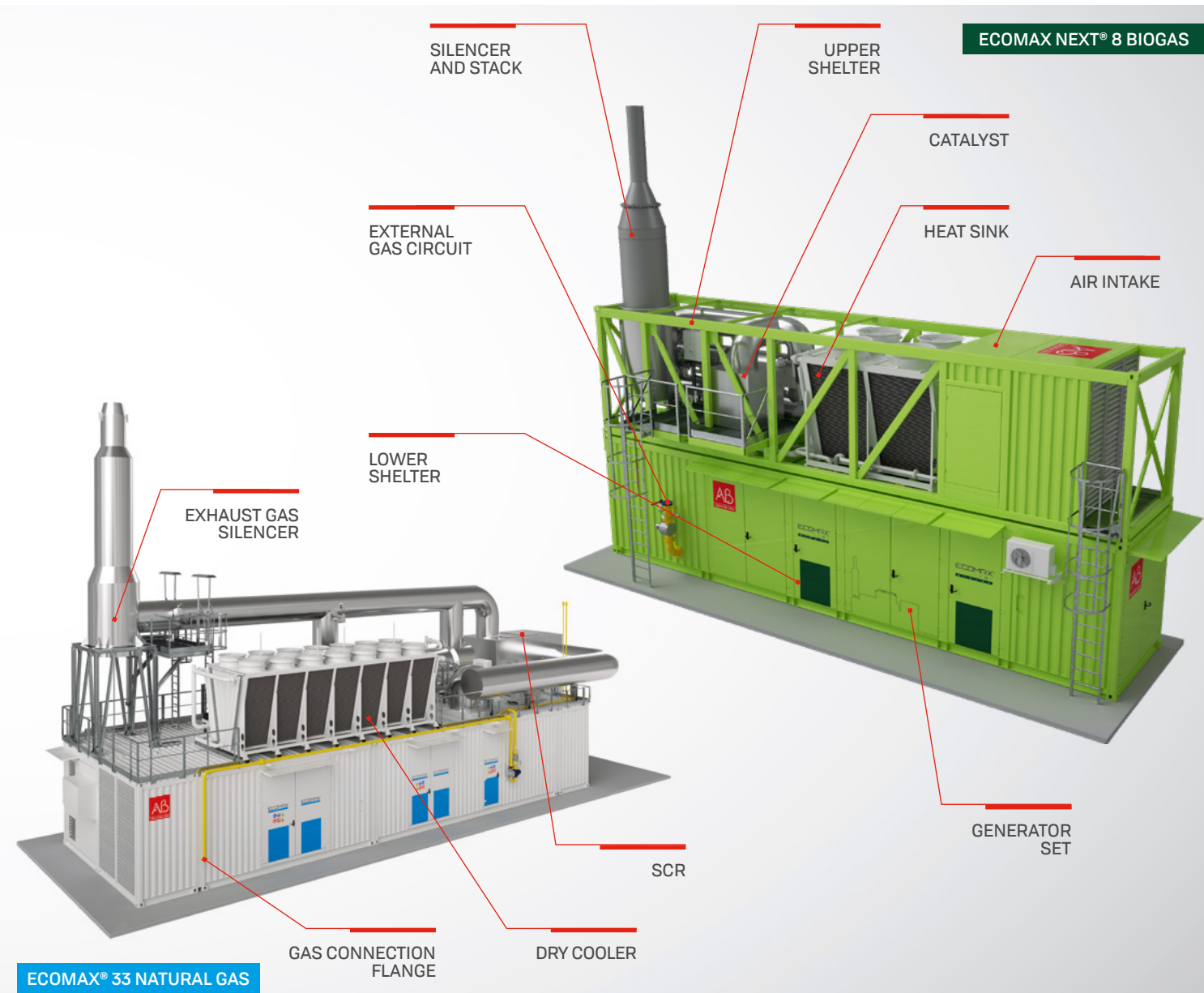
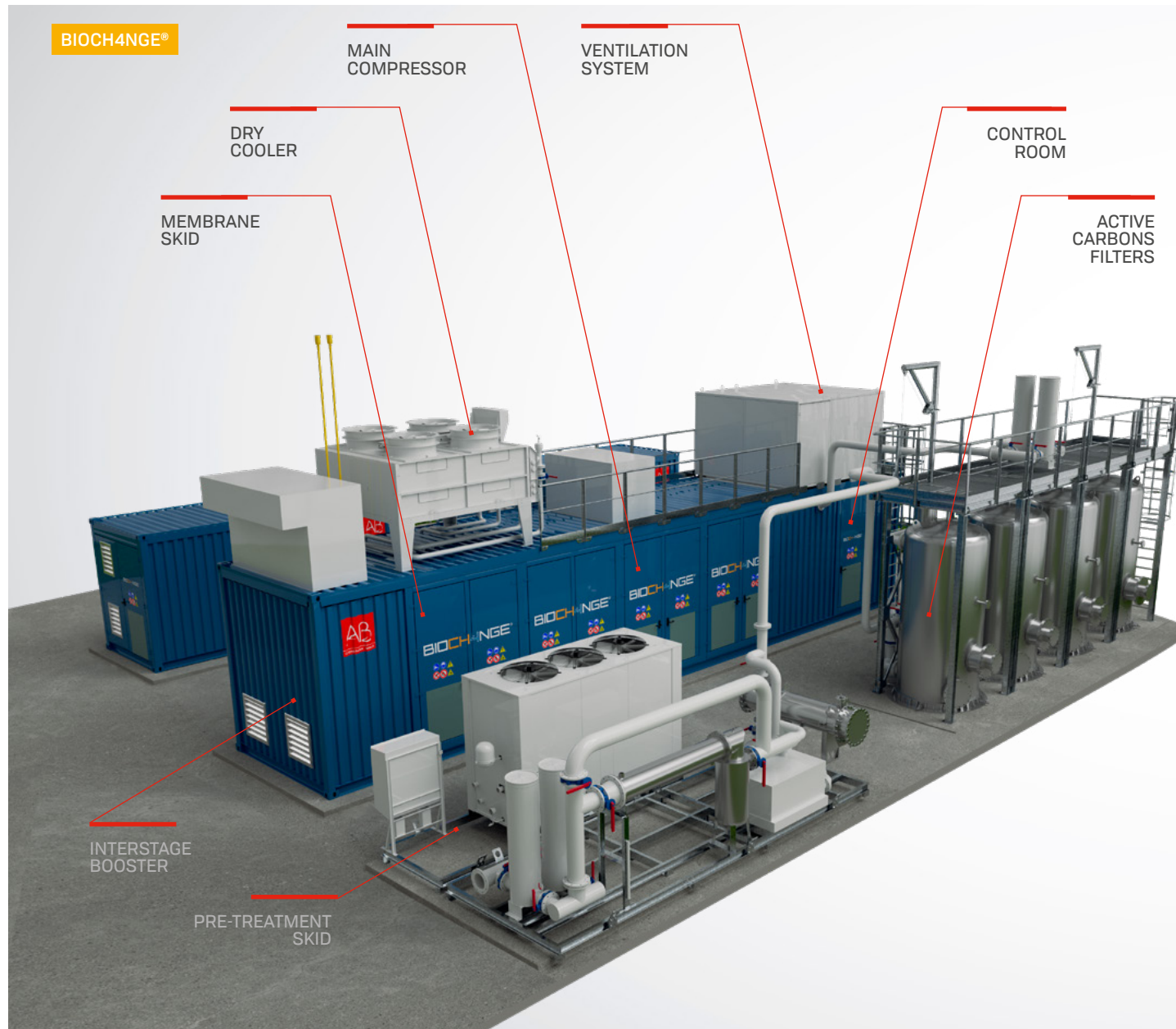


INTERNET
With a simple VPN connection, the customer can control the entire SCADA software from anywhere with multiple types of smart devices.

Customer provided public/static IP address, gateway IP and local IP to connect Firebox to the LAN.

AB Maintenance Plans offering

		Preventive + Assistance	Corrective	ABPP
Preventive	Parts	Included	Included	Included
	Labor	Included	Included	Included
Corrective	Parts	Excluded	Capped	Unlimited
	Labor	Excluded	Capped	Unlimited
Assistance and Technical Support		Business hours	24 / 7 / 365	24 / 7 / 365
Remote Monitoring Tools		Included	Included	Included
Availability Guarantee		n.a.	93%	95%
Training		Included	Included	Included



AB service interviews



AB Service: Partnering with customers 24/7, 365 days a year.

VIDEO SERVICE



Maximize performance and reliability; minimize engine downtime. AB Service is there for you.



VIDEO SERVICE



WATCH THE VIDEO

Aria - Jefferson Torresdale Hospital

Hospital and Health-Care Facility in USA



WATCH THE VIDEO

Intergrow

Commercial greenhouse in USA

Operating in "island-mode", the ECOMAX® CHP helps tomatoes grow more efficiently



WATCH THE VIDEO

Magna Group - Polycon Industries

Automotive company in Canada



WATCH THE VIDEO

Gaec Bon Vent

A sustainable farm in France



WATCH THE VIDEO

BNL

Data processing center in Italy

BNL in Rome employs trigeneration to reduce its energy consumption by 40%

At AB, our relationship with our customers is a lifelong partnership.
AB Service delivers on our commitment in providing highly efficient and reliable plants with matching service.

From cradle to grave, AB is your single source partner for the life of your plant.



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