

AB

A Better
Way

We challenge you
to find A Better Service
than ours!



WHY IS AB SERVICE DIFFERENT?

We challenge you
to find A Better Service
than ours!

Excellence is measured by actions, not promises. We can guarantee you an excellent service, capable of providing nearly 100% plant availability.

This is because we already have the expertise, specialized personnel, means, and technological infrastructure necessary to ensure optimal and consistent plant performance and to intervene promptly and effectively when needed.

Invest in the profitability of your plant!



We are close to you!



+350

Specialized
technicians worldwide

35

Service Area Managers who coordinate
the activities of the technicians on site.



20

Certified technicians dedicated
exclusively to plant commissioning

What does it mean?

We guarantee the start-up of your plant within the agreed time frame because we can handle many projects simultaneously.

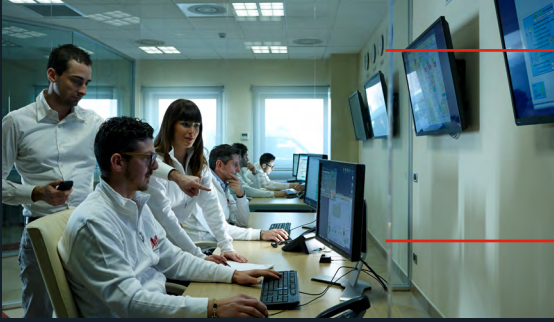
Each technician lives on average two hours away from the plants they maintain.





We are always operational

24/7



Remote assistance via Control Room

4

Bases (Italy, Brazil, Poland, Canada)
with operators fluent in the local language

1800

Connected plants

20

Technicians on shifts in the Control Room

50

Technicians available worldwide
to ensure coverage during weekends
and night shifts. A true backup company
at your service even during downtime.



What does it mean?

- Whether it's day or night, holiday or weekday, we are always ready to intervene!
Even on Christmas!
- We speak your language and have dedicated an app for you to communicate
with us.
- The simultaneous presence of multiple operators allows for call routing and
remote support or immediate activation of field intervention.

**WITHOUT A STRUCTURE LIKE AB SERVICE'S, IT IS IMPOSSIBLE TO GUARANTEE
THESE PERFORMANCES!**



Despite the availability of many specialized technicians ready to intervene, we believe that prevention is better than cure. We do this using innovative technological tools (IoT) and through a series of scheduled interventions in the field and in the workshop to minimize machine downtime and the resulting consequences.

250

Overhauls scheduled per year

30

Specialized mechanics

40

Maintenance engineers

8.6 GB

data collected daily from
1,800 monitored systems

Strong synergy with AB Impianti,
manufacturer of all systems
and responsible for their
installation and integration



What does it mean?

- We know every single bolt of our plants because we design, engineer, produce, and maintain them directly.
- We receive maintenance schedules from suppliers and optimize them based on our experience.
- We refine predictive maintenance interventions through Big Data using data from our installations. Projects with AI are already underway.
- We minimize downtime.
- We share all our knowledge at the group level through technical briefings and alignment moments.

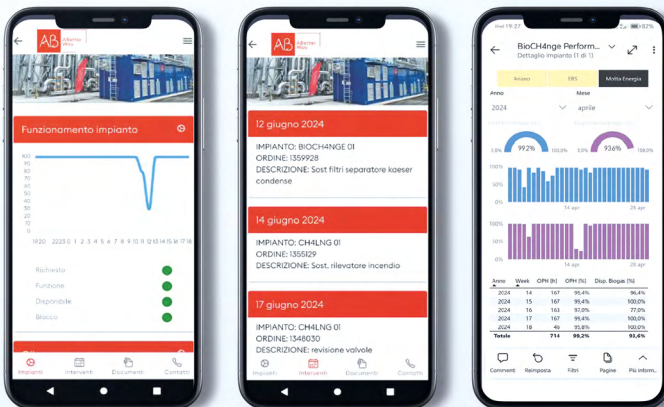


Your plant and AB are always connected with you

We have developed a dedicated app that collects management, operational, and documentation information for each plant. All of this ensures data security by using the latest technologies and managing authentication through a server dedicated to AB's clients.

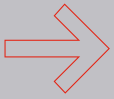
What can you do through the app?

- MONITOR THE OPERATIONAL DATA OF THE PLANT.
- RECEIVE USEFUL ALERTS ABOUT ANY ANOMALIES OR MALFUNCTIONS.
- CALL THE CONTROL ROOM WITH A SIMPLE TOUCH.
- SEND TECHNICAL ASSISTANCE REQUESTS AND TRACK THE PROGRESS OF THE TICKET.
- ACCESS DETAILED REPORTS ON YOUR PLANT'S PERFORMANCE.
- ACCESS REPORTS ON THE SYSTEM'S OPERATIONAL AVAILABILITY.
- QUICKLY ACCESS OIL ANALYSIS RESULTS.
- MONITOR BIOGAS ANALYSIS DATA TO ENSURE EFFICIENCY AND COMPLIANCE.
- STORE RECORDS OF COMPLETED INTERVENTIONS.
- VIEW UPCOMING SCHEDULED INTERVENTIONS.



What does it mean?

With our app, you will have everything you need to manage your plant at its best, improving communication with our team and optimizing its performance and maintenance.



Never stock out!



1

warehouse for each
foreign branch

+57M€

The total value of available
spare parts across various
warehouses worldwide

1

Central warehouse

15

Warehouses outsourced to
DHL globally

What does it mean?

- We don't need to order spare parts, we already have them!
- We guarantee urgent deliveries 24/7.



We continue to enrich our expertise beyond the 25 years of experience already acquired.

Specialist teams for product lines:

BIOMETHANE

65 certified technicians

3 field service masters

Analysis laboratory

COGENERATION

215 certified technicians from Innio

5 field service masters

30.000 hours of annual training

Internal training center with real components for new technicians.

Collaborations with universities and technical institute.



What does it mean?

Our knowledge is shared and up-to-date: all technicians, from the first to the last, possess the skills of the entire Group, including extreme best practices as in the case of large installations in North and South America.



We have the means:

Globally, our total includes:

+600

Equipped vans

7

Trucks with cranes

2

Semi-trailers
with sideboards

1

Platform

1

Truck with a flatbed
semi-trailer

1

Telescopic

What does it mean?

It might seem obvious, but it's not. Having an adequate number of vehicles available makes a big difference in the readiness of interventions.






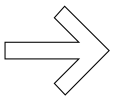
WATCH THE VIDEO

We challenge you
to find A Better Service than ours!



watch the video 





**Your achievements are
also ours!**



**MAGNA GROUP
POLYCON INDUSTRIES**

Automotive company in Canada



watch the video



**ARIA
JEFFERSON TORRESDALE HOSPITAL**

Automotive company in Canada



watch the video



FEMOGAS S.P.A.

Ariano Biomethane plant to manage and enhance the zootechnical effluents from the farms in the surrounding areas.



watch the video



SOCIETÀ AGRICOLA ARCA

Biomethane plant to enhance the olive oil production waste.



watch the video

**These numbers indisputably demonstrate our ability to assist
AB customers according to certain quality standards that are
irreplaceable for us. We prefer actions over words.**



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