

Comprehensive Car and Third Party Insurance

Supplementary Product Disclosure Statement

SPDS edition 1

Date prepared: 27 June 2023 | Effective date: 1 September 2023

This Supplementary Product Disclosure Statement (SPDS) is dated **1 September 2023** and must be read in conjunction with **RACT Comprehensive Car and Third Party Insurance** Product Disclosure Statement version F1310 09/21 (PDS).

This SPDS applies to policies with an effective date on or after 1 September 2023. The information in this SPDS updates the terms contained in the PDS and should be read together with the PDS and any other applicable SPDS.

Comprehensive Car and Third Party Insurance is issued by RACT Insurance Pty Ltd ABN 96 068 167 804 AFS Licence No 229076.

If you would like another copy of your PDS, please go to ract.com.au, call 13 27 22 or visit an RACT branch.

The purpose of this SPDS is to:

- Remove the sections 'About No Claim Bonuses' and 'Rating 1'
- Update information about how your premium is calculated and why the cost of insurance can change 'How we calculate your premium' 'Why the cost of insurance can change'
- Add information about what your policy does not cover 'Your policy does not cover'
- Update information about additional premiums and refunds when you cancel your policy 'Cancelling your policy'

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Changes to your PDS

Your PDS is amended by the following:

Change 1 – Removal of ‘About No Claim Bonuses’

Your PDS is amended by removing the following from page 17:

About No Claim Bonuses

Your No Claim Bonus

Your No Claim Bonus is a discount on the premium payable and is shown on your current schedule. For each year you do not claim on your policy, the discount increases until it reaches a set maximum.

Some types of claims do not affect your No Claim Bonus

When reading this section please also refer to Rating 1 (see below).

Your No Claim Bonus will not be affected if:

- you are involved in an accident where we agree the driver of the other vehicle is at fault, and you provide us with sufficient information for us to identify the person responsible (for example, name, address, registration number of the person's vehicle);*
- your claim is for malicious damage or theft of your car and you provide us with sufficient information for us to identify the person responsible (for example, name and address) for the damage to your car;*
- your claim is for windscreen or window glass damage only.*

For all other claims your No Claim Bonus will be affected.

Change 2 – Removal of ‘Rating 1’

Your PDS is amended by removing the following from page 17:

Rating 1

Once you achieve Rating 1 with us, you will remain an RACT Rating 1 driver provided your claims history does not exceed our acceptable frequency for RACT Rating 1 policyholders.

If your claims frequency is excessive, we may also:

- apply an additional excess or premium; or*
- not renew your policy*

Change 3 – Update to ‘How we calculate your premium’

Your PDS is amended by removing the following on page 18 (Comprehensive) and page 31 (Third Party):

When we calculate your premium, we take a number of factors into account including, but not limited to:

Updated wording is as follows:

When we calculate your premium, we may take a number of factors into account including, but not limited to:

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Change 4 – ‘Why the cost of insurance can change’

Your PDS is amended by removing the following on page 33:

Each time you renew your insurance, your premium is likely to change, even if your personal circumstances have not changed. The premiums we charge are affected by factors including:

Updated wording is as follows:

Each time you renew your insurance, your premium is likely to change, even if your personal circumstances have not changed. The premiums we charge may be affected by factors including:

Change 5 – Addition to ‘Your policy does not cover’

The following exclusion has been added on page 15 (Comprehensive) and on page 29 (Third Party)

Sanctions

Any payments (including refunding a premium) or the provision of any services or benefit to you or to any other party to the extent that such cover, payment, service, or benefit would contravene or otherwise expose us to any penalty, sanction, prohibition or restriction under any applicable resolutions, trade or economic sanctions, law or regulation of Australia.

Change 6 – Update to ‘Cancelling your policy’

Your PDS is amended by removing the following on pages 37 and 38:

You may cancel your policy at any time. We will refund the unused pro-rata portion of the premium.

If you are paying your insurance by instalments, any refund will be credited against your remaining instalments. If no instalments are remaining, or you are cancelling your entire policy, we will refund you the unused pro-rata portion of your premium.

We can cancel your policy in any way permitted by law. If we do so, we will:

- *give you prior notice in writing; and*
- *refund any premium you have paid for the period after the date of cancellation.*

Updated wording is as follows:

You may cancel your policy at any time. We will refund the unused pro-rata portion of the premium if it is \$10 or more. We may not issue a refund if the refund amount is less than \$10. If you are paying your insurance by instalments, any refund will be credited against your remaining instalments. If no instalments are remaining, or you are cancelling your entire policy, we may not refund you the unused pro-rata portion of your premium if the refund amount is less than \$10.

We can cancel your policy in any way permitted by law. If we do so, we will:

- give you prior notice in writing; **and**
- refund any premium of \$10 or more you have paid for the period after the date of cancellation.

This update takes effect from 1 September 2023.