Caravan and Trailer Insurance

Supplementary Product Disclosure Statement

Date prepared: 22 September 2023 | Effective date: 9 November 2023

This Supplementary Product Disclosure Statement (SPDS) is dated **22 September 2023** and must be read in conjunction with **RACT Caravan and Trailer Insurance Product Disclosure Statement** version F1320 09/21 (PDS).

This SPDS applies to policies with an effective date on or after 9 November 2023. The information in this SPDS updates the terms contained in the PDS and should be read together with the PDS and any other applicable SPDS.

Caravan and Trailer Insurance is issued by RACT Insurance Pty Ltd ABN 96 068 167 804 AFS Licence No 229076.

If you would like another copy of your PDS, please go to ract.com.au, call 13 27 22 or visit an RACT branch.

The purpose of this SPDS is to:

- Update information about when an excess is not payable
- Update how we settle claims
- Update information about how we determine whether your caravan or trailer is a total loss
- Update our repair guarantee
- Update the exclusion relating to an unlicensed driver
- Update the definition of 'Market Value'

RACT Insurance Pty Ltd | GPO Box 1292, Hobart TAS 7001 | ABN 96 068 167 804

BC-9574

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Changes to your PDS

Your PDS is amended by the following:

Change 1 – Update to 'Excesses'

Your PDS is amended by removing the following on page 4 under the 'Excesses' section:

An excess is payable on all claims except:

- *incidents involving another vehicle where we agree the driver of the other vehicle is at fault;*

Updated wording is as follows:

An excess is payable on all claims except:

- incidents involving another vehicle where we agree, acting reasonably, that the driver of the other vehicle is at fault;

Change 2 – Update to 'When your caravan or trailer has been damaged'

a) Your PDS is amended by removing the following on page 6 under the 'When your caravan or trailer has been damaged' section:

When your caravan or trailer has been accidentally damaged in an incident covered by your policy, at our option we will, either:

- *repair your caravan or trailer; or*
- *pay you a cash settlement to repair your caravan or trailer; or*
- *declare your caravan or trailer a total loss. See 'When we declare your caravan or trailer a total loss' on page 8.*

Updated wording is as follows:

When your caravan or trailer has been accidentally damaged in an incident covered by your policy, at our option, acting reasonably and having regard to your preference, we will, either:

- repair your caravan or trailer; or
- pay you a cash settlement to repair your caravan or trailer; or
- declare your caravan or trailer a total loss. See 'When we declare your caravan or trailer a total loss' on page 8.

In determining whether to declare your caravan or trailer a total loss, we will have regard to the requirements of relevant law, including whether it is uneconomical or unsafe to repair.

b) Your PDS is amended by removing the following on page 6 under the 'Guaranteed repairs' section:

We guarantee the quality of the materials and workmanship used in repairs we authorise for as long as you own your caravan or trailer. We will rectify any problems arising from the repair that we agree have been caused by faulty materials or workmanship.

Updated wording is as follows:

We guarantee the quality of the materials and workmanship used in repairs we authorise for as long as you own your caravan or trailer. We will rectify any problems arising from the repair that have been caused by faulty materials or workmanship.

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Change 3 – Update to 'What your policy covers'

Your PDS is amended by removing the following on page 8 under the 'When we declare your caravan or trailer a total loss' section:

Limit:

The most we will pay is the Agreed Value.

Updated wording is as follows:

Limit:

We will pay the Agreed Value.

Change 4 – Update to 'We may refuse a claim and cancel your policy if:'

Your PDS is amended by removing the following on page 11 under the 'We may refuse a claim and cancel your policy if' section:

- *the driver of the vehicle towing your caravan or trailer:*
  - *was not licensed to be driving unless we agree you had no reason to suspect that the driver was unlicensed;*

Updated wording is as follows:

- the driver of the vehicle towing your caravan or trailer:
  - was not licensed to be driving unless you had no reason, or a reasonable person in your circumstances would have had no reason, to suspect that the driver was unlicensed;

Change 5 – Update to 'Definitions'

Your PDS is amended by removing the following definition of 'Market Value' on page 19:

Market Value. The amount we calculate the market would pay for your caravan or trailer taking into account its age, make, model and condition immediately before the incident resulting in a claim on your policy. Authoritative industry publications may be used to calculate the amount.

Updated definition is as follows:

Market Value. The amount which, based on authoritative industry publications, the market would pay for your caravan or trailer taking into account its age, make, model and condition immediately before the incident resulting in a claim on your policy.

This update takes effect from 9 November 2023.