



Media release

Saturday, 15 November 2025

RACT welcomes new Board Chair, Keryn Nylander

After more than a decade of dedicated service, Alison Flakemore will step down as President and Board Chair of RACT, handing over leadership of Tasmania's largest mutual organisation to Keryn Nylander.

RACT Group CEO Mark Mugnaioni said that, under Alison's leadership, RACT had achieved significant milestones that strengthened its position as one of the state's oldest and most trusted organisations.

"One of Alison's many notable achievements was overseeing the implementation phase, following RACT's acquisition of full ownership of RACT Insurance in 2021, making us Tasmania's largest and only locally owned general insurer," Mr Mugnaioni said.

"This milestone enabled RACT to better support Tasmanians through products and services that reflect local values and needs."

"As I step down as Chair, I do so with complete confidence that RACT stands on solid foundations for sustained success. It has been an extraordinary privilege to serve as Chair and help shape the next chapter of this remarkable organisation," said Ms Flakemore.

Mr Mugnaioni said that, during Alison's tenure, the organisation had also evolved its service model across roadside assistance, insurance, travel and advocacy to better serve members and customers across the state.

"During this time, the organisation reacquired its driving school franchise, launched AutoServe, and refurbished and expanded our Burnie branch. This demonstrates our ongoing investment in service excellence and community connection while Alison has been on the Board," he said.

An additional significant milestone of Alison's tenure was celebrating RACT's centenary in 2023, marking 100 years of continuous service to Tasmanians and the deep community roots and trust the organisation has built.

"Alison's leadership has been defined by vision, collaboration and a deep commitment to Tasmanians. On behalf of our member, I thank Alison for her dedication and service," Mr Mugnaioni said.

"Under her stewardship, RACT has strengthened its foundations and ensured it remains a truly local organisation, serving its 220,000 members with integrity and purpose."

RACT is delighted to welcome Keryn Nylander as Alison's successor.

"Keryn is a respected member of the Tasmanian community, who has served on the RACT Board for three years and has more than two decades of board experience, including roles with Bank of Us, Aurora Energy, the Committee for Greater Hobart and Tasmania JackJumpers," Mr Mugnaioni said.

"Her extensive leadership experience and deep commitment to the Tasmanian community make her the ideal person to guide RACT into its next chapter."

"I am honoured to take on this role and am conscious of the unique place RACT occupies in the Tasmanian community. As Chair and President, I will endeavour to do justice to the organisation's legacy and work hard to support it and its members with our ambitious goals into the future," said Ms Nylander.

Keryn was appointed President and Board Chair following the organisation's 102nd Annual General Meeting, held at RACT House, 179-191 Murray Street, Hobart, and online on 13 November 2025.

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