

## Open payment

Untitled — No ticket and the tram arrives at the platform, no need to panic.

Here is contactless payment by bank card.

If on the first try the gesture is hesitant, passengers seem won over.

It was the first time I tried to find out whether it was good or not.

And how will you check all that afterwards?

I will see it on my statement.

A year ago, the network's trams were equipped with this payment device.

Since the autumn, 200 buses in the metropolitan area have followed suit.

The result: a success.

More than 650,000 validations for 83,000 users, two-thirds of whom are tourists.

We're not in Dijon, so we come to spend the day, it's great.

Contactless payment is pretty good, it's relatively fast.

I saw that you could pay directly on the tram; I find it a time-saver and convenient.

€1.40 for a one-hour bus-tram pass.

But here, there is no paper ticket.

In case of inspection, the trip validation is checked by reading the bank card.

An innovative system, a first in Europe—or rather a second after London.

In any case, the system is likely to catch on.

Contacts are being made with various French and European cities.

There are large cities and major global metropolitan areas.

We have had contacts with Shanghai recently, and also with Boston.

We remain in touch with London since London was also a pioneer in this field.

And to be able to continue improving the system, this has been a topic where Dijon has really been put forward.

The Dijon metropolis starts from high-tech technology.

Let's not get carried away and remain modest.

In any case, this system could perhaps give ideas to other operators, like SNCF for example.

