

Privacy Policy

We're committed to keeping your personal information safe in line with the Privacy Act 1988. Because we're an Australian Privacy Principle entity, we also follow the Australian Privacy Principles. Everyone who works with us or for us is familiar and compliant with this privacy policy.

The kind of information we collect and hold securely



Your personal details such as your name, address, phone number and email address.



Information about your work and/or education.



Your credit card or bank details if you make a purchase from us or take a payment from us.



Other personal information for general administration and to help us provide the support you need.

How we collect personal information



Directly from you or your approved persons from your support network.

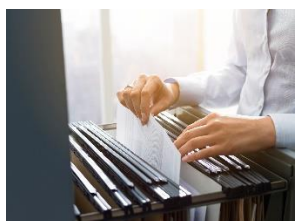


From publicly available information.



From our key stakeholders, such as the Department of Family and Community Services and the National Disability Insurance Scheme (NDIS)

How we hold personal information



We store hard-copy information in our secure offices and electronic information on our secure servers.

How we use personal information



We keep personal information confidential and only used for the reason it was collected in the first place.

We do not share your information to third parties unless you give us consent, or the law tells us to do so.

How to access or correct your personal information, or make a privacy complaint

If you want to see or change the information we hold about you, please contact Key Assets Australia:

Phone: [1800 932 273](tel:1800932273)

Email: feedback@keyassets.org.au.

You can also contact Key Assets Australia to make a complaint if you feel we haven't followed the Australian Privacy Principles.