



Child Safe Statement of Commitment



At Key Assets Australia (KAA), keeping children and young people safe matters more than anything else we do.

The safety, wellbeing, rights and best interests of children guide our decisions, actions and services. Every child has the right to feel safe, respected, heard, valued, informed and supported. We show this by building children's rights into our everyday work.

This shapes who we hire and how we support our staff and carers. We choose people carefully: people who share our values, help build our culture and understand that keeping children safe is core to their job. Our leaders are responsible for creating and maintaining a child safe culture and ensuring child safety is embedded in the decisions we make and services we provide.

We work hard to build safe environments where children, young people and families feel heard, valued and supported to speak up. We expect and encourage our staff, carers and volunteers to speak up, to question practice and challenge anything that doesn't look or feel right. We listen to children and young people and use their views, experiences and feedback to help improve our services and the way we work.

KAA has zero tolerance for child abuse, neglect, exploitation, grooming and any form of harm. Keeping children safe is everyone's job. Every staff member, carer and volunteer knows they must act when they have concerns and take steps to protect children from harm.

When someone raises a concern, we listen, we believe them and we act swiftly. Where we can, we keep children, young people and families updated as things progress, and we respond to their questions or requests with care, patience and understanding. We handle safeguarding openly and honestly because that builds trust and keeps children safer.

We know some children and young people face extra barriers to feeling safe, having a say or being heard. This includes children from culturally and linguistically diverse backgrounds, children who identify as LGBTQIA+, children with disability and children who are neurodivergent. Our practices are inclusive, affirming and accessible for everyone.

We also work to respect Aboriginal and Torres Strait Islander children, families and communities, and to strengthen their cultural safety, identity, belonging and connection. We value the strengths, cultures and experiences of Aboriginal and Torres Strait Islander children and are committed to creating environments where they feel respected, safe and connected to their culture, family and community.

If you have a concern about a child or young person connected to KAA, please get in touch. We'll listen, take it seriously and respond quickly. We learn from feedback, concerns and peoples' lived experience so we can continue improving how we keep children safe.



keyassets
SERVING CHILDREN, FAMILIES & COMMUNITIES