

MSC VIRTUOSA

A Complete Guide



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INTRODUCING *MSC VIRTUOSA*



MSC Virtuosa is the fourth ship in the Meraviglia generation and the second Meraviglia-plus ship. With an additional 16 metres, this enlarged and enriched ship features even more public space and more cabins. **MSC Virtuosa** has been named to pay homage to the skill and expertise of MSC Cruises architects and shipyard partners at Chantiers de l'Atlantique who designed and built this innovative class of ships.

Rich in onboard features, **MSC Virtuosa** offers MSC Cruises' guests a wide range of entertainment, dining, relaxation, shopping and other features as well as the MSC Yacht Club "ship within a ship" concept for those seeking exclusivity and privacy within a world of choice.

ONE OF THE MOST ENVIRONMENTALLY CONSCIOUS SHIPS AT SEA

MSC Cruises is committed to building some of the most innovative ships in the world – and this innovation also applies to their environmental performance. With a long-term goal to achieve a zero-impact cruise operation, each new ship MSC Cruises launches represents another step towards this goal, alongside other investments to help accelerate the development of next-generation environmental technology.

MSC Virtuosa features some of the most advanced technology currently available and has also received **11 Golden Pearls** from Bureau Veritas for her range of innovative aspects including environmental protection and health and safety.

MSC Virtuosa is also the first cruise ship in the world to receive a **BIORISK** notation from Bureau Veritas in recognition of her ability to mitigate and manage infectious disease risk for passengers.

Environmental technologies



Hybrid exhaust gas cleaning system: this technology achieves a 98% reduction of sulphur oxide (SOx) emissions.



Selective catalytic reduction system: SCR systems reduce nitrogen oxide (NOx) emissions from the exhaust by 90%.



Shore-to-ship power: allowing the ship to connect to local power grids while at ports where this infrastructure is available. This allows to minimise engine use at berth, leading to a substantial emissions reduction when the ships are close to urban areas.



Advanced wastewater treatment systems: designed in line with the International Maritime Organization's MEPC 227(64) Resolution, with purification standards that are higher than most wastewater treatment facilities ashore. Ballast water treatment systems will prevent the introduction of invasive species in the marine environment through ballast water discharges.



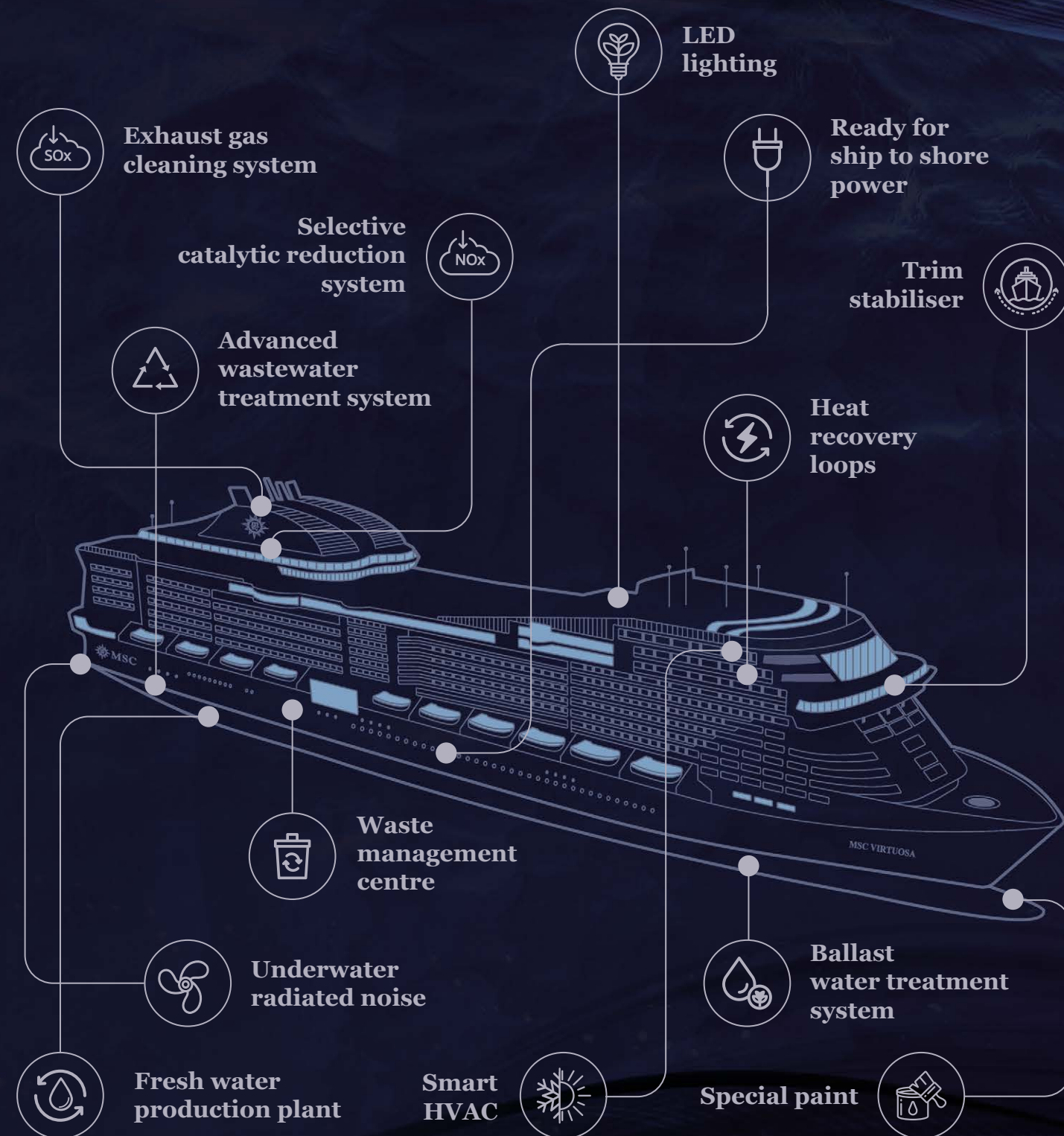
Underwater radiated noise management system: with hull and engine room designs that minimise acoustic sound impact, reducing their potential effects on marine fauna, most particularly on marine mammals in the surrounding waters.



Waste management centre: Our cruise ships produce from 20 to 35 cubic metres of waste every day so it's really important to separate, compact and reduce trash as much as possible. In our waste management centre, we divide all waste into seven main categories (plastics, food leftovers, domestic waste, cooking oil, ash, electronic waste and operational waste). We have special machines and procedures to shred, compact or densify each waste category, so it can be adequately stored on board before it can be offloaded at port to be recycled.



Energy Efficiency: All MSC Cruises' newbuilds incorporate a wide range of energy efficient equipment that help reduce and optimise engine use. These include smart ventilation and advanced air conditioning systems with automated energy recovery loops that redistribute heat and cold to reduce demand, special hull paints that reduce drag and many others. The ships use LED lighting controlled by smart management systems to enhance further the energy-saving profile. In partnership with the shipyards, all new builds are fitted with remote energy monitoring and analysis systems, allowing real-time shoreside support to optimise operational efficiency onboard.



CRUISE WITH CONFIDENCE



Ensuring a safe, stress-free and enjoyable cruise

The enhanced health and safety measures are designed to ensure that MSC Cruises preserves the holiday experience from booking to on board. MSC Cruises is continuously assessing developments in response to the COVID-19 situation and is applying strict measures. MSC Cruises will adapt the health and safety measures as needed. Updates will be posted on MSC Cruises' websites.

The MSC Cruises protocol is based on nine key elements, many of which have been adopted by other cruise companies, the cruise lines industry association and international airlines and airports.



Testing of all guests at least twice per voyage



Only protected shore excursions, as organised 'social bubbles'



Testing of all crew at least three times before embarkation and weekly on board



Ventilation with HVAC (Heating, ventilation, and air conditioning) fresh air



Masks worn in public spaces



Contingency response that does not burden local health infrastructures



Physical distancing – aided by reduced capacity of the ship



Isolation space on board and tracking and tracing including close contacts



And COVID-19 prevalence monitoring

THE MSC CRUISES' ONBOARD EXPERIENCE



MSC Cruises will preserve the uniqueness of the onboard experience whilst ensuring that the health and safety of the guests and the crew are protected. MSC Cruises will organise activities to ensure that guests can practice responsible social distancing. Face masks will be required when in public areas, however masks do not need to be worn when seated in restaurants, bars, lounges, and when sitting on the sun deck.

Guests will continue to enjoy unique experiences including award-winning shows, world-class dining, excursions, family activities, boutique shopping, beauty and fitness services, engaging events and much more.



Restaurant, bars & lounges

Service will be adapted to respect social distancing: all meals and drinks will be served to guests at their table. At the buffet restaurant, self-service will be temporarily unavailable and the food will be plated and served to guests. For a contactless experience, guests will access restaurant and bar menus from their personal mobile device by scanning a QR code. To minimise risks, MSC Cruises has adapted the processes for ordering, preparing, delivering, consuming and paying for food and beverage services.



Entertainment and activities

Newly designed activities with smaller group sizes will be introduced with themed events, fun games, kids and family activities, talent shows, fitness, dance and more. A wide array of activities including shows, entertainment and the Kids Club will be available by reservation at no extra charge. Guests can browse the onboard programme digitally using *MSC for Me* digital channels* (mobile app, in-cabin smart TV, interactive touchscreens) and book their favourite activities by phone or in-person at dedicated desks.

As the capacity of the theatre will be reduced to ensure responsible social distancing, the entertainment schedule will be extended so all our guests can still enjoy a great variety of award-winning shows.

Outdoor areas and pools

All open decks will be accessible and pools, whirlpool baths and the aquapark will be available with a reduced occupancy to ensure social distancing. Sunbeds will be separated in clusters, sanitised after every use and deeper sanitation will take place every night.



Guest services and cutting-edge technologies

An onboard Information Centre will be available by phone and remote desks will be set up on embarkation day to manage in-person questions in order to avoid queues. Guests should always call before going to any desk for information. In addition, guests will be encouraged to use digital services to find information such as *MSC for Me** (mobile app, in-cabin smart TV, interactive touchscreens). Cashless payments will be highly recommended.

MSC Virtuosa is MSC Cruises' sixth cutting-edge connected cruise ship featuring MSC for Me – the connected cruise experience that is designed to enrich seamlessly the onboard experience and help guests to get the most out of their holiday. This multi-channel digital offering provides guests with the information they need when and where they want it, helps them to plan and book the services they want and puts the guest in control of their personal cruise experience.

Start planning the ultimate cruise from the moment of booking

As soon as guests are booked they can begin to plan their cruise by downloading the *MSC for Me* smartphone app allowing them to access a host of services including:



Browse pre-paid packages at the best prices:

book* drinks packages, specialty restaurant menus, shore excursions and more



Plan the perfect cruise:

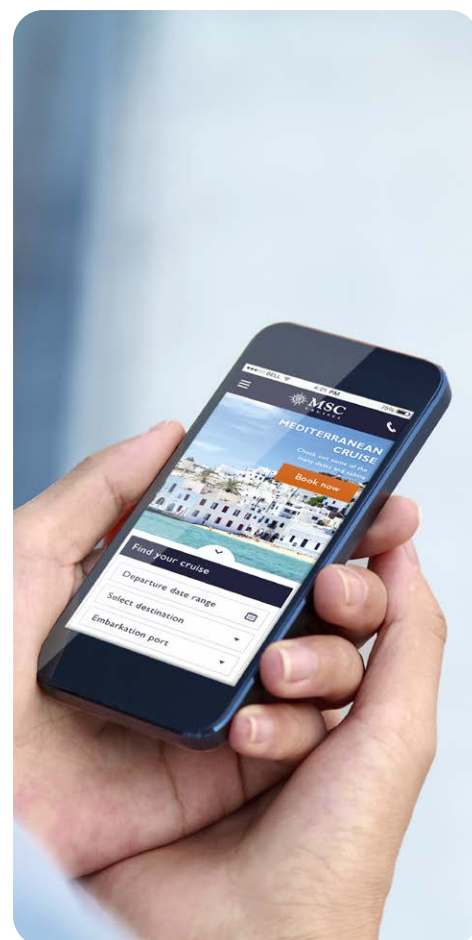
start putting together a personal cruise agenda, from themed nights and dance classes, to family activities and entertainment, plan before embarkation and set to receive notifications once on board



Pre-registration of a credit card:

skip this step on board and get straight to the cocktails

* Available for bookings made in UK, Italy, Germany, France, South Africa, Brazil, Canada, Finland, Sweden, Norway, The Netherlands and United States

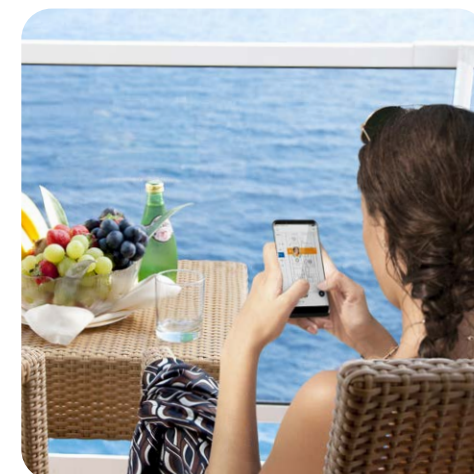


Make the most of every moment on board

Once on board, guests can access even more *MSC for Me* features through their app, as well as having access to interactive touchscreens throughout the ship, the in-cabin smart TV in their cabin or by simply asking a crew member.



MSC for Me Chat: guests can message each other directly through the *MSC for Me* app without the need of an internet package. To begin chatting, guests simply scan the QR code on their friend's app and begin discussing where to meet-up for a pre-dinner drink or afternoon cocktail.



'What to eat': a must for all foodies aboard! This feature helps guests immerse themselves into their destinations via food with insights into the local must-taste ingredients and dishes.



Interactive ship map: navigating the ship has never been easier thanks to interactive maps on the interactive touch screens around the ship with easy step-by-step instructions to get to that unexplored bar or tonight's restaurant.



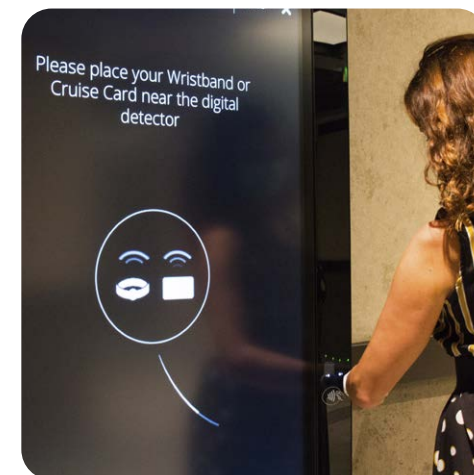
Daily Planner: guests won't miss a thing thanks to the cruise planner and notifications, browse daily events, activities, and highlights on the app, in-cabin TV and interactive touchscreens.



Billing Section: guests can monitor their expenses and onboard credit directly through the *MSC for Me* app.



NFC wristbands: these handy wristbands connect guests to the ship without the need for the cruise card. Book and pay for services, open their cabin door and more. The wristband can be used to facilitate contact tracing as part of the current health and safety measures.





STARSHIP CLUB

THE 1ST FUTURISTIC IMMERSIVE EXPERIENCE AT SEA

The MSC Starship Club featuring Rob, the first-ever humanoid, robotic bartender at sea, is an immersive bar and entertainment experience, inspired by MSC Cruises' vision of the spaceship of the future – MSC Starliner One.

ENABLED BY STATE-OF-THE-ART TECHNOLOGIES DESIGNED TO CREATE A FUTURISTIC ATMOSPHERE INCLUDING:

- 3D holograms
- an immersive digital art wall
- a 12-seater infinity digital interactive table

At the centre of the experience, Rob himself is a humanoid robotic bartender that moves his arms, body and head in a highly natural way, all collaborating to give the impression that a real bartender is preparing the cocktail - A VERY UNIQUE ENGINEERING FEATURE.

Different facial expressions and a voice have been designed to give Rob a human-like personality. Rob prepares signature cocktails ordered by guests on specifically designed vertical digital cockpits with alcoholic, non-alcoholic and personalised options, just like a human bartender would do. Rob can speak 8 languages (English, Italian, Spanish, French, German, Brazilian Portuguese, Chinese and Japanese), according to language chosen when the guest makes the order. Each cocktail is served in custom-designed futuristic glasses that guests can be collected as a lasting souvenir of the MSC Starship Club experience.



Rob 1ST
THE
humanoid
ROBOTIC
bartender
AT SEA

OVER **40**
ingredients
TO CREATE
YOUR OWN RECIPE

16
SIGNATURE
cosmic
COCKTAILS
alcoholic and non-alcoholic

∞
infinite
personalised
COCKTAIL
OPTIONS

INTERACTIVE
Infinity
Touchtable
Discover a futuristic cruise
experience travelling in the solar
system and beyond

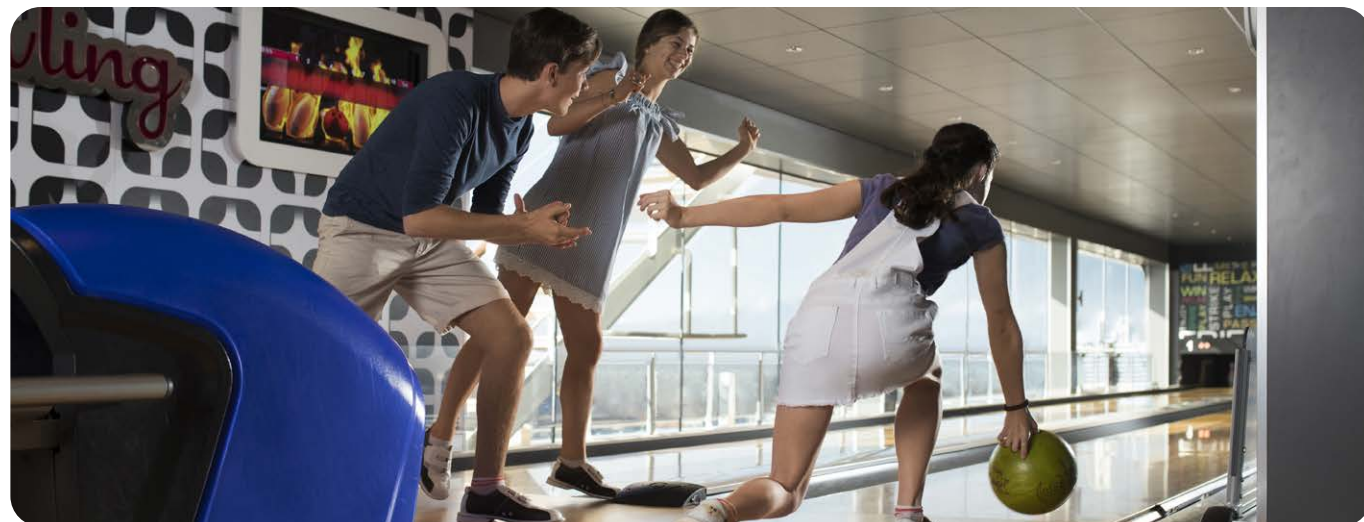
3D
Holographic
FUTURISTIC PROJECTIONS

THEMED
FUTURISTIC
Glasses
TO TAKE AS A
souvenir

We look forward to welcoming you on board *MSC Virtuosa* for this exciting Space Cruise experience

ENTERTAINMENT AROUND THE CLOCK

As well as full-scale production shows in the ship's main theatre, MSC Virtuosa has a whole schedule of entertainment for all of the family.



Stunning promenade

MSC Virtuosa's indoor Mediterranean-style indoor promenade, **Galleria Virtuosa**, acts as the central social hub of the ship day and night, lined with the ships' speciality restaurants, international shops, many of its bars and plenty of other surprises.

Above is an awe-inspiring **93-metre LED sky**, the largest anywhere at sea, playing host to atmosphere-creating images **24 hours a day**. Be sure to catch one of the mesmerising shows that take over the screen multiple times a day.

At night, check out the daily programme for many of the ships' themed parties, including White Party, Flower Glory Party and Space Party.

A packed entertainment schedule

Alongside all of the fantastic facilities to keep everyone entertained on board, guests can also choose to take part in one of **210 activities** each week. On top of all the activities specially designed for kids, each day there's also up to **17 hours** of entertainment for adults of all ages, from fun poolside games and sporting activities, to dance classes, trivia and a silent disco.

If sport is more your thing, head to the Sportplex, MSC Virtuosa's huge **390m²** sports area, for basketball, volleyball, football, tennis and more, then watch how this area turns into one of the ship's main evening destinations for themed parties and great DJs.

Interactive aquapark

MSC Virtuosa has one of the most exciting aquaparks at sea! Jump on three action-packed water slides including a champagne bowl and two racing tube slides.

Younger guests can play in the Aquaplay spray area and kids and adults alike can climb aboard the innovative Himalayan Bridge where guests attach themselves to a rope course and cross the ship, **80 metres above the water**.

Singing and dancing

Head to the pool deck or one of the ship's lounges for a dance class of salsa, merengue, ballroom and more. If singing is more your thing, head to the TV Studio for a karaoke session or go straight to the Attic Club where DJs get the party started to dance the night away.

In true MSC Cruises style, live music is performed in venues across the ship throughout the cruise. Guests can expect to hear up to **14 different music styles** from Pop to Rock, Jazz to Gypsy and Evergreens to Brazilian - all performed by **26 musicians** with flavours to suit every mood.

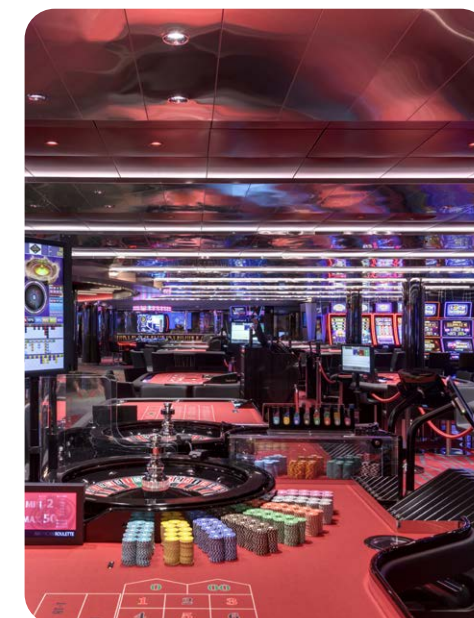
Red Gem Casino

With **164 slot machines**, **12 tables** and the latest gaming technology, MSC Virtuosa's Red Gem Casino has something for every type of player. With a mix between reel and video poker slot machines, as well as classics such as Roulette, Blackjack, Three Card Poker and Texas Poker, guests can try their luck in a charged and exciting atmosphere.

Entertainment area

Guests can experience the latest thrills and spills in the onboard entertainment area, complete with two authentic F1 racing simulators, immersive XD cinema, full-sized bowling alley with 2 lanes and a whole host of arcade games.

Also in this area, embark on a tech-fuelled adventure into the unknown with the Hologate Arena attraction where guests are transported into the immersive world of virtual reality (VR) to fight robots, zombies, and dragons.



FULL-SCALE THEATRICAL PRODUCTIONS

MSC Virtuosa will play host to 4 new and original full-scale theatrical productions, with performances each night of the cruise.



Le ciel de Paris
The sky of Paris descends onto
MSC Virtuosa



The Big Apple
A musical tribute to
New York City



Abracadabra
Magic transforms into
reality before your very eyes



Capriccio
Experience Italy's most famous
and globally loved music



RELAX & REJUVENATE

For total relaxation while on board, head to the MSC Aurea Spa – providing guests the chance to indulge in life’s pleasures with a range of treatments.

With new products, technologies and organic brands, the expansive 1,100m² MSC Aurea Spa is leading the way among spas at sea, providing a haven of natural relaxation away from the rest of the world.



TEAM DR JOSEPH SIGNATURE TREATMENTS

Blending the latest scientific findings with knowledge drawn from traditional folk medicine, Team Dr Joseph uses the genius of nature to create anti-ageing skincare of unparalleled quality. Signature treatments include Cellular Recreation Face Treatments and Intense Purifying Face Treatments by Team Dr Joseph, offering a deeply relaxing experience with immediate results, thanks to the Team Dr Joseph method of tailoring to each specific skin type.

ILA SPA SKINCARE

Signature body and face treatments using ILA’s exclusive Gold Cellular Age Restore collection. The name ILA is derived from the Sanskrit word for “Earth” and these holistic skincare products make use of aromatherapy, using all organic ingredients sourced from India and Amazonia, providing natural anti-ageing properties for guests wishing to relax and rejuvenate during their voyage.



KRIPA MAKE-UP

In an effort to offer both top performance and natural ingredients, the MSC Aurea Spa will now propose the professional make-up brand Kripa for daytime, gala night and even bridal looks. The MSC Aurea Spa offers professional make-up services and the option to purchase eyeshadows, foundations, mascaras and more. Kripa is ideal for guests with sensitive skin or allergies.

NAIL SALON BY OPI

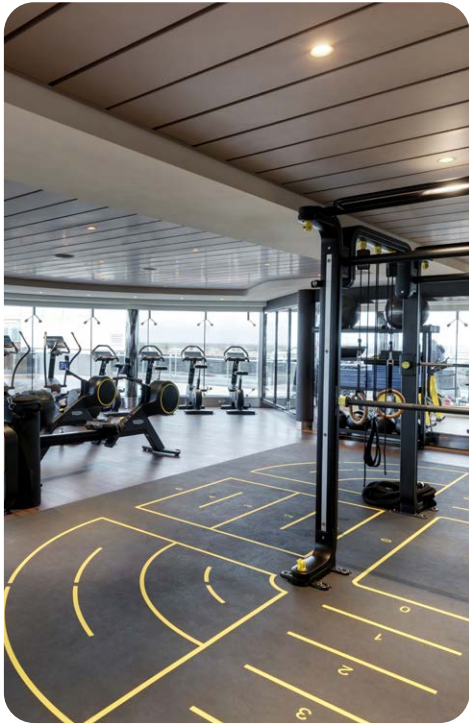
Guests wishing to look their best for their holidays, will certainly not want to miss a trip to the Nail Salon by OPI. Renowned for its high-quality nail polish and wide selection of colours to choose from. In the Salon, guests can be pampered, choosing from a list of options, such as the exclusive gel colour as well as express and luxury manicures and pedicures.



THE MSC AUREA SPA INCLUDES

18 spa treatment rooms			
2 couples spa treatment rooms	2 thalasso therapy treatment rooms	10+ nail salon services	12+ thermal area experiences
15+ face & body treatments	medi spa centre		
20+ massage treatments	barber shop	solarium	hair salon

FITNESS ON BOARD



MSC GYM BY TECHNOGYM®

For those looking to stay in shape throughout their cruise, the MSC Gym by Technogym is a fitness fan’s dream, with 570m² of dedicated workout space and 328 metre-long Power Walking Track to enjoy a run or a walk in the fresh air. Specialised fitness services, as well as personal training sessions and organised classes offer the chance to tailor the experience to fit all needs. With a variety of classes ranging from stretching to group cycling and exclusive OMNIA functional training, there is truly something for everyone. The gym also offers a body composition analysis test to help guests achieve their fitness goals, even at sea.

SPORTPLEX

The spacious 390m² Sportplex provides a large arena for guests to play sports and games with many activities and tournaments organised throughout the day. Guests can play basketball, tennis, volleyball and football, or opt for a jog around the open deck on the dedicated running track.



AWARD-WINNING KIDS & FAMILY OFFERING

As a family-owned company, MSC Cruises knows how to deliver memorable experiences for the whole family. With 700m² of dedicated space and exclusive partnerships with The LEGO® Group and Chicco®, the Kids Club on deck 18 is the place to be.

Delivering an enriching and engaging experience, there's something developed suited for children of all ages.

Something for everyone

MSC Virtuosa's kids' areas will centre around a tropical island theme full of adventure and discovery, with 7 rooms dedicated to babies, children and teenagers.

CHICCO Baby Club (1 – 3 years)

Guests can leave their toddlers up to 3 years old in the care of qualified MSC Babycare Staff and the children will enjoy activities and toys designed for their age group provided by leading childcare brand Chicco®.



Mini Club and Juniors Club (3 – 11 years)

With over 130m² across two rooms, the Mini and Juniors Clubs for kids from 3 to 11 years of age offer an extensive selection of LEGO® bricks for kids to let loose their creativity. Each cruise also includes an all-day event dedicated to LEGO® activities for the whole family to enjoy.

Young Club and Teen Club (12 – 17 years)

There are two dedicated clubs for teenagers: the Young Club for 12-14-year-olds and another for 15-17-year-olds, both offering a range of activities and facilities including the latest game consoles. There is also a teens-only area that serves as cinema, gaming room and disco.



NEW

FOR MSC VIRTUOSA



A brand-new **TEENS LAB**, a totally immersive, tech-filled, modern room just for teenagers. Expect the latest games consoles, virtual reality, music and much more...



Taking music into another dimension, **Driven By The Music** combines a silent disco with a juke box where kids can dance their hearts out



Junior Detective brings out the inquisitive side of kids in a new game where they must use observation and attention to detail to find answers, collect clues and solve puzzles in search of the truth

OF COURSE, THAT'S NOT ALL, KIDS CAN CHOOSE FROM:

98 hours of live family entertainment per cruise	9 live family activities	6 special teens activities
27 game consoles	576 items of sports equipment	70 costumes to hand

And if that wasn't enough, with MSC Cruises' original web series "CABIN 12006 The Experience" day, DOREBRO Sports programme, the Drone Academy, MSC Dance Crew, and more than 64,000 LEGO® bricks, it's almost too much to see and do in just one cruise.

WIDE CHOICE OF CABINS AND SUITES

MSC Virtuosa includes an array of comfortable cabin options to suit the needs of every guest. With twelve different cabin types, from lavish MSC Yacht Club suites, to studio cabins for solo travellers, to connecting cabins for families of up to 12 – there's truly something for everyone.

All the cabins are equipped with a smart tv, as well as a mini bar and pillow menu.

MSC Yacht Club luxurious Royal Suite

Perhaps the most lavish cabins on board are the two **56m²** MSC Yacht Club Royal Suites. With a private whirlpool bath on a spacious balcony at the front of the ship, a dining table in a separate living space and a walk-in closet, this cabin has everything to make guests' stays as comfortable as can be. The suite includes an ensuite bathroom complete with bathtub and shower.

Balcony cabins

A mainstay on board MSC Cruises ships are the stylish balcony cabins, where guests can appreciate the sea at their fingertips. *MSC Virtuosa* will feature **1,322** of these cabins, featuring a private balcony with deck chairs, to enjoy the sunshine by day and fall asleep to the sound of the waves by night.

Cabins for families

MSC Virtuosa offers **190 Family Cabins**, adapted to accommodate up to ten family members, thanks to interconnecting doors between interior and balcony cabins. With the rise of multi-generational travel, this option allows the whole family to enjoy their vacation together, in the same space with the Super Family Plus accommodating **up to 12 people**.

Cabins for guests with disabilities or reduced mobility

Balcony and interior cabins are also available for our guests with reduced mobility or disabilities. These specially adapted cabins feature larger cabin doors and door clearance, as well as larger bathroom doors and revised bathrooms, to ensure guests have ample space to move around comfortably and access all features. These include **32 balcony cabins** and **27 interior cabins**, as well as a further Deluxe Suite in the MSC Yacht Club.



MSC YACHT CLUB - EXCLUSIVITY AND PRIVACY IN A WORLD OF CHOICE



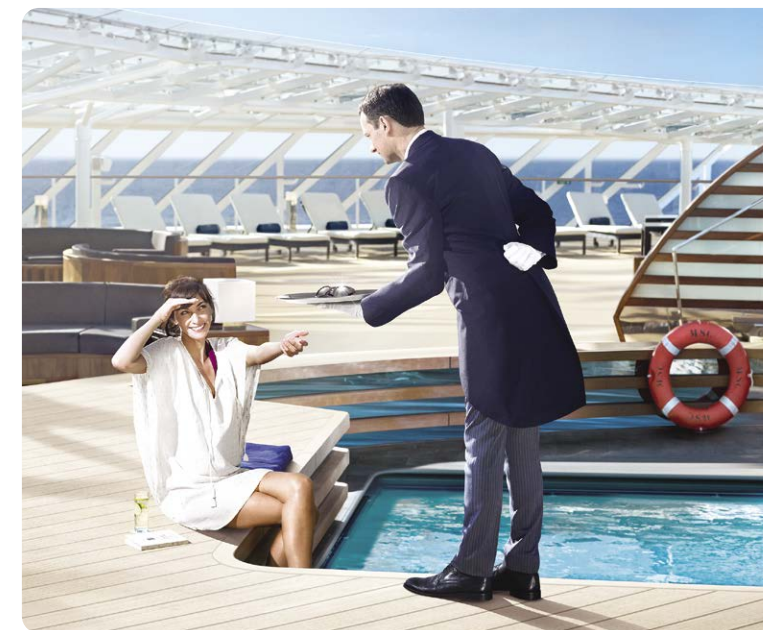
MSC Cruises' premium "ship within a ship" is a place where guests can indulge in the exclusive luxury of a private club, while also enjoying access to the countless recreation and entertainment possibilities the rest of the ship affords.

With its all-inclusive features, the MSC Yacht Club experience is a haven of refinement with **103 suites** spread over **3 upper decks** linked by a stunning Swarovski crystal staircase. Guests benefit from **24-hour personal butler service** and a dedicated concierge team, as well as luxurious private amenities including a gourmet restaurant, elegant lounge, spacious pool area and secluded sundeck.

The MSC Yacht Club on *MSC Virtuosa* is the largest of any in the MSC Cruises' fleet alongside her sister ship *MSC Grandiosa*, featuring 103 exclusive suites including **two MSC Yacht Club Royal Suites** with a private whirlpool bath on a large balcony and **eight MSC Yacht Club duplex cabins** with their own. The suites are equipped with luxurious memory foam mattresses, crisp Egyptian cotton sheets and a complimentary mini bar, personalised with each guests' preferences and served alongside a different selection of sweet or savoury canapés each day.

Located in the prestigious foredecks of the ship, MSC Yacht Club guests benefit from the very best view on board across the bow of the ship and out to sea. Enjoy the views from the panoramic Top Sail Lounge, including champagne, speciality cocktails and gourmet canapés.

Just one deck above the stylish lounge, the mezzanine opens onto the exclusive Top Sail restaurant. With just **120 seats**, the intimate restaurant offers a curated à la carte gourmet menu paired with a wide selection of wines.



MSC Yacht Club guests also enjoy direct access to the **1,225m²** open air, private pool area, offering everything a sun worshiper could dream of, including:

A spacious solarium

Shady cabanas

Whirlpool baths

Well-stocked bar

Premium buffet & grill

DELECTABLE DINING OPTIONS FOR EVERY PALATE

For any holiday, the dining experience has always been a key feature of creating memorable experiences. MSC Cruises is passionate about providing guests with authentic cuisine and searching for the world's most diverse flavours, and MSC Virtuosa is no different. From the food to the ambiance, the ship will feature five main dining restaurants, serving delicious Mediterranean and international dishes. The main dining venues have been specially designed around the theme of music and will offer a symphony of flavours to enchant the senses.



Five main dining restaurants

- Blue Danube
- La Sinfonia/The Symphony
- Minuetto
- Rondò Restaurant
- Il Campo

The onboard dining experience would not be complete without a visit to the 1,336-seat **Marketplace Buffet** where guests will enjoy delectable choices day and night. Passion for food is a way of life at MSC Cruises and this is brought to life every day for guests with always fresh and authentic food at this modern buffet. From the open-fronted kitchens, a mozzarella factory, freshly-baked bread, and a fresh pasta and fruit and vegetable market, this will seduce any food lover's palate. Families can sit at the special counters for children making any lunch or dinner easily accessible for the whole family. With an impressive variety of international specialties, guests can taste the world's greatest flavours all in one restaurant.

A LIMITLESS ARRAY OF FLAVOURS

With 21 bars and lounges both indoor and outdoor, MSC Virtuosa will offer a variety of unique places to enjoy a drink with family and friends.

Endless choices of cocktails are to be expected, guests can choose from the Champagne Bar, where they can taste fine champagnes along with fine snacks, to the Sky Lounge known for its molecular cocktails in a piano lounge atmosphere, or heading to the Masters of the Sea, an authentic British pub with a selection of over 40 different beers. The bar experience on MSC Virtuosa will suit all possible occasions.



A WORLD OF FLAVOURS

Dining on board MSC Cruises is truly a gastronomic adventure with globally inspired menus and culinary artistry. Our talented culinary team is in constant pursuit to provide our guests with an abundant variety of quality ingredients, prepared with passion and authenticity. Whether guests prefer, casual or more formal dining, or are looking for a steakhouse, fresh seafood, French cuisine or sushi, MSC Cruises culinary team have carefully developed each restaurant experience to please even the most discerning palates.



NEW Indochine

A SPECIALTY RESTAURANT TO DISCOVER!

This new original concept will make its debut on board *MSC Virtuosa*, where guests can enjoy savoury Vietnamese classics with a French twist, combining two delicious culinary heritages. The menu will include a host of vegetarian and vegan options, as well as a multitude of tasty options that can be served family style, to share amongst friends. From Green Papaya Salads to Beef Bo Buns, and French Roasted Snails to Veggie Vietnamese Crêpes, the selection offers healthy and balanced options, featuring careful combinations of sweet, sour, salty, bitter and hot flavours. In addition, the ample wine list features both New and Old World options, to tempt even the most practiced of sommeliers, while the tropical signature selection cocktails help complete this authentic experience.



NEW Hola! Tacos & Cantina

LAID BACK, LATIN-FLAVOURED DINING

The first such restaurant in the MSC Cruises fleet, families and friends alike will appreciate the relaxed and friendly atmosphere in HOLA Tacos & Cantina. The street food dining concept, offers a selection of Latin American and Mexican-inspired dishes and drinks to be shared and enjoyed, from blue corn tacos and nachos, authentic beef empanadas and tasty tamales through to tortilla soup or vegetarian tacos, all to be savoured with a glass of *agua fresca* or our selection of Top 10 Tequilas and Mezcal! The restaurant is open for breakfast, lunch and dinner, and features an all-new Mexican Ice Cream Taco bar for those looking for a sweet snack. A salsa bar and guacamole station round out the experience, with guests able to choose between having their guacamole made for them or taking the interactive meal to the next level, and making the guacamole themselves at their table.

Butchers' Cut

A STEAK-LOVER'S PARADISE

This traditional American-style steakhouse features on many MSC Cruises ships and is a firm favourite among guests. The fine cuts of meat are cooked in an open kitchen, giving onto a relaxed and sophisticated restaurant, inspired by the Golden Age of America. The high-end Black Angus beef is sourced directly from Chicago-based premier meat purveyor, Meats by Linz, who have more than 57 years of experience in their craft, across 4 family generations. The Linz Heritage Angus beef is dry-aged to perfection for 21 to 28 days, to offer a palate of tastes and textures that is likely to be a highlight for any guest. Whether guests favour a T-bone steak or a filet mignon, they will find what they are looking for and more! The list of 10 appetising side dishes, craft beers and bold American wines will round out their experience.



Kaito Teppanyaki and Sushi Bar

YOUR FAVOURITE ASIAN FLAVOURS UNDER ONE ROOF

Kaito Teppanyaki and Sushi Bar bring the flavours of the Far East, where guests can discover two teppanyaki grills to delight and entertain, as skilled chefs expertly flip seasonings and cutlery, all while preparing a delicious meal. The adjacent Sushi bar offers a more intimate experience, with a list of 40 sumptuous sushi specialities made with the freshest and most carefully sourced ingredients. The combination of the two restaurant styles makes for a fun and interactive ambience that will leave guests with new memories from their cruise experience.

SWEET & SAVOURY DELICACIES

Two-time World Champion in Pastry, Jean-Philippe Maury return on MSC Virtuosa with Chocolat & Café and Crêpes & Gelato, two mouth-watering concepts offering the perfect occasion to indulge your sweet tooth.

Jean-Philippe Maury



The Chocolat & Café

With an open chocolaterie, framed by remarkably intricate chocolate sculptures worthy of any museum, guests may watch the chocolate-making process with their own eyes as they enjoy the cosy atmosphere of this café and shop, whilst tasting an impressive array of treats. Guests may even opt to create their own signature chocolate on electronic tablets with over a thousand different options to choose from!

FUN FACTS

16 types
of chocolate bars



13 types
of macarons



6 types
of round truffles



40 kinds
of chocolate products
and biscuits



A Crêpes & Gelato counter

Filled with tempting delicacies, all set to satisfy a sugar craving from the classic milkshakes and sorbet, to trendy green juices!

13 Flavours
of ice cream

5 Types
of milkshakes

4 Types
of smoothie

9 Types
of sundae

4 Flavours
of sorbet

10 Types
of signature crêpes

3 "Stay fit"
blend beverages

THE LARGEST SHOPPING AREA AT SEA

The award-winning MSC Cruises retail offering has steadily risen to fame, claiming numerous accolades on the way, including the prestigious **Cruise Retailer of the Year 2020**, **Cruise Retail Environment of the Year 2020 at the Travel Retail Awards** and **DFNI Frontier Asia Cruise Retailer of the Year 2019**. The secret is in the sauce, with our retail spaces designed and operated in-house to be a fluid and flexible environment, capable of adapting to the markets in which they sail.



MSC Virtuosa will tie her sister ship MSC Grandiosa for the record-shattering largest retail area at sea with **an incredible 1168m² of dedicated space**. The space has been designed with future sailings to Asia in mind, with shops capable of swapping out displays, labels and product selections essentially overnight to meet the preferences of local guests.



Single brand OMEGA shop

This new space will feature the fleet's very **first single brand OMEGA shop**, upping the ante on luxury goods with a dedicated space along with a luxury accessories boutique with leading international brands.



MSC Virtuosa - inspired products

The MSC Logo Shop offers guests a chance to share their love of MSC Cruises with branded apparel, accessories, toys and more. MSC Virtuosa will feature a specially designed range of ship-specific logo clothing and accessories – the first of its kind, so guests can remember their onboard experience for years to come. These products will include hats, t-shirts, beach towels, ship models, toys, and much more.

MSC Foundation shop

Following its launch on board MSC Grandiosa, MSC Virtuosa will feature a branded MSC Foundation shop, recipient of the Judges' Gold Seal for "CSR or Sustainability Initiative of the Year" at the Frontier Awards 2020. The shop offers a selection of specially created pieces benefitting the MSC Foundation, that launched in 2018. Guests may find a number of high quality, sustainable pieces, such as water bottles and sunglasses made from recycled plastic and feel good in the knowledge that their purchases are going to a good cause.

Overall, MSC Virtuosa's **11 state-of-the-art boutiques will house over 250 brands** to choose from, each offering an average saving of 15-20% compared to domestic prices.





ABOUT MSC CRUISES

*MSC Cruises is the world's third largest cruise brand as well as leader in Europe, South America, the Gulf region and Southern Africa with more market share in addition to deployed capacity than any other player. It is also **the fastest growing global cruise brand** with a strong presence also in the Caribbean, North America and the Far East markets.*

Headquartered in Geneva, Switzerland, MSC Cruises is part of MSC Group, the privately held Swiss-based leading shipping and logistics conglomerate with over 300 years of maritime heritage. MSC Cruises - the contemporary brand - has a modern fleet of 18 vessels combined with a sizeable future global investment portfolio of new vessels. The fleet is projected to grow to 23 cruise ships by 2025 with options for six vessel orders in place through 2030.

MSC Cruises offers its guests an enriching, immersive and safe cruise experience inspired by the Company's European heritage, where they can enjoy international dining, world-class entertainment, award-winning family programmes and the very latest user-friendly technology on board.

The Company's number one priority has always been the health and safety of its guests and crew, as well as the communities at the destinations its ships serve. In August 2020, MSC Cruises implemented a new comprehensive and robust health and safety protocol to become the first major line to return to sea.

MSC Cruises has long been committed to environmental stewardship with a long-term goal to achieve zero emissions for its operations. The Company is also a significant investor in next-generation environmental marine technologies, with the objective to support their accelerated development and availability industry-wide.





MSC

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