

# Awaken

16 MARCH 2024

## GUEST INFORMATION – WHAT TO EXPECT

### CONSIDERATIONS BEFORE YOU LEAVE HOME



#### carpooling

We encourage carpooling as an eco-friendly option, enhancing the overall experience as you share pre-event excitement and post-event highlights with friends



#### arrival

Enter via Wellness Activity Centre and head to the Food Bowl



#### footwear required

To reduce the risk of slips and accidents we recommend appropriate footwear be worn when not bathing.



#### minimise valuables

Limited lockers are available to hire. We recommend you minimise the valuables you bring and remove jewellery before entering the pools.



#### accessibility

For questions regarding mobility assistance, please contact us and we can discuss solutions specific to your circumstances. See contact details below.



#### bring a drink bottle

Plastic bottles of water are no longer available to buy. Please bring your own reusable bottle with you. We have filtered water onsite for refills.

### MEDICAL INFORMATION



#### medical advice

Seek medical advice before bathing if you have any **medical conditions**.



#### stay hydrated

We ask that you take breaks regularly and stay hydrated during your visit.

### THINGS TO KNOW



#### appropriate swimwear

To experience bathing on the day you must have an **Awaken daylong and bathe** or an **Awaken half day and bathe** ticket.



#### reschedule or cancel

Peninsula Hot Springs does not offer any refunds on concerts or event tickets. However, we will be happy to change the name on your ticket to someone else. Please contact our reservations team on +61 3 5950 8777.



#### visiting with children

We ask there be one adult to every six children.



#### prams

Due to the layout of the Bath House bathing area, we ask that you leave your pram in your car.



#### no smoking or vaping

As a place of wellness, we are a smoke-free & vape-free venue. If required, designated smoking areas are available prior to entry.



#### Amphitheatre café

The café offers a selection of light meals, freshly ground coffee, cold drinks, freshly squeezed juices and snacks. Visit the **website** for menu details.



#### no BYO alcohol

The café offers a selection drinks. Visit the **website** for menu details.



#### mobile phone

If you wish to bring your mobile phone, we ask that you only take images of your group.



#### planned maintenance

To ensure we provide a high quality experience for our guests, some experiences undergo planned maintenance. Please find our **full list of maintenance work** on our website under our **'What to expect'** section.

Contact us at [info@peninsulahotsprings.com](mailto:info@peninsulahotsprings.com) or +61 03 5950 8777



[peninsulahotsprings.com](http://peninsulahotsprings.com)

For full **directions** and **terms and conditions** please visit our website.