

# moonlit bathing guest information



what to expect



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## considerations before you leave home



### what to expect

Before you arrive please click here to read our 'What to expect' section on our website to prepare you for your visit.



### no cash payments

All onsite payments will now be cashless, and where possible, contactless.



### appropriate swimwear

Swimsuits are required in the Bath House bathing area. The mineral-rich water may discolour swimwear.



### footwear required

To reduce the risk of slips we recommend appropriate footwear around the pools and in wet areas.



### minimise valuables

Lockers are available but we recommend you minimise the valuables you bring on your visit and remove jewellery before entering the pools.



### mobile phone

If you wish to bring your mobile phone, we ask that you only take images of your group.



### bring a drink bottle

Plastic bottles of water are no longer available to purchase. Please bring your own reusable bottle with you to stay hydrated. We have filtered water onsite for refills.

## medical information



### important

Stay hydrated. We ask that you take breaks regularly and stay hydrated during your visit.



### medical advice

Please seek medical advice before bathing if you have any **medical conditions**.



### feeling unwell

If you are feeling at all unwell we kindly request that you reschedule your visit.

## things to know



### reschedule or cancel

Call or email us to request changes 24 hours prior to your booking. Cancellations or changes made within 24 hours will be fully charged and the booking cancelled if you do not arrive within one hour of scheduled time.



### no smoking or vaping

As a place of wellness, we are a smoke-free & vape-free venue. If required, designated smoking areas are available prior to entry.



### when to arrive

It is essential you arrive on time for your booking to avoid losing your spot. We recommend you allow an extra 15 minutes to find us and park your car.



### on arrival

Robe, towel and locker hire is available for all guests subject to availability. Bathing suits and thongs are also available for purchase on arrival.



### shower before bathing

Please shower **before** bathing so as to keep our waters pristine and clean. It also primes the skin to receive the beneficial effects of the minerals.



### accessibility

If you have any mobility needs, please contact us to plan your journey.



### moonlit bathing

Moonlit bathing is reserved for 18 years and over, between 10pm and 2am. Please note there is limited food and beverage options available during this time.



### planned maintenance

To ensure we provide a high quality experience for our guests, some experiences undergo planned maintenance. Please find our **full list of maintenance work** on our website under our 'What to expect' section.

Contact us at [info@peninsulahotsprings.com](mailto:info@peninsulahotsprings.com) or 03 5950 8777



[peninsulahotsprings.com](http://peninsulahotsprings.com) | open 7 days

For full **directions** and **terms and conditions** please visit our website.