



Your Guide to Booking With Confidence

This guide includes all the key information you need to be able to book your school trip with confidence.

And if you require any further information or advice, please don't hesitate to contact us.

The Halsbury Team



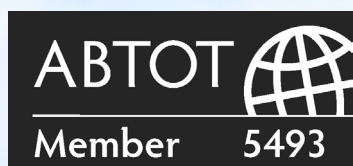
Your Money is Safe



Halsbury Travel is a fully accredited school tour operator with nearly 40 years' experience in arranging school trips.

Our ABTA and ATOL bonding are your reassurance that your trip is fully financially protected.

Our Book With Confidence Guarantee also offers you greater flexibility.



Our Book With Confidence Guarantee – Giving You the Flexibility You Need

We understand that you need to know your group wouldn't be out of pocket if travel advice changes or restrictions are imposed.

Our Book With Confidence Guarantee is your reassurance that your trip will be protected if:

The FCDO or DfE advise against travelling to your destination.

Quarantine restrictions are imposed either in your destination or on return to the UK.

In these situations, there will usually be two options available:



Postpone your tour to a later date.



Or cancel your trip and receive a full refund if the restrictions or advice changes occur within 21 days of departure



Our Book With Confidence Guarantee

– Terms and Conditions

Postponement

In the aforementioned situations (please see previous page), you can postpone your tour to a later date and we will not charge any postponement fees for this.

We will do our best to keep the trip price the same as when you originally booked. However, if there are any additional charges incurred, such as having to book new flights, this will be discussed with you prior to booking.

Cancellation for a full refund

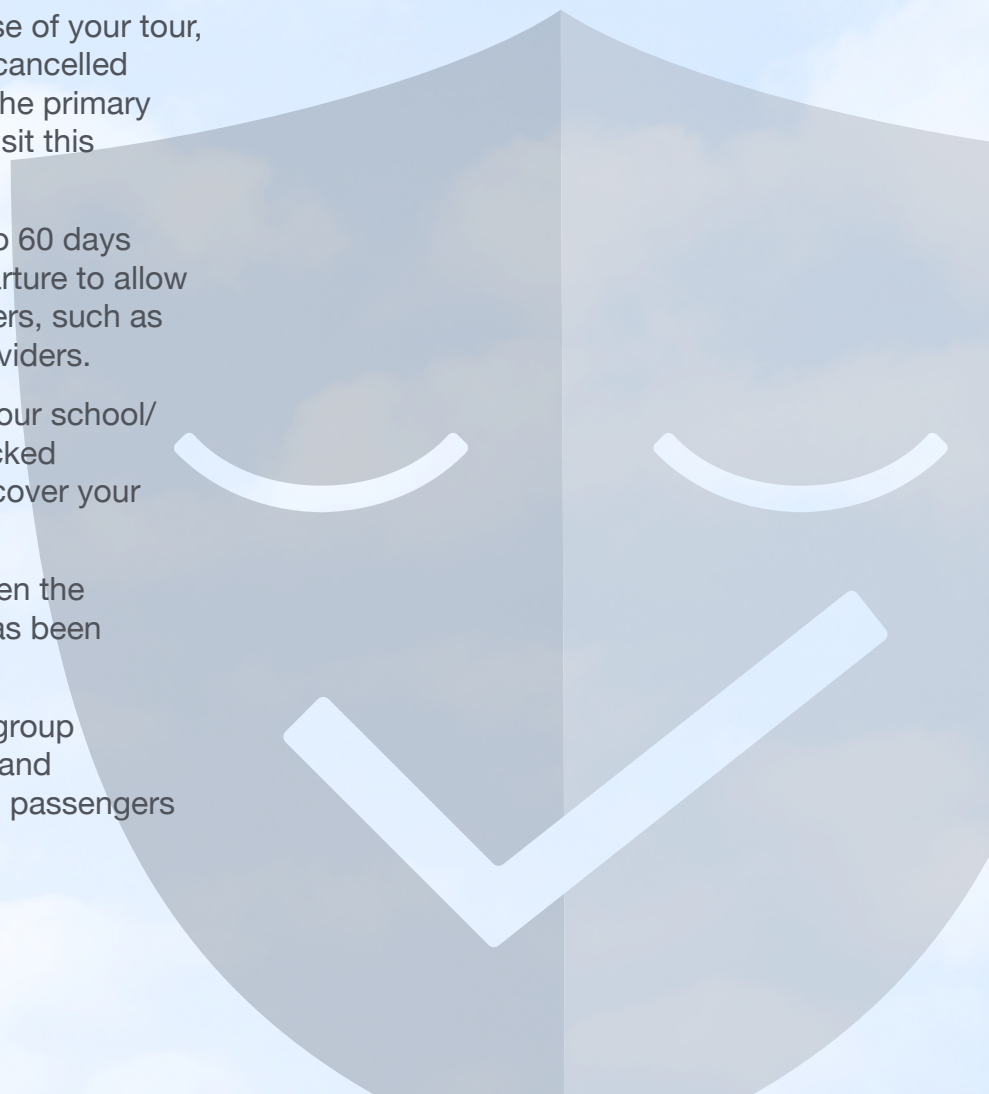
If you cannot postpone your trip, you can request a full refund if you need to cancel your trip within 21 days of departure due to any of the following situations:

- FCDO advise against travel to your destination, or a country you have to travel through to reach your destination.
- Local or national lockdown restrictions preventing your group's departure.

- Local restrictions in the destination impacting the primary purpose of your tour, e.g. if a Christmas market is cancelled due to local restrictions and the primary purpose of your trip was to visit this market.

A full refund will be payable up to 60 days after the date of scheduled departure to allow us to obtain refunds from suppliers, such as airlines and accommodation providers.

- 100% refund applies only if your school/college/RPA government-backed indemnity insurance will not cover your claim.
- 100% refund only applies when the deposit payment schedule has been adhered to.
- 100% refund only applies to group cancellation, standard terms and conditions apply to individual passengers dropping out.





School Travel Insurance

Our travel insurance provides cover for all the usual things, such as medical expenses should a member of the group fall ill or be injured on the trip, loss of money or belongings, travel delay, missed departure and cancellation, curtailment or change of itinerary. For further details on what's covered, please don't hesitate to contact us.



Why Choose Halsbury?

Apart from our Book With Confidence Guarantee and the financial protection offered by our ABTA and ATOL accreditations, here are a few more reasons why teachers choose Halsbury for *educational school trips that inspire*.



School trips designed by teachers, for teachers

Originally founded by teachers in 1986, we understand the pressures on you as Group Leader and are here to make the process of running your school trip as easy as possible.



Support every step of the way

We'll be with you every step of the way, from your very first enquiry until the moment you return home, including 24-hour support while you're on your school trip.



School trips tailored to your curriculum

We'll design your trip around your specific learning objectives and curriculum, to ensure your school trip is a truly educational experience.



Health and safety prioritised

As a proud Assured Member of the School Travel Forum, the health and safety of your group is always our priority.

Testimonials

“

Halsbury Travel have been a pleasure to work with – honest and highly professional. On this basis, definitely worth looking into using them if and when you're able to think about planning another trip.

Colchester Sixth Form College

“

We were very happy with how Halsbury Travel dealt with our cancelled school trip. This was a very unpredictable time and the company always kept us in the loop regarding our options and changes. They were very reassuring and kept to their word regarding everything they said and promised. A great company with experienced people running it! Would advise booking your school trips through them!

Gatehouse School

“

Fantastic company who really go the extra mile to make the trip the best it can be. Having taken school groups on European trips with them for a number of years now, I am always impressed with their attention to detail and availability in the organisation of and during the trips. The trips are always good value for money.

Park Vale Academy

