



JOHN ROBERTS

ASSOCIATE

John is a Professional Certified Coach (PCC) with the ICF. Prior to becoming a coach in 2008, John spent 20 years in global leadership positions in technology, telecommunications, and manufacturing. John's expertise is helping leaders move from tactical to strategic.

When not balancing the fun dynamics of family and work, John re-energises on the golf course and having barbecues with friends.

TESTIMONIALS

"The insights and 'tools' gained through this process will serve me (and hopefully those around me) well for years to come. I found John's ability to present me with either critical thought points or observations in a direct and clear way based on what we were talking about was of huge value."

- IT MANAGER, FINANCIAL SERVICES

"I now try to replicate John's coaching style with my leadership team. John's approach has given me confidence and an approach to tackle future challenges."

- HEAD OF TECHNOLOGY, ENTERTAINMENT

"The difference between John's approach and previous coaching experiences was on how to make the changes sustainable."

- EXECUTIVE GENERAL MANAGER, UTILITIES

QUALIFICATIONS & ASSOCIATIONS

Professional Certified Coach (PCC), ICF • Accredited Coach, Level Three, IECL • MBA, London Business School • B.Eng. (Hons), Loughborough University, UK • Chartered Engineer GAICD (Graduate of Australian Institute of Company Directors)

DIAGNOSTICS Human Synergistic LSI/GSI • Hogan Personality Assessments HPI/ HDS/ MVPI

COACHING EXPERIENCE

Counterparts select to work with John for his expertise in working with managers and leaders who come from a subject matter expertise background across all industries and are looking to be more strategic in their approach to leadership. He has a strong focus on stakeholder engagement and management. John made his own transition from engineer to leader during his 20-year corporate career.

COACHING STYLE AND APPROACH

John looks to build a trusting environment for counterparts to reflect on their goals and leadership style. He introduces models and frameworks to challenge thinking, drive new insight, motivation, and commitment to action.

BUSINESS EXPERIENCE

John has over 25 years' experience including senior management positions across industries including technology, telecommunications, and manufacturing. As Head of Product Strategy for Avaya Asia Pacific, he led a multi-cultural commercial team across Asia. Earlier, he was Head of Project Management. John developed a high performing team of project managers across the UK, US, and Germany, increasing on time delivery of projects from 25% to 90%.

AREAS OF EXPERTISE

- Strategic thinking
- Workload management and delegation
- Understanding and working with your authentic leadership style
- Stakeholder management
- Transitioning from subject matter expert to leader

PREVIOUS ENGAGEMENTS

- Sales Director, Entertainment coached counterpart in developing gravitas amongst peers and executive team.
- General Manager, Financial Services coached counterpart in developing confidence to develop and execute business development plans.
- Division Director, Financial Services coached counterpart to lead his team authentically to manage heavy workload.
- CFO, FMCG coached counterpart to hold stakeholders to account and build confidence in communication and decision making.
- Capital Projects Manager, Energy coached counterpart to move away from a micro-management to a more empowering and approachable leadership style.
- Business Unit Manager, Engineering coached counterpart through restructure of team and building engagement within the organisation.
- HR Manager, Utilities coached counterpart in developing confidence in achieving through others.
- Infrastructure Planning Manager, Infrastructure coached counterpart to manage his direct style and find alternative approaches to bring senior stakeholders on the journey.
- Environmental Manager, Infrastructure coached counterpart to build relationships with senior leaders to enable influencing and build brand perception.