



SUE ROBERTSON

Sue works with senior and emerging leaders who wish to be more intentional about their values in practice and increase self-awareness to grow individual and team performance. She has a special interest in developing leaders to improve the quality of their decision making in complex environments.

Outside of work Sue enjoys horse riding and bush walking.

TESTIMONIALS

"Sue provides a powerfully calm space that promotes the focus necessary for real insights. Her coaching balances contemplation and action in a way that has already provided truly meaningful momentum for me...I credit this to her genuine care, combined with a depth of experience and skill in promoting others' growth."

- TECH DESIGN LEAD, DESIGN & VISUAL COMMUNICATIONS

"Sue Robertson is an outstanding executive coach and facilitator. She brings a warm demeanour, mixed with high end nous from her experience as a senior leader in the public sector. Sue listens-to-understand and works closely with her clients to achieve great outcomes. Her coaching and facilitation are results-focused with a terrific blend of challenge, stretch, support and care. Sue is equally adept at working with CEO's/secretaries and leaders at all levels."

- CEO, BUSINESS MANAGEMENT CONSULTANT

QUALIFICATIONS & ASSOCIATIONS

Professional Accredited Organisational Coach (PIECL), IECL ▪ Currently enrolled Master of psychology of Coaching, University of Sydney ▪ Bachelor of Arts and Law, University of Melbourne ▪ Masters in International Law, Australian National University ▪ Dare to Lead™ ▪ Conversations at the Edge- Growth Edge Coaching (Cultivating Leadership, Jennifer Garvey Berger).



COACHING EXPERIENCE

Sue works one-on-one with senior leaders, emerging leaders, and those making the transition to complex decision-making environments where new thinking and skills are required. She has worked with individuals and teams across the public and private sectors.

Sue assists leaders to grow the mindset and behaviours necessary for transition to senior executive roles. Her senior government service makes coaching in the public sector a particular passion. Sue has facilitated public sector group and individual coaching on building high performance teams, ethical decision making and leadership in complexity. She is equally comfortable in the private sector. Sue works with the coaching mode that best suits the client including face-to-face, phone or by videoconference.

COACHING STYLE AND APPROACH

Sue leverages her clients' strengths to provide the right balance of challenge and support for insight and professional growth. She brings presence and keen observational skills to encourage a widening of perspectives for clients. Her coaching draws on a range of cognitive-behavioural and solution-focused approaches to practical problem solving. Sue's corporate emphasis is galvanising systems for mental wellness and strengthening leaders' capacity to build psychological safety in teams for higher performance.

BUSINESS EXPERIENCE

Sue understands the complexity of thinking and collaboration that is required of leaders today. She spent the last decade as a senior executive advising the Commonwealth government on national security, criminal justice, and international law. She has worked internationally at the United Nations in Egypt, Bhutan, and in Sudan and has represented Australia at the UN in New York as a diplomat. Most recently, in 2023, she led the Integrity Taskforce in the Department of the Prime Minister and Cabinet which developed integrity and ethical leadership recommendations currently being implemented across the Australian Public Service.

AREAS OF EXPERTISE

- Frameworks for ethical decision making
- Building psychological safety in teams through explicit behaviour and team contracting
- Managing the transition from manager to leader
- Understanding the link between thoughts, emotions and behaviour at work and reframing them for enhanced performance

PREVIOUS ENGAGEMENTS

- Design Lead, International Online Design firm - shifting from technical to strategic view, improving role clarity and delegation to free up team leader to focus on bigger picture, strengthening united leadership and understanding unique perspectives of stakeholders to find solutions.
- Doctoral Academic, Commonwealth scholarship program - managing transition to the public sector, integrating research into social policy delivery to the public.
- Emerging executive leaders' groups, Australian public service - lifting integrity in decision making, bolstering role, purpose, and values, shift from expert mindset to enabling teams, lifting awareness on the neuroscience of decision making and tackling internal biases.