ICONIQ Growth

Marketing Leadership: A Hiring Blueprint

What to prioritize when hiring a Marketing executive from \$0 to \$50M ARR

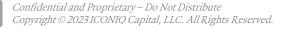
June 2023

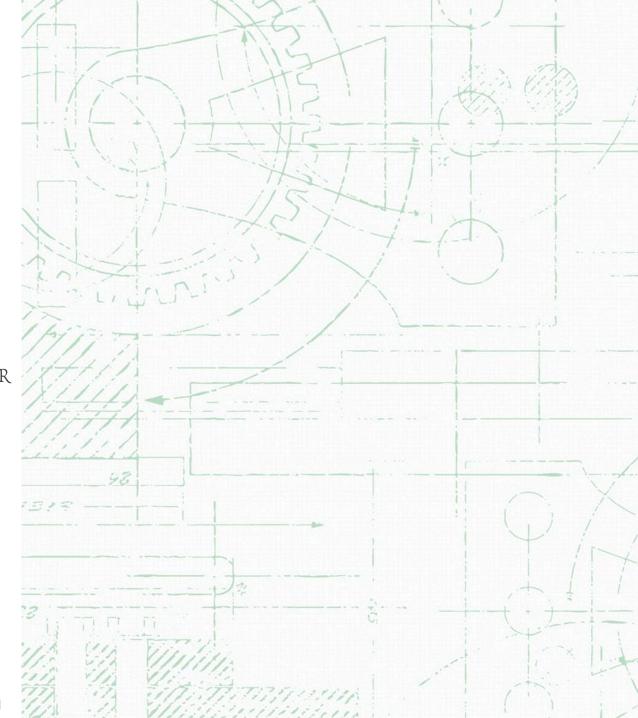












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Introduction

ICONIQ Growth Leadership Analytics Executive hiring is the final frontier within the modern organization that is yet to benefit from the proliferation of data. Despite having data to guide nearly every other business decision – and despite the criticality of executive hiring decisions – CEOs and Founders have heretofore been forced to rely on anecdotal guidance.

ICONIQ Growth set out to change that.

Determined to help de-risk hiring decisions by empowering CEOs and Founders with data, we are studying every leadership hire between Founding and IPO at dozens of high-caliber SaaS companies. We segment each hiring decision by growth stage in order to deliver hyper-relevant insights. To date, we have collected over **36,000 datapoints on over 1,000 leaders**.

The result is a series of **first-of-their-kind playbooks** that help guide decision-making across the entire private company lifecycle – whether you are making your first leadership hire or evaluating the skillsets needed to adeptly enter the public markets.

We hope this analysis, which examines <u>the backgrounds of Marketing</u> <u>executives at companies from \$0M to \$50M ARR</u>, serves as a north star as you build and scale your go-to-market organization.

The Dataset

We studied every Head of Marketing* hired at these 63 B2B SaaS companies from the day they were founded to the day they went public, capturing the entire private company lifecycle¹:

ICONIO Growth Portfolio Companies^{2,3} Other Companies³ Amplitude / Anaplan (С) дертю **Avalara** alteryx asana **BLACKLINE R** blend braze Carbon Black. CLOUDERA (*) CONFLUENT (*) DigitalOcean **Dropbox** 彩coupa DOMC **CROWDSTRIKE** Frog DATADOG Docu Sign **freshworks** Livongo[®] <) FORESCOUT. fastly MuleSoft* **NUTANIX** mongo DB. ncino. Medallia enfusion **₩** GitLab okta **PagerDuty** samsara SendGrid (III) SentinelOne **H**HashiCorp # slack SQUARESPACE Sumo logic √ smartsheet **sprout**social >>>> MARQETA PLURALSIGHT **Ui**|Path talend tenable (::) twilio **○**toast ******snowflake PROCORE **(**) unity sprinklr **User Testing** vext zoom **Szscaler** zuora

*We defined "Head of Marketing" as the senior-most executive responsible for the entire marketing organization and strategy of the company. Throughout this analysis, we use "Head of Marketing" as a catchall term.

Company Inclusion Criteria:

- SaaS business model
- Went public after 2016 via IPO or Direct Listing
- Raised venture capital prior to going public

⁽¹⁾ Data sources for this analysis included LinkedIn profiles, company websites, press releases, articles, and others.

⁽²⁾ Includes fully realized investments.

⁽³⁾ Includes companies that have been de-listed. Please see full list of ICONIQ Growth Portfolio companies at the end of the presentation.

Early Stage: \$0M-\$20M ARR Early Growth Stage: \$20M-\$50M ARR

1 Introduction

Hiring a successful Head of Marketing can be challenging for early and maturing SaaS companies. Frequent turnover occurs within the same growth stage, with nearly a third of Heads of Marketing leaving within 1.5 years of hire ¹.

This is an **updated version of our 2021 analysis.** We've included 18 additional companies and 56 leaders in our Heads of Marketing dataset. This has revealed new trends in leaders' prior marketing focus and go-to-market motion expertise. **<\$50M ARR companies are now seeing success with both product and revenue marketers**, whereas previously, companies hired primarily product marketers. Early and Early Growth Stage companies are increasingly pivoting away from corporate marketers. We've also **observed an increase in the presence of Product Led Growth (PLG) marketing leaders**. Additionally, our enriched dataset enabled us to explore new hypotheses, including how key operational traits impact a leader's success across growth stages.

2 Leadership

Why do some Heads of Marketing stay for only 5 months, while others endure for 8 years? Having prior Head of Marketing experience was critical to a hire's success and longevity. Early Stage hires with prior leadership experience at scaled companies (>\$50M ARR) were 5x more likely to reach \$50M ARR relative to hires without this experience. Similarly, Early Growth Stage hires with leadership experience scaled across multiple stages of growth and were 3-6x more likely to reach IPO.

3 Marketer Type

In addition to having leadership experience, a hire's primary marketing focus can also help mitigate against early departures. For this study, we categorized marketers into three types: product, revenue, and corporate. Early and Early Growth Stage companies primarily hired for product and revenue marketing and tended to skew toward these backgrounds as they scaled. For Early Stage companies, product and revenue marketing trended similarly, with nearly 60% reaching \$20M+ ARR. For Early Growth Stage companies, product and revenue marketers reached \$100M+ ARR at nearly the same rate, though product marketers were 1.8x more likely to reach IPO. Corporate marketers had the highest rate of same stage departures and were most likely to depart within 1.5 years of hire.

Go-To-Market Motion & Sector

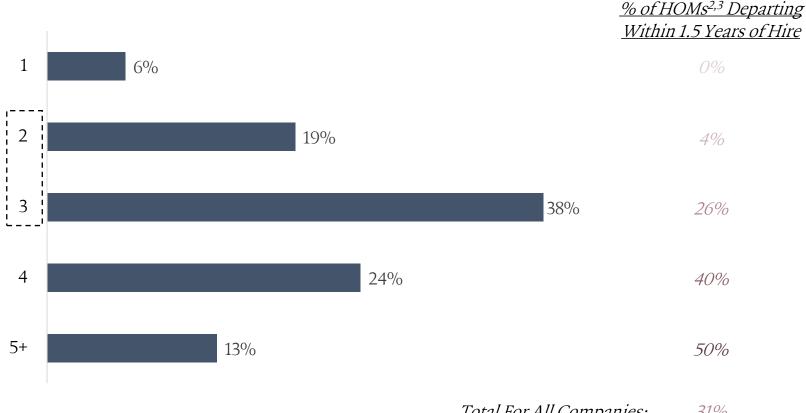
An executive's prior go-to-market motion has historically been less relevant to their success, although Sales Led Growth (SLG) marketing leaders tend to stay slightly longer than Product Led Growth (PLG) leaders. Their sector background had moderate significance, as individuals with sector affinity stayed slightly longer on average.

Marketing Hiring Overview

Heads of Marketing are difficult to hire well, with 1 in 3 Heads of Marketing leaving within 1.5 years of hire. Depending on hire quality and longevity, companies can expect to hire 2-3 Heads of Marketing over time.

Number of Heads of Marketing from Founding to IPO¹

n = 63 companies



Total For All Companies: 31%

⁽¹⁾ The average time to IPO for companies in this dataset was 11 years.

⁽²⁾ Includes only external hires.

^{(3) &}quot;HOM" is abbreviated for Head of Marketing.

Tenure Outcomes (Stages)

Hiring a Head of Marketing between \$0M-\$20M ARR can be challenging, with 48% of the hires made during the Early Stage leaving during this same stage. However, 59% of Early Growth Stage hires scaled to \$100M+ ARR.

ICONIQ SaaS Growth Stages:

Early Stage: \$0M-\$20M ARR
Early Growth Stage: \$20M-\$50M ARR
Growth Stage: \$50M-\$100M ARR
Late Growth Stage: \$100M ARR - IPO

Stage of Hire vs. Stage of Departure

n = 105 hires¹



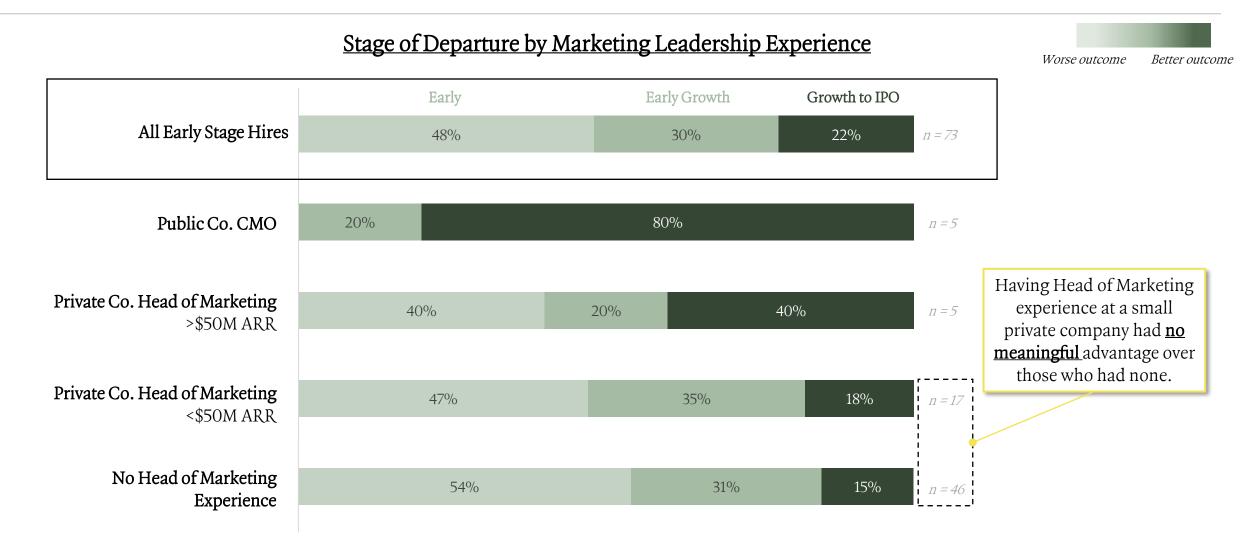
Hiring for Success

Why do some Heads of Marketing stay for only 5 months, while others endure for 8 years? We analyzed the major traits in marketing executive backgrounds to understand how these impacted a leader's success and longevity within the company.

Leadership	Does having prior Head of Marketing experience have an impact on a leader's success? We analyzed the senior-most roles a hire had at public and private companies to understand whether first-time Heads of Marketing can be successful.	<u>p. 9-10</u>
Marketer Type	How do different types of marketers compare to one another? We investigated whether Product Marketers, Corporate Marketers, or Revenue Marketers are the most prevalent and successful.	<u>p. 11-16</u>
GTM Motion	What is the relationship between a leader's prior GTM motion to the company GTM motion? We analyzed each person's GTM background and how this impacted a leader's tenure.	<u>p. 17</u>
Sector	Do leaders need to have experience marketing to customers within the same sector? We analyzed each hire's sector and sub-sector background and how this impacted a leader's tenure.	<u>p. 18-19</u>

Early Stage | Leadership

For companies between \$0-\$20M ARR, hiring for prior leadership experience helps mitigate against early departures. Prior Heads of Marketing at scaled companies were 2.5-5x more likely to reach \$50M+ ARR relative to hires with no leadership experience.

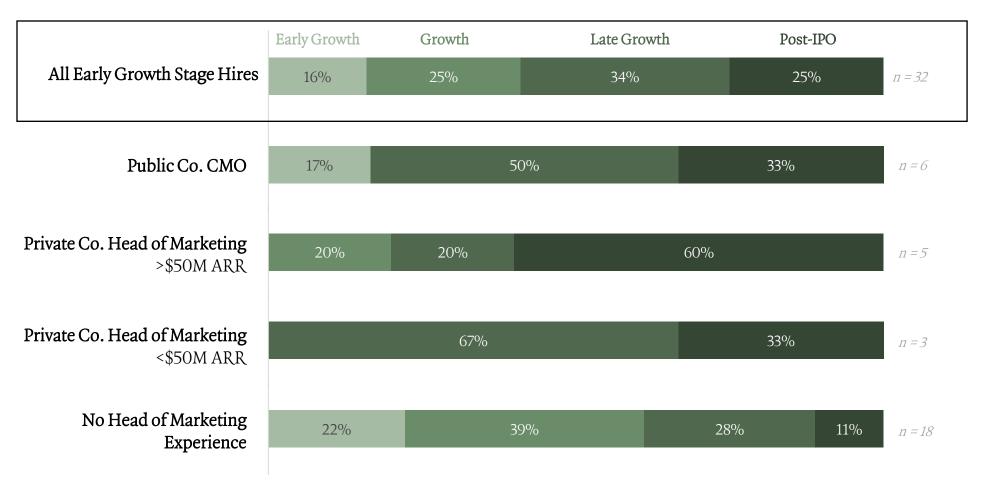


Early Growth Stage | Leadership

As with Early Stage peers, Early Growth Stage companies should also optimize for prior leadership experience. Prior Heads of Marketing were 3-6x more likely to reach IPO relative to hires with no leadership experience.







Marketer Type Primer

There are three marketing backgrounds¹ we will use to categorize leaders in this study: revenue, product, and corporate.

Marketer Type Composition²



Revenue Marketing: Identifies, converts, and nurtures prospects and existing customers through datadriven strategies that generate revenue for the business. This includes demand generation, growth marketing, partner marketing, and field marketing.



Product Marketing: Refines competitive positioning and messaging, and plays an integral role in bringing products to market. Responsible for product launches and driving usage by ensuring customers understand product benefits.

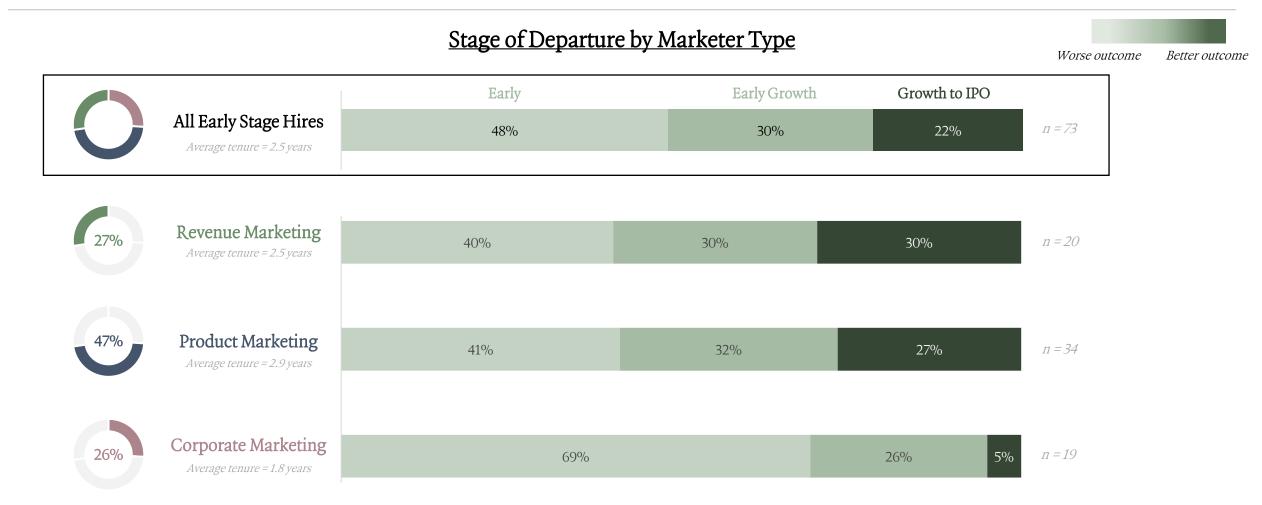


Corporate Marketing: Builds brand awareness and constructs the company narrative. Communications, PR, content marketing, advertising, and brand strategy fall under this purview.

⁽¹⁾ We believe the core SaaS marketing skill sets can be captured within one of these three groups. Several leaders in this analysis had experience in multiple marketing sub functions; each person is categorized according to their dominant/primary background.

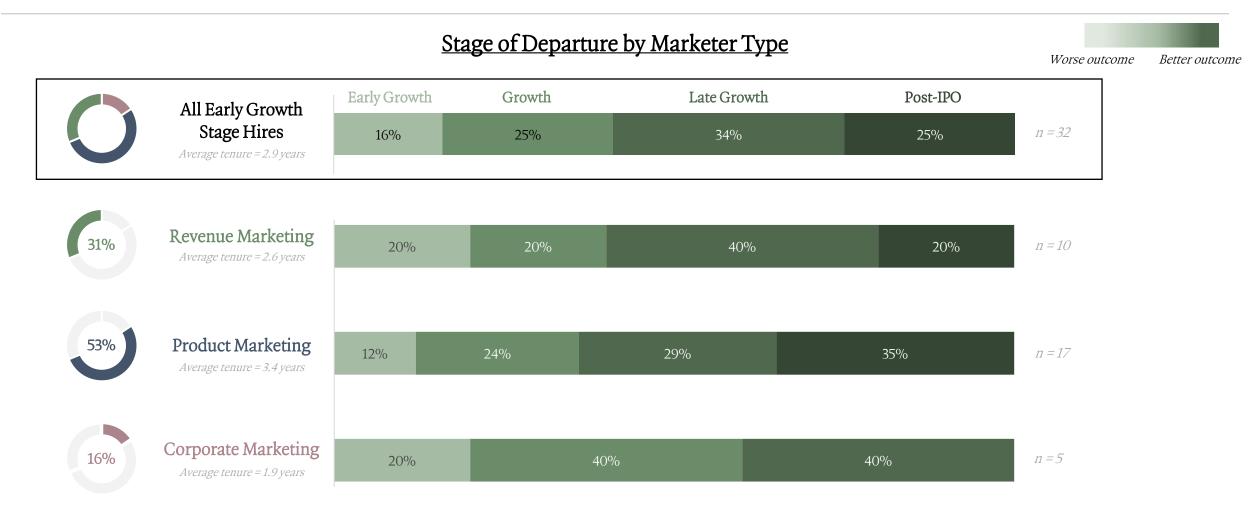
Early Stage | Marketer Type

For companies between \$0-\$20M ARR, product and revenue marketers were 5-6x more likely to reach \$50M+ ARR relative to corporate marketers. 69% of corporate marketers left before reaching \$20M ARR.



Early Growth Stage | Marketer Type

For Early Growth Stage companies, product and revenue marketers reached \$100M+ ARR at nearly the same rate, with 1.8x more product marketers reaching IPO relative to revenue marketers. Corporate marketers were less common in this stage, with none reaching IPO.

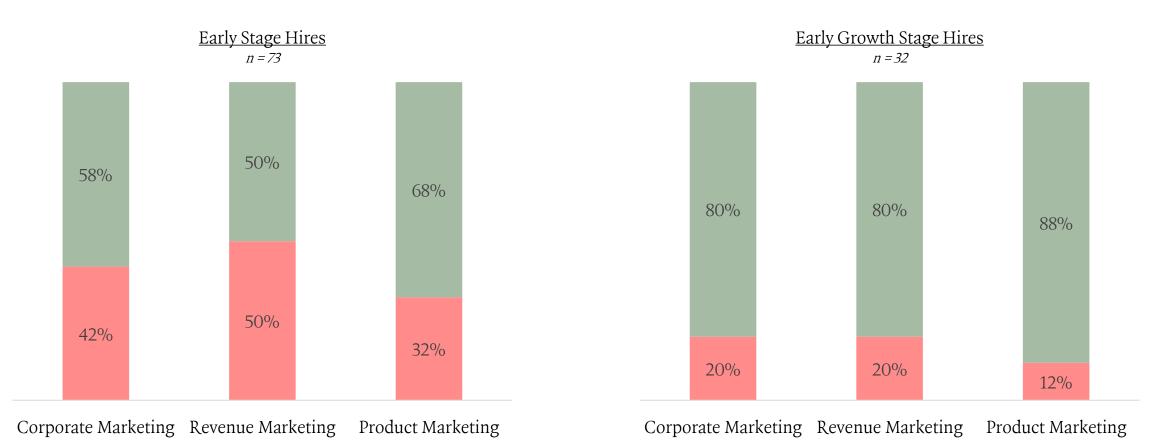


Tenure by Marketer Type

For companies in the Early and Early Growth Stage, product marketers were least likely to depart within 1.5 years of hire compared to revenue and corporate marketers. At Early Growth Stage companies, there are fewer early leavers across all types of marketers.

Heads of Marketing Tenure:

>1.5 years vs ≤ 1.5 years



Marketer Type by Company GTM Motion

PLG companies were most likely to hire product and revenue marketers, with revenue becoming increasingly dominant as companies scaled. SLG companies were most likely to hire product and corporate marketers, with product becoming more common after \$20M ARR.

Marketer Type by Company GTM Motion¹



Marketer Type Across Stages

Companies that initially hired product or revenue marketers tend to have that same marketer type at \$50M ARR, suggesting a strong inclination to reinforce that strategy. Two thirds of companies that initially hired corporate marketers pivoted to a different marketer type.

Key

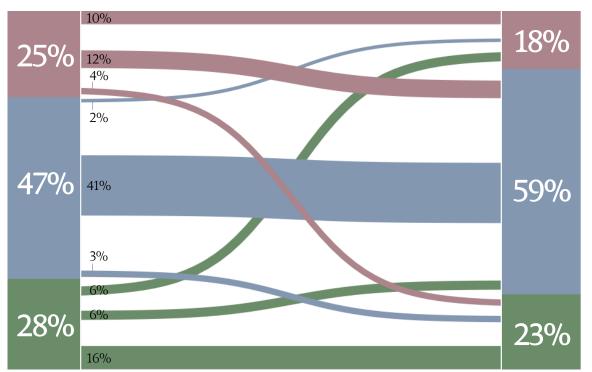
Corporate Marketing Product Marketing Revenue Marketing

First Hire Marketer Type vs Marketer Type at \$50M ARR

n = 51 companies¹

First Hire Marketer Type

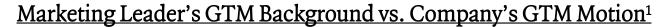
Marketer Type at \$50M ARR



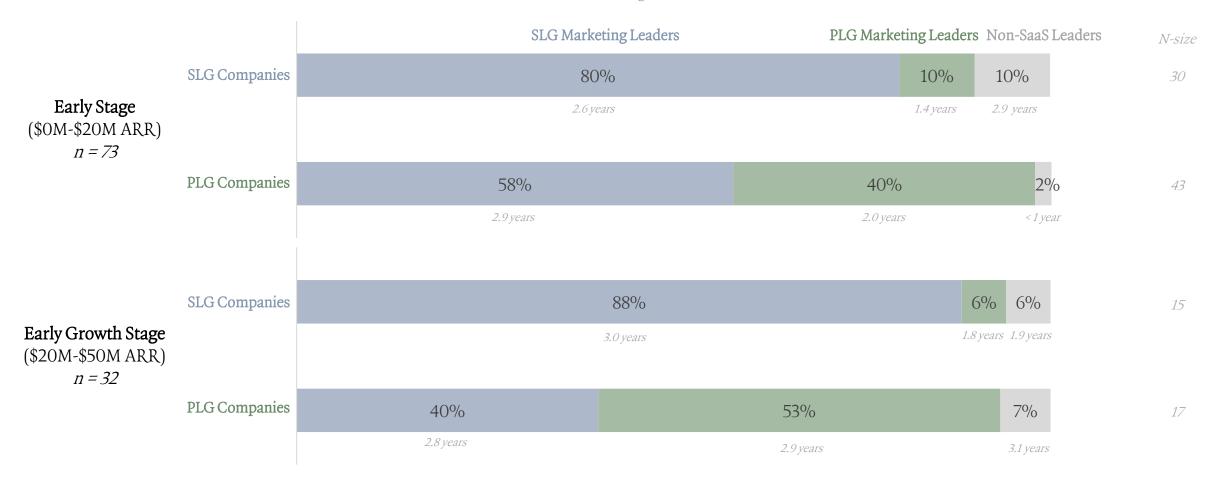
Colors matching up on the right indicate companies had the same marketer type at time of first hire and at \$50M ARR

Go-to-Market Motion

Sales Led Growth companies across both stages predominantly hired Heads of Marketing with SLG experience while Product Led companies hired more evenly for SLG and PLG experience.



Average Tenure

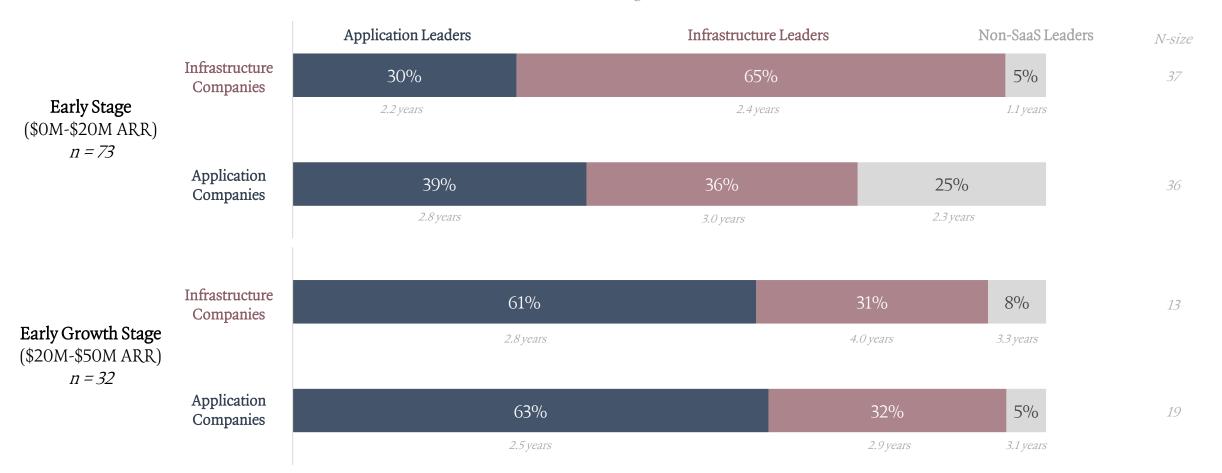


Sector | Applications vs. Infrastructure

Although Infrastructure companies prioritized leaders with sector affinity in the Early Stage, they shifted to hiring more Application leaders in the next stage. Early Stage Application companies had nearly an even background mix and then pivoted to hiring mostly Application leaders.

Marketing Leader's Sector Background vs. Company's Sector¹

Average Tenure



Sub-Sector

Most Application hires were new to the sector while Infrastructure hires had varying degrees of sector exposure – except those within Security, 64% of whom had primarily spent time in the same sector. Overall, leaders with stronger sector affinity stayed slightly longer on average.

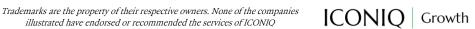


Heads of Marketing by Prior Sub-Sector Exposure

Early + Early Growth Hires | n = 105

Sub-Sector ¹	Example Company	Dominant in Sector	Some Exposure in Sector	Totally New to Sector	N-size ²
Security	CROWDSTRIKE	64%	7%	29%	14
Collaboration & Workflow	† slack	38%	25%	37%	8
Dev Ops		38%	37%	25%	8
Cloud Infrastructure	DATADOG	25%	33%	42%	12
Go-to-Market Stack	User Testing	22%	22%	56%	9
Vertical SaaS	samsara	10%	60%	30%	10
Back Office	蕊coupa	5%	42%	53%	19
Data & Analytics	Amplitude	5%	28%	67%	21
All Application Companies		13%	33%	54%	55
All Infrastructure Companies		32%	30%	38%	50

Average Tenure by Sector Affinity Background (Years)				
3.1 Dominant in sector				
2.5				
Some exposure in sector 2.5				
New to sector				



⁽¹⁾ To understand which Sub-Sectors match to Application and Infrastructure, please see appendix p. 26.

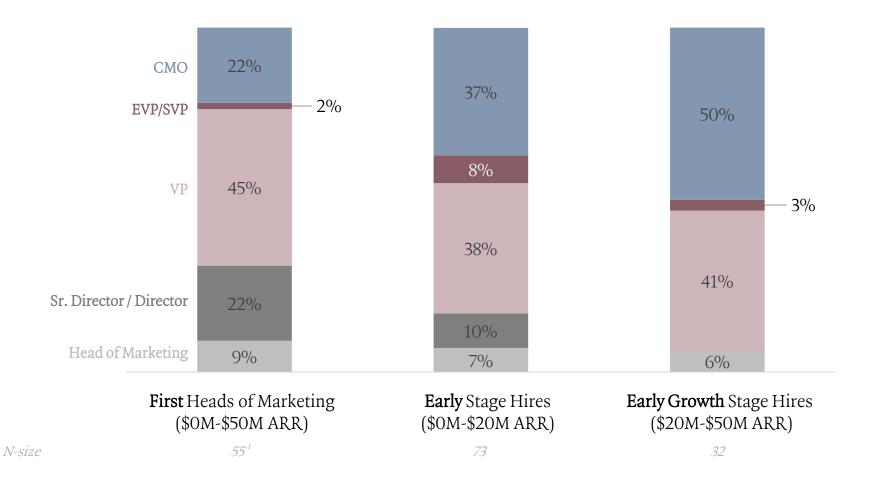
⁽²⁾ Fintech and Education companies are included in "All Application Companies" and "All Infrastructure Companies" but not broken out separately due to small n-size.

Titling

Ready to hire a Head of Marketing? Companies hiring their first Head of Marketing primarily use the title "VP". As a company scales, "CMO" becomes the most common title.

Titles by Stage and Leadership Order

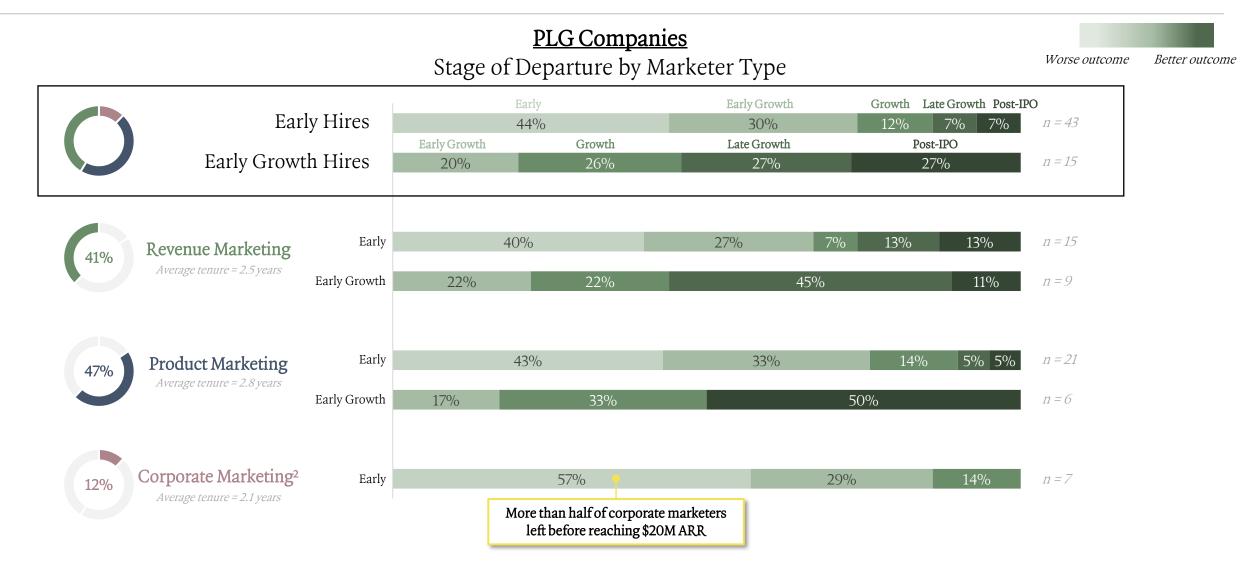
External hires only



Appendix

Early and Early Growth | PLG Companies

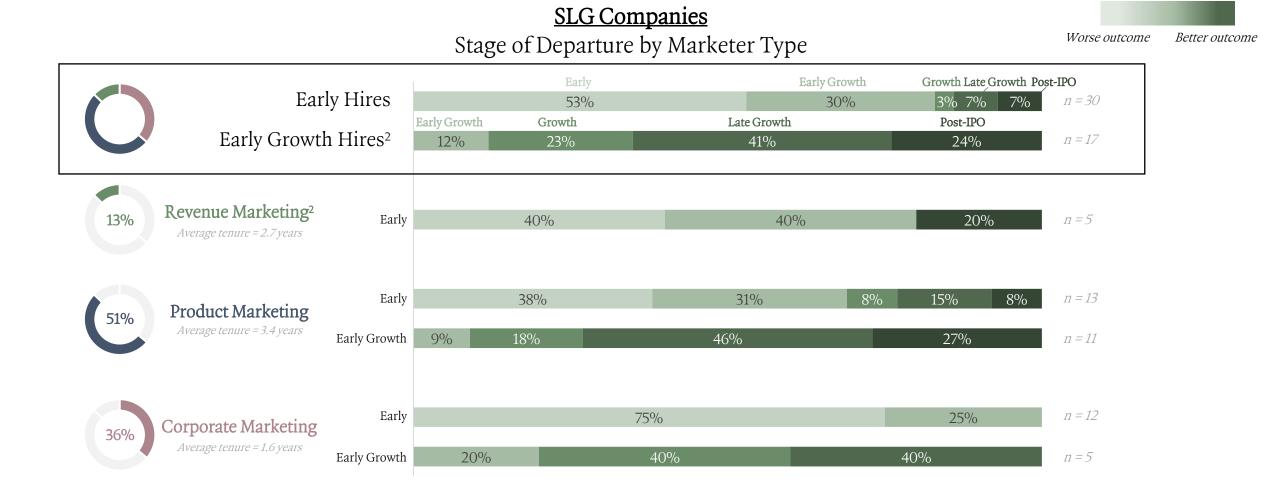
For Early Stage PLG companies¹, product and revenue marketers had a similar scale trajectory, though revenue marketers were 1.4x more likely to reach \$50M+ ARR. At Early Growth Stage companies, product and revenue marketers reached \$100M+ ARR at nearly the same rate.



⁽¹⁾ See page 26 for list of PLG companies.

Early and Early Growth | SLG Companies

For Early Stage SLG companies¹, product marketers were the most common and were 1.5x more likely to reach \$50M+ ARR relative to revenue marketers. At Early Growth Stage companies, 73% of product marketers reached \$100M+ ARR.





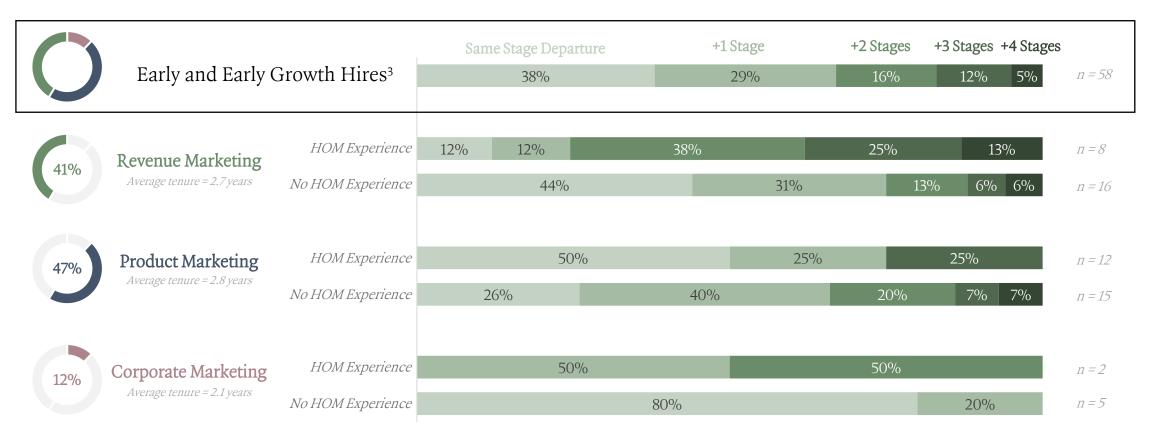
⁽¹⁾ See page 26 for list of SLG companies.

⁽²⁾ Early Growth revenue marketing is included in the aggregated bar chart, but not broken out separately due to small n-size.

Early and Early Growth | PLG Companies

When looking at leadership and marketer type together for PLG companies¹, having Head of Marketing² experience had a positive impact on a revenue marketer's ability to scale across multiple stages.

<u>PLG Companies</u> Stage of Departure by Leadership & Marketer Type





Worse outcome

Better outcome

⁽¹⁾ See page 26 for list of PLG companies.

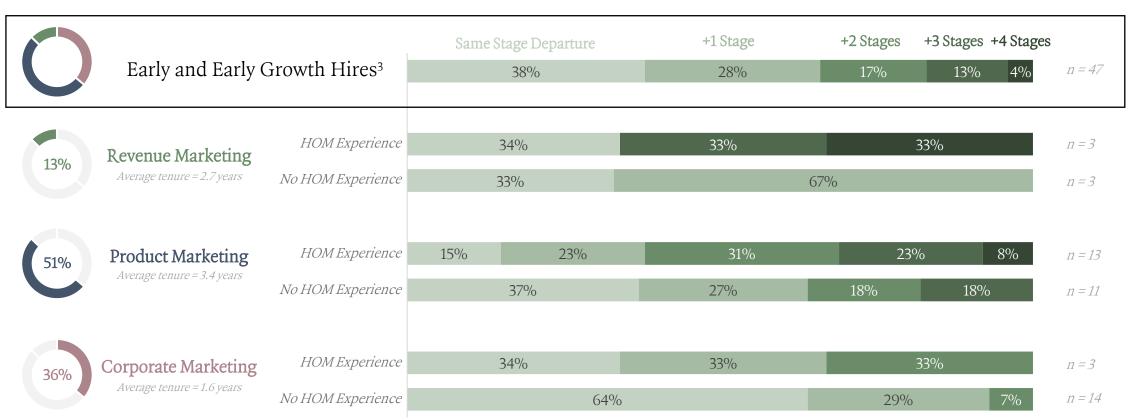
^{(2) &}quot;HOM" is abbreviated for Head of Marketing

⁽³⁾ Combining Early and Early Growth hires required stage normalization. For example, Early to Early Growth and Early Growth to Growth would mean "+1 Stage".

Early and Early Growth | SLG Companies

Product marketers with Head of Marketing experience had a greater chance of scaling across multiple stages at SLG companies¹, whereas a third of revenue and corporate marketers left during the same stage of hire. Having no HOM² experience resulted in more early departures.







Worse outcome

Better outcome

⁽¹⁾ See page 26 for list of SLG companies.

^{(2) &}quot;HOM" is abbreviated for Head of Marketing.

⁽³⁾ Combining Early and Early Growth hires required stage normalization. For example, Early to Early Growth and Early Growth to Growth would mean "+1 Stage".

GTM Motion

PLG Companies

Alteryx, Amplitude, Asana, BigCommerce, Bill.com, CloudFlare, Confluent, Datadog, DigitalOcean, DocuSign, Domo, Dropbox, Elastic, Fastly, Freshworks, Gitlab, HashiCorp, Jfrog, MongoDB, PagerDuty, Pluralsight, Sendgrid, Slack, Smartsheet, Snowflake, Sprout Social, Squarespace, Sumo Logic, Tenable, Toast, Twilio, Unity, UserTesting, Yext, Zoom

Anaplan, Apptio, Avalara, Blackline, Blend, Braze, C3.ai, Carbon Black, Cloudera, Coupa, Crowdstrike, Enfusion, ForeScout, Livongo, Marqeta, Medallia, Mulesoft, nCino, Nutanix, Okta, Procore, Samsara, SentinelOne, Sprinklr, Talend, UiPath, Zscaler, Zuora

Sector & Sub-Sector

Application Companies

Data & analytics
Back Office
Collaboration & Workflow
Education
Go-to-Market Stack
Vertical SaaS

SLG Companies

Alteryx, Amplitude, Anaplan, Apptio, Asana, Avalara, BigCommerce, Bill.com, Blackline, Braze, C3.ai, Coupa, DocuSign, Domo, Dropbox, Enfusion, Freshworks, Livongo, Medallia, nCino, Pluralsight, Procore, Samsara, Slack, Smartsheet, Sprinklr, Sprout Social, Squarespace, Talend, Toast, UiPath, UserTesting, Yext, Zoom, Zuora

Infrastructure Companies

Data & analytics Fintech Cloud Infrastructure Dev Ops Security Vertical SaaS Blend, Carbon Black, Cloudera, CloudFlare, Confluent, Crowdstrike, Datadog, DigitalOcean, Elastic, Fastly, ForeScout, Gitlab, HashiCorp, Jfrog, Marqeta, MongoDB, Mulesoft, Nutanix, Okta, PagerDuty, Sendgrid, SentinelOne, Snowflake, Sumo Logic, Tenable, Twilio, Unity, Zscaler

Thank You!

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A portfolio of category leaders.



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