Remote Desktop Services

remote.boxhill.edu.au

Quick Reference

Microsoft Windows Users

Remote Desktop is a service to provide secure remote access to BHI resources.

Logging in

1. Open Internet Explorer (not Edge/Chrome/Firefox)

2. Type in the following URL into the browser, and log in with your BHI network account
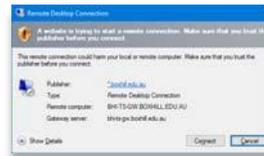
   http://remote.boxhill.edu.au

3. This page lists all available Remote Desktop Sessions you have access to.

   Click on the "Corporate Desktop" icon to connect.

4. You will be presented with a verification dialog to confirm you trust this connection.
   Click "Connect" to initiate the remote desktop session.

5. You may be prompted to enter your credentials once more. Please enter in:

   Windows Security

   Enter your credentials
   Type your user name and password to connect to BHI-RD-GW.boxhill.edu.au
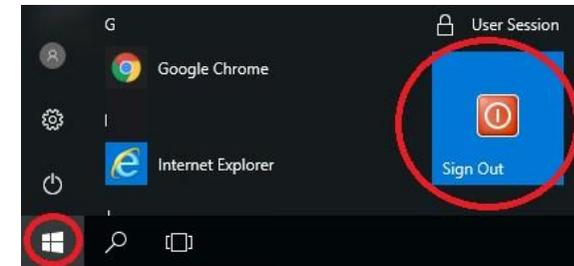
   mail\username
   Password

   Select **OK**

6. You will now be logged onto an available session host server and presented with the desktop.

Logging Out

1. To Logout, click the "Start" button, you will then see the option to "Sign Out"

NOTES:
- If your session is inactive for 15 minutes, you will be disconnected, but your session is still active.

- You may reconnect to disconnected sessions and resume where you left off.

- After 30 minutes of inactivity, your disconnected session will be terminated

For help and advice contact Technology Solutions

Mon - Fri: 8:00 AM - 6:00 PM (excluding public holidays)
- ☎ +61-3-9286-9465 (Extension: 9465)
- 💻 IT Self Service - Log an incident online