



Reply to:
WESTLAKE VILLAGE
31824 Village Center Road, G-Unit
Westlake Village, CA 91361
Tel: (818) 852-7300
Fax: (818) 852-7298

February 26, 2020

Attn: [REDACTED]
Progressive
P.O. Box 89401
Cleveland, OH 44101

Sent Via Email Only: [REDACTED]@progressive.com

Re: Our Client : [REDACTED]
Date of Accident : August 9, 2017
Your Insured : [REDACTED]
Your Driver : [REDACTED]
Claim No. : 17-4942852

Dear Ms. [REDACTED]:

Got your 600k counter-offer. It has been relayed and rejected. Words mean so little to so many these days. Names for instance used to have meaning. "Dawn" is a great name with many powerful meanings, such as to become evident to the mind; be perceived or be understood. Ironically, *when* something dawns onto someone often dictates *whether* it is a positive or negative experience.

Let's be clear. A counter-offer by law serves as the rejection of a demand. Nevertheless, out of the spirit of cooperation you have until the expiration of the previously-sent policy limits demand within which pay out the available policy. You have had all the time and information needed to recognize that the verdict range for this case far exceeds your insured's policy.

Tick, Tock...

Sincerely,
THE SWANSON LAW GROUP

Benjamin D. Swanson, Esq.

cc:

[REDACTED]

Via Email Only: [REDACTED]