

Transfer Policy

For a patient who has had bariatric surgery at another institution and wishes to transfer his/her bariatric surgical care to Roller Weight Loss & Advanced Surgery, all the following criteria **must** be met:

1. Patient must have relocated to Northwest Arkansas from greater than 300 miles away.
2. Patient's new address in NWA must be farther away in distance than their previous residential address from the original bariatric Surgeon's office.
3. Patient must provide documentation of appropriate insurance coverage concerning previous bariatric surgery and continued coverage for follow-up care.
4. Patient's original bariatric surgeon must call the director, Dr. Joshua Roller, to discuss the patient's case and care and verify that the patient is in good standing with the original bariatric surgery program and has completed all the appropriate follow-up visits.
5. Patient's original bariatric surgeon must write a letter in support of the patient transferring care and verify that the patient is in good standing with the original bariatric surgery program.
6. Patient's original program must provide all records pertaining to preoperative work-up, operative note, hospital admissions, and all follow-up visits.
7. Patient must have attended to all the appropriate follow-up visits and supply records verifying compliance with all post-operative care and recommendations.
8. Patient must attend our Patient Education Seminar and at least one support group.
9. Patient must sign our bariatric surgery consent form and agree to and sign all components of the form.
10. Patient must pay a non-refundable, non-negotiable transfer fee of \$2,000 to Roller Weight Loss & Advanced Surgery by certified check, credit card or money order.

